# Nature's Sunshine Products Reports Fourth Quarter and Fiscal Year Financial Results 

Increases Quarterly Cash Dividend to \$0.10 per Share<br>Michael D. Dean to resign as CEO<br>Gregory L. Probert, Executive Chairman, to become interim CEO

LEHI, Utah, March 6, 2013 (GLOBE NEWSWIRE) -- Nature's Sunshine Products, Inc. (Nasdaq:NATR), a leading natural health and wellness company engaged in the manufacture and direct selling of nutritional and personal care products, today reported its consolidated financial results for the fourth quarter and fiscal year ended December 31, 2012, and increased its quarterly cash dividend to $\$ 0.10$ per share.

The Company also announced that Michael D. Dean has resigned as Chief Executive Officer and as a member of the Board of Directors, effective March 31, 2013. Gregory L. Probert, Executive Chairman of the Board, has been appointed to serve as interim Chief Executive Officer until such time as the Board of Directors names a new CEO. Mr. Dean will enter into a one-year consulting agreement with the Company, and work with Mr. Probert to ensure a smooth transition. Mr. Probert has worked with the Company in a consulting and executive capacity since September 2010. He is the former President and Chief Operating Officer of Herbalife International of America.

Mr.Dean said: "Now that the Company has made significant progress and is well positioned for future growth, this is an appropriate time for me to exit. I am pleased to leave the Company stronger than ever and in capable hands with an outstanding team and talented, loyal sales managers and independent distributors. I will miss working with every one of them."

Mr. Probert stated: "In 2010, when Michael was a Board member, the Board asked him to step in as CEO to stabilize the Company's business, return it to profitability, build a worldclass management team and set a strategy for future growth. Michael has successfully accomplished all these goals. We thank him for all of his contributions and wish him all the best in his future endeavors. I am looking forward to working with the Company's outstanding senior management team, talented employees and our loyal distributors to implement an ambitious growth plan."

## For the Fourth Quarter of 2012:

- Net sales were $\$ 90.4$ million, compared with $\$ 92.1$ million in the same quarter a year ago, a decrease of 1.8 percent, and net sales decreased 1.5 percent in local currencies.
- As of December 31, 2012, total active Managers worldwide were 16,600, a decrease of 1.2 percent from December 31, 2011, while total active Distributors and customers worldwide were 333,400 , a decrease of 2.0 percent from the end of the quarter a year ago.
- Operating income was $\$ 5.8$ million, compared with $\$ 9.6$ million in the same quarter a year ago, a decrease of 39.3 percent year over year. Operating income decreased by $\$ 3.8$ million, of which $\$ 2.6$ million was due to lower sales and higher raw material and distribution costs, and $\$ 1.2$ million was due to non-recurring costs and expenses ( $\$ 0.8$ million primarily related to legal and restructuring charges in certain foreign markets, and $\$ 0.4$ million of obsolete inventory and expedited freight costs).
- Adjusted EBITDA, defined here as net income before taxes, depreciation and amortization, and other income, and adjusted to exclude share-based compensation expense was $\$ 7.8$ million, compared with $\$ 12.3$ million in the same quarter a year ago, a decrease of 36.7 percent.
- Net income was $\$ 4.5$ million, compared with $\$ 7.6$ million in the same quarter a year ago, a decrease of 41.0 percent year over year.
- Basic and diluted net income per share was $\$ 0.28$, compared with basic and diluted net income per share of $\$ 0.49$ and $\$ 0.48$, respectively, for the same quarter a year ago.
- As of December 31, 2012, shareholders' equity was $\$ 115.6$ million, compared to $\$ 87.4$ million on December 31, 2011, an increase of 32.1 percent.


## For the Full Year of 2012:

- Net sales were $\$ 367.5$ million, compared with $\$ 367.8$ million in the same period a year ago, a decrease of 0.1 percent; however, net sales increased 1.0 percent in local currencies.
- Operating income was $\$ 34.0$ million, compared with $\$ 20.2$ million, or an increase of 6.9 percent, compared with non-GAAP operating income of $\$ 34.9$ million (excluding contract termination costs of $\$ 14.7$ million) in the same period a year ago, a decrease of 2.6 percent year over year.
- Adjusted EBITDA, defined here as net income before taxes, depreciation and amortization, and other income, and adjusted to exclude share-based compensation expense and contract termination costs, was $\$ 41.0$ million, compared with $\$ 42.8$ million in the same period a year ago, a decrease of 4.2 percent.
- Net income was $\$ 25.4$ million, compared with net income of $\$ 17.6$ million, or an increase of 44.2 percent, and compared with Non-GAAP net income of $\$ 27.6$ million (excluding contract termination costs of $\$ 14.7$ million) in the same period a year ago, a decrease of 8.0 percent year over year.
- Basic and diluted net income per share was $\$ 1.62$ and $\$ 1.59$, respectively, compared with basic and diluted net income per share of $\$ 1.13$ and $\$ 1.12$, respectively, for the same period a year ago.


