

# 

EARNINGS

## Forward-looking statements

This presentation contains certain forward-looking information, including fourth quarter and full year 2021 guidance, to help you understand Equifax and its business environment. All statements that address operating performance and events or developments that we expect or anticipate will occur in the future, including statements relating to future operating results, improvements in our IT and data security infrastructure, expected financial and operational benefits, synergies and growth from acquisitions, our strategy, our ability to mitigate or manage disruptions posed by COVID-19, the impact of COVID-19 and changes in U.S. and worldwide economic conditions, and similar statements about mortgage and financial markets, our outlook and our business plans are forward-looking statements.

We believe these forward-looking statements are reasonable as and when made. However, forward-looking statements are subject to risks and uncertainties that could cause actual results to differ materially from our historical experience and our present expectations or projections. These risks and uncertainties include, but are not limited to, those described in our 2020 Form 10-K and subsequent SEC filings.

As a result of such risks and uncertainties, we urge you not to place undue reliance on any forward-looking statements. Forward-looking statements speak only as of the date when made. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as required by law.



### Non-GAAP disclosure statement

This presentation contains certain non-GAAP financial measures, including adjusted EPS and adjusted EBITDA, which reflect adjustments for certain items that affect the comparability of our underlying operational performance.

Adjusted EPS is defined as net income adjusted for acquisition-related amortization expense, costs related to the 2017 cybersecurity incident (comprised of legal fees for 2021, and legal fees and incremental costs to transform our information technology infrastructure and data security for 2020 and 2021), fair value adjustment of equity investments, foreign currency impact of certain intercompany loans, acquisition-related costs other than acquisition amortization, income tax effect of stock awards recognized upon vesting or settlement, Argentina highly inflationary foreign currency adjustment, income tax effects of O1 2020 gain on fair market value adjustment of equity investment and income tax adjustments.

Adjusted EBITDA is defined as net income excluding income taxes, interest expense, net, depreciation and amortization expense, costs related to the 2017 cybersecurity incident (comprised of legal fees for 2021, and legal fees and incremental costs to transform our information technology infrastructure and data security for 2020 and 2021), fair value adjustment of equity investments, foreign currency impact of certain intercompany loans, acquisition-related costs other than acquisition amortization and Argentina highly inflationary foreign currency adjustment.

Local currency is calculated by conforming the prior period results to the comparable prior period exchange rates. Local currency can be presented for numerous GAAP measures, but is most commonly used by management to analyze operating revenue without the impact of changes in foreign currency exchange rates.

Core revenue growth is defined as revenue growth excluding: (i) the impact on revenue from U.S. mortgage market activity, as measured by changes in total U.S. mortgage credit inquiries; (ii) the extraordinary revenue growth in our unemployment claims business; and (iii) Employee Retention Credit revenue from our recently-acquired HIREtech business.

Core mortgage growth is defined as revenue growth within our mortgage vertical, excluding the impact on revenue from U.S. mortgage market activity, as measured by changes in total U.S. mortgage credit inquiries.

Core non-mortgage growth is defined as revenue growth within our non-mortgage verticals excluding (i) the extraordinary revenue growth in our unemployment claims business; and (ii) Employee Retention Credit revenue from our recently-acquired HIREtech business.

Organic revenue growth is defined as revenue growth, adjusted to reflect an increase in prior year Equifax revenue from the revenue of acquired companies in the prior year period.

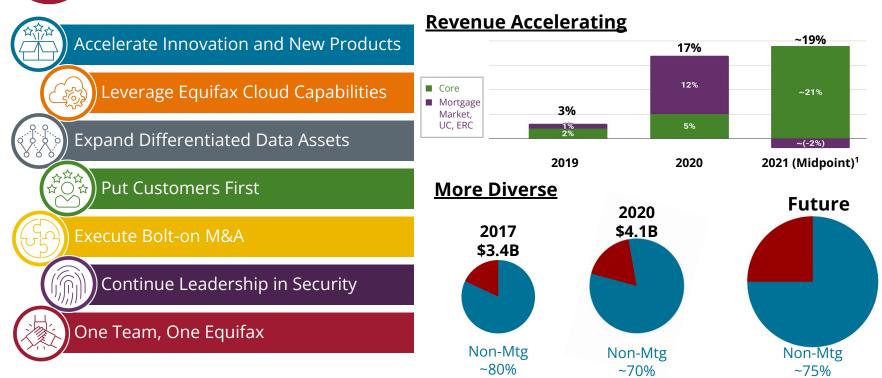
Organic non-mortgage revenue growth is defined as revenue growth within our non-mortgage verticals adjusted to reflect an increase in prior year Equifax revenue from the revenue of acquired companies in the prior year period.

These non-GAAP measures are detailed in reconciliation tables which are included with our earnings release and are also posted at www.equifax.com under "Investor Relations/Financial Results/Non-GAAP Financial Measures



## **EFX**2023

## Leveraging cloud for innovation, new products, and growth



The New EFX... diversified with stronger growth



## Continued strong outperformance in 3Q

**Revenue of over \$1.2B, up 14.5%...** core growth up 20%, outgrowing underlying markets, 7th consecutive quarter of double-digit growth

**EWS revenue up 35%, core growth up 42%**... EFX's largest, fastest growing, and most profitable business

**USIS non-mortgage up 16% Total / 9% organic** ... offsetting declining mortgage market

International up 10% in local currency

Driving **EFX Cloud Data and Technology Transformation** 

**Accelerating innovation and NPIs...** delivered 30 new products in 3Q

**Closed 3 bolt-on acquisitions** Appriss Insights<sup>1</sup>, Health e(fx), Teletrack

### **EFX Delivering:**

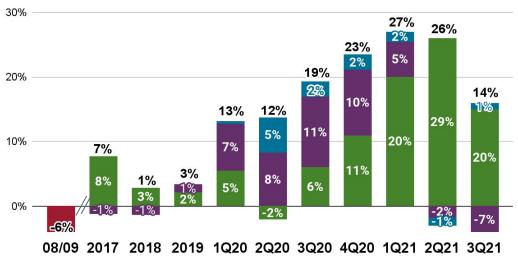
- 7th Consecutive quarter of double digit growth
- 14.5% Total / 20% core revenue growth
- **EFX organic non-mortgage** revenue growth of 16%
- EWS up 35%, core growth up 42%
- Adj EPS of \$1.85; excluding tech spend, up 11%
- **Raising 2021 guidance**



1 Closed on 10/1/21.

## Strong 20% core growth in 3Q

### **EFX Double Digit Core Revenue Growth Continues**



- Strong 20% core growth in 3Q... up 14% overall
- 3rd consecutive quarter of 20%+ core growth
- Strong 35% EWS growth... core growth up 42%
- EWS and USIS overcoming declining mortgage market
- US B2B organic non-mortgage up 24%







## Strong 3Q growth... up 14%



Revenue

Revenue

Adjusted **EBITDA** Margin

Growth

Adjusted EPS

\$1,223M AS REPORTED

+14%

AS REPORTED

33.0<sup>%</sup> -410bps

\$1.85 -3%

**EWS** 

\$508M

AS REPORTED

+35%

AS REPORTED

**54.3**% -350bps

**EFX's largest and** fastest growing **business** 

**USIS** 

\$388M

AS REPORTED

Flat AS REPORTED

40.1% -590bps

**Organic** non-mortgage growth of 9%

INTL

\$245M

AS REPORTED

+10%

LOCAL CURRENCY

26.7% -570bps

**Outgrowing** underlying markets

GCS

\$82M

AS REPORTED

**-7**%

LOCAL CURRENCY

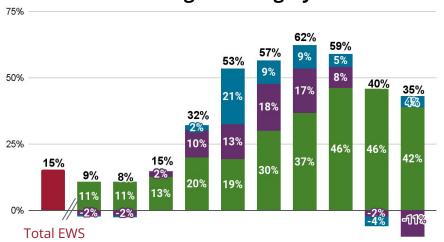
23.4% -140bps

myEquifax membership up over 70% YoY to 13M



## Workforce Solutions powering EFX results... 3Q up 35%, core growth up 42%

### EWS core revenue growth highly elevated...



08/09 2017 2018 2019 1Q20 2Q20 3Q20 4Q20 1Q21 2Q21 3Q21

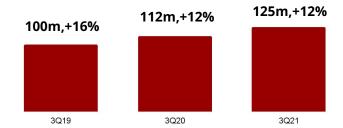
2017 2018 2019 2020 Total Revenue (M) \$764 \$827 \$950 \$1,438



### ... with strong future growth levers

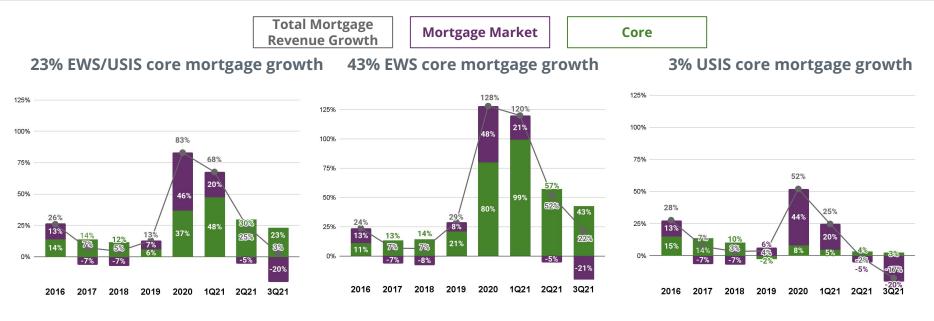
- New products
- Vertical expansion
- Penetration, pricing
- Record expansion and growth
- ✓ Bolt-on M&A

#### **Total Records**





## US B2B Core Mortgage growth up 23% in 3Q



**US B2B Mortgage** 

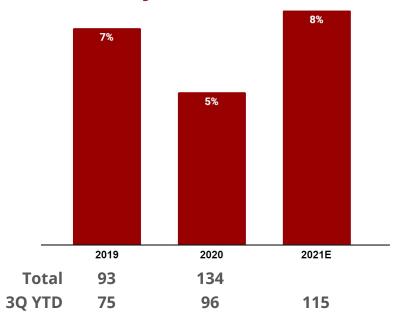
**EWS Mortgage** 

**USIS Mortgage** 



## Leveraging EFX Cloud to accelerate NPI roll-outs

### Vitality Index<sup>1</sup> and NPIs



1 Vitality index is percentage of revenue in a given year derived from new product releases over the prior three years and the current year.

