

Driving Growth Through National Expansion

BancAnalysts Association of Boston Conference November 8, 2024

Cautionary Statement

Regarding Forward-Looking and non-GAAP Financial Information

This presentation is not intended as a full business or financial review and should be viewed in the context of all of the information made available by PNC in its SEC filings and on our corporate website.

The presentation contains forward-looking statements regarding our outlook for financial performance, such as earnings, revenues, expenses, tax rates, capital and liquidity levels and ratios, asset levels, asset quality, financial position, and other matters regarding or affecting PNC and its future business and operations, including sustainability strategy. Forward-looking statements are necessarily subject to numerous assumptions, risks and uncertainties, which change over time. The forward-looking statements in this presentation are qualified by the factors affecting forward-looking statements identified in the more detailed Cautionary Statement included in the Appendix. We provide greater detail regarding these as well as other factors in our 2023 Form 10-K, our subsequent Form 10-Qs, and our other subsequent SEC filings. Our forward-looking statements may also be subject to risks and uncertainties including those we may discuss in this presentation or in our SEC filings. Future events or circumstances may change our outlook and may also affect the nature of the assumptions, risks and uncertainties to which our forward-looking statements are subject. Forward-looking statements in this presentation speak only as of the date of this presentation. We do not assume any duty and do not undertake any obligation to update those statements. Actual results or future events could differ, possibly materially, from those anticipated in forward-looking statements, as well as from historical performance. As a result, we caution against placing undue reliance on any forward-looking statements.

We include non-GAAP financial information in this presentation. Reconciliations for such financial information may be found in our presentation, in these slides, including the Appendix, in other materials on our corporate website, and in our SEC filings. This information supplements our results as reported in accordance with GAAP and should not be viewed in isolation from, or as a substitute for, our GAAP results. We believe that this information and the related reconciliations may be useful to investors, analysts, regulators and others to help understand and evaluate our financial results, and with respect to adjusted metrics, because we believe they better reflect the ongoing financial results and trends of our businesses and increase comparability of period-to-period results. We may also use annualized, pro forma, estimated or third party numbers for illustrative or comparative purposes only. These may not reflect actual results.

References to our corporate website are to www.pnc.com under "About Us - Investor Relations." Our SEC filings are available both on our corporate website and on the SEC's website at www.sec.gov. We include web addresses here as inactive textual references only. Information on these websites is not part of this presentation.



Driving for Scale

\$96bn

Loans

2,242

Coast-to-Coast

Branches

Retail Banking

\$249bn

Deposits #5 Retail Franchise¹

\$84bn

Client Assets

Corporate & Institutional

\$204bn

Loans #4 C&I Lender²

38%

Fee Revenue Mix³ \$146bn

Deposits

~20k

Primary Clients4

Asset Management

\$16bn

Loans

\$27bn

Deposits

+\$5bn

YTD Managed Net Flows⁵

\$430bn

Client Assets









Loans and deposits represent average balances for 3Q24. Branches and client assets as of 9/30/2024. YTD = year-to-date. Retail client assets represent brokerage account client assets and includes cash and money market balances. AMG client assets represent client assets under administration and excludes brokerage account client assets. For additional footnoted information, refer to slide 28.

