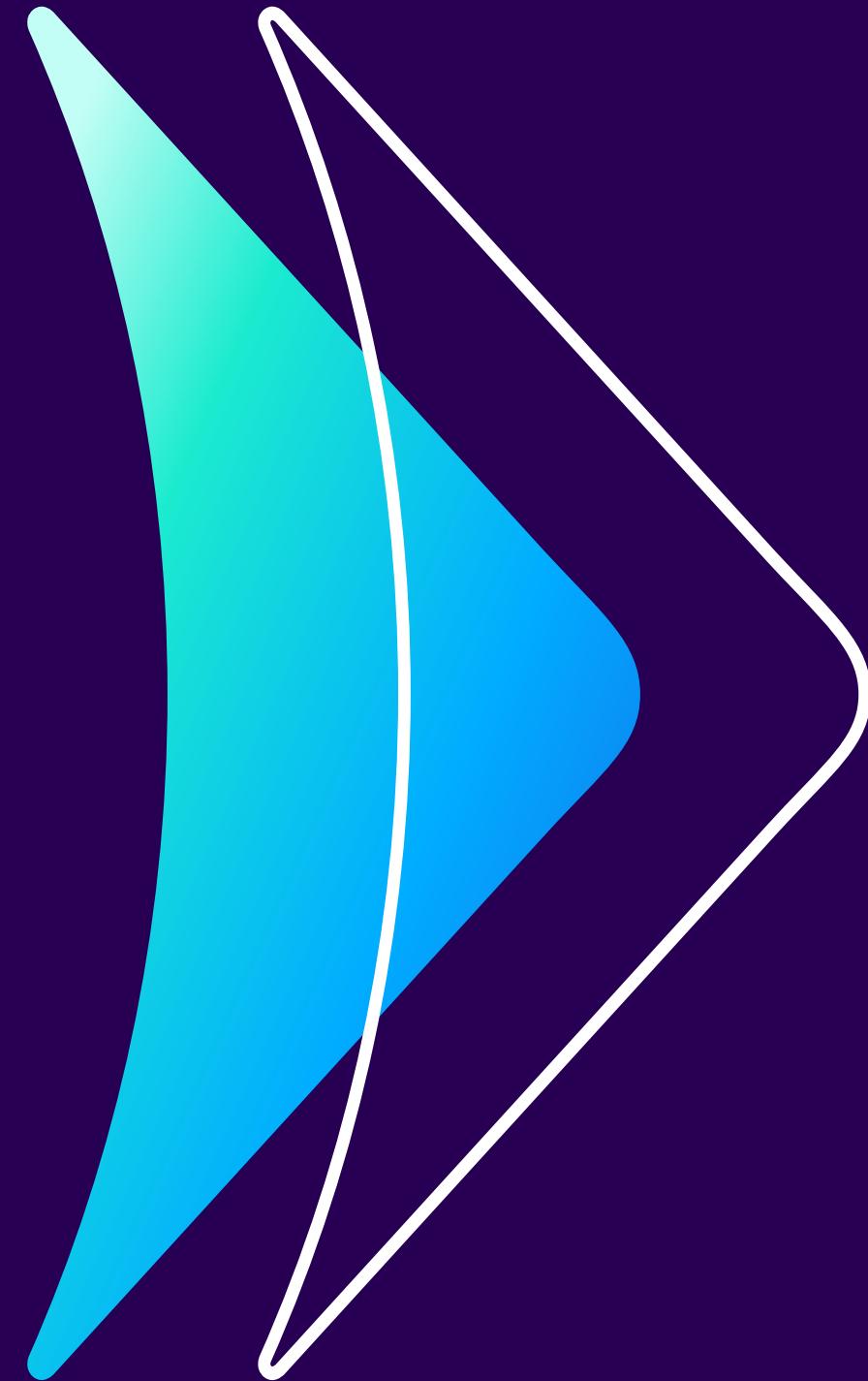




coveo

Investor Presentation



January 2026

Disclaimer

This presentation ("Presentation") is qualified in its entirety by reference to, and must be read in conjunction with, the information contained in our Annual Information Form dated May 20, 2025 (the "AIF"), as well as in our condensed interim consolidated financial statements (unaudited) for the three and nine months ended December 31, 2025 and 2024, together with the notes thereto (collectively, the "Financial Statements") and the independent auditor's report thereon, as applicable, as well as the management's discussion and analysis (the "MD&A") in respect thereof. All references to "US\$", "\$", and "U.S. dollars" are to United States dollars and all references to "C\$" are to Canadian dollars. Readers should not construe the contents of this Presentation as legal, tax, regulatory, financial or accounting advice. Coveo believes that the market, industry, customer and other data presented in this Presentation is reliable and, with respect to data prepared by Coveo or on its behalf, that Coveo's estimates and assumptions are currently appropriate and reasonable, but there can be no assurance as to the accuracy or completeness thereof. Trademarks and logos used throughout this Presentation belong to their respective owners.

Forward-Looking Information

This Presentation contains "forward-looking information" and "forward-looking statements" within the meaning of applicable securities laws, including with respect to Coveo's financial outlook and related assumptions for the three-month period and the fiscal year ending March 31, 2026 and Coveo's prospective product roadmap for fiscal year 2027 (collectively, "forward-looking information"). Please refer to the "Forward-Looking Information" section of our earnings press release dated January 29, 2026, for a cautionary statement regarding forward-looking information included in this Presentation. Such cautionary statement is deemed to be included by reference in this Presentation.

Non-IFRS Measures and Ratios

The information presented in this Presentation includes non-IFRS financial measures and ratios. These measures and ratios should not be considered in isolation nor as a substitute for analysis of Coveo's financial information reported under IFRS. These measures and ratios are not recognized measures under IFRS and do not have a standardized meaning prescribed by IFRS and are therefore unlikely to be comparable to similar measures presented by other companies. Coveo believes the non-IFRS measures and ratios used in this Presentation provide its management and investors consistency and comparability with its past financial performance and facilitate period-to-period comparisons of operations, as they generally eliminate the effects of certain variables from period to period for reasons unrelated to overall operating performance. Please refer to the "Definition of Non-IFRS Measures and Ratios" section of the Appendix for details of the composition of Adjusted EBITDA, Adjusted Gross Profit, Adjusted Product Gross Profit, Adjusted Professional Services Gross Profit, Adjusted Gross Profit (%), Adjusted Product Gross Profit (%), Adjusted Professional Services Gross Profit (%), Adjusted Sales and Marketing Expenses, Adjusted Research and Product Development Expenses, Adjusted General and Administrative Expenses, Adjusted Sales and Marketing Expenses (%), Adjusted Research and Product Development Expenses (%), Adjusted General and Administrative Expenses and SaaS Subscription Revenue in Coveo Core Platform at constant currency and constant days (including as a growth (%) ratio), each as presented by Coveo, as well as the reconciliations of such measures to the most directly comparable IFRS measure, where applicable.

