

Ingram Micro Commerce & Lifecycle Services Again Named as Visionary in 2021 Gartner Magic Quadrant for Third-Party Logistics, North America

Demonstrates strong progress in completeness of vision, offers robust end-to-end solutions

IRVINE, Calif.--(BUSINESS WIRE)-- Ingram Micro Commerce & Lifecycle Services today announced that it has been named a Visionary Third-Party Logistics provider in Gartner's recent industry report: 2021 Magic Quadrant for Third-Party Logistics, North America. The highly regarded biannual report evaluates third-party logistics providers conducting significant business in the U.S., Canada and Mexico.

2021 marks Ingram Micro Commerce & Lifecycle Services' third appearance in the Gartner Magic Quadrant for 3PLs report. Through each new analysis, the company has demonstrated more advanced and thorough logistics solutions to support customers' needs through all stages of their product lifecycles. The most recent report highlights Ingram Micro's strengths in the following areas:

- Comprehensive end-to-end services, including supply chain planning, [forward](#) and [reverse logistics](#), transportation, [IT asset disposition and management](#), product liquidation and secondary market sales;
- Advanced technology platforms including Shipwire, BlueIQ and Renugo, as well as investments and innovations under development in software and hardware automation to further support retail, e-commerce and enterprise customers; and
- A commitment to reduce the company's environmental impact through BREAAAM-certified sites, zero-waste practices, transportation optimization and sustainable packaging.

"We are proud to be recognized as a Visionary supply chain and logistics leader in Gartner's 2021 Third-Party Logistics report," said Glen Sutton, senior vice president, Ingram Micro Commerce & Lifecycle Services. "Our service offerings are more robust than ever, which is validated by the [diversity of new customers](#) we're working with and the growth and expansion of our existing relationships. Furthermore, over the past year, our global warehouse network and operations teams delivered amazing results, handling the unprecedented demand for e-commerce and the challenges of the global pandemic with admirable agility, adherence to safety precautions, and a resolute commitment to success."

Gartner states: "Visionaries display process, technological or business model innovation, and are influencing [...] the direction of the logistics industry," adding that customers seek such providers for their "less-regimented and potentially innovative approach to logistics."

The 2021 Gartner Magic Quadrant for Third-Party Logistics, North America, assessed 19

elite 3PL providers in writing its report. Gartner noted that this year, the global pandemic shed clear light on the value of strategic partnerships between shippers and 3PLs. It also emphasized the importance of continuous improvement, innovative and technology-driven solutions, and supply chain visibility.

About Ingram Micro Commerce & Lifecycle Services

Ingram Micro Commerce & Lifecycle Services provides global supply chain solutions that connect supply and demand. From cross-border fulfillment to dropship and returns management, IT asset disposition, re-marketing, distribution and more, our solutions drive growth across the commerce and technology markets.

We proudly serve customers ranging from fast-growing brands to Global 2000 enterprises and are dedicated to facilitating their success through our global warehousing network, world-class technology, strategic partnerships, and decades of experience. Learn more at www.ingrammicroservices.com.

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Lauren Jow
Global Brand Manager
Ingram Micro Commerce & Lifecycle Services
lauren.jow@ingrammicro.com

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