

October 3, 2022



NeoGenomics Lab Operations | Hurricane Ian Update

Dear Valued Client,

Since its formation as a tropical depression, we have closely monitored Hurricane Ian and activated a hurricane emergency response plan. Communication is a critical component of the program plan, and we are pleased to share these current updates.

- Our NeoGenomics global headquarters in Fort Myers, Florida, will reopen on Tuesday, October 4th.
- Our Tampa, Florida, location has also restarted operations.
- All FedEx and courier pick-ups will resume as normal.

Patient care is our number one priority. We are very proud of our #NeoGenomics teams for being living examples of our core values of dedication and accountability, which allowed us to continue delivering our mission of saving lives through improved patient care.

We appreciate our employees' hard work, determination, and #NeoSPIRIT. We are thankful for the patience and understanding of our clients and partners as we worked through this critical situation.

If you have any questions, please contact our Client Services team at (866) 776-5907, option 3.