

CLEAR and Denver International Airport Extend DEN Reserve to Help Passengers Save Time at Airport Security

DENVER, July 11, 2023 /PRNewswire/ -- Amid the busy summer travel season of 2023, Denver International Airport (DEN) has partnered with CLEAR (NYSE: YOU), the secure identity company, and Copenhagen Optimization to extend the popular DEN Reserve powered by CLEAR program to continue helping passengers save time at airport security. DEN Reserve is a free service that allows all passengers to reserve a dedicated time slot through DEN's Bridge TSA Security Checkpoint for their party – giving them a more predictable and seamless travel experience. For more information about DEN Reserve and to make a reservation as early as three days before a flight, use the free CLEAR app or visit Flydenver.com/DENreserve.



The DEN Reserve pilot launched at the beginning of June. In its first few days at DEN, the program surpassed expectations with nearly 100% of reservation windows booked every day and more than 4,900 bookings. This option has provided relief at the Bridge Security Checkpoint and created a better experience for passengers. DEN joins 17 other airport locations across the U.S., Canada and Europe that offer the appointment-based system.

"We are always looking for innovative and fresh ways to serve our passengers and improve their journey through our airport," said **DEN CEO Phil Washington**. "Travel demand is exceeding pre-pandemic levels and it is critical we provide a variety of options for passengers to get to their gates efficiently and timely. We're enhancing the Great Hall and building two new security checkpoints, and DEN Reserve is yet another way we're improving the passenger experience."

"Travelers can now save even more time by seamlessly reserving their spot in the security line. It's as easy as making a reservation for dinner," said **CLEAR's EVP of Operations**, **Kasra Moshkani**. "CLEAR is committed to making travel safer and easier and DEN has been an incredible partner as we introduce new products that transform the passenger experience together."

"DEN RESERVE is an innovation that puts the passenger first, blending technology and operational expertise to bring real benefits to the airport security experience for everyone. We're delighted to be working with our great partners to offer this virtual queuing program just in time for the busiest travel period of 2023," said **Kasper Hounsgaard, Co-CEO & founder of Copenhagen Optimization**.

To make a reservation with DEN Reserve, travelers must enter their flight details and the number of people in their traveling party to view available times. Once they arrive at DEN, travelers should head to the Bridge TSA Security Checkpoint located on the north end of Level 6 in the main terminal. There they will access the security checkpoint lane designated for DEN RESERVE passengers. After scanning a confirmation QR code with staff, travelers can enter the dedicated security lane. DEN Reserve is separate from CLEAR's opt-in airport membership, which is available to DEN passengers traveling from the North and South security checkpoints.

Passengers can reserve a time in any of the <u>RESERVE powered by CLEAR lanes</u> across the U.S. using the Home-to-Gate feature in the free <u>CLEAR app</u>. After downloading the app, users can seamlessly find nearby CLEAR Lanes, gain expedited entry to sports games and entertainment events, and use features like Home-to-Gate to plan their trip to the airport.

For more than a decade, DEN and CLEAR have partnered to provide frictionless and predictable experiences. CLEAR has operated its signature expedited verification lanes at DEN since 2010, and previously in 2022, CLEAR launched a pilot program at DEN that allowed CLEAR members to pre-book checked luggage before arriving at the airport, reducing congestion at terminal ticket counters and saving passengers' time. CLEAR also operates expedited entry lanes during games, concerts, and events at Denver's Coors Field and Ball Arena.

About CLEAR

CLEAR's mission is to create frictionless experiences. With more than 16 million members and a growing network of partners across the world, CLEAR's identity platform is transforming the way people live, work, and travel. Whether you are traveling, at the stadium, or on your phone, CLEAR connects you to the things that make you, you – making everyday experiences easier, more secure, and friction-free. CLEAR is committed to privacy done right. Members are always in control of their own information, and we never sell member data. For more information, visit clearme.com.

About Denver International Airport

Denver International Airport is one of the busiest airports in the world. DEN is the primary economic engine for the state of Colorado, generating more than \$33 billion for the region annually. For more information visit www.FlyDenver.com, check us out on YouTube and Instagram, like us on Facebook and follow us on Twitter. Sign up for DEN's monthly newsletter Nonstop News.

About Copenhagen Optimization

Copenhagen Optimization is a joint software and consultancy company specializing in improving airport operations. We passionately believe that operating an airport should be simple and efficient. Our software Better Airport® is a cloud-based solution that uses data and advanced mathematical algorithms to bring clarity and confidence to plans, data, and complex decision-making, empowering both you and your business to better predict, operate, and optimize. Better Airport is currently deployed and live in operations in more than 30 airports globally, from JFK Terminal 4 to London Heathrow and Singapore Changi.

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