Key Performance Indicators

This Presentation refers to operating metrics used in Coveo's industry, some of which Coveo considers key performance indicators. Please refer to the "Key Performance Indicators" sections of our earnings press release dated January 29, 2026 and our MD&A for the three and nine months ended December 31, 2025, both of which are available on our profile on SEDAR+ at www.sedarplus.ca, for disclosure regarding our key performance indicators, which disclosure is deemed to be included by reference in this Presentation.

Une copie de cette présentation peut être obtenue en français sur demande. A French copy of this presentation can be made available upon request.

Company Overview

15+ Years of Search & AI Expertise. One Unified AI-Relevance Platform.

Enterprise Focused

1,000+ Use Cases
with clients representing
~1,000 Leading Brands⁽¹⁾

Across Technology, Financial
Services, Retail, Manufacturing
Distribution and B2B Commerce

~750
Employees⁽¹⁾
~40% in R&D

Strong Financial Profile

Healthy Balance Sheet
~US\$101M Cash + No debt⁽¹⁾
Positive LTM⁽¹⁾ Cash Flows from
Operating Activities

Strong Unit Economics
+80% LTM⁽¹⁾ Product Gross Margin
Healthy CAC-to-LTV

US \$139M
Subscription Revenue LTM⁽¹⁾⁽²⁾
96% recurring SaaS subscriptions LTM⁽¹⁾



Analyst Recognized



Strategic Alliances & Partnerships



1. As of December 31, 2025. "LTM" means the twelve-month period ended December 31, 2025.

2. SaaS Subscription Revenue is a key performance indicator of Coveo. Please see the definition of SaaS Subscription Revenue in the appendix to this Presentation for more details.



coveo™
The AI-Relevance Company

coveo™
AI COMMERCE 

coveo™
AI KNOWLEDGE 



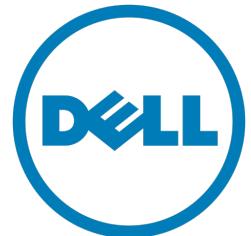
powered by
Coveo AI-Relevance™ Platform

A leader in powering AI Search and Recommendations, Generative Experiences and Agentic Workflows for Enterprises.

Coveo powers **augmented relevance at every point-of-experience** for the world's leading enterprises, driving **superior business outcomes** from all their digital experiences.

We serve global enterprises

Technology



Manufacturing & Distribution



Retail



Financial Services



Healthcare & Others



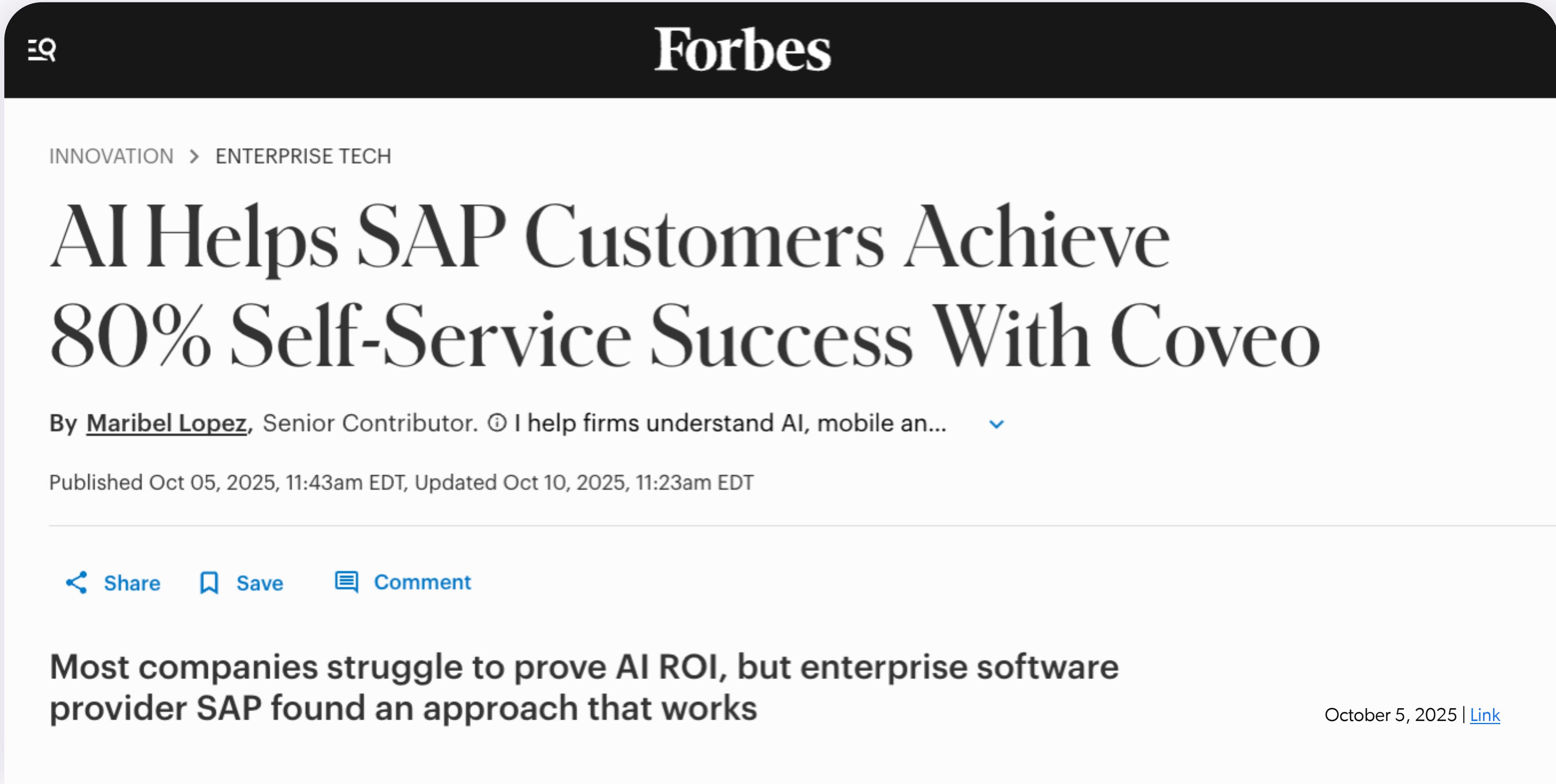
Customer Success

High-Impact, AI-Powered Use Cases⁽¹⁾

Use case	Description	Value delivered
AI B2B Commerce	Enables faster, more intuitive B2B buying through AI-powered search, recommendations, and GenAI guidance; improving product findability, self-service adoption, and unified customer experiences across complex catalogs.	 16% Incremental Sales lift. Projected \$10M in total revenue increase.
AI B2C Retail	Coveo's AI-powered B2C commerce platform delivers personalized search, recommendations, and discovery experiences that help shoppers find products faster, boosting engagement, conversions, and revenue.	 21% Lift in revenue via onsite search
AI Generative In-product Experience	Coveo's AI-powered search understands intent, unifies content across sources, and delivers relevant, accurate and personalized results and answers that help product users find information quickly.	 21% Improvement in case deflections.
AI Powered Self-Service Portals	Delivers a unified intelligence layer that centralizes enterprise knowledge, provides trusted personalized answers, embeds guidance into digital support, and drives efficiency, faster resolution, adoption, and measurable cost savings at scale.	 1.6M Cases Deflected 27% Cost to Serve Reduction