### **3Q21 Product Roll-Outs**

- SSA Payroll Exchange Supports income and employment verifications for SSI and SSDI Social Services for SSA program
- One View with DataX Integrated Consumer Credit Report, delivers credit and non-traditional credit in a single view
- Digital Identity Trust 2.0 Comprehensive identity verification service across physical and digital identities
- MarketMix Premier Identifies targeted growth markets to deploy spend across branches, sales, and marketing efforts
- Equifax Affordability Expands view into affordability through use of bank transaction data and categorization capabilities, while removing friction in the process

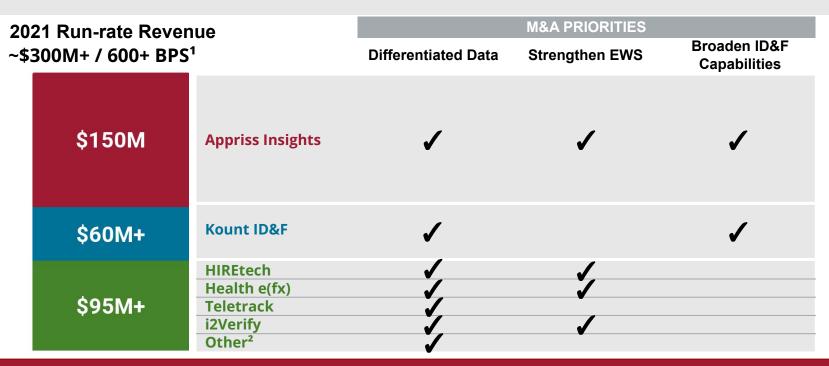
2021+
NPIs:
115 launched
through 30



Accelerating NPI revenue contribution



## 2021 M&A adding ~\$300M to EFX run-rate revenue

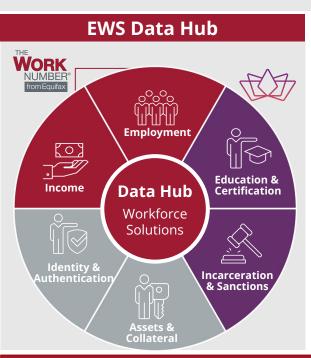


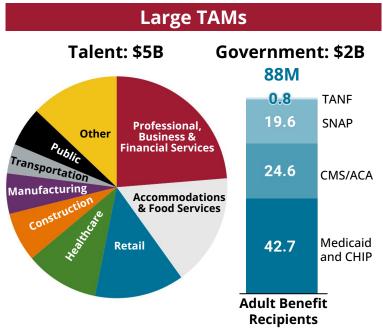
Reinvesting EFX strong performance in future growth



Calculated as \$300M of acquisition revenue divided by midpoint of 2021 Equifax revenue guidance provided on 10/21/21.

## Appriss Insights expands EWS Data Hub for Talent and Government Markets





### **Appriss Insights**

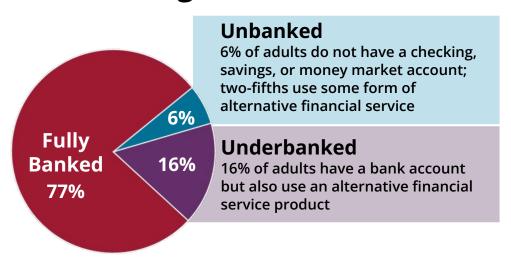
- 2021 run-rate revenue of \$150M, 30%+ growth<sup>1</sup>
- 15%+ future growth
- \$75M synergies with EWS
- **Attractive margins**
- 92% of real-time US incarceration records... 170M historic records
- Real time court access
- **Continuous monitoring**
- 2,500 medical sanction sources with 5M records

Unique data set that strengthens EWS



## Teletrack strengthens USIS alternative data solutions

### **Banking Status in US**<sup>1</sup>





Combination creates a leading U.S. specialty consumer reporting agency, with data on more than 80 million thin-file, unbanked, underbanked and credit rebuilding consumers



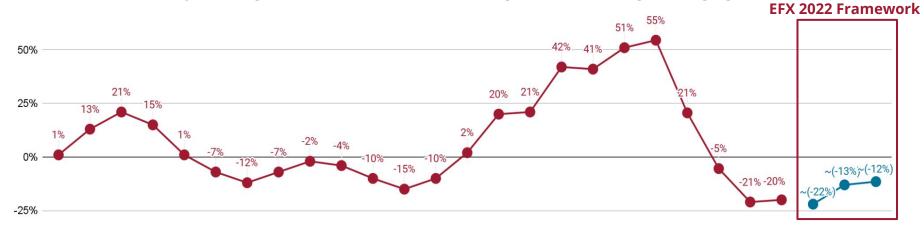
Covers more than 420 million account records and 215 million consumers to capture no-hit or thin-files

Data sources: Specialty Finance • Alternative Lenders • Telcos • Cable Providers • Municipalities • Utilities



## Mortgage normalization expected to continue into 2022

### **Quarterly Change in Consumer Credit Inquiries Serving Mortgage Market**



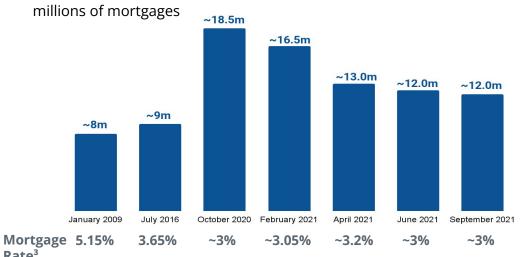
1Q16 2Q16 3Q16 4Q16 1Q17 2Q17 3Q17 4Q17 1Q18 2Q18 3Q18 4Q18 1Q19 2Q19 3Q19 4Q19 1Q20 2Q20 3Q20 4Q20 1Q21 2Q21 3Q21 4Q21 1Q22 2Q22 2H22

	2015	2016	2017	2018	2019	2020	2021	2022
Full year	15%	12%	-6%	-8%	6 1/2%	47%	~(-7%)	~(-15%)

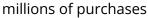


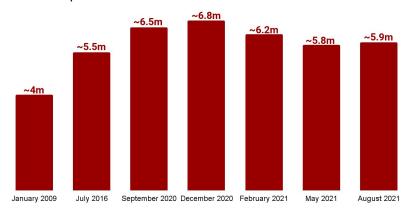
## Mortgage market down but still above prior-cycle peaks

~12M Home Mortgages Would Still Benefit from Refinancing at Record Low Rates<sup>1</sup>



Existing Home Purchases still Elevated<sup>4</sup>





Black Knight Estimated Refinance Candidates<sup>2</sup> and Average Monthly 30-Year Fixed Mortgage Rate<sup>3</sup>

**Annualized Average Existing Home** Purchases<sup>4</sup>



Rate<sup>3</sup>

<sup>1.</sup> Source: Estimate derived from Mortgage Monitor Reports, Black Knight, of existing US Home Mortgages that would benefit by at least 75 bp if they were to refinance at Mortgage Rate shown on a 30-year Fixed Rate Mortgage

<sup>2.</sup> Refinance Candidates data is approximated from Black Knight Mortgage Monitor Report data. 3. Mortgage Bankers Association

<sup>4.</sup> Source: Trading Economics, National Association of Realtors Existing Home Purchases Annual PROPRIETARY Run Rate

## 4Q21 Guidance

4Q21 Adj. EPS includes one-time EFX Cloud Technology Transformation Costs

	4Q21		\$ vs 4Q20	% vs 4Q20		
Revenue <sup>1</sup> <u>Adjusted EPS<sup>1</sup></u> Memo: Adj. EP	\$1,230M - \$1, \$1.72 - \$1.82 / S excl. Tech Trans. \$1.99 - \$2.09 /	' share	\$112M - \$132M (\$0.28) - (\$0.18) / share (\$0.01) - \$0.09 / share	10.0% -11.8% <sup>1</sup> (13.8%) - (8.8%) (0.2%) - 4.8%		
Adjusted EPS bridge		Reven	ue (midpoint)	\$122M		
Revenue	<b>4Q21 (midpoint) vs. 4Q20</b> \$122M		Margin (Impact of Revenue e less Annual Cost Increases)	\$49M		
Due toule come		Redunc	lant System Cost	(\$7M)		
Pre-tax Income	(\$36M) <sup>3</sup>	Interest	: Expense / Other Income	(\$1M)		
Adjusted EPS	(\$0.23) / share	Acquisit	tion SG&A / Other Costs	(\$28M)		
: 1. 4Q21 FX Based on October 2021 Rates. FX Impact is favorable to revenue by ~0.1%. Acquisitions benefit revenue in 4Q21 by ~5.4%				(\$4M)		
2. Includes SG&A, Security, Variable Co		Sub-T	otal (midpoint)	*8M		
positively impacts Adj. EPS by ~\$0.0		Transfo	rmation Expense <sup>4</sup>	(\$45M)		
		Pre-Tax Income (midpoint)		(\$36M)		



<sup>\*</sup> This slide contains forward-looking information, including 2021 guidance. Actual results may differ materially from our historical experience and our present expectations or projections. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, PROPRIETARY future events or otherwise, except as required by law.

