## Fourth Quarter Highlights and Financial Results

Fiscal 2023



HR | Payroll | Benefits | Insurance

## Forward Looking Statements

You should be aware that certain written and oral statements made by management may constitute "forward-looking statements" within the meaning of the safe-harbor provisions of the United States ("U.S.") Private Securities Litigation Reform Act of 1995. Forward-looking statements are neither historical facts nor assurances of future performance. Instead, they are based only on our current beliefs, expectations, and assumptions regarding the future of our business, future plans and strategies, projections, anticipated events and trends, the economy, and other future conditions. Because forward-looking statements relate to the future, they are subject to inherent uncertainties, risks, and changes in circumstances that are difficult to predict, many of which are outside our control. Our actual results and financial conditions may differ materially from those indicated in the forward-looking statements. Therefore, you should not place undue reliance upon any of these forward-looking statements. The information provided in this document is based upon the facts and circumstances known at this time, and any forward-looking statement made in this document speaks only as of the date on which it was made. Except as required by law, we undertake no obligation to update these forward-looking statements after the date of issuance of this document to reflect events or circumstances after such date, or to reflect the occurrence of unanticipated events.



### **Paychex Overview**

A leading provider of integrated human capital management ("HCM") solutions for human resources ("HR"), payroll, benefits and insurance for small- to medium-sized businesses.

- Comprehensive technology-driven HCM solutions company
- Leading-edge technology platform backed by HR and compliance expertise
- Leader in comprehensive HR outsourcing solutions with approximately 2.2M worksite employees<sup>(1)</sup>
- ~740,000 clients<sup>(1)</sup>
- Strong financial position
- Market capitalization of ~\$40B<sup>(2)</sup>



# Fourth Quarter Highlights

## Fourth Quarter Financial Highlights





(1) Adjusted diluted earnings per share ("EPS") is not a U.S. generally accepted accounting principles ("GAAP") measure. Refer to slide 16 for a reconciliation to the corresponding GAAP measure.

## Fourth Quarter Service Revenue





# Fourth Quarter Business Highlights

#### Achieved milestone of \$5B in total revenue for FY23

- o Solid revenue growth and operating margins in uncertain environment for SMBs
- Strong internal execution and stable client employment levels
- Continued demand for HR technology and HR outsourcing solutions

#### Achieved solid Q4 revenue and earnings growth with strong results across sales and service

- o Record Q4 sales performance and strong revenue retention which remains near record levels
- Increased product penetration, particularly in HR outsourcing, time and attendance, and retirement, along with price realization driving higher revenue per client
- Double-digit growth in total HR outsourcing worksite employees
- o Strong demand for our Employer Retention Tax Credit (ERTC) service

#### Positioned for growth in fiscal 2024 and beyond

- Increasing market demand for HR advisory, benefits, and HR technology solutions
- Leading SaaS HCM platform with comprehensive, integrated suite of solutions from hire to retire. Our platform is consistently rated as a leader in the industry by trusted analysts.
- Realizing benefits from continued investments in product development, advisory services, sales, and marketing
- Long standing reputation as a stable place for customers, employees, and investors in uncertain times.
   Balancing long-term investments with near-term cost discipline to navigate through uncertainty

#### Paid \$321M of dividends to shareholders during the quarter

 $\,\circ\,$  Raised the quarterly dividend 13% to \$0.89 per share in May 2023



## Product & Technology Horizon

Innovation to meet our customers' evolving business needs





# Recent Awards and Recognition

Paychex was honored for its innovative technology and corporate culture



#### FORTUNE<sup>®</sup> Magazine 2023 Worlds' Most Admired Companies

Paychex was named to the list of the World's Most Admired Companies recognizing its corporate reputation and outstanding financial performance



#### Ethisphere World's Most Ethical Companies

Paychex recognized for the 15<sup>th</sup> time, and the 12<sup>th</sup> consecutive year



statista 🖍

FORTUNE

AMERICA'S MOST INNOVATIVE COMPANIES 2023

Paychex was recognized for the exceptional commitment to innovation shown in the company's products, process, and culture