(1) These estimates and those on the following slides were formulated after A/B testing and reflect the estimated benefits to the selected customers based on feedback received from such customers and data reported by them. No guarantee of accuracy. The estimate of the potential benefit to other customers would depend on numerous variables, including the scale, results, and scope of operations of such other customers. These estimates and those set forth in the following slides are limited by the scaling factors of extrapolating these results from the specific project scope of each deployment across the customer's entire business. No customer has reviewed our methodology for estimating the potential economic and other benefits of our solutions to their businesses and they and others including readers may not agree with it or the assumptions that we have made. These estimates and those on the following slides are subject to a high degree of uncertainty and risk due to a variety of factors. The examples set forth above and in the following slides are individual experiences with our platform and solutions and not all customers and use cases may experience all of the benefits disclosed or concur with our estimates of such benefits. Time periods used to formulate the estimates vary significantly between customers and depend on each customer's own situation, use case and deployment. The definitions of the performance indicators used herein, and how they are calculated and reported, may vary materially between customers, and therefore, actual and reported results achieved by customers may vary materially between customers. Performance reported is not indicative of future results.

With Coveo, SAP reported avoiding 1.6 Million support cases



INNOVATION > ENTERPRISE TECH

AI Helps SAP Customers Achieve 80% Self-Service Success With Coveo

By [Maribel Lopez](#), Senior Contributor. ⓘ I help firms understand AI, mobile an... [▼](#)

Published Oct 05, 2025, 11:43am EDT, Updated Oct 10, 2025, 11:23am EDT

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Most companies struggle to prove AI ROI, but enterprise software provider SAP found an approach that works

October 5, 2025 | [Link](#)

Xero Revolutionizes Self-Service with Coveo



Support Portal

Get expert help using Xero, any time you need it

Search support, learning, and discussions

Get started on Xero as a small business
All the information you need to set up and start using Xero.
Get started →

Get started on Xero as an accountant or bookkeeper
Sign up to the partner program and get started using Xero.
Get started →

Trending

View, share or reply to cases in Xero Central
Check for any current or recent bank feed delays or issues. ... If you're wondering how often and when your bank feeds should appear in Xero, check out the target times and frequency of direct bank feeds. ... Xero support is only online based. ... We don't have ...
For everyone Xero

Disruptions to bank feeds
Check for any current or recent bank feed delays or issues. ... If you're wondering how often and when your bank feeds should appear in Xero, check out the target times and frequency of direct bank feeds. ... Xero support is only online based. ... We don't have ...
For small businesses Xero

Set up multi-factor authentication
Set up multi-factor authentication (MFA) by installing an authenticator app on your mobile device and following the steps in Xero to complete the process. ... You can set up MFA on a smartphone, ta...

In-product

Accounting Contacts Projects

Account watchlist

Account	This month	YTD
Advertising (400)	0.00	9,657.05
Entertainment (420)	0.00	1,553.60
Inventory (630)	0.00	0.00
Sales (200)	2,067.60	22,973.18

31 Aug 7 Sep

Invoices owed to you

New sales invoice	2 Draft invoices	1,100.00
	9 Awaiting payment	9,194.51
	5 Overdue	6,946.33

Older 31 Aug-6 Sep This week 14-20 Sep 21-27 Sep Future

Bills you need to pay

New bill	Draft bills	0.00
	13 Awaiting payment	8,405.66
	6 Overdue	4,773.39

Go to Xero Central Advisor directory

Help

create a credit note

RESULTS FOR 'CREATE A CREDIT NOTE'

Generated Answer

To create a credit note, navigate to the appropriate section in your accounting software. If you are using Xero, you can create a credit note from an awaiting payment invoice or bill, the Sales or Purchases overview, a contact's details, or by copying an existing credit note.

→ **Next: Add budgets to account categories**
Use budgets to track your spending against your goals