## Declaration of Quarterly Cash Dividend

The Company's Board of Directors declared a regular quarterly cash dividend of $\$ 0.10$ per share payable on March 28, 2013 to shareholders of record as of the close of business on March 18, 2013. The quarterly dividend was doubled from $\$ 0.05$ to $\$ 0.10$ per share due to the Company's strong cash flow, its record high year-end cash balance of $\$ 79.2$ million and the Board's commitment to return excess capital to shareholders.

## NSP Americas, Asia Pacific and Europe Segment Results for the Fourth Quarter:

- Net sales were $\$ 49.7$ million, compared with $\$ 51.6$ million in the same quarter a year ago, a decrease of 3.7 percent. In local currencies, net sales decreased by 4.2 percent compared to the same quarter a year ago. The decrease in local currency net sales was due to lower sales to Managers and lower recruiting in the United States. We are continuing our efforts to return to growth through training, new products and incentive programs, while at the same time ensuring stability in sales to existing Distributors and customers. In addition, sales were lower in Peru due to a change in local regulations that has restricted our ability to sell our key products in this market through a direct selling business model. We are currently selling our products through a wholesale channel and continue to evaluate our product mix for Peru.
- Active Managers within NSP Americas, Asia Pacific and Europe totaled approximately 8,100 and 8,700 at December 31, 2012 and 2011, respectively. Active Distributors and customers within NSP Americas, Asia Pacific and Europe totaled approximately 153,000 and 165,600 at December 31, 2012 and 2011, respectively. The number of total Managers, Distributors and customers decreased due to lower recruiting in the NSP United States and Mexico markets and a change in the operating model in the NSP Peru market.
- Contribution margin, defined as net sales less cost of sales and volume incentive expense, was $\$ 19.1$ million, compared with $\$ 21.3$ million in the same quarter a year ago, a decrease of 10.6 percent. The decrease was primarily the result of increased product material and related distribution costs, as well as the lower sales described above.


## NSP Russia, Central and Eastern Europe Segment Results for the Fourth Quarter:

- Net sales were $\$ 15.9$ million, compared with $\$ 14.6$ million in the same quarter a year ago, an increase of 8.9 percent. The impact of foreign currency fluctuations on net sales was negligible. The Russian markets continue to build on the momentum as a result of improved Manager and Distributor recruiting efforts and Distributor engagement.
- Active Managers within NSP Russia, Central and Eastern Europe totaled approximately 5,600 and 5,400 at December 31, 2012 and 2011, respectively. Active Distributors and customers within NSP Russia, Central and Eastern Europe totaled
approximately 125,800 and 122,800 at December 31, 2012 and 2011, respectively. Managers and Distributors within NSP Russia, Central and Eastern Europe are network marketing oriented.
- Contribution margin was $\$ 5.9$ million, compared with $\$ 5.4$ million in the same quarter a year ago, an increase of 8.1 percent. The increase was primarily the result of higher net sales in our Russian markets.


## Synergy WorldWide Segment Results for the Fourth Quarter:

- Net sales were $\$ 24.8$ million, compared with $\$ 25.9$ million in the same quarter a year ago, a decrease of 4.1 percent. In local currencies, net sales decreased 4.0 percent compared to the same quarter a year ago. The decrease in local currency net sales was driven by lower sales in Japan due to a non-recurring promotion in the prior year, declines in North America as a result of a lower level of recruiting, retention and training efforts, and lower net sales in Norway as a result of temporary shipping restrictions to Norwegian Distributors imposed by the Norwegian Food Authority in late November 2012. All issues were resolved with the Norwegian Food Authority in late December 2012. Shipments to Norwegian Distributors recommenced at the beginning of January 2013. These decreases were offset by improvements in Korea due to continued collaboration between the Company and key Distributor leadership in developing groups with strong selling systems and a broad product line.
- Active Managers within Synergy Worldwide totaled approximately 2,900 and 2,700 at December 31, 2012 and 2011, respectively. Active Distributors and customers within Synergy Worldwide totaled approximately 54,600 and 51,700 at December 31, 2012 and 2011, respectively. Synergy Worldwide is a traditional network-marketing business model.
- Contribution margin was $\$ 8.6$ million, compared to $\$ 9.9$ million in the same quarter a year ago, a decrease of 13.2 percent. The decrease was primarily the result of increased product material and related distribution costs, as well as the lower sales described above.