Focus on Organic Investment and Growth

Grow DDAs

- Branch Investments
- Digital Platforms
- Relationship Rewards

Grow Payments

- Treasury Management
- Credit Card

Grow Client Assets

- PNC Investments
- Mass Affluent
- Private Bank

Grow Expansion Markets

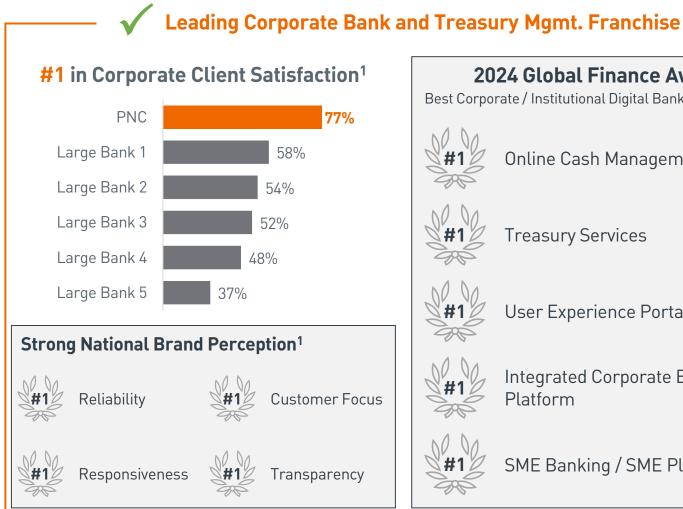
Retail Banking

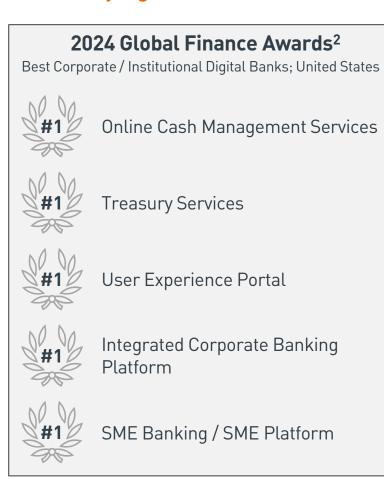
Corporate & Institutional

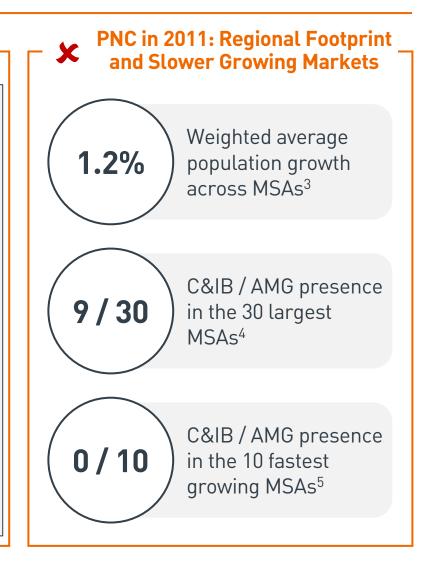
Asset Management



Top-Rated Businesses Under-Exposed to Large and Fast-Growing Markets









Expanding Into Larger and Faster Growing Markets

Bank / Branch Acquisitions



RBC Bank





Organic Market Build-Outs















Nashville

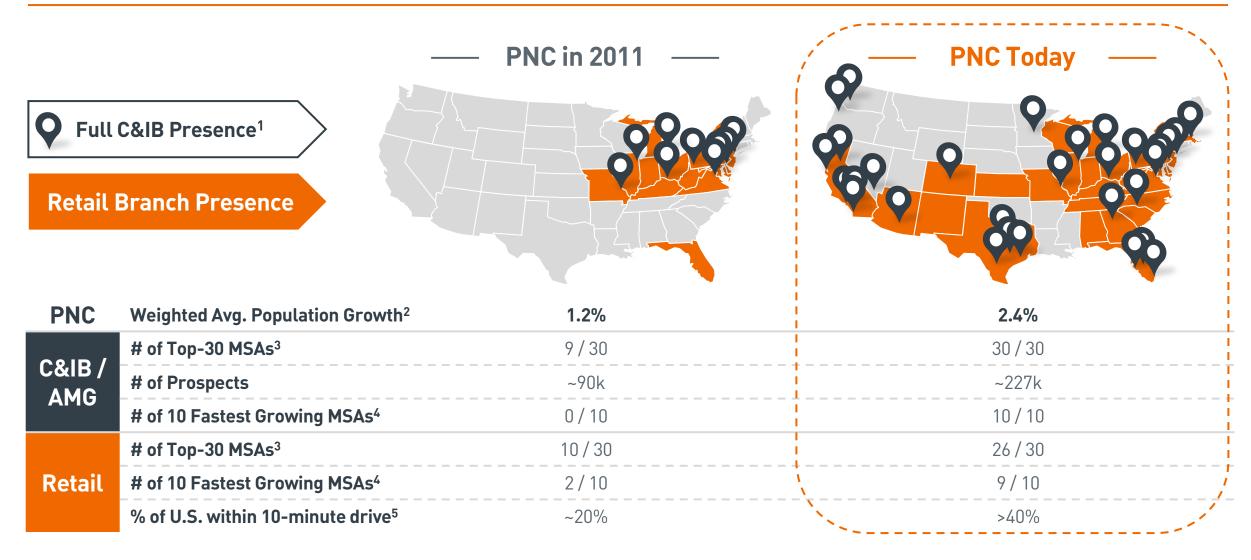




Successful Expansion Through Build Or Buy

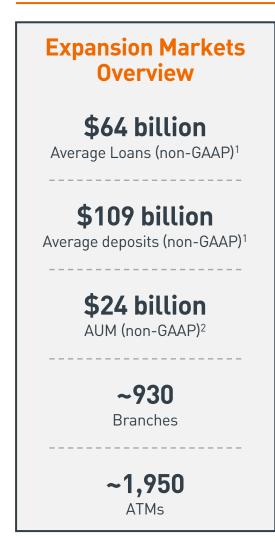


Our Ongoing Franchise Transformation





PNC Expansion Markets – Current Profile







Consistent Expansion Markets Playbook

- Leverage Regional President model to become deeply entrenched in communities
- Hire top local talent and combine with relocated PNC bankers
- Retain client-facing top talent
- Rigorous client selection and grow with the great ones
- Drive value-added strategy
- Build relationships, don't just book loans
- Deliver great service
- Be patient, persistent and consistent