Add budgets Skip

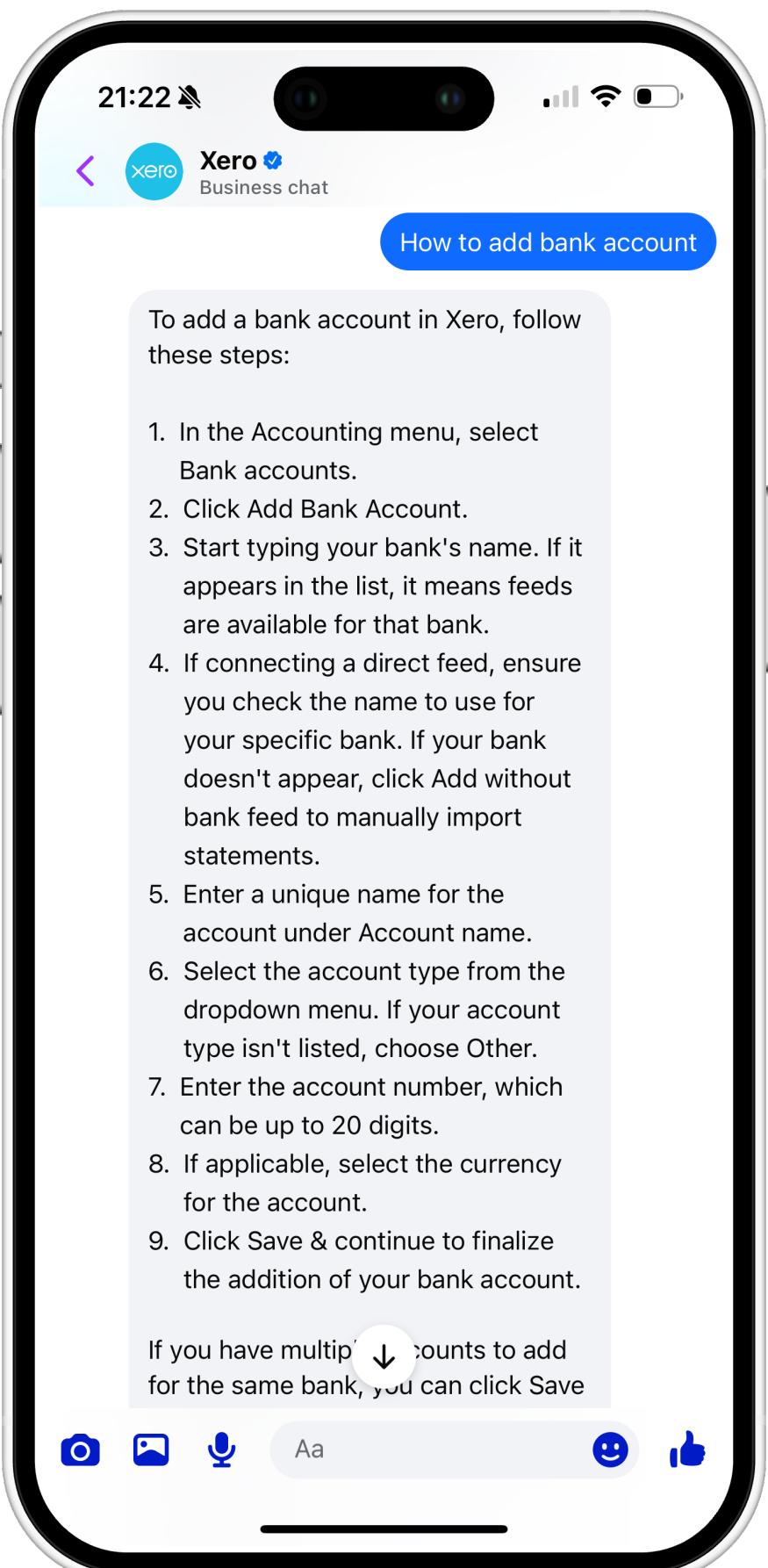
1. Go to the Business menu and select Invoices or Bills to pay.
2. Find the invoice or bill you want to credit.
3. Click the menu icon and select "Create and apply credit" or "New credit note."
4. Enter the details of the credit note, ensuring it matches the currency of the invoice.
5. Review the information and make any necessary changes.
6. Click "Approve" to finalize the credit note.

Once approved, the credit note can be allocated to the invoice or bill to reduce the outstanding amount. Any changes made will be recorded in the History & Notes section.

Sources

Credit notes explained Create and approve a customer credit note Add a supplier credit note

Facebook Messenger



21% Improvement in case deflection⁽¹⁾

Dell uses Coveo throughout its **employee, consumer** and **business customer** interaction touchpoints



More than 25 use cases across our 3 solutions on a global scale

Consistent and engaging brand experience

Personalized experiences and unified journeys

This screenshot shows the Dell Support search interface. The search bar at the top contains the query "how to create and use the dell recovery restore usb drive". Below the search bar, there are filters for "Language: English" and "Relevance: Date". The search results list several items, including "Creating and Using a Dell Recovery Restore USB Drive" and "Latitude 7380 Quick Start Guide". The interface includes a sidebar with "Product Category Selector" and a "Language" dropdown.

This screenshot shows the Dell Community interface. The top navigation bar includes "Products", "Solutions & Services", "Support", and "Community". The main page features a "Welcome to the Dell Community" banner and a "Popular discussion forums" section with icons for Laptops, Desktops, Servers, Storage, and Networking. Below this, there are several community posts and user profiles.

This screenshot shows the Dell Support search interface for a specific product, Latitude 7380. The search bar at the top contains the query "latitude 7380". The results list "Latitude 7380 Quick Start Guide" and "Latitude 7380 Owner's Manual". The interface includes filters for "Content Type" (Drivers & Downloads, Manuals and Documents), "Language" (English, French), and "Last Updated".

Generative AI Solutions

Transforms search results into answers by instantly generating accurate, secure responses.

Online Communities

Includes support assets and community content. Self-service and case deflection.

Support Portals

Search within online documentation and multiple knowledge bases for self-service and case deflection.

This screenshot shows a Salesforce Agent Console. The search bar at the top contains the query "SpeedBlaze unable to track heart rate". The results list several items, including "SpeedBlaze unable to track heart rate" and "SpeedBlaze Help". The interface includes a sidebar with "Productivity", "Activity Tracker", and "Service Desk" sections.

This screenshot shows the Inside Dell Technologies search interface. The search bar at the top contains the query "concur expenses". The results list several items, including "Welcome to Concur" and "Processing Company Paid Expenses through CONCUR". The interface includes a sidebar with "News", "My Communities", "My HR", "My IT", and "Organizations".

This screenshot shows the Dell Pro/Manage interface. It features a diagram with a laptop, smartphone, server, and user icon connected by arrows. Below the diagram, there is a table comparing four components: Dell Technologies, Monitoring / managing agent, Intelligence engine, and Service Desk. The Dell Technologies section lists "Deploys SupportAssist and Workspace ONE agents", "Enforces SupportAssist configuration", and "Enforces security policies". The Monitoring / managing agent section lists "Monitors hardware health", "Captures OS and application metrics", and "Sends alerts/metrics". The Intelligence engine section lists "Processes and aggregates data", "Identifies proactive and predictive alerts", and "Forwards alerts to service desk". The Service Desk section lists "Processes alert", "Creates incident ticket", and "Assigns to service desk agent".

This screenshot shows a chat window. The top bar includes "Call us", "Live Chat", and "Chat Now". The "Chat Now" section shows a form for "Latitude D600" with fields for "First Name", "Last Name", "Email Address", "Phone Number", and "Problem Description". The "Call us" section shows a phone number "800-288-4410" and a note "You will be asked to enter your Express Service Code 42044723048". The "Live Chat" section shows a message "Subj: represents within o urgent re".

Agent Consoles

Integrated in Salesforce Lightning pushing contextual intelligence for support agents.

Global Intranets

InsideDell/Sales Portals 40K+ users per month.

Dell Pro/Manage

Embedded within managed service offering. Integration with ServiceNow.

Chat Portals

Embedded in chat window.

