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ShotSpotter and Intrado Enhance Partnership to Improve Public Safety and Community & Law Enforcement Engagement with Next-Generation 9-1-1 Solutions

Partnership Between Leading Public Safety Solution Providers now Includes Cloud Service to Deliver Real-Time Gunfire Location Alert and Analysis Service to Help Reduce Illegal Gun Use and Gun Violence

MOUNTAIN VIEW, Calif.--(BUSINESS WIRE)-- ShotSpotter, Inc. and Intrado Inc. today announced the expansion of their partnership in delivering real-time wide-area acoustic surveillance and gunfire location alert and analysis services to public safety agencies to better enable emergency response to gunfire, officer safety, more complete forensic and investigative capabilities in gunfire incidents, and better crime analysis capabilities. Intrado, a leading provider of 9-1-1 technology solutions, will host the ShotSpotter solution using its secure Intrado Co-location and Transport cloud service (I-CAT™). ShotSpotter, Inc., the market leader and innovator in gunfire alert and analysis technology, offers a subscription-based service that provides public safety agencies with improved situational intelligence and real-time alerts of gunfire and gunshot incidents that heighten first responder safety and facilitate improved incident management, investigations, and crime analysis and intelligence.

ShotSpotter is a certified partner in the Intrado A9-1-1℠ Alliance Member Program, a managed service program designed to upgrade the capabilities of 9-1-1 emergency operations centers and public safety answering points (PSAPs) by delivering a broader set of life-saving features across the U.S. The program creates an open marketplace for companies to significantly improve 9-1-1 responsiveness and effectiveness by integrating their solutions with Intrado's next-generation 9-1-1 (NG9-1-1) network using open standard interfaces.

Intrado's NG9-1-1 network efficiently delivers voice, text, rich media and hosting services through its fully-secured and redundant networks and hardened facilities. As part of the agreement, ShotSpotter continues its commitment to interoperability with Intrado's NG9-1-1 voice and data services, ensuring that their solutions are fully compatible with approved industry standards. By leveraging Intrado's cloud infrastructure and secure network, ShotSpotter can deliver its advanced capabilities and features to 9-1-1 centers, PSAP operators and patrol officers.

"The valuable data generated by the ShotSpotter gunfire alert and analysis service is an ideal complement and showcase for the crime-fighting and life-saving value of our emergency services network," said Joe Hernandez, senior vice president for Intrado. "We're

pleased to be able to continue to work in partnership with ShotSpotter to bring this leading technology solution to public safety agencies with the ultimate aim of protecting the security and vitality of communities and the quality of life for people."

Alerts of crimes-in-progress involving gunfire detected by the ShotSpotter solution will be delivered in real time to 9-1-1 centers and PSAPs over Intrado's secure and reliable emergency services Internet Protocol network. ShotSpotter's service includes qualified alerts which provide instant review and assessment of gunshot incidents by highly trained gunshot experts. That information is quickly delivered to 9-1-1 call-takers, dispatchers and patrol officers who have immediate actionable information to more safely approach and disarm hostile and dangerous situations. According to ShotSpotter data, the alerts also allow 9-1-1 centers and PSAPs to respond to the estimated 75-85 percent of gunfire cases in which residents do not call 9-1-1.

"ShotSpotter is excited to expand our partnership with Intrado and values its leadership in next-generation 9-1-1 emergency communication services. A key initiative for ShotSpotter is to be a critical part of the new standard for the future of public safety and emergency response, and this partnership is clearly supporting that effort and helping keep communities and people safer," said Ralph A. Clark, President & CEO of ShotSpotter. "The security and delivery of ShotSpotter data hosted through the Intrado network will help result in a greater number of illegal firearm confiscations, arrests and deterrence of criminal activity, and ultimately, helping reduce violent crime and gun crime."

About ShotSpotter

ShotSpotter Inc. is the world's leading developer of wide-area acoustic surveillance systems for gunfire and explosive events. Its public safety technology solutions are focused on improving public and community safety by locating gunfire and other explosive events, and ultimately, helping reduce and prevent gun violence and improving intelligence-led policing and community policing initiatives. ShotSpotter solutions protect cities and countries worldwide, enabling police and law enforcement to respond more quickly, safely, precisely and consistently to gunfire, and to aid proactive anti-crime strategies and operations. ShotSpotter possesses a multitude of patents that are the result of nearly two decades of innovation in the area of acoustic gunshot location technology. Information about ShotSpotter can be found at www.shotspotter.com. You can also follow ShotSpotter on Twitter, Facebook, LinkedIn and YouTube.

About Intrado

In business for more than 30 years, Intrado, a subsidiary of West Corporation, has maintained a focus and passion for saving lives and supporting the needs of public safety. Agencies and telecommunication services providers throughout the world depend on Intrado for emergency communication services and technology. Intrado's dedicated focus on emergency communications technology allows the company to continue pioneering network innovations that improve emergency response. For more information, visit www.intrado.com. You can also follow Intrado on Facebook and Twitter for the latest news.

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