### 2021 Guidance

2021 Adj. EPS includes one-time EFX Cloud Technology Transformation Costs

Revenue <sup>1</sup> <u>Adjusted EPS<sup>1</sup></u> Memo: Adj. EP	\$4,901M - \$4 \$7.52 - \$7.62 S excl. Tech Trans. \$8.53 - \$8.63	/ share	\$ vs 2020 \$773M - \$793M \$0.55 - \$0.65 / share \$1.56 - \$1.66 / share	% vs 2020 18.7% -19.2% <sup>1</sup> 7.8% - 9.3% 22.4% - 23.8%	
<u>Adjusted EPS bridge</u>		Revenue (midpoint)		\$783M	
Revenue	<b>2021 (midpoint) vs. 2020</b> \$783M		Margin (Impact of Revenue e less Annual Cost Increases)	\$451M	
507144		Redunc	(\$80M)		
Pre-tax Income	\$97M <sup>4</sup>	Interest	t Expense / Other Income <sup>2</sup>	(\$6M)	
Adjusted EPS	\$0.60 / share	Acquisi	tion SG&A / Other Costs	(\$59M)	
	: es. FX Impact is favorable to revenue by ~1.4%.	Other <sup>3</sup>		(\$44M)	
Acquisitions benefit revenue in 2021 2. See details in Investor Relations Dec	k. ĺ	Sub-1	Fotal (midpoint)	\$262M	
3. Includes SG&A, Security, Variable Co 4. Tax rate on Adj EPS: 2020: 23.7% / 2	2021 (Guidance): ~23.7%.	Transfo	rmation Expense <sup>5</sup>	(\$165M)	
5. Tech Transformation Expense in 202	t1 of ~\$165M is equal to \$1.01 / share in Adj EPS	Pre-1	Fax Income (midpoint)	\$97M	



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## EFX 2022 - Economic & Market Assumptions

### US Mortgage Market credit inquiries decline ~15% from 2021

- 1H22 Mortgage market down 18%
- 2H22 Mortgage market down 12%

Equifax US Mortgage Revenue up slightly in 2022, growing 15+ percentage points faster than overall Mortgage Market

## US economic recovery continues through 2022, with ~4% GDP growth assumed for the full year

- USIS non-mortgage expected to outperform underlying markets
- EWS non-mortgage, excluding UC & ERC business, expected to significantly outperform underlying markets
- EWS UC and ERC business expected to decline by almost 30% in 2022.

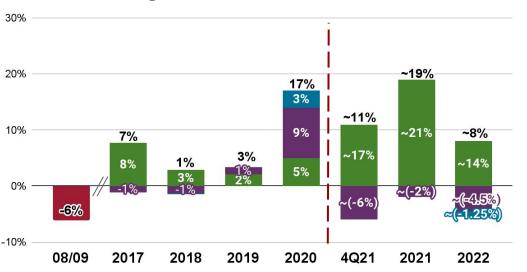
### International economies recovery continues in 2022

• 2022 GDP Growth assumptions: Australia ~3.8%; UK ~5%; Canada ~4.5%



## 2022 Core Revenue growth of 14%... total growth of 8%

### **EFX Double Digit Core Revenue Growth Continues**



#### **2022 Growth Levers:**

- EWS records, penetration, price, NPIs
- ✓ USIS non-mortgage growth
- ✓ International growth
- EFX Cloud benefits driving top line and cost savings
- ✓ NPIs from 20/21 drive top line
- ✓ M&A adding 3% to Growth

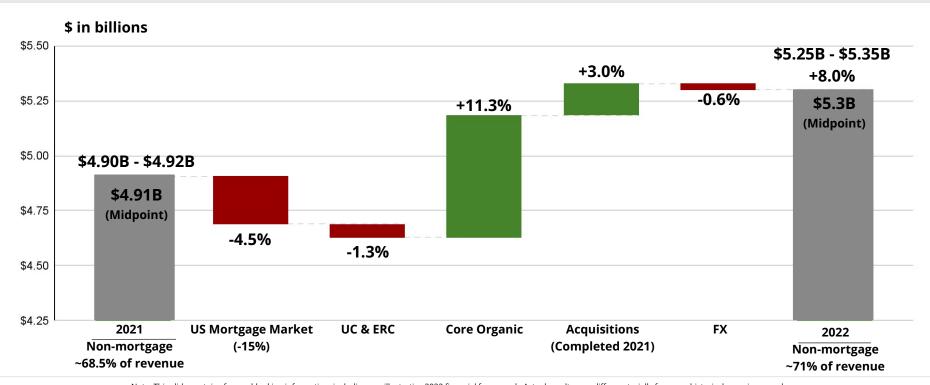


Note: FX Impact is unfavorable to 4Q21 core revenue by ~0.1% and acquisitions benefit 4Q21 core revenue by 5.4%. FX Impact is favorable to 2021 core revenue by ~1.4% and acquisitions benefit 2021 core revenue by 3.1%. FX Impact is unfavorable to 2022 core revenue by ~0.6% and acquisitions benefit 2022 core revenue by 3.0%.

Note: This slide contains forward-looking information, including our illustrative 2022 financial framework. Actual results may differ materially from our historical experience and our present expectations or projections.

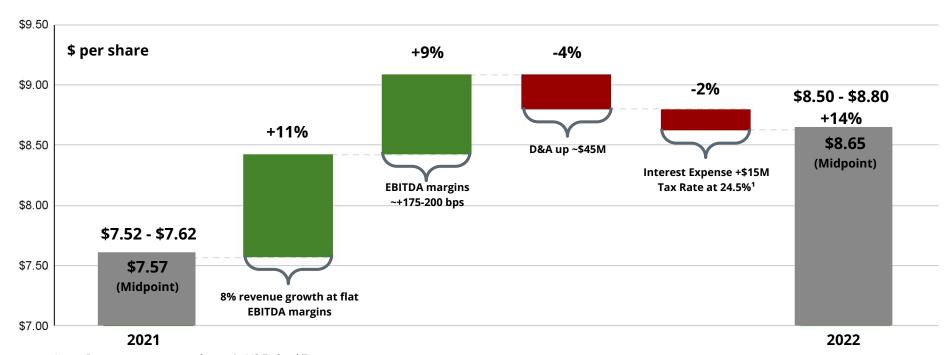


## 2022 Illustrative Financial Framework – Revenue Bridge





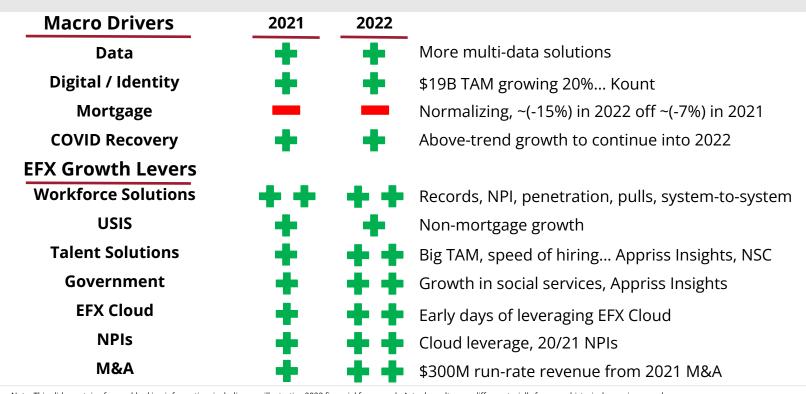
## 2022 Illustrative Financial Framework – Adjusted EPS Bridge



Does not assume any change in US Federal Tax rate structure



## Strong macros and EFX levers for 2022 and beyond





## Finishing 2021 strong and well positioned for 2022

**Strong 3Q record revenue of \$1.22B** up 14.5%, 20% core growth, **seventh consecutive quarter of double-digit growth** with sequential improvement

**Raising full-year guidance for 2021 revenue and Adjusted EPS**... 2021 midpoint revenue growth increase to ~19%

EWS substantially outperforming mortgage market, growing records and penetrating new verticals... EFX's largest and most profitable business

USIS winning in the marketplace... non-mortgage revenue up 16%, organic growth of 9%

Strong International growth of 10% in local currency... outgrowing markets

Leveraging **EFX Cloud data and technology investments** to accelerate innovation and NPIs

M&A adding \$300 million to run-rate revenue

2022 financial framework with **core revenue growth of 14%** with **8% overall** growth... Adjusted **EPS up 14%** 

## **EFX**

- 14.5% Total / 20%
  Core revenue
  growth... 7th quarter
  of double-digit
  growth
- ✓ EWS up 35%
- ✓ Sequential US B2B non-mortgage growth,
- ✓ Increased 2021 Guidance
- ✓ Leveraging EFX cloud for NPIs and growth
- ✓ Only Equifax capabilities
  - Bolt-on M&A focus



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November 10 8:30 am ET

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Passcode: EFX\_ID2021

### **TOPICS**

EFX 2023 growth strategy
Long-term financial framework
Capital allocation plan
Leveraging EFX Cloud capabilities
Accelerating NPIs
Business unit overviews





## Appendix



## Revenue Trends -- US B2B

1. 2. 3.	USIS Online + USIS Mortgage Solutions + EWS Verification Services Based on Q3 2021 revenue Includes I9/Onboarding	% BU Rev²	1Q20	2Q20	3Q20	4Q20	1Q21	2Q21	3Q21
	Online / Verific.	~80%	48%	46%	63%	70%	75%	57%	34%
EWS	-Mortgage		+100%	+100%	+100%	+100%	+100%	+50%	+20%
(~42%	-Non-Mortgage		15%	(4%)	4%	15%	26%	65%	55%
EFX	Employer Svcs	~20%	2%	<b>75%</b>	37%	35%	17%	Flat	39%
Rev <sup>2</sup> )	-UC / ERC		14%	+150%	73%	72%	47%	(17%)	28%
	-WFA, W2, Talent M.³, others		(4%)	(17%)	(4%)	(6%)	(2%)	52%	61%
HOIC	Online	~85%	18%	12%	19%	22%	20%	11%	(2%)
USIS (~32%	-Mortgage		44%	47%	57%	60%	25%	(2%)	(17%)
EFX	-Non-Mortgage		2%	(11%)	(5%)	Flat	16%	24%	15%
Rev <sup>2</sup> )	Financial Mktg Svcs	~15%	(2%)	1%	(9%)	(2%)	12%	14%	20%
	Online <sup>1</sup>	>55%	29%	25%	36%	43%	44%	31%	15%
US	EWS Employer Services	~12%	2%	75%	37%	35%	17%	Flat	39%
B2B	USIS Fin. Mktg. Services	~6%	(2%)	1%	(9%)	(2%)	12%	14%	20%
	Total	~73%	22%	28%	32%	37%	38%	25%	17%