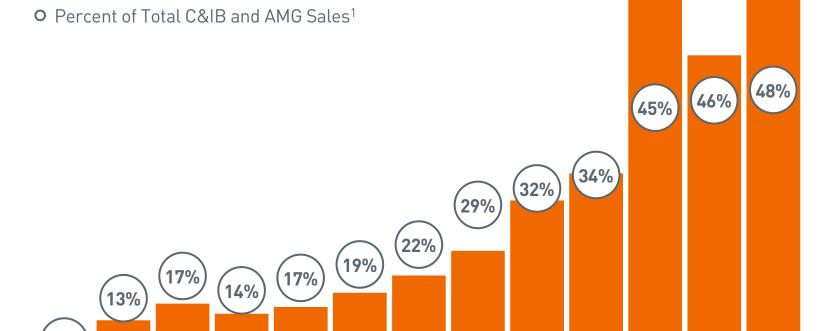


Expansion Market Sales Growing Rapidly – C&IB and AMG

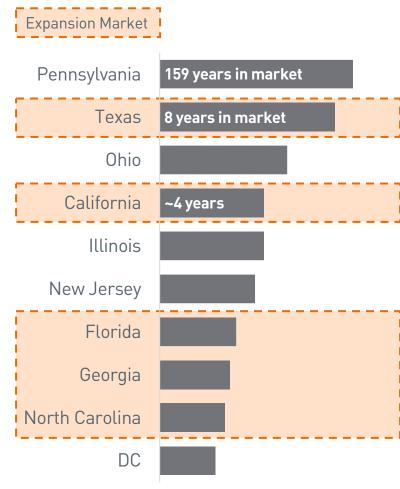
Expansion Market C&IB and AMG Sales¹

2015





2024 C&IB & AMG Sales1





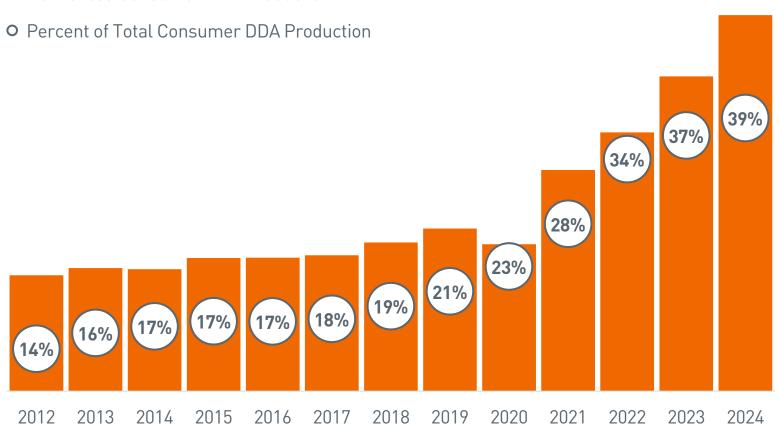
6%

2024

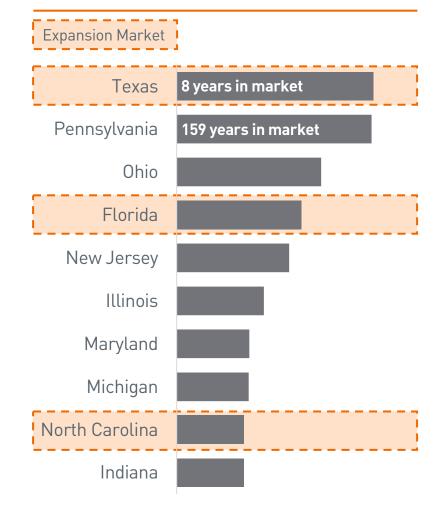
Expansion Market Sales Growing Rapidly – Retail