HR Tech Award from Lighthouse Research & Advisory – Best SMB-focused Solution in the Core HR/Workforce Category

Paychex was recognized for the 4<sup>th</sup> consecutive year

## USA TODAY AMERICA'S CLIMATE LEADERS 2023

#### USA Today America's Climate Leaders 2023

Paychex was recognized by USA Today on the inaugural America's Climate Leaders 2023 List for the company's achievement in reducing its core emissions and carbon footprint



# Sustained Financial Performance

#### (in uncertain times)

(In Millions, Except Per Share Amounts)

#### 8% CAGR\* \$4,907 \$4.554 \$1,177 \$3,997 \$3,954 \$1,111 \$3,692 \$974 \$991 \$814 \$3,730 \$3,443 \$3,023 \$2,963 \$2,878 **FY19** FY20 **FY22 FY23 FY21** Management Solutions PEO and Insurance Solutions

**Total Service Revenue** 

### Adjusted Diluted EPS<sup>(1)</sup>



\* 5-Year CAGR

(1) Adjusted diluted EPS is a non-GAAP measure, which excludes the impact of certain discrete tax and one-time items. Refer to our Annual Report on Form 10-K for discussion of these measures and a reconciliation to the corresponding GAAP measures.



# Fiscal 2024 Outlook

## Fiscal Year 2024 Outlook

|                                     | Year-over-Year Growth |
|-------------------------------------|-----------------------|
|                                     |                       |
| Management Solutions Revenue        | 5% - 6%               |
| PEO & Insurance Solutions Revenue   | 6% - 9%               |
| Total Revenue                       | 6% - 7%               |
| Adjusted Diluted EPS <sup>(1)</sup> | 9% - 10%              |

Anticipated Result

| Interest on Funds Held for Clients              | \$135M - \$145M |
|---|-----------------|
| Operating Income, as a Percent of Total Revenue | 41% - 42%       |
| Other Income, net                               | \$30M - \$35M   |
| Effective Income Tax Rate                       | 24% - 25%       |

(1) Adjusted diluted EPS is a non-GAAP measure. Refer to a reconciliation of non-GAAP financial measures to the related GAAP financial measures on slide 16.



# **Financial Results**

### **Financial Results** For the Three Months and Full Year ended May 31, 2023

| (In millions, except per share amounts) | Three Months Ended<br>May 31, 2023 |         | %<br>Change | <br>Months Ended<br>y 31, 2023 | %<br>Change |
|---|------------------------------------|---------|-------------|--------------------------------|-------------|
| Management Solutions                    | \$                                 | 905.2   | 7%          | \$<br>3,730.5                  | 8%          |
| PEO and Insurance Solutions             | \$                                 | 299.5   | 5%          | \$<br>1,176.8                  | 6%          |
| Total Service Revenue                   | \$                                 | 1,204.7 | 7%          | \$<br>4,907.3                  | 8%          |
| Interest on Funds Held for Clients      | \$                                 | 24.9    | 69%         | 99.8                           | 73%         |
| Total Revenue                           | \$                                 | 1,229.6 | 7%          | \$<br>5,007.1                  | 9%          |
| Operating Income                        | \$                                 | 453.3   | 15%         | \$<br>2,033.1                  | 10%         |
| Net Income                              | \$                                 | 350.4   | 18%         | \$<br>1,557.3                  | 12%         |
| Diluted EPS                             | \$                                 | 0.97    | 18%         | \$<br>4.30                     | 12%         |
| Non-GAAP Measures: <sup>(1)</sup>       |                                    |         |             |                                |             |
| EBITDA                                  | \$                                 | 498.3   | 12%         | \$<br>2,212.4                  | 8%          |
| Adjusted Net Income                     | \$                                 | 350.4   | 19%         | \$<br>1,548.4                  | 13%         |
| Adjusted Diluted EPS                    | \$                                 | 0.97    | 20%         | \$<br>4.27                     | 13%         |

(1) Refer to a reconciliation of non-GAAP financial measures to the related GAAP financial measures on slide 16.