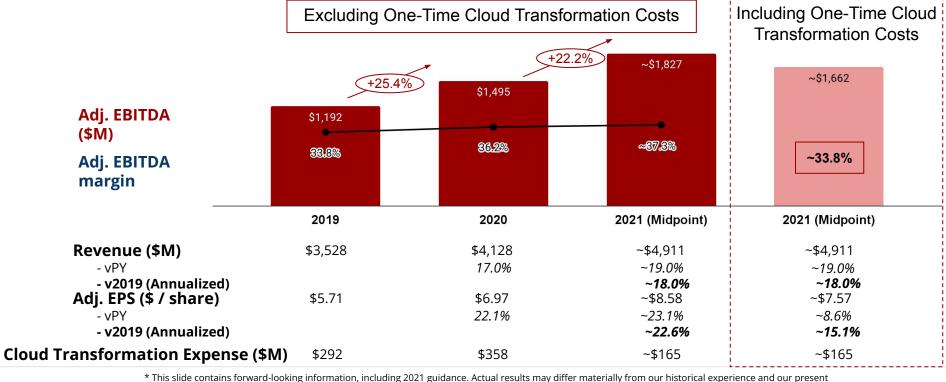


## Revenue Trends -- International and GCS

		% BU Rev <sup>1</sup>	1Q20	2Q20	3Q20	4Q20	1Q21	2Q21	3Q21
	APAC	~36%	3%	(9%)	Flat	4%	7%	21%	7%
	LatAm	~18%	9%	(14%)	(6%)	(1%)	1%	30%	16%
INTL	Canada	~18%	2%	(13%)	Flat	3%	13%	26%	8%
(~20%	Europe	~28%	(1%)	(25%)	(13%)	4%	(5%)	27%	9%
EFX Rev¹)	- CRA	~19%	(1%)	(20%)	(7%)	(3%)	(5%)	26%	5%
,	- Debt Management	~9%	(34%)	(34%)	(26%)	19%	(4%)	30%	21%
	TOTAL	100%	(3%)	(15%)	(5%)	3%	3%	25%	10%
GCS	Consumer Direct	~55%	(2%)	(3%)	6%	9%	11%	11%	2%
(~6% EFX	Partner	~45%	8%	(6%)	(10%)	(32%)	(36%)	(17%)	(16%)
Rev <sup>1</sup> )	Total		3%	(5%)	(2%)	(13%)	(17%)	(3%)	(7%)
EFX									
	Total		13%	12%	22%	23%	27%	26%	14%



## 2021 Guidance -- Continuing Strong Performance





expectations or projections. We undertake no obligation to publicly update or revise any forward-looking statements, whether as a result of new information, PROPRIETARY future events or otherwise, except as required by law.



### Powering the World with Knowledge<sup>™</sup>

**Dorian Hare** • Investor Relations • dorian.hare@equifax.com



## **Investor Relations**

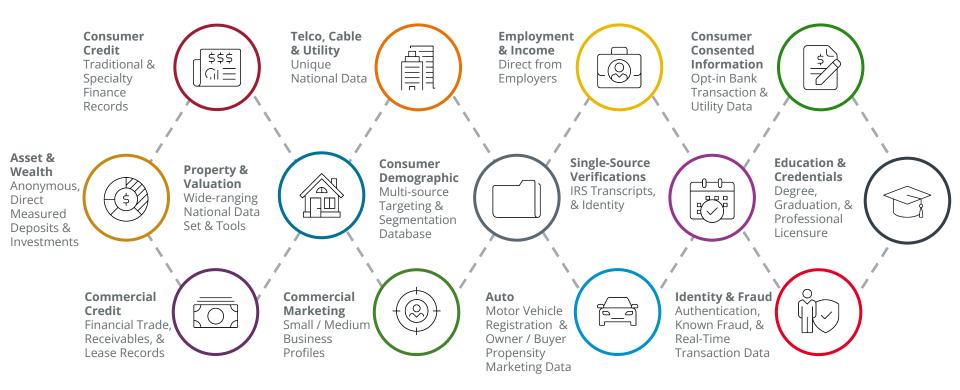
October 2021

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FFX Overview p. 33-39 Workforce Solutions Overview p. 40-45 Identity and Fraud Overview p. 46-52 **Security Transformation** p. 53-55 **Product and Technology** p. 56-61 Supplemental Financial Information p. 62-73 **Glossary** p. 74-77

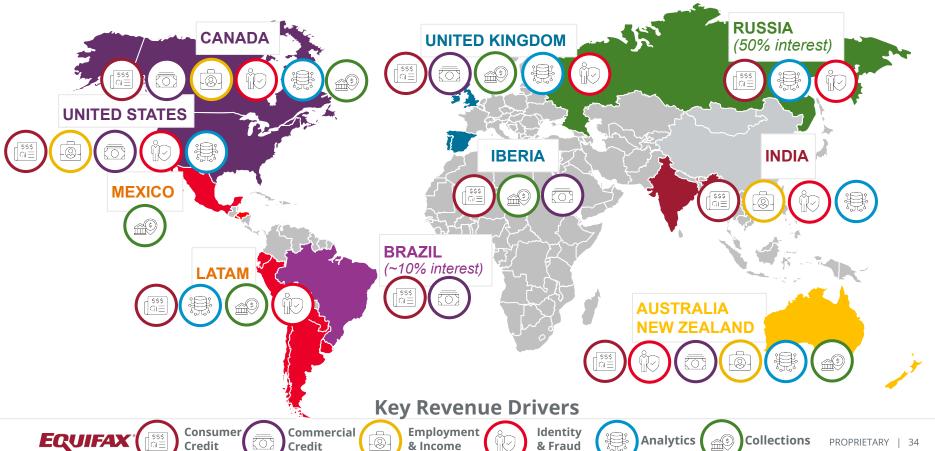
## A Robust Foundation for Comprehensive Multi-Data Solutions

### Insights Are Created Through Connected and Differentiated Data





### Broadening Our Global Presence in Important Growth Markets



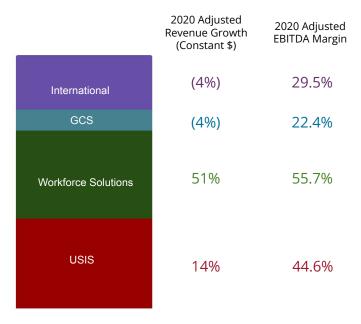
& Income

Credit

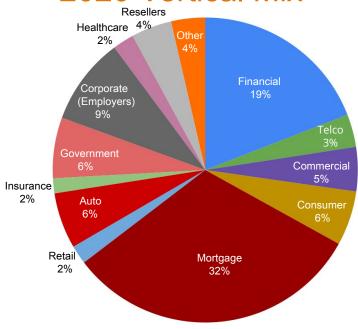
Credit

## A Strong Portfolio of Businesses

### 2020 Business Mix



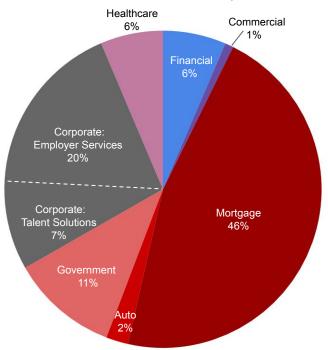
### 2020 Vertical Mix



## Workforce Solutions (WS)

Accelerating growth through Work Number expansion, advanced analytical solutions, and vertical expertise across direct and indirect channels

2020 Revenue Mix - \$1,438M



## Focus Areas

## RECORD GROWTH

 Enhance partnerships and connector relationships to expand The Work Number® coverage, particularly in small to medium businesses

### I-9

Grow I-9 Anywhere solution for remote hires with nationwide local completor network

#### DIGITAL

- Emphasis on a self-service, mobile-first customer experience
- Transform technology platforms to accelerate speed-to-market and increase flexibility

#### **MORTGAGE**

- New Products
- Increasing the number of TWN to ACRO inquiries and utilization of TWN throughout the entire mortgage life cycle.

#### **GOVERNMENT**

- Drive penetration with increased usage, system-to-system integration, and new states and programs
- Introduce new data solutions for the eligibility decision waterfall

## TALENT SOLUTIONS

- Increase customer value and digital access to data through enhanced solutions
- Leverage employment data in new use cases to grow penetration

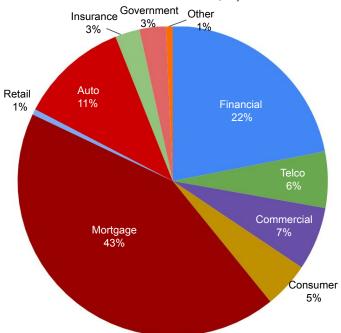
#### **ACQUISITIONS**



## US Information Solutions (USIS)

Strengthen our foundation of assets and capabilities while investing in solutions and adjacencies that accelerate sustainable growth in existing and new markets

2020 Revenue Mix - \$1,483M



### **Focus Areas**

### **GROWTH IN CORE MARKETS**

- Drive Mortgage growth in core credit, digital mortgage, UDM and rental expansion
- Fuel growth in Financial Institutions, Digital Identity; expand & mature Auto
- Propel Commercial market expansion: continue to drive Paynet & Ansonia synergies; additional bolt-on M&A

### **BUILD EMERGING** BUSINESSES

- Continue Non-Mortgage expansion in Digital Banking & FinTech; synergy opportunities with Kount acquisition
- Broaden Marketing Services product offerings

### **INNOVATION ENGINE**

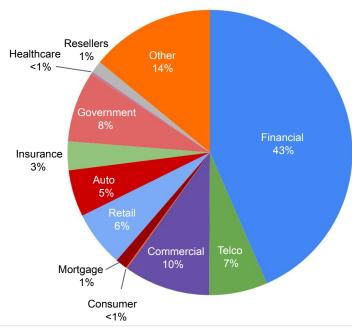
- New Product Innovation ... targeting 50 NPIs over two year period
- Fuel growth from Kount acquisition ... leverage best in class Al-driven fraud control services in digital payments and new account fraud; co-innovate in account opening and ID verification space; vertical expansion in eCommerce & retail
- Continue expansion of Luminate and Synthetic ID products
- Data fabric driving multi-data asset products; leveraging cloud environment to expand Ignite & Interconnect



## International (INTL)

Address customer needs through unique data assets to drive insights delivered via strategic technology platforms complemented by M&A for geographic and domain expansion.