Expansion Market Consumer DDA Production

New Gross Consumer DDA Production



2024 Consumer DDA Production





Executing on the Playbook

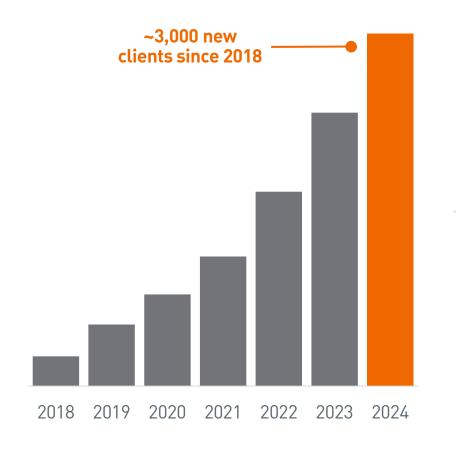
Hire and Keep Great People

~90% talent retention since 2011



Win Great Clients

Cumulative new C&IB clients in Expansion Markets



No Change to Risk Appetite



Past

Present



Expansion Markets





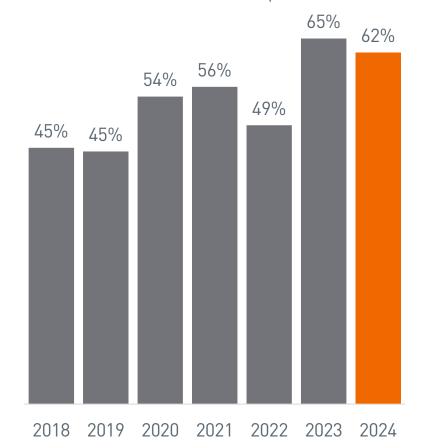




Executing on the Playbook

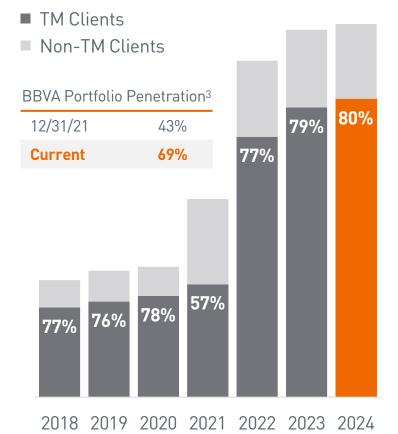
Build Deep Relationships

Non-credit % of C&IB sales in Expansion Markets¹



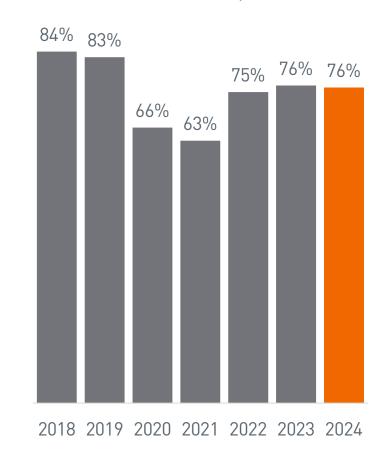
Drive Value-Added Strategy

TM penetration in Expansion Markets²



Staying Core Funded

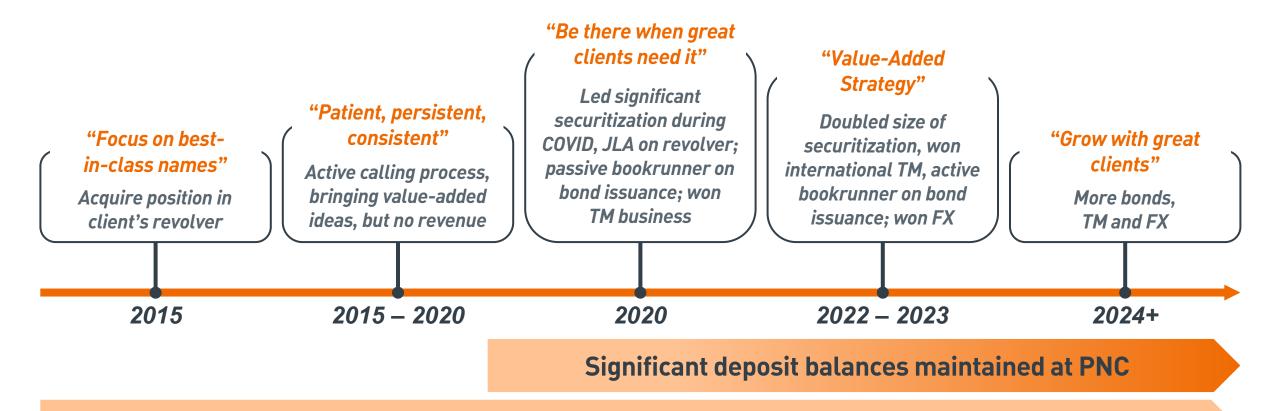
PNC consolidated loan to deposit ratio





Executing on the Playbook – Client Example

\$15 bn+ Services Company in a PNC Expansion Market



"Hire and Keep Great People" -> Same Relationship Manager



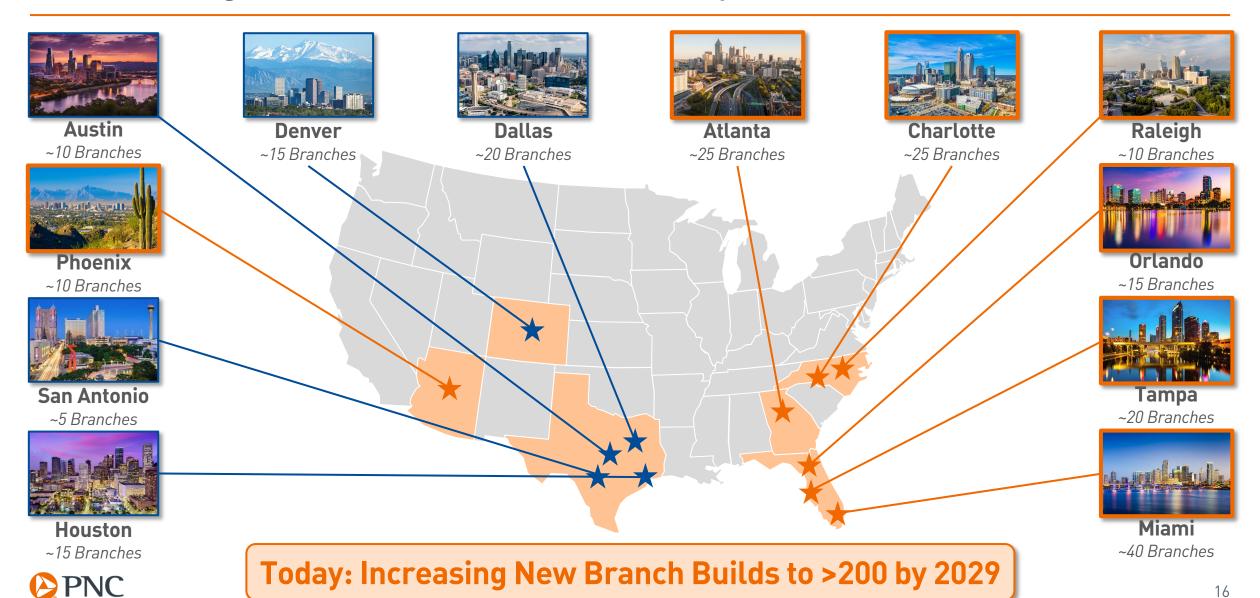
Bolstering Branch Presence in Expansion Markets



15

Miami ~5 Branches

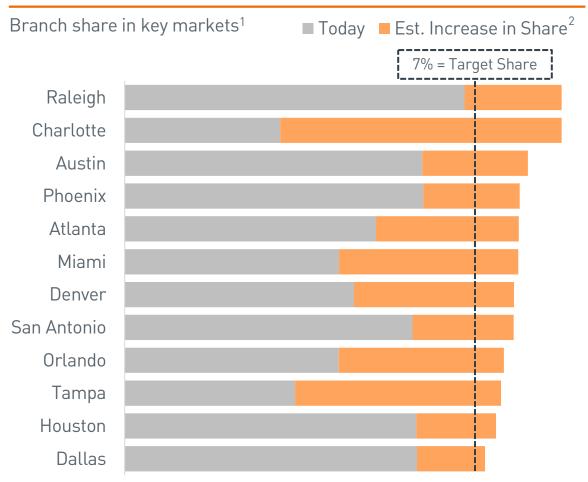
Bolstering Branch Presence in Expansion Markets



