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ShotSpotter, Inc. Releases ShotSpotter Gunshot Location System(R) 6.2

Customer-Focused Technology Improves Usability, Offers Greater Situational Awareness and Provides Critical Analytical Information

MOUNTAIN VIEW, Calif.--(BUSINESS WIRE)--

ShotSpotter, Inc., the leading developer of mission-essential acoustic surveillance systems has released the ShotSpotter Gunshot Location System(R) (GLS) 6.2, a major advancement for law enforcement, homeland security and military end-users. Based on extensive customer feedback and more than 12 years of market experience, GLS 6.2 delivers a new streamlined user interface that provides busy dispatch and command personnel with readily visible critical and actionable information. System capabilities have been enhanced offering greater intelligence, crime analysis, and predictive analysis capabilities to enable commanders, dispatchers, and first responders to more accurately and efficiently respond to gunfire and other explosive events. Initially designed for urban environments where gunfire is prevalent, the capabilities of the ShotSpotter GLS 6.2 have been broadened to provide wide-area acoustic surveillance to cover a range of detection applications including gunfire, explosions, and other threats that can be audibly detected.

The ShotSpotter GLS 6.2 will be showcased at the ShotSpotter booth #206 at the International Association of Chiefs of Police (IACP) Annual Conference November 8-12, 2008, in San Diego. The ShotSpotter GLS 6.2 will also be featured in a comprehensive law-enforcement interoperability demonstration at the Cisco Systems, Inc. booth #5105 during the conference.

"Our 32 currently deployed systems, which provide more than 100 square miles of surveillance for various customers across the country, gave us great insight into which improvements to integrate into our newest product," said Ron Stein, director of product management at ShotSpotter. "Using direct feedback from our customers, we redesigned the system from the ground up to provide critical information at-a-glance, streamline workflow, and leverage our scalability to deploy large systems covering many square miles."

ShotSpotter GLS 6.2 -- The Next Generation in Wide-Area Acoustic Surveillance Technology

With the ShotSpotter GLS 6.2, this next generation product release provides enhanced features and increased performance that extends system usability to all functional groups within an agency and command center. Enhancements include:

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-- A full redesign of the ShotSpotter GLS 6.2 console. Based on
 extensive customer feedback, this graphically-rich user improves
 system usability by busy dispatch and command center personnel. New
 features include:
     -- Clear and actionable alert status billboard screen that uses
      bright colors and an audible alarm that can be easily seen and
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      heard from across the room, ensuring alerts are not missed.
     -- Detailed incident alerts that specify whether an incident
      occurred within or outside the customer's designated coverage
      area. This increases customer awareness of surrounding activity
      and threats.
     -- End-users can now view multiple separate geographic coverage
      areas on a single display console.
-- ShotSpotter GLS 6.2 can send unmatched situational awareness
 information to personnel in dispatch and control centers as well as
 in field-based support vehicles. This includes providing clear,
 accurate and immediate text and audio detail regarding the nature and
 location of gunfire and other explosive events. Precise information,
 such as the caliber of the weapon, the number of rounds fired, and
 the number of different firearms involved, allows for more efficient
 prioritization and deployment of appropriate force response.
-- ShotSpotter GLS 6.2 offers comprehensive analytics that provide
 actionable insight that can be used to recreate crime scenes. Every
 incident detected contributes to a database of historical information
 that can be easily accessed to assist in a crime investigation as
 well as to identify trends, patterns, and hot spots of activity that
 can drive the efficient deployment of resources.
-- Enhanced scalability allows ShotSpotter GLS 6.2 to cover many
 square miles, including covering several areas that are not
 geographically adjacent to one another. Expansion to include
 additional areas is also readily accommodated.
-- It can easily interface with other safety technologies such as
 digital surveillance capabilities, to provide even more comprehensive
 and real-time surveillance and situational awareness.
-- ShotSpotter GLS 6.2 offers enterprise-class resiliency and fault
 tolerance that ensures continued system operation during data network
 interruptions.
-- ShotSpotter offers users comprehensive training led by law
 enforcement professionals to ensure all users have the most up-to-
 date and complete understanding of the system's full range of
 capabilities. This includes instructor-led and self-paced e-learning
 materials, gunfire audio training for new hires and ongoing refresher
 training for established users.
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"Every day, cities nationwide rely on their ShotSpotter gunshot location system to give them the incident data, analytics and forensic details they need to build comprehensive tactical operations, anti-crime strategies, and solid criminal prosecutions," said James G. Beldock, president and CEO of ShotSpotter, Inc. "The enhancements made to the ShotSpotter GLS in 6.2 make it the most comprehensive wide-area acoustic surveillance technology available and marks yet another advancement in the long list of mission-essential benefits our system delivers. The easy-to-use interface, precise incident information, and proven analytics and intelligence our system provides allow our customers to more safely and effectively respond to violent situations."

Today, 32 municipalities and counties from around the country have deployed the ShotSpotter GLS in some of their highest crime areas. Every day, more criminals are apprehended thanks to the combined efforts of precise gunfire and explosion detection and location, and smart, brave tactical response by our nation's finest police and public safety officers. Customers who utilize ShotSpotter report a reduction in violent crime rates by at least 30 percent and lower gunfire rates by as much as 60 to 80 percent.

About ShotSpotter, Inc.

ShotSpotter, Inc. is the leading developer of mission-essential acoustic surveillance systems. Its flagship product, the ShotSpotter Gunshot Location System(R) (GLS), has pioneered the use of wide-area acoustic surveillance coupled with audio analytics for public safety, homeland security, and military applications. For over a decade, our customers have relied on the ShotSpotter GLS to provide them with acoustic event awareness and accurate actionable intelligence to aid their development of proactive anti-crime strategies and operations. Currently the ShotSpotter GLS protects many cities and counties nationwide, consistently producing arrests and weapons confiscations. Information about ShotSpotter can be found at www.shotspotter.com. For ongoing news, please go to http://www.shotspotter.com/news/index.html.

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Source: ShotSpotter, Inc.