### Focus Areas

### **TECHNOLOGY**

- Deliver cloud-based infrastructure in all markets
- Accelerate customer migration to new platforms
- Enhance digital consumer services and speed to market

### **INSIGHTS**

- New data (Geo, I/E, Digital) & exchanges
- Analytics enabled by Ignite Product Suite
- Global InterConnect delivery platform

#### **ID & FRAUD**

- Build ID & Fraud exchanges
- Deployment of Fraud Transaction capabilities
- Digital Identity authentication

### **COLLECTIONS**

- Debt Management & Recoveries (UK Private & Government)
- Global Expansion of Cyber Financial

### **EXPLORE & DEVELOP**

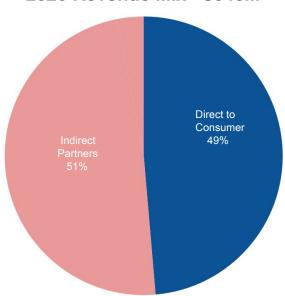
- Inorganic growth, bolt on and strategic M&A
- Int'l Work Number
- Access to consumer and commercial transaction data



# Global Consumer Solutions (GCS)

### Helping consumers access their data to help them progress financially.

### 2020 Revenue Mix - \$345M



### **Focus Areas**

### DIGITAL EXPERIENCE

- Enable digital experiences that allow consumers easier access to information
- Deliver differentiated experiences for Financial Wellbeing and Identity Protection products.

### **TECHNOLOGY**

Finalize cloud-based infrastructure to enhance digital consumer services, membership capabilities, and partner solutions

#### **PARTNERS**

- · Co-innovating new solutions with existing strategic partners
- · Help digital lending networks and marketplaces grow

### STRATEGIC **MARKETING**

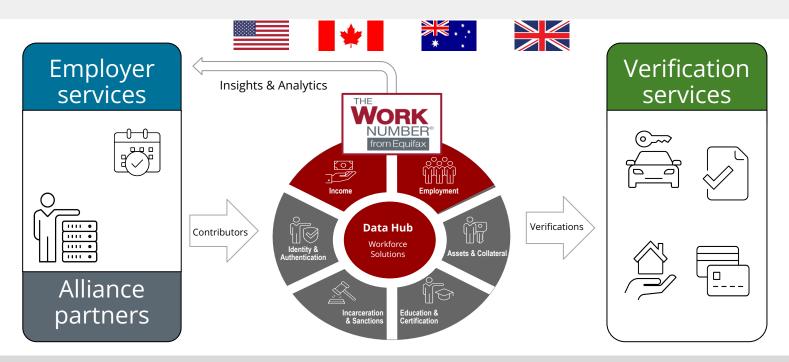
Engage consumers with targeted media, content and services that help consumers monitor their credit health



# Workforce Solutions Overview



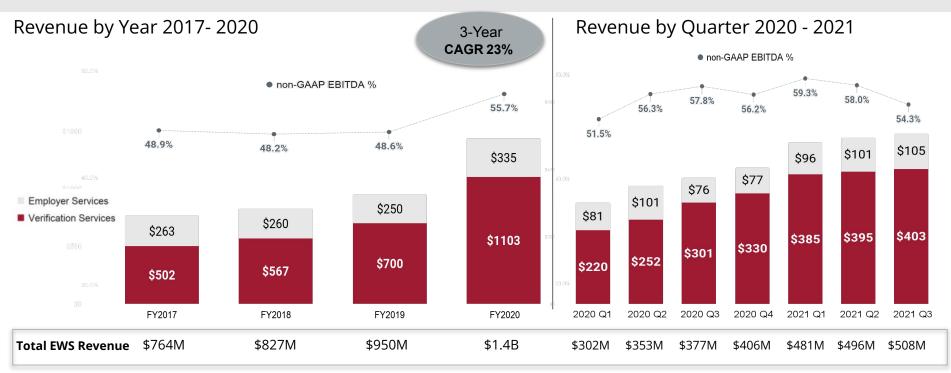
### EWS is a multi-billion dollar business model



Employers and Partners securely contribute data to TWN, and we perform employment and income verification solutions for multiple industries



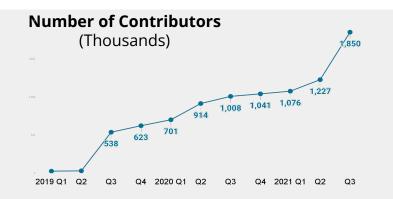
# EWS Delivering Strong Growth, Margin Expansion



Note: Talent Solutions is included in Verification Services



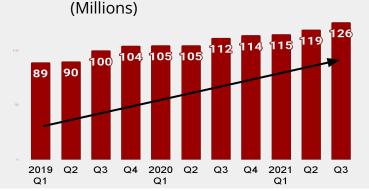
## Multiple Drivers for EWS Revenue Growth



**+83% increase** 3Q2021 vs. 3Q2020



### Number of Records



**+14M increase** 3Q2021 vs. 3Q2020

97M Unique SSNs

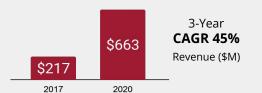
~55% BLS non-farm payroll

### 2021 Growth Drivers

- ✓ TWN Record Growth
- Deeper Integration with USIS in Key Verticals:
   Mortgage, Government, Banking, Auto, FinTech
- Expanding Key Employer Verticals: I-9, UC and Talent Solutions
- ✓ Penetration ... more pulls / transactions
- ✓ New products / use cases
- Technology enables distribution ... system-to-system, APIs
- ✓ International expansion



# EWS Mortgage Growth: Increase Verifications per Loan



### **Distribution Expansion**

#### Improve Trade Penetration

• Grow transaction volumes through connector partners

#### Increase Verification Pulls

 Develop new products, new product materials and training guides that educate customer "best-practice"

#### Build Out Connectors

W Using System-to-System



#### Expand Value Chain

Expanding TWN products beyond just loan origination

### **Product Innovation**

### All Employers Within 12 Months<sup>TM</sup> (VOI)

Includes:
All employment and income Active records ≤ 12 months and Inactive records ≤ 12 months

### Mortgage Duo<sup>TM</sup> (VOI/E)

Includes:
Verification of
Income, VOI or VOE
Re-verification
(Active and Inactive
records \( \) 24 Months)
for 2 applicants

#### Mortgage Complete<sup>TM</sup> (VOI/E)

Includes:
Verification of
Income, VOI or VOE
Re-verification
(Active and Inactive
records < 24 Months),
Manual VOE/VOI,
IRS Income (4506-T)

### Mortgage Complete Duo<sup>TM</sup> (VOI/E)

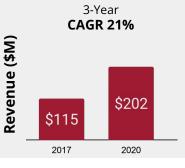
Includes:
Verification of
Income, VOI or VOE
Re-verification
(Active and Inactive
records < 24 Months),
Manual VOE/VOI,
IRS Income (4506-T)
for 2 applicants

# Other EWS Key Verticals: Products and Trends



### Government

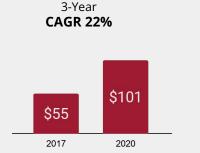
Social Security
Administration (SSA)
Payroll Exchange new
initiative launches
2H 2021





### **Talent Solutions**

New products provided candidate-based experience reporting developed based on industry needs





### **I-9**

I-9 Anywhere verification technology offers users a remote, seamless and secure experience





### **Unemployment Claims**

EWS Unemployment Claim volume reached 20x per day during 2020, peaking in April

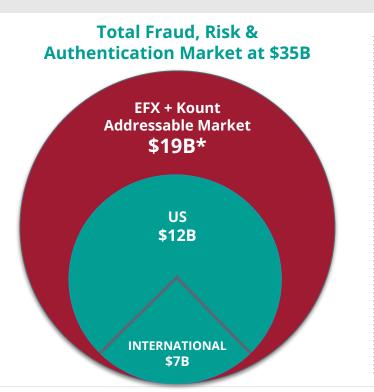




# Identity and Fraud



### **EFX well positioned** within **\$19B** digital identity and fraud prevention market growing in high-teens annually





**Digital Acceleration with Digital Signals** - Luminate's Identity & Fraud Solutions to increase approvals and **convert more** good customers faster through frictionless real-time identity insights while reducing the customers fraud / compliance risk exposure.



Data Fabric / Identity Foundry - Single Identity & Fraud global data repository to fuel EFX's entity graphs to improve product performance in a highly competitive marketplace. Facilitate global expansion into Canada, Australia, Latin America, and India.

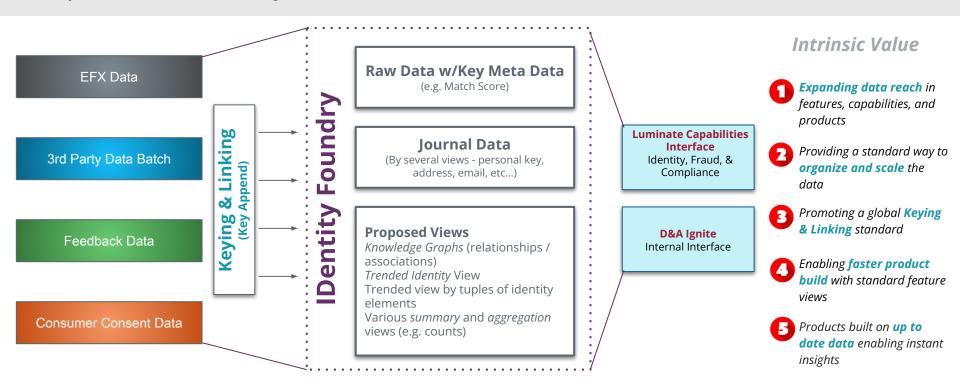


Foundational Building Blocks To Expand Into New **Verticals** - Transforming and expanding our capabilities leveraging new data sources and digital signals, making it easier to do business via self service options. EFX + Kount = New Opportunities / Verticals