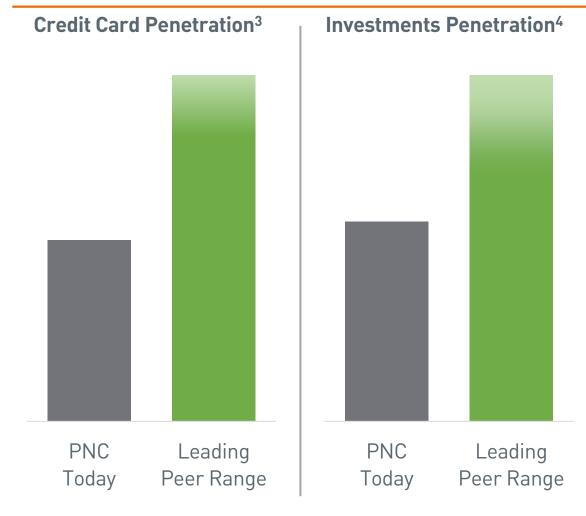
16

Densifying Retail Markets and Deepening Relationships

Densifying Our Branch Presence



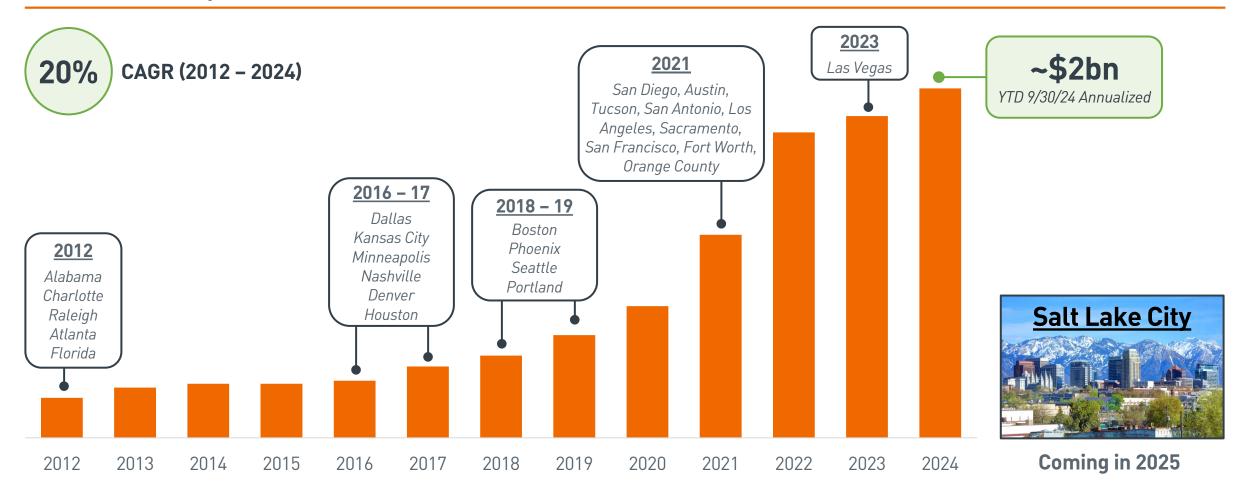
Opportunity to Further Deepen Retail Relationships