### Balance Sheets and Cash Flows (\$ in Millions)

- Strong liquidity position with no net debt
- \$800M of private placement, fixed-rate long-term debt to fund Oasis acquisition
- Return on equity of 48%
- Consistent free cash flow generation supports industryleading dividend payout ratio

|   | Ma | y 31, 2023 | May 31, 2022 |         |  |
|---|----|------------|--------------|---------|--|
| Cash, Restricted Cash, & Total<br>Corporate Investments | \$ | 1,649.0    | \$           | 1,304.7 |  |
| Total Debt, Net of Debt Issuance Costs <sup>(1)</sup>   | \$ | 808.4      | \$           | 806.4   |  |
| Return on Equity  |    | 48%        |              | 45%     |  |
| Fiscal Year-to-Date Period Ended:                       | Ма | y 31, 2023 | May 31, 2022 |         |  |
| Operating Cash Flow                                     | \$ | 1,699.4    | \$           | 1,505.5 |  |
| Free Cash Flow  | \$ | 1,543.3    | \$           | 1,336.2 |  |
| Dividends Paid  | \$ | 1,175.0    | \$           | 999.6   |  |
| Dividend Coverage Ratio <sup>(2)</sup>                  |    | 1.3x       |              | 1.3x    |  |

(1) Does not include operating lease liabilities of \$77.6M and \$99.9M as of May 31, 2023, and May 31, 2022, respectively

(2) Dividend coverage ratio is calculated as free cash flow divided by dividends paid.



## Non-GAAP Financial Measures

For the Three Months and Full Year ended May 31, 2023

| (In millions, except per share amounts)       |    | Three Months Ended<br>May 31, |    |       | %      | Twelve Months Ended<br>May 31, |         |      | %       |              |
|---|----|-------------------------------|----|-------|--------|--------------------------------|---------|------|---------|--------------|
|   |    | 2023                          |    | 2022  | Change | 2023                           |         | 2022 |         | 76<br>Change |
| Net Income                                    | \$ | 350.4                         | \$ | 296.4 | 18%    | \$                             | 1,557.3 | \$   | 1,392.8 | 12%          |
| Non-GAAP Adjustments:                         |    |                               |    |       |        |                                |         |      |         |              |
| Excess Tax Benefit Related to Employee Stock- |    |                               |    |       |        |                                |         |      |         |              |
| Based Compensation Payments <sup>(1)</sup>    |    | -                             |    | (1.0) |        |                                | (8.9)   |      | (18.9)  |              |
| Tax Benefit Derived from Research and         |    |                               |    |       |        |                                |         |      |         |              |
| Development Costs <sup>(2)</sup>              |    | -                             |    | -     |        |                                | -       |      | (6.1)   |              |
| Total Non-GAAP Adjustments                    |    | -                             |    | (1.0) |        |                                | (8.9)   |      | (25.0)  |              |
| Adjusted Net Income <sup>(3)</sup>            | \$ | 350.4                         | \$ | 295.4 | 19%    | \$                             | 1,548.4 | \$   | 1,367.8 | 13%          |
| Diluted EPS                                   | \$ | 0.97                          | \$ | 0.82  | 18%    | \$                             | 4.30    | \$   | 3.84    | 12%          |
| Non-GAAP Adjustments:                         |    |                               |    |       |        |                                |         |      |         |              |
| Excess Tax Benefit Related to Employee Stock- |    |                               |    |       |        |                                |         |      |         |              |
| Based Compensation Payments <sup>(1)</sup>    |    | -                             |    | -     |        |                                | (0.02)  |      | (0.05)  |              |
| Tax Benefit Derived from Research and         |    |                               |    |       |        |                                |         |      |         |              |
| Development Costs <sup>(2)</sup>              |    | -                             |    | -     |        |                                | -       |      | (0.02)  |              |
| Total Non-GAAP Adjustments                    |    | -                             |    | -     |        |                                | (0.02)  |      | (0.07)  |              |
| Adjusted Diluted EPS <sup>(3,4)</sup>         | \$ | 0.97                          | \$ | 0.81  | 20%    | \$                             | 4.27    | \$   | 3.77    | 13%          |
| Net Income                                    | \$ | 350.4                         | \$ | 296.4 | 18%    | \$                             | 1,557.3 | \$   | 1,392.8 | 12%          |
| Non-GAAP Adjustments:                         |    |                               |    |       |        |                                |         |      |         |              |
| Interest (Income)/Expense, Net                |    | (9.4)                         |    | 7.3   |        |                                | (12.4)  |      | 33.7    |              |
| Income Taxes                                  |    | 113.2                         |    | 92.4  |        |                                | 490.9   |      | 431.8   |              |
| Depreciation and Amortization Expense         |    | 44.1                          |    | 49.1  |        |                                | 176.6   |      | 191.8   |              |
| Total Non-GAAP Adjustments                    |    | 147.9                         |    | 148.8 |        |                                | 655.1   |      | 657.3   |              |
| EBITDA <sup>(3)</sup>                         | \$ | 498.3                         | \$ | 445.2 | 12%    | \$                             | 2,212.4 | \$   | 2,050.1 | 8%           |