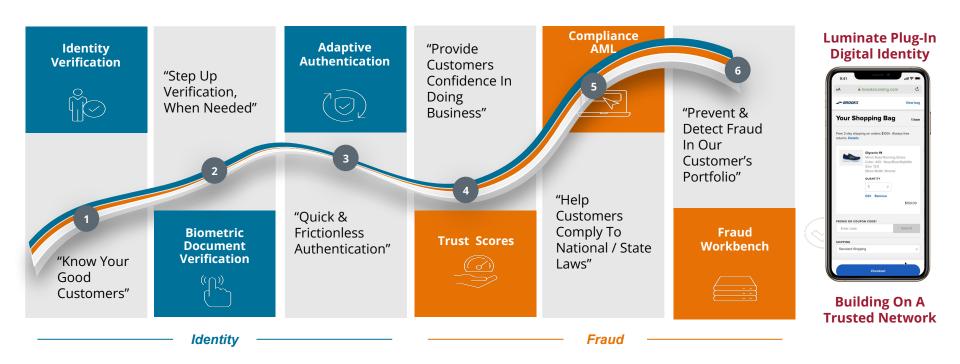


# **ID Foundry** will leverage **Data Fabric** to fuel Identity and fraud products with insights created from **multi-domain data sources** (Equifax + 3rd Party)



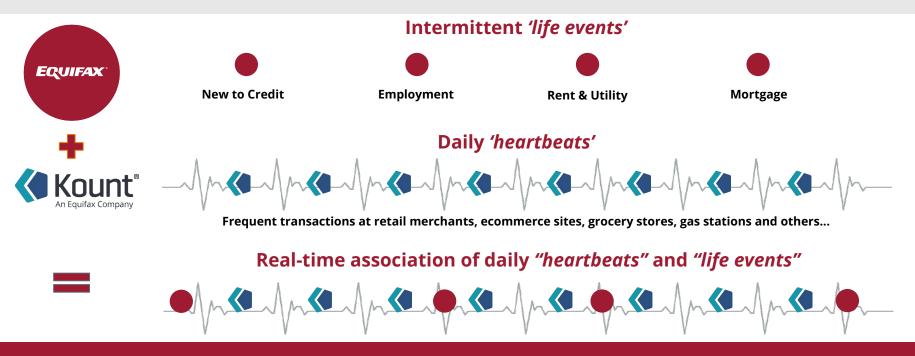


**Luminate** Identity, Fraud and Compliance solutions allow customers to connect their identity graphs with Equifax's to provide **seamless experiences** while reducing the risk of fraud



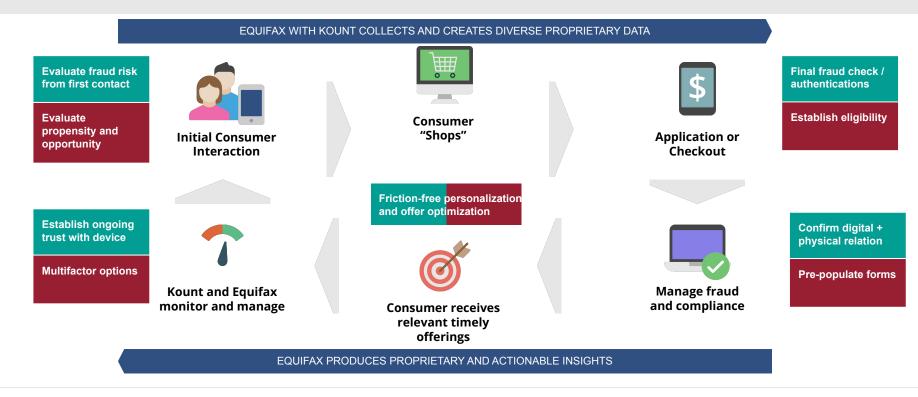


# Together, **Equifax and Kount** provide a **frictionless** and **safe** transactional **experience**

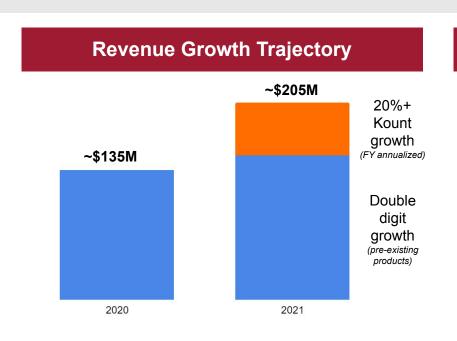


Solutions are delivered individually or packaged to meet varying customer needs.

# **Equifax + Kount** enhances experience throughout the consumer journey, **driving customer growth**



# **Kount** acquisition and new **product investment** to fuel EFX identity and fraud **growth in 2021 and beyond**



### **Financial Highlights**

- ✓ **Digital capabilities revenue to grow 4x** driven by Kount acquisition and new products
- ✓ International & US government expected to be key drivers of growth
- Projecting 20%+ growth with Kount (on normalized basis)



# **Security Transformation**



### **Equifax Security Transformation**

We have successfully executed our 3-year security transformation strategy, balancing risk and value to become an industry leader in security.

# ACT 1 BUILD | 2018

- Talent
- Capabilities
- Compensating Controls

When we began our transformation journey we were faced with legacy infrastructure, a talent mix that skewed non-technical, and a reputation deficit to overcome. Our focus was on rapidly reducing risk in our environment while building a sustainable team for the future.

### ACT 2 MATURE | 2019

- Cloud Foundation
- Coverage Expansion
- Regulations & Certifications

2019 was a year of execution. We worked with the Technology team to make Cloud a reality and to embed security into development processes. We partnered with the external security community to help set and advance security standards. And we successfully regained certifications lost since the 2017 breach.

# **ACT 3** LEAD | 2020

- Risk Awareness
- Capability Automation
- Control Assurance

In 2020 we built trust, and pursued security leadership as we matured capabilities throughout our program. We optimized our controls, expanded automation to remediate weaknesses, and remained a strong contributor to the advancement of security worldwide.

### **2021 Priorities**

As we evolve, we must continue to improve in order to stay ahead of our adversaries while supporting business growth.

We remain on offense, strengthening trust through customer enablement and compliance excellence, fostering innovation across our business, and optimizing execution to deliver frictionless security.



### **Equifax Security Transformation**

### In 2020 we continued to mature our security program while demonstrating industry leadership through partnership and innovation.

#### CULTURE

Activated established crisis management processes to implement COVID-19 safety and security protocols while maintaining operations

Enhanced threat monitoring to manage risk with increases in employees working from home

Deployed a new employee security scorecard globally, measuring and reinforcing key security behaviors around training and phishing

### COMPLIANCE

Expanded our cloud assurance tools, increasing visibility into our cloud security posture and driving productive collaboration

Established a secure cloud environment to support FedRAMP compliance

Invested in our on-premise FISMA environment to continue supporting US government customers

#### **CONTROLS**

Aligned our controls with the National Institute of Standards and Technology (NIST) Cybersecurity Framework and new NIST Privacy Framework

Enhanced the M&A integration process to ensure that targets rapidly meet our security standards

Continued to improve our security program maturity as measured by independent third parties

#### **CUSTOMERS**

Hosted our inaugural Customer Security Summit, demonstrating our commitment to transparency

Continued supporting the FBI and the US Dept. of Justice, resulting in the indictment of 4 members of the Chinese military for the 2017 cyberattack

Advocated for stronger federal security and privacy legislation with members of Congress and the Cyberspace Solarium Commission

#### The 4 Cs

Our transformation journey is one of significant growth, and we view our achievements across the categories of culture, controls, compliance, and customers. These are the pillars of our transformation and represent key areas where we must continue to demonstrate progress.



# Product and Technology



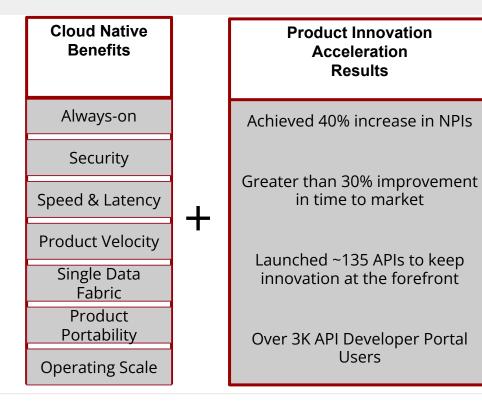
# Equifax has made much progress on the journey to cloud native...

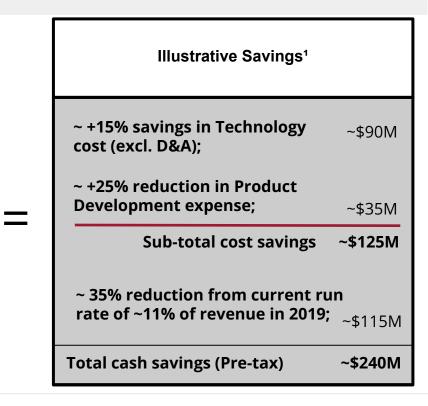
- Rebuild global decisioning, delivery and analytical platforms in the cloud – Interconnect, Ignite;
- •10 data centers offline;
- •Executed over 47,000 customer migrations;
- •25 global markets undergoing migration, including Australia, UK, Canada; and change the way we operate to deliver new innovative products in an always-on capacity to our customers;





## Cloud Native Benefits + Accelerated Product Innovation = Financial Results







The NEW Equifax End-to-End Data Flow Customers جر جري Telco APIs 000 Utilities Supplemental Risk/Credit **Expanding** Identity Wealth Auto Verification/ Consumers (Luminate) Core Authentication Mobile **Analytics** Corporate Hierarchy % =- R (Ignite) Identity/ Decisioning Credit Connect **Property** Public Records Fraud InterConnect) Commercial APIs Credit Batch Government Workforce Marketing (The Work Known Number) ((D))Fraud (KFE) Income Other **Employer** (ACRO etc...) Stream Consumer Consent **Employer** Collections **Partners** /Recovery Web VACY, AND REGULA **EQUIFAX** Internal **Data Fabric Platforms Delivery Products** Use Certain data is ingested into the Equifax Equifax Platforms govern Unique data, analytics or Convenient and innovative environment, and curated, enriched, and decisioning based solutions channels through which strategic data sets to purposed. Moving from over 70 data silos, either be delivered to crafted to meet the needs products are delivered to multiple sources of data are organized into a users, data applications. of any sized organization end users seamless, globally-distributed Data Fabric with

or other products.

logical separation and governing rules.