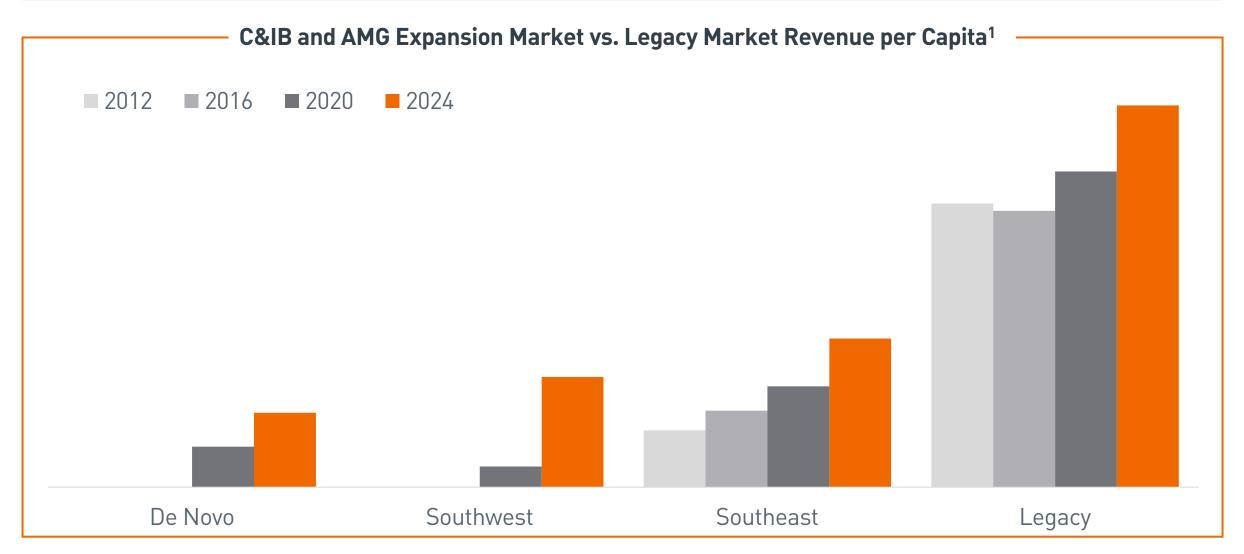
Expansion Markets Are Growing Rapidly

C&IB and AMG Expansion Market Revenue (non-GAAP)¹



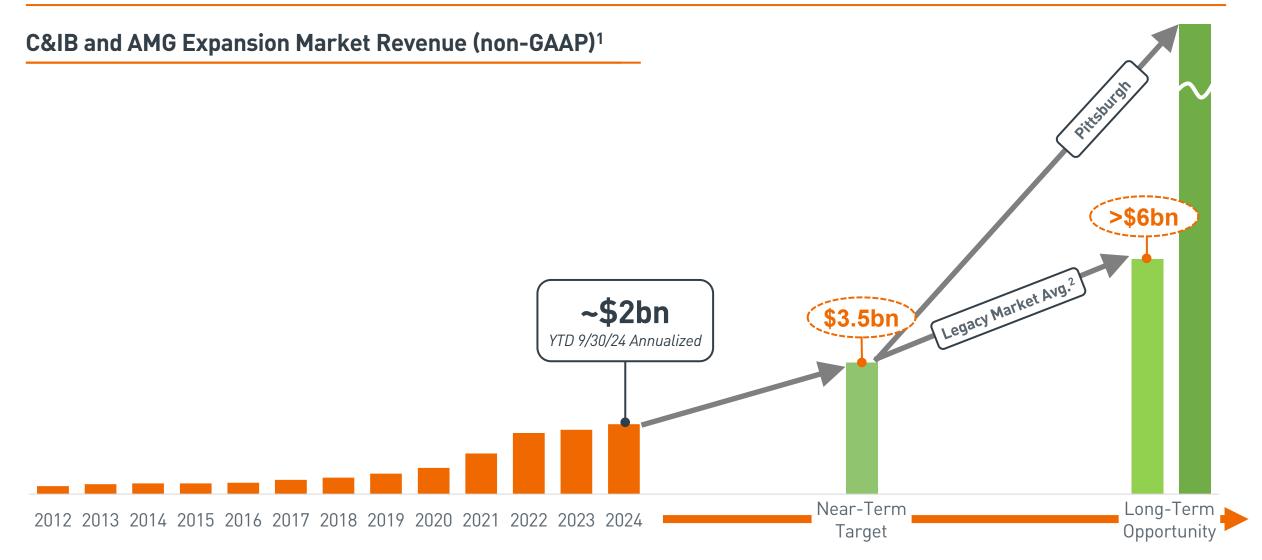


Improving Productivity Across Markets





Significant Upside to Expansion Market Revenue





National Expansion Key Takeaways



National Expansion Supports Sustained Long-Term Growth for PNC



Significant Incremental Organic Revenue Opportunity



Accelerating Retail Expansion With Incremental Upside



Relatively Low Risk Organic Strategy with Attractive Returns



Appendix: Cautionary Statement

Regarding Forward-Looking Information

We make statements in this presentation, and we may from time to time make other statements, regarding our outlook for financial performance, such as earnings, revenues, expenses, tax rates, capital and liquidity levels and ratios, asset levels, asset quality, financial position, and other matters regarding or affecting us and our future business and operations, including our sustainability strategy, that are forward-looking statements within the meaning of the Private Securities Litigation Reform Act. Forward-looking statements are typically identified by words such as "believe," "plan," "expect," "anticipate," "see," "look," "intend," "outlook," "project," "forecast," "estimate," "goal," "will," "should" and other similar words and expressions.

Forward-looking statements are necessarily subject to numerous assumptions, risks and uncertainties, which change over time. Future events or circumstances may change our outlook and may also affect the nature of the assumptions, risks and uncertainties to which our forward-looking statements are subject. Forward-looking statements speak only as of the date made. We do not assume any duty and do not undertake any obligation to update forward-looking statements. Actual results or future events could differ, possibly materially, from those anticipated in forward-looking statements, as well as from historical performance. As a result, we caution against placing undue reliance on any forward-looking statements.

Our forward-looking statements are subject to the following principal risks and uncertainties.

- Our businesses, financial results and balance sheet values are affected by business and economic conditions, including:
 - Changes in interest rates and valuations in debt, equity and other financial markets,
 - Disruptions in the U.S. and global financial markets,
 - Actions by the Federal Reserve Board, U.S. Treasury and other government agencies, including those that impact money supply, market interest rates and inflation,
 - Changes in customer behavior due to changing business and economic conditions or legislative or regulatory initiatives,
 - Changes in customers', suppliers' and other counterparties' performance and creditworthiness,
 - Impacts of sanctions, tariffs and other trade policies of the U.S. and its global trading partners,
 - Impacts of changes in federal, state and local governmental policy, including on the regulatory landscape, capital markets, taxes, infrastructure spending and social programs,
 - Our ability to attract, recruit and retain skilled employees, and
 - Commodity price volatility.



Appendix: Cautionary Statement

Regarding Forward-Looking Information

- Our forward-looking financial statements are subject to the risk that economic and financial market conditions will be substantially different than those we are currently expecting. These statements are based on our views that:
 - Job and income gains will continue to support consumer spending growth in the near term, but PNC's baseline forecast is for slower economic growth at the end of 2024 and in the first half of 2025 as high interest rates remain a drag on the economy.
 - Real GDP growth this year and next will be close to trend at around 2%, and the unemployment rate will remain somewhat above 4% through the rest of 2024 and in 2025. Inflation will continue to slow as wage pressures abate, gradually moving back to the Federal Reserve's 2% long-term objective.
 - With slowing inflation PNC expects two additional federal funds rate cuts of 25 basis points each at the Federal Open Market Committee's remaining meetings in 2024, with the rate ending this year in a range between 4.25% and 4.50%. PNC expects several federal funds rate cuts in 2025 as inflation continues to ease.
- PNC's ability to take certain capital actions, including returning capital to shareholders, is subject to PNC meeting or exceeding minimum capital levels, including a stress capital buffer established by the Federal Reserve Board in connection with the Federal Reserve Board's Comprehensive Capital Analysis and Review (CCAR) process.
- PNC's regulatory capital ratios in the future will depend on, among other things, PNC's financial performance, the scope and terms of final capital regulations then in effect and management actions affecting the composition of PNC's balance sheet. In addition, PNC's ability to determine, evaluate and forecast regulatory capital ratios, and to take actions (such as capital distributions) based on actual or forecasted capital ratios, will be dependent at least in part on the development, validation and regulatory review of related models and the reliability of and risks resulting from extensive use of such models.
- Legal and regulatory developments could have an impact on our ability to operate our businesses, financial condition, results of operations, competitive position, reputation, or pursuit of attractive acquisition opportunities. Reputational impacts could affect matters such as business generation and retention, liquidity, funding, and ability to attract and retain employees. These developments could include:
 - Changes to laws and regulations, including changes affecting oversight of the financial services industry, changes in the enforcement and interpretation of such laws and regulations, and changes in accounting and reporting standards.
 - Unfavorable resolution of legal proceedings or other claims and regulatory and other governmental investigations or other inquiries resulting in monetary losses, costs, or alterations in our business practices, and potentially causing reputational harm to PNC.
 - Results of the regulatory examination and supervision process, including our failure to satisfy requirements of agreements with governmental agencies.
 - Costs associated with obtaining rights in intellectual property claimed by others and of adequacy of our intellectual property protection in general.



Appendix: Cautionary Statement

Regarding Forward-Looking Information

- Business and operating results are affected by our ability to identify and effectively manage risks inherent in our businesses, including, where appropriate, through effective use of systems and controls, third-party insurance, derivatives, and capital management techniques, and to meet evolving regulatory capital and liquidity standards.
- Our reputation and business and operating results may be affected by our ability to appropriately meet or address environmental, social or governance targets, goals, commitments or concerns that may arise.
- We grow our business in part through acquisitions and new strategic initiatives. Risks and uncertainties include those presented by the nature of the business acquired and strategic initiative, including in some cases those associated with our entry into new businesses or new geographic or other markets and risks resulting from our inexperience in those new areas, as well as risks and uncertainties related to the acquisition transactions themselves, regulatory issues, the integration of the acquired businesses into PNC after closing or any failure to execute strategic or operational plans.
- Competition can have an impact on customer acquisition, growth and retention and on credit spreads and product pricing, which can affect market share, deposits and revenues. Our ability to anticipate and respond to technological changes can also impact our ability to respond to customer needs and meet competitive demands.
- Business and operating results can also be affected by widespread manmade, natural and other disasters (including severe weather events), health emergencies, dislocations, geopolitical instabilities or events, terrorist activities, system failures or disruptions, security breaches, cyberattacks, international hostilities, or other extraordinary events beyond PNC's control through impacts on the economy and financial markets generally or on us or our counterparties, customers or third-party vendors and service providers specifically.