Caleres engaged with Coveo to **transform** the experience of their portfolio of branded sites

CALERES
EST. 1878

+25% **+21%** **+74%**

Lift in conversion rate
with onsite search⁽¹⁾

Lift in revenue via
onsite search⁽¹⁾

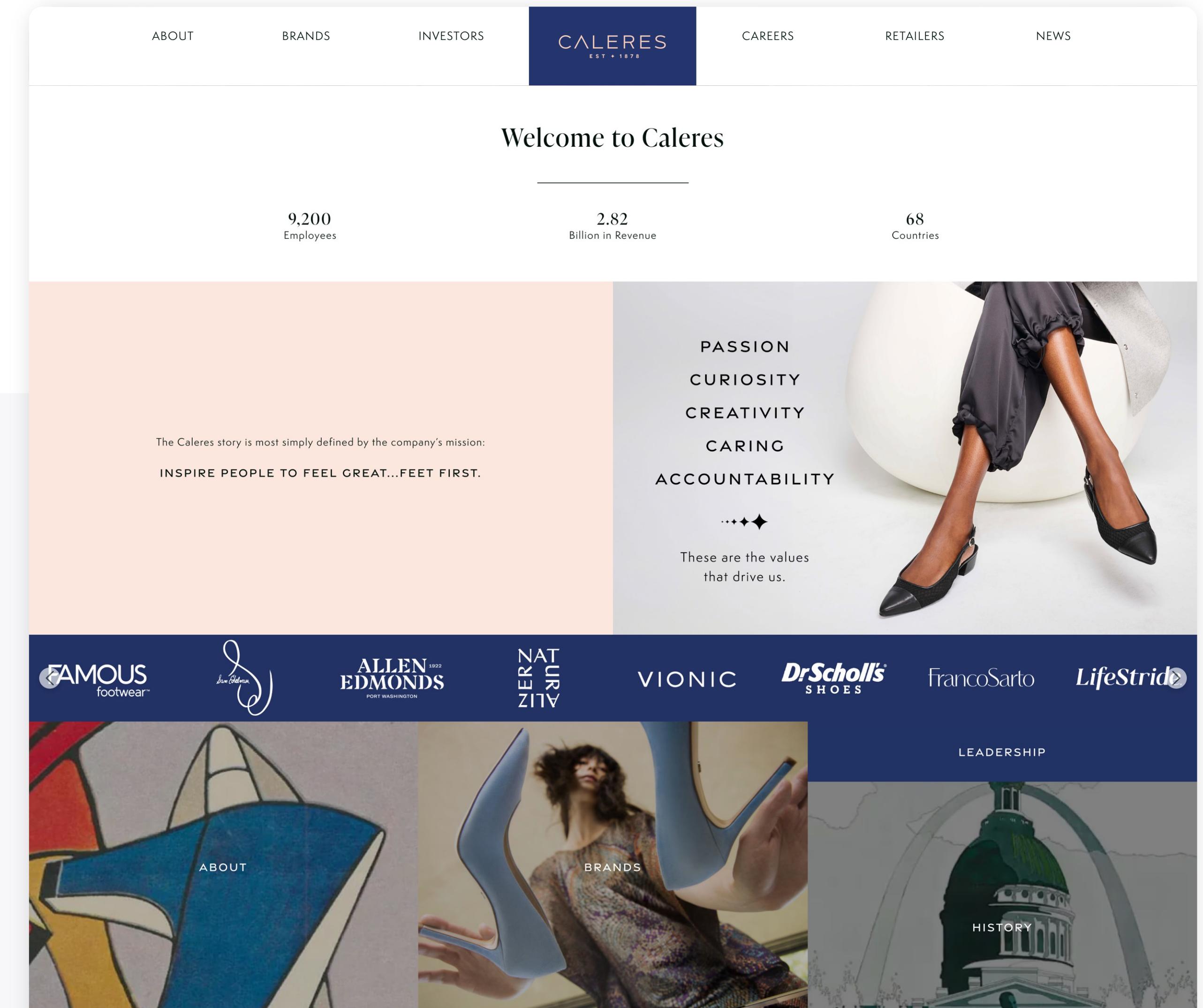
Lift in revenue via
recommendations⁽¹⁾

“Coveo allowed us to build a new
experience for our users that make their
whole journey better and easier.

Dan Cornwell

Director of Ecommerce & Digital Experience

(1) Refer to footnote on page 8, which is reproduced in its entirety in this slide by reference.



Coveo AI-Relevance Platform & Innovations

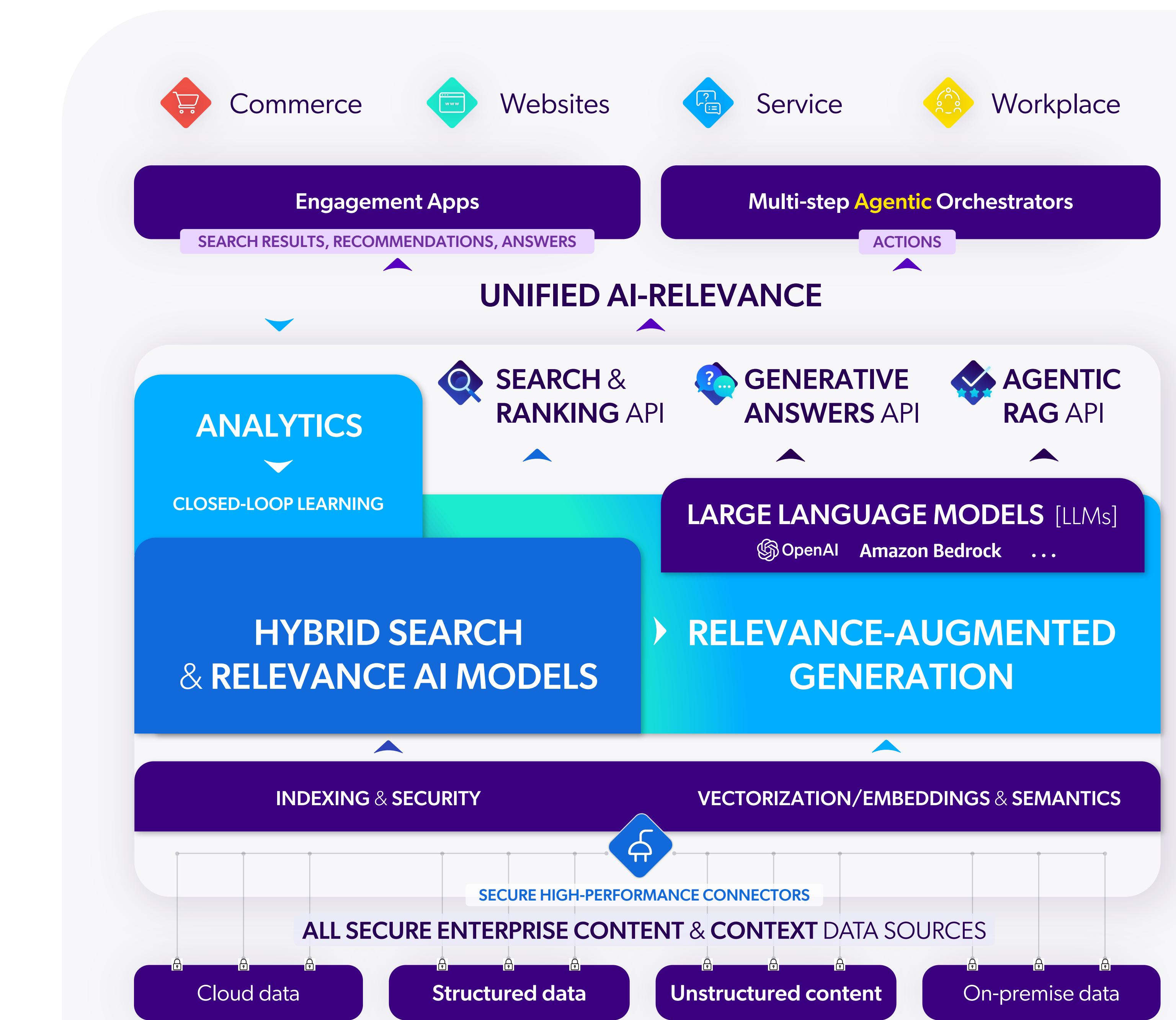
Why

Enterprises must deliver modern, unified, **hyper-personalized** and precise **generative content experiences**, leveraging siloed structured and unstructured content.