## Selling, General and Administrative Expenses for the Fourth Quarter:

- Selling, general and administrative expenses were $\$ 27.7$ million, compared with $\$ 27.1$ million in the same quarter a year ago, an increase of 2.1 percent. The impact of foreign currency changes on net sales was negligible. The increase in selling general and administrative expenses were primarily related to one-time charges incurred in resolving the interruption in our Norway business as described above, restructuring our operations in some of our foreign markets, and other non-recurring charges, collectively totaling approximately $\$ 0.8$ million.


## Effective Income Tax Rate

The effective income tax rate was 39.8 percent, compared with 26.7 percent in the same quarter a year ago. The current quarter's effective income tax rate was above the U.S. federal statutory tax rate of 35.0 percent, which was primarily attributed to a decrease in blended state income tax rate, which causes a permanent difference relating to state
deferred tax assets and an increase in liabilities associated with uncertain tax positions. The effective income tax rate of 26.7 percent for the same quarter a year ago was below the U.S. federal statutory tax rate of 35.0 percent, which was primarily attributed to increased foreign tax credit utilization, foreign deductible items, lower tax rates in foreign jurisdictions than the rates in the U.S., and a decrease in the recognition of previous expense related to unremitted earnings.

## Non-GAAP Financial Measures

The Company has included information concerning adjusted EBITDA, non-GAAP operating income and non-GAAP net income because management utilizes this information in the evaluation of its operations and believes that these measures are a useful indicator of the Company's ability to fund its business. Adjusted EBITDA has not been prepared in accordance with generally accepted accounting principles (GAAP). These non-GAAP financial measure should not be considered as an alternative to, or more meaningful than, U.S. GAAP net income as an indicator of the Company's operating performance. Moreover, this non-GAAP financial measure, as presented by the Company, may not be comparable to similarly titled measures reported by other companies. Other companies may use the same or similarly named measures, but exclude different items, which may not provide investors with a comparable view of our performance in relation to other companies. The Company has included a reconciliation of these non-GAAP measures to reported earnings under GAAP in the attached financial tables.

## About Nature's Sunshine Products

Nature's Sunshine Products (Nasdaq:NATR), a leading natural health and wellness company, markets and distributes nutritional and personal care products through a global direct sales force of over 340,000 active independent Managers, Distributors and customers in more than 40 countries. Nature's Sunshine manufactures most of its products through its own state-of-the-art facilities to ensure its products continue to set the standard for the highest quality, safety and efficacy on the market today. The Company has three reportable business segments that are divided based on the characteristics of their Distributor base, similarities in compensation plans, as well as the internal organization of NSP's officers and their responsibilities (NSP Americas, Asia Pacific and Europe; NSP Russia, Central and Eastern Europe; and Synergy WorldWide). The Company also supports health and wellness for children around the world through its partnership with the Little Heroes
Foundation. Additional information about the Company can be obtained at its website, www.natr.com.

## Cautionary Statement Regarding Forward-Looking Statements

In addition to historical information, this release contains certain forward-looking statements, including statements regarding Distributors and Managers and payment of dividends. Nature's Sunshine may, from time to time, make written or oral forward-looking statements within the meaning of the Private Securities Litigation Reform Act of 1995. Such statements include, but are not limited to, Nature's Sunshine's beliefs, expectations, hopes, or intentions regarding future events. Words such as "expects," "intends," "believes," "anticipates," "should," "likely," and similar expressions identify forward-looking statements. All forwardlooking statements included in this release are made as of the date hereof and are based on information available to the Company as of such date. Nature's Sunshine assumes no
obligation to update any forward-looking statement. Actual results will vary, and may vary materially, from those anticipated, estimated, projected or expected for a number of reasons, including, among others: further reviews of the Company's financial statements by the Company and its Audit Committee; modification of the Company's accounting practices; foreign business risks; industry cyclicality; fluctuations in customer demand and order pattern; changes in pricing and general economic conditions; as well as other risks detailed in the Company's previous filings with the SEC.