We provide greater detail regarding these as well as other factors in our 2023 Form 10-K and in our subsequent Form 10-Qs, including in the Risk Factors and Risk Management sections and the Legal Proceedings and Commitments Notes of the Notes To Consolidated Financial Statements in those reports, and in our other subsequent SEC filings. Our forward-looking statements may also be subject to other risks and uncertainties, including those we may discuss elsewhere in this news release or in our SEC filings, accessible on the SEC's website at www.sec.gov and on our corporate website at www.pnc.com/secfilings. We have included these web addresses as inactive textual references only. Information on these websites is not part of this document.



Appendix: Non-GAAP to GAAP Reconciliation

Expansion Market Average Loans and Average Deposits (non-GAAP)

	For the three months ended Sep. 30, 2024	
\$ millions	Average Loans	Average Deposits
PNC balances	\$319,602	\$422,122
Less: Non-Expansion Market balances	255,569	313,654
Expansion Market Balances (non-GAAP)	\$64,033	\$108,468



Appendix: Non-GAAP to GAAP Reconciliation

Expansion Market C&IB and AMG Revenue (non-GAAP)

	For the nine months ended
\$ millions	Sep. 30, 2024
PNC revenue	\$15,988
Less: Retail Banking revenue	10,983
Less: Other revenue	(3,767)
C&IB and AMG revenue	\$8,772
Less: Non-Expansion Market C&IB and AMG revenue	7,376
Expansion Market C&IB and AMG revenue	\$1,396
Expansion Market C&IB and AMG revenue, annualized (non-GAAP)	\$1,861

The "Other" category, for the purposes of this reconciliation, includes residual activities that do not meet the criteria for disclosure as a separate reportable business, such as asset and liability management activities, including net securities gains or losses, ACL for investment securities, certain trading activities, certain runoff consumer loan portfolios, private equity investments, intercompany eliminations, corporate overhead net of allocations, tax adjustments that are not allocated to business segments, exited businesses and the residual impact from funds transfer pricing operations.



Appendix: Non-GAAP to GAAP Reconciliation

Expansion Market AMG Assets Under Management (non-GAAP)

	For the period ending
\$ billions	Sep. 30, 2024
AMG assets under management	\$214
Less: Non-Expansion Market AMG assets under management	190
Expansion Market AMG Assets Under Management (non-GAAP)	\$24



Footnotes and Definitions

Definitions

- 1. PNC Expansion Markets: refer collectively to PNC's Southeast, Southwest and De Novo markets, excluding the business operations of PNC's national businesses. Southeast markets include PNC markets in the states of Florida, Georgia, North Carolina and South Carolina. These markets were acquired or heavily influenced by the BankAtlantic branch and RBC Bank (USA) acquisitions of 2011 and 2012, respectively. Southwest markets include PNC markets in the states of Alabama, Arizona, California, Colorado, Nevada, New Mexico and Texas. These markets were acquired or heavily influenced by the BBVA USA acquisition in 2021. De Novo markets include PNC markets in the states of Massachusetts, Minnesota, Oregon, Tennessee, Washington, Kansas and for C&IB and AMG only, the metropolitan statistical area of Kansas City. De Novo markets reflect markets that PNC has opened organically since 2012 and are otherwise not included in the Southeast or Southwest markets. PNC's national businesses include PNC Business Credit, PNC Real Estate, PNC Asset Backed Finance, PNC's advisory businesses and PNC's Residential Mortgage business
- 2. PNC Legacy Markets: refer to all PNC markets not included in the definition of PNC Expansion Markets and also exclude PNC's national businesses. Legacy markets include PNC markets in the states of Delaware, Illinois, Indiana, Kentucky, Maryland, Michigan, Missouri, New Jersey, New York, Ohio, Pennsylvania, Virginia, West Virginia, Wisconsin, and the District of Columbia. Legacy markets exclude C&IB and AMG presences in the metropolitan statistical area of Kansas City. Refer to footnote 1 on slide 8 for the definition of PNC's national businesses.

Slide 3 - Driving for Scale

- 1. Source: FDIC 2024 Summary of Deposits per S&P Global Market Intelligence; applies a \$500 million deposit cap to PNC and industry branches; includes all commercial banks, savings banks and savings institutions as defined by the FDIC.
- 2. Source: Company call reports. Ranking based on commercial and industrial loans outstanding as of 6/30/2024 for the top 100 U.S. commercial banks.
- 3. C&IB fee revenue represents C&IB noninterest income as a percentage of total C&IB revenue for the year-to-date period ending 9/30/2024.
- 4. Primary clients represent clients in C&IB's Commercial Banking, Public Finance and all other C&IB businesses with trailing twelve-month revenue of at least \$10k, \$25k and \$50k, respectively.
- 5. YTD managed net flows represents the change in AMG assets under management for the year-to-date period ending 9/30/2024, excluding market impacts.

Slide 5 - Top-Rated Businesses Under-Exposed to Large and Fast-Growing Markets

- 1. Source: Barlow Research Associates, Inc. 2024 Middle Market Banking Annual Report as of August 2024.
- 2. Source: Global Finance 2024 World's Best Corporate / Institutional Digital Bank Awards in North America by Regional Sub-category.
- 3. Source: PNC historical estimates.
- 4. Source: S&P Global Market Intelligence. 30 largest MSAs represent top-30 MSAs ranked by 2024 population.
- 5. Source: S&P Global Market Intelligence. 10 fastest growing MSAs represents the 10 MSAs with the highest estimated population growth from 2024 to 2029, within the 30 largest MSAs by population as of 2024.