How

Requires AI, GenAI & Large Language Models to be **grounded in secure, relevant enterprise data**.

That is what the Coveo technology platform does.

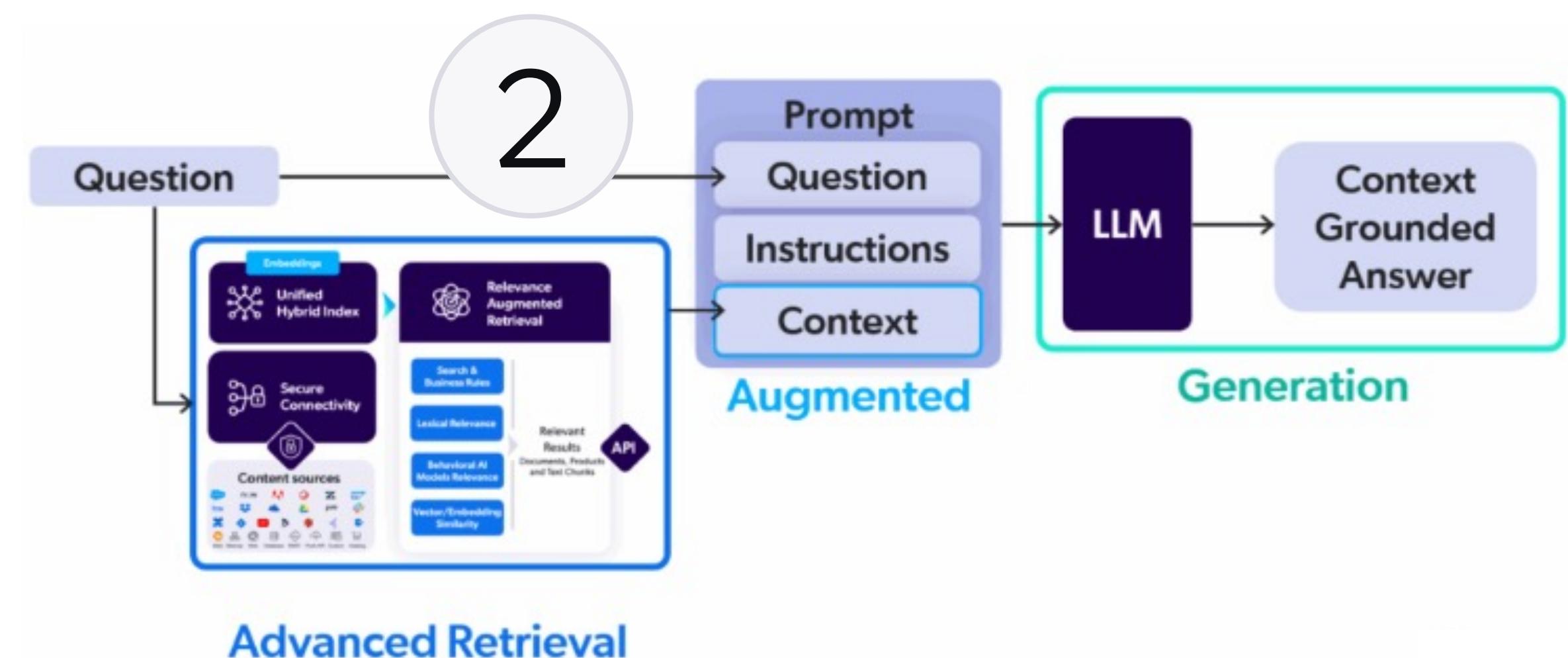
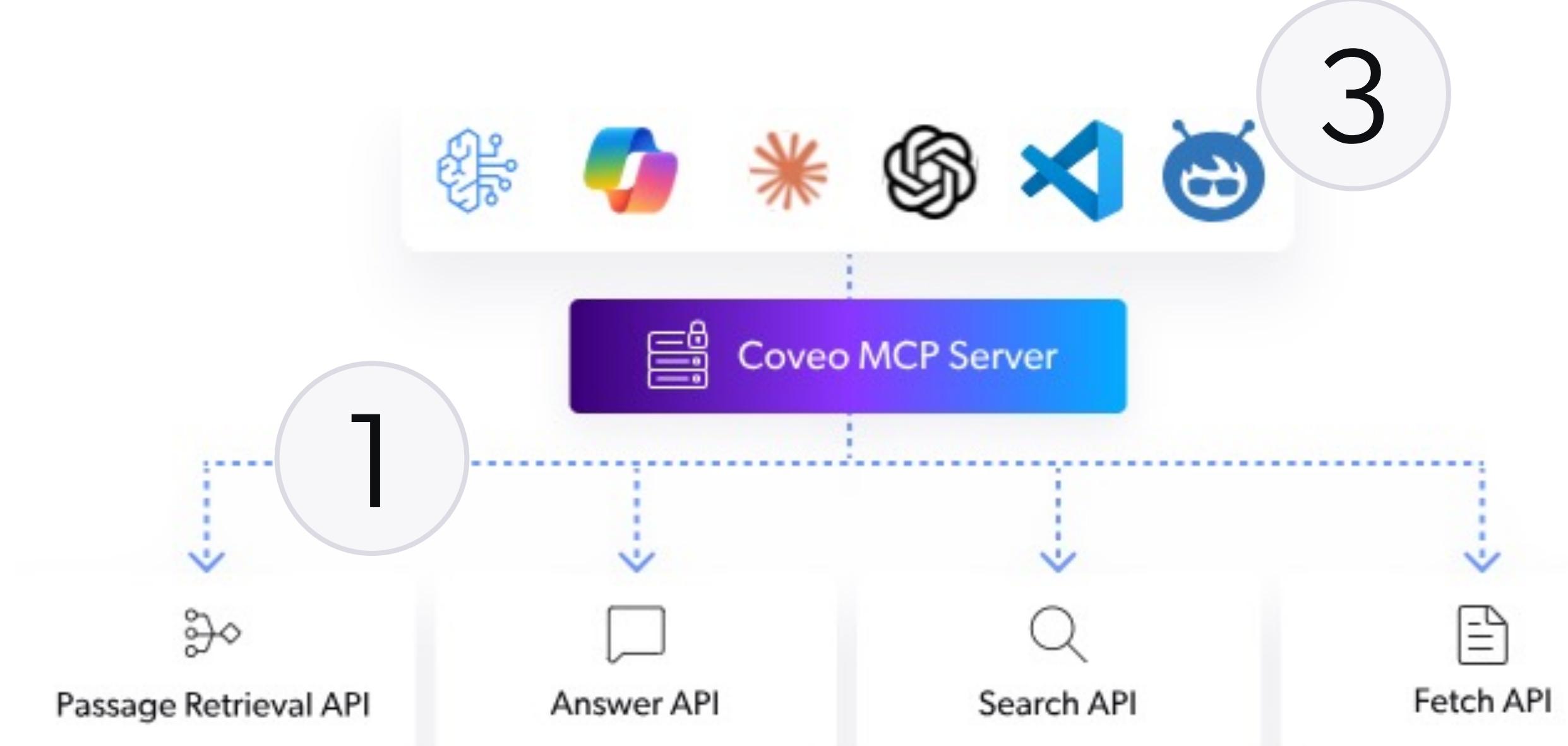


