

## Huntington Bank Wins 9th National Award for Outstanding Service to Companies

## Surveys of Businesses Ranging in Size from \$1 Million in Revenues to \$500 Million Give Huntington Their Highest Ratings

COLUMBUS, Ohio, July 7 /PRNewswire-FirstCall/-- The Huntington National Bank's treasury management services have been recognized by the Phoenix-Hecht Quality Index with its highest ratings for customer service. Phoenix-Hecht is one of the foremost providers of market research and education in the financial services industry.

## Specifically, Huntington was given:

- -- A+ for the knowledge, follow-up, problem resolution and overall effectiveness of its treasury management relationship managers
- -- A+ for its treasury management customer service

The awards are based on surveys of 1,145 companies with revenues of \$40 million to \$100 million.

"Huntington has received awards in almost every major category for the past two years for its customer service to businesses," said Jim Dunlap, Huntington's Regional and Commercial Banking Director. "These awards help to make us the clear choice of small to middle market businesses."

In 2007, Huntington won four national Greenwich Associates awards for services to small businesses. The awards were granted based on surveys of 22,000 small businesses with revenues of \$1 million to \$10 million.

The following year, Huntington won three Greenwich awards for customer service to middle market companies with sales of \$10 million to \$500 million. The awards were granted based on surveys of 17,000 companies.

Greenwich Associates is a leading worldwide strategic consulting and research firm specializing in financial services. Its awards in the field of business banking are nationally respected for their survey methodology.

## **About Huntington**

Huntington Bancshares Incorporated (Nasdaq: HBAN) is a \$52 billion regional bank holding company headquartered in Columbus, Ohio. Huntington has more than 143 years of serving the financial needs of its customers. Through our subsidiaries, including our banking subsidiary, The Huntington National Bank, we provide full-service commercial and consumer banking services, mortgage banking services, equipment leasing, investment management, trust services, brokerage services, customized insurance service program, and other

financial products and services. Our over 600 banking offices are located in Indiana, Kentucky, Michigan, Ohio, Pennsylvania, and West Virginia. Huntington also offers retail and commercial financial services online at huntington.com; through its technologically advanced, 24-hour telephone bank; and through its network of almost 1,400 ATMs. The Auto Finance and Dealer Services group offers automobile loans to consumers and commercial loans to automobile dealers within our six-state banking franchise area. Selected financial service activities are also conducted in other states including: Private Financial Group offices in Florida; and Mortgage Banking offices in Maryland and New Jersey. International banking services are available through the headquarters office in Columbus and a limited purpose office located in both the Cayman Islands and Hong Kong.

SOURCE Huntington Bancshares Incorporated