Slide 7 - Our Ongoing Franchise Transformation

- 1. Full C&IB Presence reflects the top-30 MSAs by 2024 population in which PNC has a physical presence with a Regional President and provides a complete set of products and services.
- 2. Source: S&P Global Market Intelligence and PNC historical estimates. Weighted Average Population Growth for PNC in 2011 based on PNC historical estimates. Weighted Average Population Growth for PNC Today sourced from S&P Global Market Intelligence and reflects estimated population growth from 2024 to 2029 in MSAs with a PNC branch presence as of 6/30/2024, weighted by PNC's branch count in each MSA as of 6/30/2024.
- 3. Source: S&P Global Market Intelligence. Top-30 MSAs represent top-30 MSAs ranked by 2024 population.
- 4. Source: S&P Global Market Intelligence. 10 fastest growing MSAs represents the 10 MSAs with the highest estimated population growth from 2024 to 2029, within the Top-30 MSAs by population as of 2024.
- 5. Based on PNC estimates. 10-minute drive calculated as percentage of the U.S. Population who live within a 10-minute drive of the nearest PNC branch location. Drive time is calculated using Environmental Systems Research Institute, Inc. (ESRI) based on current street networks and traffic volumes. Includes all individuals in the same census block group if any part of the group is within the 10-minute drive time.



Footnotes and Definitions

Slide 8 - PNC Expansion Markets - Current Profile

- 1. Average loans and average deposits in PNC Expansion Markets represents a non-GAAP measure and is calculated as total average loan and average deposit balances in PNC Expansion Markets for 3Q24. See non-GAAP reconciliation in the appendix.
- 2. AUM represents a non-GAAP measure and is calculated as total AUM balances in PNC Expansion Markets as of 9/30/24. See non-GAAP reconciliation in the appendix.

Slide 10 - Expansion Market Sales Growing Rapidly - C&IB and AMG

1. Sales represent the first year estimated revenue for new clients and incremental revenue opportunities with existing clients. PNC's sales are used to measure how much new or incremental business the bank expects to win from year-to-year, helping to quantify how new credit or non-credit products will increase PNC revenues. Figures in the chart reflect full year sales in PNC's Expansion Markets for 2012 to 2023; 2024 reflects annualized sales in PNC's Expansion Markets as of 9/30/24.

Slide 13 - Executing on the Playbook

- 1. Non-credit sales represent the first year estimated non-credit revenue for new clients and incremental revenue opportunities with existing clients. PNC's non-credit sales are used to measure how much the business is growing from year-to-year, quantifying how new non-credit products will increase PNC revenues. Figures in the chart reflect full year non-credit sales to total sales in PNC's Expansion Markets for 2018 to 2023; 2024 reflects non-credit annualized sales to total annualized sales in PNC's Expansion Markets as of 9/30/24. Non-credit products include capital markets, public finance, Harris Williams, institutional asset management, merchant services, Solebury, treasury management, university banking, wealth management and workplace banking.
- 2. TM Penetration defined as primary Corporate and Commercial Banking clients in PNC Expansion Markets with greater than \$200 in trailing twelve-month TM revenue divided by the total number of Primary Corporate and Commercial clients in PNC Expansion Markets. Refer to footnote 4 on slide 3 for the definition of primary clients.
- 3. BBVA portfolio penetration represents primary Corporate and Commercial Banking clients acquired from BBVA USA with greater than \$200 in trailing twelve-month TM revenue divided by the total number of primary Corporate and Commercial banking clients acquired from BBVA. Refer to footnote 4 on slide 3 for the definition of primary clients.

Slide 17 Densifying Retail Markets and Deepening Relationships

- 1. Source: FDIC 2024 Summary of Deposits per S&P Global Market Intelligence. Reflects PNC branch count in each MSA as a percentage of total industry branches in each MSA; includes all commercial banks, savings banks and savings institutions as defined by the FDIC.
- 2. PNC estimates. Estimated increase to branch share reflects current PNC branch share in each market adjusted for the additional branches in each MSA that PNC expects to build by 2029, assuming industry consolidations in each MSA occur at the rate of industry consolidations from 2016 to 2024.
- 3. Consumer DDA household credit card penetration defined as the percentage of consumer DDA households with a PNC credit card as of 9/30/2024. Leading peer range based on industry intelligence.
- 4. Consumer DDA household investments penetration defined as the percentage of consumer DDA households that maintain a PNC Investments relationship as of 9/30/2024. Leading peer range based on industry intelligence.

Slide 18 - Expansion Markets Are Growing Rapidly

1. C&IB and AMG Expansion Market revenue represents annual revenue for C&IB and AMG in PNC Expansion Markets. 2024 C&IB and AMG Expansion Market revenue is a non-GAAP figure that is calculated as total C&IB and AMG revenue in PNC Expansion Markets, annualized as of year-to-date 9/30/2024. See non-GAAP reconciliation in the appendix.

Slide 19 - Improving Productivity Across Markets

1. Expansion market revenue per capita reflects C&IB and AMG Expansion Market revenue in each market, divided by the total population of each market. Population data sourced from S&P Global Market Intelligence.

Slide 20 - Significant Upside to Expansion Market Revenue

- 1. C&IB and AMG Expansion Market revenue represents annual revenue for C&IB and AMG in PNC Expansion Markets. 2024 C&IB and AMG Expansion Market revenue is a non-GAAP figure that is calculated as total C&IB and AMG revenue in PNC Expansion Markets, annualized as of year-to-date 9/30/2024. See non-GAAP reconciliation in the appendix.
- 2. Legacy market average bar reflects the total revenue opportunity if revenue per capita in PNC Expansion Markets reached the same level as revenue per capita in PNC Legacy Markets. Revenue per capita in PNC Legacy Markets is calculated as total C&IB and AMG Legacy Market revenue divided by the total population across PNC Legacy Markets. Population sourced from S&P Global Market Intelligence.

