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Ingram Micro Wins Microsoft's Excellence in Operations -- Gold Level Award

Recognition Highlights Ingram Micro's Commitment to Customer Experience, Market Expertise and the Success of Mutual North American Channel Partners

SANTA ANA, CA -- (Marketwired) -- 11/10/14 -- Ingram Micro Inc. (NYSE: IM) today announced it has won the Gold Level Excellence in Operations Award for delivering market-leading operational excellence supporting Microsoft technology over the past year.

"Ingram Micro takes great pride in earning this prestigious distinction two years in a row. It's a great win for our team and an undeniable testimony to our successful business relationship with Microsoft," said Lynne Thornton, senior sales director, Partners Licensing, Ingram Micro North America. "Our mutual channel partners rely on Ingram Micro's expertise to help them navigate go-to-market strategies and programs in alignment with Microsoft initiatives. Our commitment to providing a stellar customer experience and our deep program knowledge are key differentiators that continue to set Ingram Micro apart as a strategic Microsoft partner."

Partners who earned this award exhibited best-in-class performance in the North American channel. Ingram Micro was recognized for superior operational excellence, meeting or exceeding specific requirements for valid agreement and order submission, limiting total adjustments and maintaining 100 percent operations certification. By meeting or exceeding these conditions, recipients have demonstrated their commitment to Microsoft and its mutual channel partners.

"At Microsoft, we are extremely fortunate to work with incredibly passionate partners that consistently deliver outstanding service solutions to our customers," said Owen Roberts, general manager of Microsoft's Americas Operations Center. "The Excellence in Operations award recognizes those partners that deliver high quality, innovative solutions and an exemplary customer experience. We thank them for their commitment and look forward to a long, strong partnership."

About Microsoft
Founded in 1975, Microsoft (NASDAQ: MSFT) is the worldwide leader in software, services, devices and solutions that help people and businesses realize their full potential. For more information please visit www.microsoft.com.

About Ingram Micro
Ingram Micro helps businesses Realize the Promise of Technology™. It delivers a full spectrum of global technology and supply chain services to businesses around the world. Deep expertise in technology solutions, mobility, cloud, and supply chain solutions enables its business partners to operate efficiently and successfully in the markets they serve.

Unrivaled agility, deep market insights and the trust and dependability that come from decades of proven relationships, set Ingram Micro apart and ahead. Discover how Ingram Micro can help you Realize the Promise of Technology™. More at www.ingrammicro.com.

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