# NATURE'S SUNSHINE PRODUCTS, INC. AND SUBSIDIARIES <br> CONDENSED CONSOLIDATED BALANCE SHEETS <br> (Amounts in thousands) 

|  | $\begin{gathered} \text { December } \\ 31, \\ 2012 \end{gathered}$ | $\begin{gathered} \text { December } \\ 31, \\ 2011 \end{gathered}$ |
| :---: | :---: | :---: |
| Assets |  |  |
| Current Assets: |  |  |
| Cash and cash equivalents | \$ 79,241 | \$ 58,969 |
| Accounts receivable, net of allowance for doubtful accounts of \$631 and \$647, respectively | 9,614 | 9,868 |
| Investments available for sale | 2,071 | 5,677 |
| Inventories | 43,280 | 41,611 |
| Deferred income tax assets | 5,307 | 4,395 |
| Prepaid expenses and other | 5,820 | 4,583 |
| Total current assets | 145,333 | 125,103 |
|  |  |  |
| Property, plant and equipment, net | 27,950 | 25,137 |
| Investment securities | 1,276 | 1,429 |
| Intangible assets | 1,002 | 1,151 |
| Deferred income tax assets | 11,516 | 16,576 |
| Other assets | 6,842 | 6,415 |
|  | \$ 193,919 | \$ 175,811 |

Liabilities and Shareholders' Equity
Current Liabilities:

| Accounts payable | \$ 6,226 | \$ 5,980 |
| :---: | :---: | :---: |
| Accrued volume incentives | 18,130 | 19,326 |
| Accrued liabilities | 27,302 | 27,938 |
| Deferred revenue | 4,311 | 2,603 |
| Current installments of long-term debt | 3,350 | 3,296 |
| Income taxes payable | 2,071 | 8,655 |
| Total current liabilities | 61,390 | 67,798 |
| Liability related to unrecognized tax benefits | 10,571 | 10,426 |
| Long-term debt | 2,270 | 5,894 |
| Deferred compensation payable | 1,276 | 1,429 |
| Other liabilities | 2,776 | 2,826 |
| Total long-term liabilities | 16,893 | 20,575 |

Shareholders' Equity:
Common stock, no par value; 50,000 shares authorized, 15,810 and 15,569 issued and outstanding as of December 31, 2012 and December 31, 2011

| 77,292 | 71,628 |
| :---: | :---: |
| 48,910 | 25,879 |
| $(10,566)$ | $(10,069)$ |
| 115,636 | 87,438 |
| \$ 193,919 | \$ 175,811 |

NATURE'S SUNSHINE PRODUCTS, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS
(Amounts in thousands, except per share information)
(Unaudited)

|  | Three Months Ended December 31, |  |
| :---: | :---: | :---: |
|  | 2012 | 2011 |
| Net sales revenue (net of the rebate portion of volume incentives of $\$ 10,375$ and $\$ 10,813$, respectively) | \$ 90,377 | \$ 92,056 |
| Cost of sales | $(23,841)$ | $(21,911)$ |
| Gross profit | 66,536 | 70,145 |
| Operating expenses: |  |  |
| Volume incentives | 32,991 | 33,462 |
| Selling, general and administrative | 27,719 | 27,086 |
|  | 61,204 | 60,548 |
| Operating income | 5,826 | 9,597 |
| Other income, net | 1,639 | 798 |
| Income before provision for income taxes | 7,465 | 10,395 |
| Provision for income taxes | 2,969 | 2,774 |
| Net income | \$ 4,496 | \$ 7,621 |
| Basic and diluted net income per common share |  |  |
| Basic: |  |  |
| Net income per common share | \$ 0.28 | \$ 0.49 |
| Diluted: |  |  |
| Net income per common share | \$ 0.28 | \$ 0.48 |
| Weighted average basic common shares outstanding | 15,781 | 15,567 |
| Weighted average diluted common shares outstanding | 16,064 | 15,568 |
| Dividends declared per common share | \$ 0.05 | \$ |