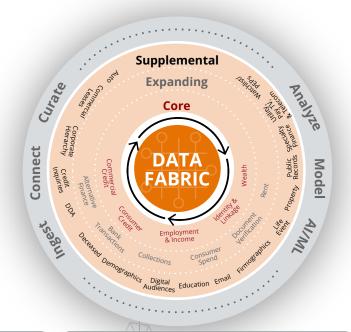
across the globe.



# The Equifax Data Fabric

### Why is the Equifax Data Fabric a game changer?

- Only the Equifax Data Fabric allows for the creation of compliant, multi-data products and solutions that could yield powerful, more predictive insights.
- Equifax has moved from over 80 data silos enabling multiple sources of data to be standardized and organized into a seamless Data Fabric with logical separation and governing rules.
- This structure drastically simplifies our architecture and gives Equifax the ability to act quickly and provide products and services to address customer, regulatory and security needs.



### **Key Results**

### Innovation/Acceleration

**Launched Multi- Data asset based products.** Not possible without the Data Fabric.

### Efficiency

**Significant reduction in time to run batches.** One customer saw
time decrease from roughly 100
hours to about an hour.

### Effectiveness

**Top-line growth** from innovation



### EFX Cloud Transformation on track



### Illustrative Savings<sup>1</sup> at 2019 Cost / **Capital Spending Levels**

~\$90M ~ +15% savings in Technology cost (excl. D&A);

~ +25% reduction in Product **Development expense**;

~\$35M

**Sub-total cost savings** ~\$125M

~ 35% reduction from current run rate of ~11% of revenue in 2019; ~\$115M

**Total cash savings (Pre-tax)** ~\$240M



# Supplemental Financial Information



### 2021 General Corporate Expense, Capital Spending, D&A, Interest Expense and Other Income and Expense, excluding non-recurring costs

General Corporate Expense, excluding non-recurring costs, was \$132 million in 3Q21, as compared to \$109 million in 3Q20. The increase is approximately half due to the inclusion of Technology Transformation Costs in Adjusted Operating Income, EBITDA and EPS in 2021. The remainder was primarily due to investments in Security and Corporate Technology.

- General Corporate Expense, excluding non-recurring costs, is expected to be ~\$140 million in 4Q21, as compared to \$93 million in 4Q20. The increase is approaching half due to the inclusion of Technology Transformation Costs in Adjusted Operating Income, EBITDA and EPS in 2021. The remainder was primarily due to investments in Security and Corporate Technology, and higher variable compensation expense.
- General Corporate Expense, excluding non-recurring costs, is expected to be ~\$545 million in 2021, as compared to \$368 million in 2020. The increase is approximately half due to the inclusion of Technology Transformation Costs in Adjusted Operating Income, EBITDA and EPS in 2021. The remainder was primarily due to investments in Security and Corporate Technology, and higher variable compensation expense.

Capital Expenditures (incurred) in 2021 is expected to be approximately \$470 million. Capital Expenditures in 3Q21 was \$121 million.

Depreciation and Amortization, excluding amortization of acquired intangible assets, is expected to be approximately \$305 million in 2021, and was \$76 million in 3Q21.

Amortization of acquired intangible assets is expected to be approximately \$194 million in 2021, and was \$40 million in 3Q21.

Interest Expense in 3Q21 was \$35 million, down \$2 million from 3Q20.

- Interest Expense in 4Q21 is expected to be approximately \$41 million.
- Interest Expense in 2021 is expected to be \$148 million.

Other Income and (Expense) in 3Q21 was \$9 million of income, flat from 3Q20.

- Other Income and Expense in 4Q21 is expected to be approximately \$14 million of income, as compared to 4Q20 of \$11 million of income.
- Other Income and Expense in 2021 is expected to be approximately \$40 million of income, as compared to 2020 of \$40 million of income.



### 2019 - 2021 Effective Income Tax Rate

• The effective tax rate used in calculating our GAAP and Adjusted EPS is as follows:

	GAAP EPS	Adjusted EPS
FY 2019	8.6%	23.1%
1Q 2020	24.0%	25.3%
2Q 2020	21.8%	24.4%
3Q 2020	25.1%	21.2%
4Q 2020	17.8%	24.2%
FY 2020	23.2%	23.7%
1Q 2021	24.4%	25.3%
2Q 2021	22.1%	24.2%
3Q 2021	22.1%	22.8%
4Q 2021 Estimate		~22.2%
FY 2021 Estimate		~23.7%

See Earnings Release for reconciliation of non-GAAP measures and related disclosures.



## 2021 Cloud Technology and Data Transformation Impacts

As transformed cloud native systems go into production, we are incurring **increased and redundant costs until legacy systems are decommissioned**. Increased costs reflect the following:

- **Depreciation & Amortization** increases (driven by Tech Transformation system investments)
- Cloud and Other Operating Costs on new systems, net of savings from legacy system decommissioning
  - Cost benefits from elimination of legacy system costs will begin to ramp in 2H21

 Redundant Sys	tem Costs durin	g Transiti	on (incl. in 20	<u> 2020 Adj</u>	. Results) - Chan	ge from 2020
3Q	21	1	40	<b>)</b> 21	C	<b>/21</b>
\$	\$ / share	i	\$	\$ / share	\$	\$ / share
\$15M	\$0.10	-	\$5M-\$9M	\$0.03-\$0.06	\$75M-\$85M	\$0.46-\$0.53
<u>Te</u>	echnology Transf	ormation	Expense (incl	. in 2021 Adj. Res	<u>sults)</u>	
\$	\$ / share	1	\$	\$ / share	\$	\$ / share
\$45M	\$0.27	ı	~\$45M	~\$0.27	~\$165M	~\$1.01

<u>Decommissioning Savings</u> includes reduced system costs, and related technical, operations, and development cost estimates.

Legacy system decommissioning COGS savings are expected to exceed new Cloud Native System COGS beginning in late-2021

These net COGS savings will then ramp toward 15% Tech COGS Savings Goal over 2022 and 2023



### 3Q 2021 Equifax Results

Dollars in millions (except per share amounts)	3Q21	3Q20
Reported Revenue	\$1,222.9	\$1,068.3
Growth %	14.5%	22.0%
Local Currency Revenue	\$1,216.3	\$1,068.3
Growth %	13.9%	22.0%
GAAP Net Income	\$205.4	\$228.5
Growth %	-10.1%	172.8%
Adjusted EBITDA Margin	33.0%	37.1%
Growth %	-412 bps	315 bps
GAAP Diluted EPS	\$1.66	\$1.86
Growth %	-10.7%	171.2%
Adjusted EPS	\$1.85	\$1.91
Growth %	-3.1%	26.7%
Capital Expenditures	\$97.4	\$116.7
Technology & Data Transformation expenses included in Adj EBITDA and Adj EPS	\$44.6	-



See Earnings Release for reconciliation of non-GAAP measures and related disclosures.

### 3Q21 Business Unit Performance

	Reported Revenue Growth	Local Currency Revenue Growth	Adj. EBITDA Margin	Adj. EBITDA Margin Growth / (Decline)
Workforce Solutions	35%	35%	54.3%	(350 bps)
Verification Services	34%	34%	N/A	N/A
Employer Services	39%	39%	N/A	N/A
USIS	Flat	Flat	40.1%	(590 bps)
Online	1%	1%	N/A	N/A
Mortgage Solutions	(17%)	(17%)	N/A	N/A
Financial Marketing	20%	20%	N/A	N/A
International	13%	10%	26.7%	(570 bps)
Asia Pacific	11%	7%	N/A	N/A
Europe	15%	9%	N/A	N/A
Latin America	11%	16%	N/A	N/A
Canada	15%	8%	N/A	N/A
<b>Global Consumer Solutions</b>	(6%)	(7%)	23.4%	(140 bps)

See Earnings Release for reconciliation of non-GAAP measures and related disclosures.



# 2020 by the Numbers



Revenue

\$4,127M AS REPORTED

+18%

**36.2**%

+240bps

Revenue Growth

AS REPORTED

Adjusted **EBITDA** Margin

Adjusted EPS

\$6.97 +22%

USIS

\$1,483M AS REPORTED

+16%

AS REPORTED

44.6% +0bps

**EWS** 

\$1,438M AS REPORTED

> +51% AS REPORTED

**55.7**% +710bps



\$862M

AS REPORTED

**-4**%

LOCAL CURRENCY

**29.5**% -90bps



\$345M

AS REPORTED

**-4**%

LOCAL CURRENCY

**22.4**% -220bps



# Broad Based Execution in 2020 to Strengthen Equifax

dad Dasca		ozo to ou chigu	TOTI Equitax
USIS	EWS	INTL	GCS

Revenue: +14% Revenue: +51%

+ Grew TWN records to 114M

- + Significantly expanded TWN record contributors, 1M+
- + Mortgage outperforms; Non Mortgage growth driven by U.C./Talent Solutions/I-9
- + Introduced new products to the marketplace

C\$ Revenue: -4% + Continued Transformation roll out (IC

- SaaS, Luminate) + Renewed ASNEF in Spain, stepped
- up India stake to 100%
- + Launched 93 new products

(+300% growth) + Strong momentum in D2C - +9% revenue growth in 4Q20

+ Leveraging cloud to drive new logos

in Partner business

+ Launched 29 new products

Security

+ Implemented COVID-19 safety and

+ Migrated +12k customers to cloud

+ 8% non-market mortgage growth

+ COVID response: 6 solutions suites,

22 market pulses, & \$16m in new

**Technology** 

+ 710 applications rebuilt on the cloud & 9 exchanges rebuilt on the Data Fabric including the core consumer

- risk exchange + Deployed a security scorecard to employees globally + Made substantial progress on customers migration with over 47K
  - B2B customers migrated. increasing visibility into our cloud

Australia

- + Launched 134 NPIs
- + Executed the transition of 21K
- workers to work from home + Launched 20+ new Ignite customers in the cloud in US. UK. Latam and

+ Covid Response - launched new

Ignite sandbox and 32+ products globally + Customer Event - Ignite LIVE 2.245+

weekly trends, hardship attributes,

D&A

- customers, 29 sessions, 7 cities + Explainable AI – patents issued for
- NDT2 & 3, NDT4 filed
- + Ignite 280+ global deployments

2020

C\$ Revenue: -4%

Significant expansion of myEquifax

subscriber base to 9M members

+ TWN - coverage on 90M unique consumers

security protocols including enhanced threat monitoring

sales

+ Expanded cloud assurance tools,

security posture + Hosted our inaugural Customer

Security Summit

+ Continued to improve security program maturity as measured by independent third parties

### FY 2020 Equifax Results

Dollars in millions (except per share amounts)	FY 2020	FY 2019
Reported Revenue	\$4,127.5	\$3,507.6
Growth %	17.7%	2.8%
Local Currency Revenue	\$4,152.1	\$3,582.3
Growth %	17.7%	5.0%
GAAP Net Income	\$520.1	(\$384.1)
Growth %	235.4%	(224.5%)
Adjusted EBITDA Margin	36.2%	33.8%
Growth %	240 bps	(60 bps)
GAAP Diluted EPS	\$4.24	(\$3.15)
Growth %	234.6%	(223.8%)
Adjusted EPS	\$6.97	\$5.71
Growth %	22.1%	(3.5%)
Capital Expenditures	\$421.3	\$399.6

See Earnings Release for reconciliation of non-GAAP measures and related disclosures.