(1) Net tax windfall benefits related to employee stock-based compensation payments recognized in income taxes. This item is subject to volatility and will vary based on employee decisions on exercising employee stock options and fluctuations in our stock price, neither of which is within the control of management.

(2) Non-recurring tax benefit derived from prior years' research and development costs incurred in the production of customer-facing software.

(3) Adjusted net income, adjusted diluted EPS, and EBITDA are non-GAAP financial measures. Refer to our fourth quarter fiscal 2023 press release for further discussion.



(4) The calculation of the impact of non-GAAP adjustments on diluted earnings per share is performed on each line independently. The table may not add down by +/- \$0.01 due to rounding.

## **Investment Portfolio Results**

|   |                    | nths Ended<br>v 31, | %      | Twelve Mo<br>May | %          |        |
|---|--------------------|---------------------|--------|------------------|------------|--------|
| (\$ in millions)  | 2023               | 2022                | Change | 2023             | 2022       | Change |
| Average Investment Balances:<br>Funds Held For Clients          | \$ 4,504.3         | \$ 4,558.2          | -1%    | \$ 4,392.7       | \$ 4,354.8 | 1%     |
| Corporate Cash Equivalents and Investments                      | \$ 1,649.8         | \$ 1,491.7          | 11%    | \$ 1,470.9       | \$ 1,303.3 | 13%    |
| <b>Average Rate of Return Earned:</b><br>Funds Held For Clients | 3.1%               | 1.3%                |        | 2.5%             | 1.3%       |        |
| Corporate Cash Equivalents and<br>Investments                   | 4.6%               | 0.5%                |        | 3.3%             | 0.2%       |        |
| Realized Gain/(Loss), Net                                       | \$ (9.9)           | \$ 0.1              |        | \$ (9.8)         | \$ 0.2     |        |
| End of Period:  | May 3 <sup>,</sup> | 1, 2023             |        | May 3            | 1, 2022    |        |
| Unrealized Loss, Net  | \$17               | 5.3                 |        | \$13             |            |        |

• Realized losses during Q4 were related to portfolio repositioning.

- Rising market interest rates caused the unrealized loss on our longer-term investment portfolio to increase.
- Average invested balances for funds held for clients decreased for the three-month period primarily due to client mix.



# Supplemental Information

### FY23 Revenue Composition

### **Management Solutions**

### **PEO & Insurance Solutions**







HR | Payroll | Benefits | Insurance

The Power of Simplicity