

Greater Baltimore Medical Center Selects Phunware for Comprehensive Mobile Healthcare Solution

AUSTIN, Texas--(BUSINESS WIRE)-- [Phunware, Inc. \(NASDAQ: PHUN\)](#) (the "Company"), a fully-integrated [enterprise cloud platform](#) for mobile that provides products, solutions, data and services for brands worldwide, has secured a new [Multiscreen-as-a-Service \(MaaS\)](#) win that will give [Greater Baltimore Medical Center \(GBMC\)](#) in Towson, Maryland, a new [digital front door](#) on mobile in support of more than 1.2 million square-feet of indoor medical space.

"By utilizing Phunware's technology, GBMC patients will have access to their medical record, while also being able to use the mobile app to easily navigate to and from in-person appointments," said [Dave Hynson](#), Vice President and Chief Information Officer, GBMC HealthCare. "Additionally, patients can continue to connect with their providers virtually whether they are at home or on the go."

Founded in 1965, GBMC is Central Maryland's leading community hospital with 342 beds for acute and sub-acute care, more than 23,000 admissions and over 52,000 emergency room visits annually. GBMC's main campus includes three medical office buildings: Physicians Pavilion East, Physicians Pavilion West and the William E. Kahlert Physicians Pavilion North. In addition to its main campus, GBMC primary care practices can be found throughout the community as well.

Phunware's [digital front door](#) not only enables [feature-rich mobile application solutions](#) for healthcare providers, but it also offers seamless integrations with [Electronic Health Records \(EHRs\)](#) such as [Epic](#). This holistic approach eliminates the pain of having to manage dozens of point solutions while simultaneously offering staff, patients and visitors a far more simplistic, cohesive and integrated healthcare experience. Additional capabilities include, but are not limited to:

- Mobile engagement for contextual notifications, including appointment reminders
- Real-time "blue dot" indoor positioning, including mapping, navigation and wayfinding
- Multi-site support for all 15 GBMC locations
- [Beacon Maintenance](#) to ensure optimal performance of [MaaS Location Based Services \(LBS\)](#)
- [Epic MyChart](#) integration with Face ID biometric login medical record access
- Prescription management with E-Visit functionality
- Mobile bill pay
- Staff directory
- Analytics

"The GBMC mobile application portfolio is an excellent example of the digital transformation in healthcare that Phunware can help leading healthcare organizations achieve," said [Alan S. Knitowski](#), President, CEO and Co-Founder of Phunware. "By leveraging Phunware's

MaaS platform, GBMC now offers a frictionless experience through one stand-alone application portfolio for all of their needs, which is even more challenging and critical now due to the ongoing coronavirus pandemic specific to COVID-19.”

[Click here](#) to learn more about how Phunware facilitates digital transformation in healthcare by enabling a [digital front door](#) for any hospital, clinic or medical organization.

Safe Harbor Clause and Forward-Looking Statements

This press release includes forward-looking statements. All statements other than statements of historical facts contained in this press release, including statements regarding our future results of operations and financial position, business strategy and plans, and our objectives for future operations, are forward-looking statements. The words “anticipate,” “believe,” “continue,” “could,” “estimate,” “expect,” “expose,” “intend,” “may,” “might,” “opportunity,” “plan,” “possible,” “potential,” “predict,” “project,” “should,” “will,” “would” and similar expressions that convey uncertainty of future events or outcomes are intended to identify forward-looking statements, but the absence of these words does not mean that a statement is not forward-looking.

The forward-looking statements contained in this press release are based on our current expectations and beliefs concerning future developments and their potential effects on us. Future developments affecting us may not be those that we have anticipated. These forward-looking statements involve a number of risks, uncertainties (some of which are beyond our control) and other assumptions that may cause actual results or performance to be materially different from those expressed or implied by these forward-looking statements. These risks and uncertainties include, but are not limited to, those factors described under the heading “Risk Factors” in our filings with the Securities and Exchange Commission (SEC), including our reports on Forms 10-K, 10-Q, 8-K and other filings that we make with the SEC from time to time. Should one or more of these risks or uncertainties materialize, or should any of our assumptions prove incorrect, actual results may vary in material respects from those projected in these forward-looking statements. We undertake no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise, except as may be required under applicable securities laws. These risks and others described under “Risk Factors” in our SEC filings may not be exhaustive.

By their nature, forward-looking statements involve risks and uncertainties because they relate to events and depend on circumstances that may or may not occur in the future. We caution you that forward-looking statements are not guarantees of future performance and that our actual results of operations, financial condition and liquidity, and developments in the industry in which we operate may differ materially from those made in or suggested by the forward-looking statements contained in this press release. In addition, even if our results or operations, financial condition and liquidity, and developments in the industry in which we operate are consistent with the forward-looking statements contained in this press release, those results or developments may not be indicative of results or developments in subsequent periods.

About Phunware, Inc.

Everything You Need to Succeed on Mobile — Transforming Digital Human Experience

[Phunware, Inc. \(NASDAQ: PHUN\)](#), is the pioneer of [Multiscreen-as-a-Service \(MaaS\)](#), an [award-winning](#), fully integrated enterprise cloud platform for mobile that provides companies the products, [solutions](#), [data](#) and [services](#) necessary to engage, manage and [monetize](#) their mobile application portfolios and audiences globally at scale. Phunware's [Software Development Kits \(SDKs\)](#) include [location-based services](#), [mobile engagement](#), [content management](#), messaging, [advertising](#), loyalty ([PhunCoin & Phun](#)) and [analytics](#), as well as a mobile application framework of pre-integrated iOS and Android software modules for building in-house or channel-based mobile application and vertical solutions. Phunware helps the world's most respected brands create category-defining mobile experiences, with more than [one billion active devices touching its platform each month](#). For more information about how Phunware is transforming the way consumers and brands interact with mobile in the virtual and physical worlds, visit <https://www.phunware.com>, <https://www.phuncoin.com>, <https://www.phuntoken.com>, and follow @phunware, @phuncoin and @phuntoken on all social media platforms.

About Greater Baltimore Medical Center

[Greater Baltimore Medical Center \(GBMC\)](#) is Central Maryland's leading community hospital. GBMC is a 342 bed medical center that handles more than 23,000 admissions and over 52,000 emergency room visits annually. Since its founding in 1965, GBMC HealthCare's accomplishments have validated the vision of GBMC's founders to combine the best of community and university-level medicine. GBMC's main campus also includes three medical office buildings — Physicians Pavilion East, Physicians Pavilion West and the William E. Kahlert Physicians Pavilion North. In addition to its main campus located in Towson, GBMC Health Partners primary care practices can be found throughout the community with extended and weekend hours in convenient locations including Hunt Manor, Hunt Valley, Owings Mills, Texas Station, Perry Hall, Joppa Road and Jarrettsville. Gilchrist provides medical care, counseling and support to patients and their families at every stage of serious illness, even well before hospice is needed. Gilchrist serves more than 7,600 patients each year — in homes, residential care communities and other medical settings, and at our three inpatient hospice centers in Towson, Howard County and Baltimore. In addition, Gilchrist provides grief counseling and other bereavement services to 6,500 families throughout central Maryland.

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Source: Phunware, Inc.