### FY 2020 Business Unit Performance

	Reported Revenue Growth	Local Currency Revenue Growth	Adj. EBITDA Margin	Adj. EBITDA Margin Growth / (Decline)
Workforce Solutions	51%	51%	55.7%	710 bps
Verification Services	58%	58%	N/A	N/A
Employer Services	34%	34%	N/A	N/A
USIS	16%	16%	44.6%	0 bps
Online	16%	16%	N/A	N/A
Mortgage Solutions	46%	46%	N/A	N/A
Financial Marketing	(1%)	(1%)	N/A	N/A
International	(6%)	(4%)	29.5%	(90 bps)
Canada	(3%)	(2%)	N/A	N/A
Latin America	(16%)	(3%)	N/A	N/A
Europe	(7%)	(8%)	N/A	N/A
Asia Pacific	(1%)	(1%)	N/A	N/A
<b>Global Consumer Solutions</b>	(4%)	(4%)	22.4%	(220 bps)

See Earnings Release for reconciliation of non-GAAP measures and related disclosures.



### 2018 - 2020 Cybersecurity Related Costs and Other Items

Dollars in millions	FY18	FY19*	1Q20	2Q20	3Q20	4Q20	FY20*
CYBERSECURITY RELATED							
Technology and Data Transformation <sup>1</sup>	\$307.2	\$292.1	\$78.6	\$85.2	\$83.0	\$111.5	\$358.5
Product Liability	\$20.4	\$3.9	\$-	\$-	\$-	\$-	\$-
Legal and Investigative Fees	\$73.6	\$41.3	\$2.6	\$2.1	\$0.7	\$1.1	\$6.5
Litigation and Regulatory Accruals	\$-	\$913.3	\$-	\$-	\$-	\$-	\$-
Gross Expenses	\$401.2	\$1,250.6	\$81.2	\$87.3	\$83.7	\$112.6	\$365.0
Insurance Recoveries	(\$75.0)	(\$112.4)	\$-	\$-	\$-	\$-	\$-
Net Expenses	\$326.2	\$1,138.2	\$81.2	\$87.3	\$83.7	\$112.6	\$365.0
OTHER ITEMS							
Internal resource realignment	\$46.1	\$11.5	\$-	\$-	\$-	\$-	\$-
Other**	\$18.5	\$26.3	\$-	\$-	\$-	\$-	\$-
Total	\$390.8	\$1,176.0	\$81.2	\$87.3	\$83.7	\$112.6	\$365.0

<sup>1.</sup> Beginning in 2021, Technology and Data Security Costs are included in Adj Oper Inc, Adj EBITDA, and Adj EPS. Detail on these expenditures will be provided in 2021 for comparability to prior periods.

Amounts in the table above have been excluded from GAAP earnings. See Earnings Release for reconciliation of non-GAAP measures and related disclosures.



### Cash Flow and Other Metrics

Dollars in millions	3Q21	3Q20	FY 2020	FY 2019
Operating Cash Flow*	\$398.4	\$367.0	\$946.2	\$313.8
Capital Expenditures (Cash)	(\$97.4)	(\$116.7)	(\$421.3)	(\$399.6)
Free Cash Flow	\$301.0	\$250.3	\$524.9	(\$85.8)
Dollars in millions	3Q21	3Q20	FY 2020	FY 2019
Cash Capex as a % Revenue	8.0%	10.9%	10.2%	11.4%
Depreciation Expense**	\$76.4	\$64.7	\$249.3	\$191.0
Depreciation and Amortization	\$116.5	\$100.7	\$391.1	\$331.1
Cash Paid for Acquisitions, Net and Other Investments***	\$255.4	\$22.3	\$80.4	\$297.9

<sup>\*</sup>FY 2019 Operating Cash Flow includes \$341M of payments for legal settlements.

<sup>\*\*\*</sup>Amount includes cash paid for acquisitions, net of cash acquired, investments in unconsolidated affiliates, net and purchase of redeemable noncontrolling interests appearing in our consolidated statements of cash flows.



<sup>\*\*</sup>Depreciation expense does not include the acquisition-related amortization of acquired intangibles.

# Glossary



ierm	Our Definition GLOSSART
Closed Exchange	A give-to-get model where data providers determine the content of the database, utilization requirements/obligations, and governance philosophy; generally, all data providers contribute the same amount/type of data in return for their access to the consolidated data.
LEAN	The process of streamlining various processes to improve both operating efficiency and effectiveness.

Data & Analytics (D&A) research endeavors.

Insights Analytical interpretations of various data assets that enable institutions to make better, more precise, real time decisions. A statistical process where multiple databases/scores are integrated into a single insight for customers to consume/integrate into their internal IT **Fused Scores** platforms.

The organization of our data and analytic professionals responsible for developing new analytic insights used for new products and other

**Verticals** Our various end-use markets aka industry verticals; reflects how we organize our sales professionals and go-to-market strategies. **Enterprise Selling** The process whereby our sales organizations represent ALL of Equifax's capabilities to their respective vertical focus.

Connectors Institutions that enable broader, more diverse distribution of insights and information. The global IT platform whereby many customers consume our data and insight products; our most common decisioning platform that is and has InterConnect been developed for global implementation.

Consolidated Net Income Attributable to Equifax adding back Depreciation & Amortization, taxes, select periodic (i.e. less frequent) one-time **Adjusted EBITDA** items, e.g. restructuring charges, large tax credits, etc., and net Interest Expense (excluding Interest Income). GAAP EPS excluding acquisition amortization and select periodic (i.e. less frequent) one-time items, e.g. restructuring charges, large tax credits, **Adjusted EPS** etc.

**Adjusted Revenue** GAAP revenue excluding charges related to Q3 2019 settlements with commercial customers.

# Agile

Term

# **TECHNOLOGY GLOSSARY**

A method of project management used in software development that is characterized by the division of tasks into short phases of work and frequent reassessment and adaptation of plans.

API - Application **Programming Interface** 

A software intermediary that allows two applications to talk to each other.

**Architecture Automation** 

**Our Definition** 

new investments.

The process by which organizations standardize and organize IT infrastructure to align with business goals. The use of software to create repeatable instructions and processes to replace or reduce human interaction with IT systems.

**Cloud First** 

**Data Fabric** 

**Data Ingestion** 

**Data Insight** 

As defined by the Cloud Native Computing Foundation (CNCF), Cloud native computing uses an open source software stack to deploy applications as microservices, packaging each part into its own container, and dynamically orchestrating those containers to optimize resource **Cloud Native** utilization. **Data Analytics** The process of examining data to draw conclusions about the information they contain. Metadata containing data objects definitions that enable any user to discover, understand and consume data store in an Enterprise data **Data Catalog** 

sources. **Data Center** A physical facility that enterprises use to house their business critical applications and information.

The conversion of data from a readable format into an encoded format that can only be read or processed by people with access to a secret key **Data Encryption** or password.

The process of obtaining and importing data for immediate use or storage in a database.

Information gained from analyzing data that could be used to make better business decisions. **PROPRIETARY** 

infrastructure types. A data fabric focuses on the data aspect of cloud computing as the unifying factor.

A converged platform supporting the diverse data management, processing and access needs across all disparate data sources and

A strategy where any new or updated IT project will evaluate safe, secure cloud computing options before making any

# **Data Gateway**

Term

Data Silo

Data Taxonomy

**Data Tokenization** 

**Decisioning System** 

**Deployment** 

IVR - Interactive

Voice Response **On Premises** 

# **Our Definition**

of information retrieval.

solve problems and make better decisions.

**TECHNOLOGY GLOSSARY** 

PROPRIETARY | 77

A system that connects to multiple data sources and provides a single and central point of access to connect to each data source.

Interrelated set of activities that make a software system available to the users.

A technology that allows a computer to interact with humans through the use of voice.

**Data Governance** The overall management of the availability, usability, integrity and security of data used in an Enterprise.

**Data Lineage** Data life cycle that describes the data's origins and where its transformations over time.

**Data Linking** A technique for connecting pieces of information that are thought to relate to the same person, family, place or event.

**Data Modeling** A set of tools and techniques used to understand and analyze how an organization should collect, update and store data. **Data Security** The process of protecting data from unauthorized access and data corruption throughout its lifecycle.

A collection of information in an organization that is isolated from and not accessible by other parts of the organization.

unique identification symbols that retain all the essential information about the data without compromising its security.

Taxonomy is the science of data classification according to a predetermined system to provide a conceptual framework for discussion, analysis

Tokenization is the process of replacing sensitive data such as a Credit Card Primary Account Number (PAN) or Social Security Number with

A computerized information system that allows to sift through and analyze massive reams of data and compile information that can be used to

Traditional methods of installing and customizing software on the customer's own computers that reside inside their own data center.



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