Committed to Agentic Interoperability

1 Coveo MCP Server

2 RAG-as-a-Service

3 Connect to any agentic platform

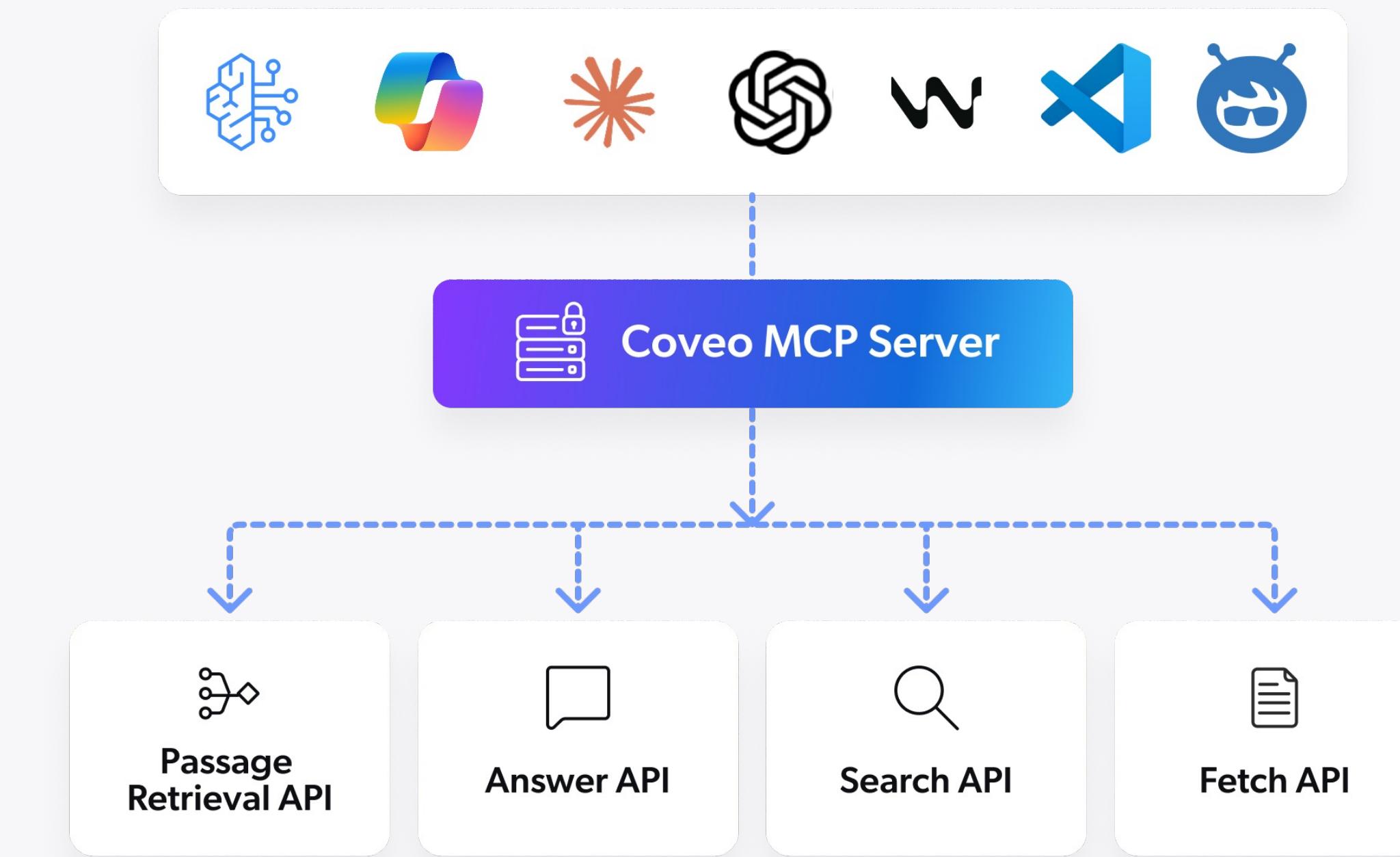


1 Coveo MCP Server

- The Coveo MCP Server enables organizations to connect an almost infinite number of data sources to large language models.
- AI agents can connect directly to Coveo's unified content index without custom integrations or additional infrastructure.
- Positioning Coveo as a foundational interoperability layer for enterprise AI initiatives, supporting scalable adoption of generative AI and agentic workflows across customers and partners.