(Amounts in thousands, except per share information)

|  | Year Ended December 31, |  |
| :---: | :---: | :---: |
|  | 2012 | 2011 |
| Net sales revenue (net of the rebate portion of volume incentives of \$43,121 and $\$ 44,628$, respectively) | \$ 367,468 | \$ 367,813 |
| Cost of sales | $(93,324)$ | $(89,409)$ |
| Gross profit | 274,144 | 278,404 |
| Cost and expenses: |  |  |
| Volume incentives | 133,267 | 133,883 |
| Selling, general and administrative | 106,861 | 109,606 |
| Contract termination costs | - | 14,750 |
|  | 240,128 | 258,239 |
| Operating income | 34,016 | 20,165 |
| Other income, net | 1,480 | 1,847 |
| Income before provision for income taxes | 35,496 | 22,012 |
| Provision for income taxes | 10,116 | 4,411 |
| Net income | \$ 25,380 | \$ 17,601 |
| Basic and diluted net income per common share |  |  |
| Basic: |  |  |
| Net income per common share | \$ 1.62 | \$ 1.13 |
| Diluted: |  |  |
| Net income per common share | \$ 1.59 | \$ 1.12 |
| Weighted average basic common shares outstanding | 15,648 | 15,550 |
| Weighted average diluted common shares outstanding | 15,987 | 15,695 |
| Dividends declared per common share | \$ 0.15 | \$ - |

NATURE'S SUNSHINE PRODUCTS, INC. AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS
(Amounts in thousands)

## CASH FLOWS FROM OPERATING ACTIVITIES:

Net income
Adjustments to reconcile net income to net cash provided by operating activities:

| Provision for doubtful accounts | 45 | (133) |
| :---: | :---: | :---: |
| Depreciation and amortization | 4,078 | 4,362 |
| Tax benefit from stock option exercise | (378) | - |
| Share-based compensation expense | 2,878 | 3,478 |
| Loss on sale of property and equipment | 85 | 224 |
| Deferred income taxes | 4,270 | $(5,073)$ |
| Amortization of bond discount | 9 | 9 |
| Purchase of trading investment securities | (92) | (102) |
| Proceeds from sale of trading investment securities | 354 | 438 |
| Realized and unrealized gains | (90) | (44) |
| Foreign exchange gains | (290) | (466) |
| Changes in assets and liabilities: |  |  |
| Accounts receivable | 266 | $(3,742)$ |
| Inventories | $(1,466)$ | $(5,566)$ |
| Prepaid expenses and other | $(1,155)$ | 1,032 |
| Other assets | (193) | 2,986 |
| Accounts payable | 77 | 1,316 |
| Accrued volume incentives | $(1,279)$ | 805 |
| Accrued current and other long-term liabilities | $(1,289)$ | $(6,152)$ |
| Deferred revenue | 1,708 | (782) |
| Income taxes payable | $(6,259)$ | 5,009 |
| Liability related to unrecognized tax positions | 145 | $(10,943)$ |
| Deferred compensation payable | (153) | (349) |
| Net cash provided by operating activities | 26,651 | 3,908 |

CASH FLOWS FROM INVESTING ACTIVITIES:

| Purchases of property, plant and equipment | $(6,629)$ | $(2,419)$ |
| :---: | :---: | :---: |
| Purchases of investments available for sale | (174) | $(6,968)$ |
| Proceeds from sale/maturities of investments available for sale | 3,789 | 7,697 |
| Proceeds from sale of property, plant and equipment | 25 | 11 |
| Net cash used in investing activities | $(2,989)$ | $(1,679)$ |
| CASH FLOWS FROM FINANCING ACTIVITIES: |  |  |
| Payments of cash dividends | $(2,349)$ |  |
| Proceeds from issuance of long-term debt | - | 10,000 |
| Principal payments of long-term debt | $(3,570)$ | (810) |
| Tax benefit from stock option exercise | 378 |  |
| Proceeds from exercise of stock options | 2,408 | 398 |
| Net cash provided by (used in) financing activities | $(3,133)$ | 9,588 |
| Effect of exchange rates on cash and cash equivalents | (257) | (452) |
| Net increase in cash and cash equivalents | 20,272 | 11,365 |
| Cash and cash equivalents at beginning of the year | 58,969 | 47,604 |
| Cash and cash equivalents at end of the year | \$79,241 | \$58,969 |


|  | Three Months Ended December 31, |  |
| :---: | :---: | :---: |
|  | 2012 | 2011 |
| Net income | \$4,496 | \$7,621 |
| Adjustments: |  |  |
| Depreciation and amortization | 1,050 | 1,158 |
| Share-based compensation expense | 877 | 1,561 |
| Other (income) expense, net* | $(1,639)$ | (798) |
| Taxes | 2,969 | 2,774 |
| Adjusted EBITDA | \$7,753 | \$12,316 |


|  | Year Ended December 31, |  |
| :---: | :---: | :---: |
|  | 2012 | 2011 |
| Net income | \$25,380 | \$17,601 |
| Adjustments: |  |  |
| Depreciation and amortization | 4,078 | 4,362 |
| Share-based compensation expense | 2,878 | 3,478 |
| Contract termination costs | - | 14,750 |
| Other (income) expense, net* | $(1,480)$ | $(1,847)$ |
| Taxes | 10,116 | 4,411 |
| Adjusted EBITDA | \$40,972 | \$42,755 |

* Other income (expense), net is primarily comprised of foreign exchange gains (losses), interest income, and interest expense.


## Distributor Information

Our revenue is highly dependent upon the number and productivity of our Managers, Distributors and customers. Growth in sales volume requires an increase in the productivity and/or growth in the total number of Managers, Distributors and customers.

The following table provides information concerning the number of total Managers, Distributors and customers by segment, as of the dates indicated.

Total Managers, Distributors and Customers by Segment as of December 31,

|  | 2012 |  | 2011 |  | 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Distributors \& $\qquad$ | Managers | Distributors \& $\qquad$ | Managers | Distributors \& $\qquad$ | Managers |
| NSP Americas, Asia Pacific \& Europe | 350,400 | 8,100 | 388,400 | 8,700 | 431,300 | 9,300 |
| NSP Russia, Central and Eastern Europe | 252,700 | 5,600 | 266,200 | 5,400 | 236,600 | 5,400 |
| Synergy WorldWide | 118,200 | 2,900 | 112,300 | 2,700 | 95,600 | 2,300 |
| Total | 721,300 | 16,600 | 766,900 | 16,800 | 763,500 | $\underline{ }$ 17,000 |

"Total Managers" includes independent Managers under our various compensation plans that have achieved and maintained specified and personal groups sale volumes as of the date indicated. To maintain Manager status, an individual must continue to meet certain purchase volume levels. As such, all Managers are considered to be active Managers.
"Total Distributors and customers" includes our independent Distributors and customers who have purchased products directly from the Company for resale and/or personal consumption during the previous twelve months ended as of the date indicated. This includes Manager, Distributor and customer accounts that may have become inactive since such respective dates.

The following table provides information concerning the number of active Distributors and customers by segment, as of the dates indicated.

Active Distributors and Customers by Segment as of December 31,

|  | 2012 | 2011 | 2010 |
| :---: | :---: | :---: | :---: |
|  | Distributors <br> \& Customers | Distributors <br> \& Customers | Distributors <br> \& Customers |
| NSP Americas, Asia Pacific \& Europe | 153,000 | 165,600 | 181,600 |
| NSP Russia, Central and Eastern Europe | 125,800 | 122,800 | 123,400 |
| Synergy World Wide | 54,600 | 51,700 | 45,100 |
| Total | 333,400 | 340,100 | 350,100 |

"Active Customers and Distributors" includes our independent Distributors and customers who have purchased products directly from the Company for resale and/or personal consumption during the previous three months ended as of the date indicated. All of our Managers are active.

The following tables provide information concerning the number of new Managers, Distributors and customers by segment, as of the dates indicated.

|  | 2012 |  | 2011 |  | 2010 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Distributors <br>  <br> Customers | Managers | Distributors \& Customers | Managers | Distributors \& Customers | Managers |
| NSP Americas, Asia Pacific \& Europe | 166,400 | 4,200 | 185,600 | 4,800 | 218,100 | 6,900 |
| NSP Russia, Central and Eastern Europe | 78,000 | 1,500 | 74,700 | 1,700 | 74,800 | 2,000 |
| Synergy WorldWide | 73,700 | 1,700 | 72,000 | 1,600 | $\mathrm{n} / \mathrm{a}$ | n/a |
| Total | 318,100 | 7,400 | 322,300 | 8,100 | 292,900 | 8,900 |

"New Managers" includes independent Managers under our various compensation plans that first achieved the rank of Manager during the previous twelve months ended as of the date indicated.
"New Distributors and customers" include our independent distributors and customers who have made their initial product purchase directly from us for resale and/or personal consumption during the previous twelve months ended as of the date indicated.

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Source: Nature's Sunshine Products, Inc.