Your GenAI and Agentic applications

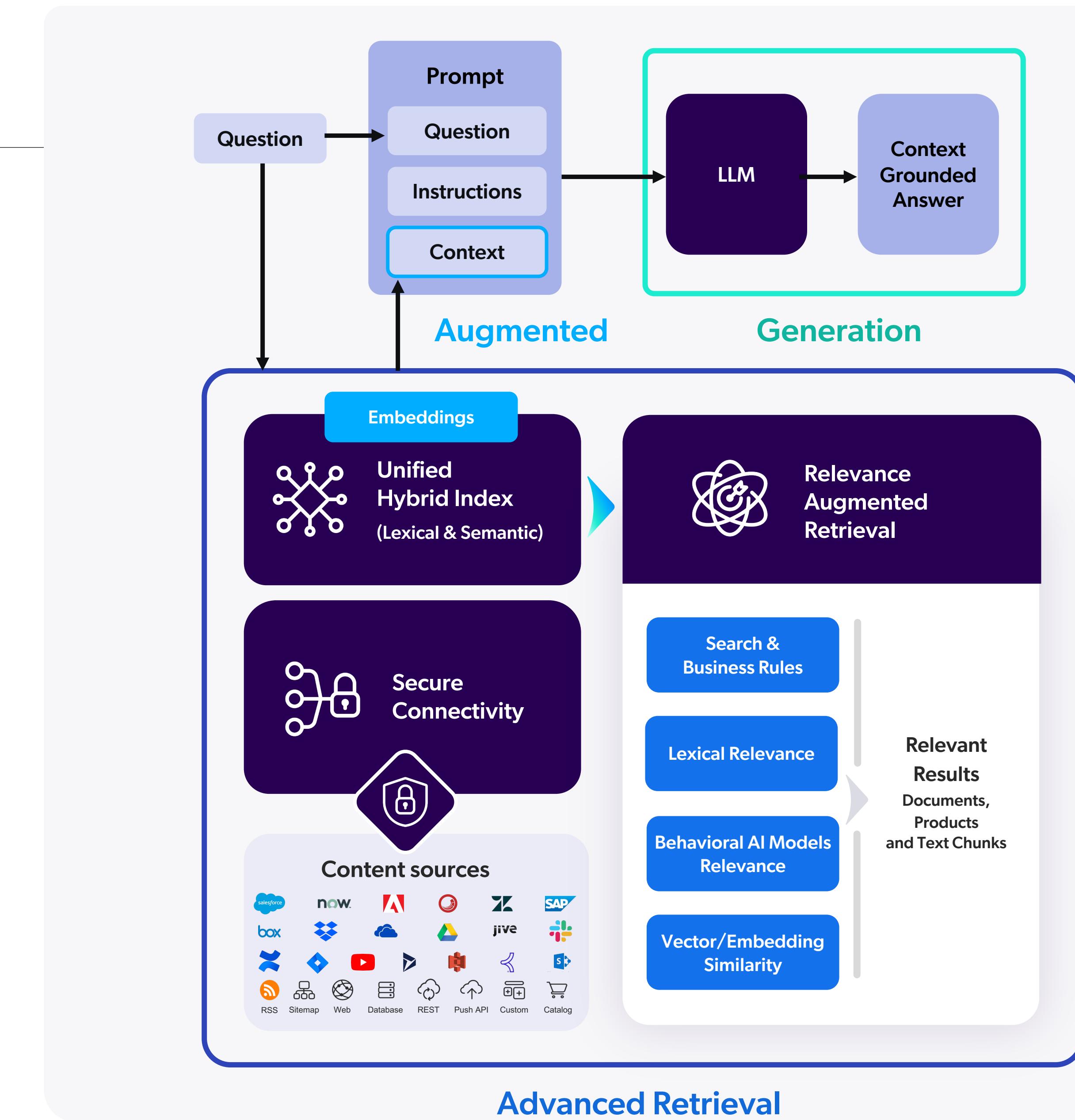
Ground your own LLM-based/Agentic Application on your Enterprise Data



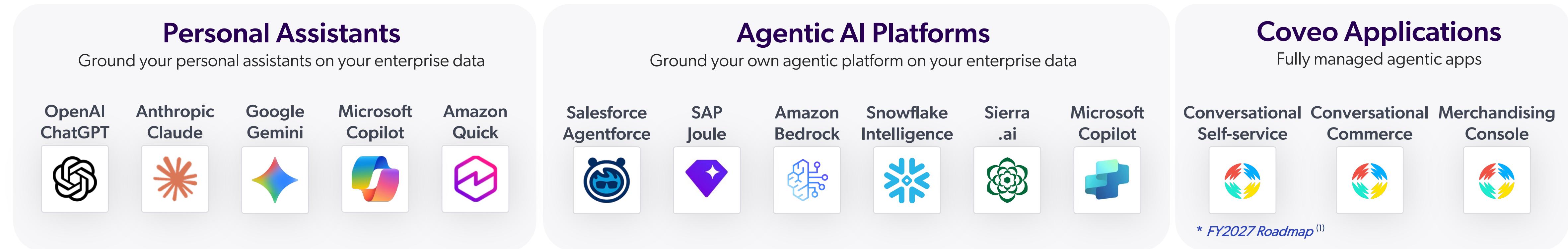
Coveo AI-Relevance Platform

2 RAG-as-a-Service

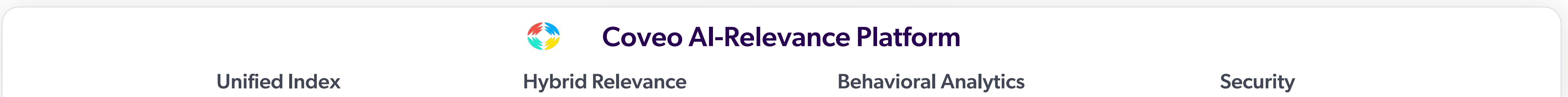
- RAG-as-a-Service removes the complexity of building AI retrieval systems, helping companies move from experimentation to real-world GenAI use cases faster.
- By grounding AI responses in secure, relevant enterprise data, it reduces hallucinations and enables more reliable, permission-aware AI experiences.
- Provides a repeatable foundation that allows enterprises to expand GenAI use cases over time without rebuilding infrastructure for each new application.



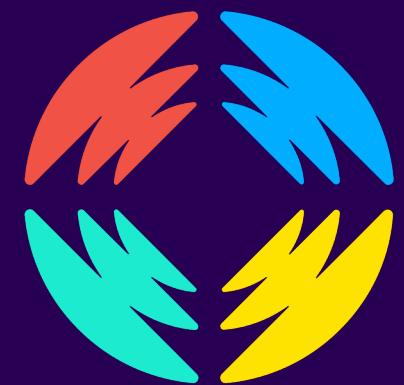
3 Connect to any agentic platform



* FY2027 Roadmap ⁽¹⁾



Leveraging key strategic alliance partners



+



“Combined with Agentforce, Coveo supports the next generation of AI agents that meet that challenge by combining deep enterprise knowledge with contextual intelligence, empowering teams to serve customers with precision, speed, and confidence.”



Jujhar Singh
President & GM, Applications & Industries,
Salesforce October 2025
[Press Release](#)

Financial Highlights

Our Business Model



Subscription-based revenue

Contractually committed volumes for the entire term of the contract

Strong Unit Economics

+80% Product Gross Margin + healthy CAC-to-LTV

Multi-year agreements

Predominantly 3+ year contracts with upfront annual billing

Enterprise customers

+US\$200k average ARR⁽¹⁾ / customer

Land and expand model

Driving multi-solution adoption unlocks significant expansion within our customer base

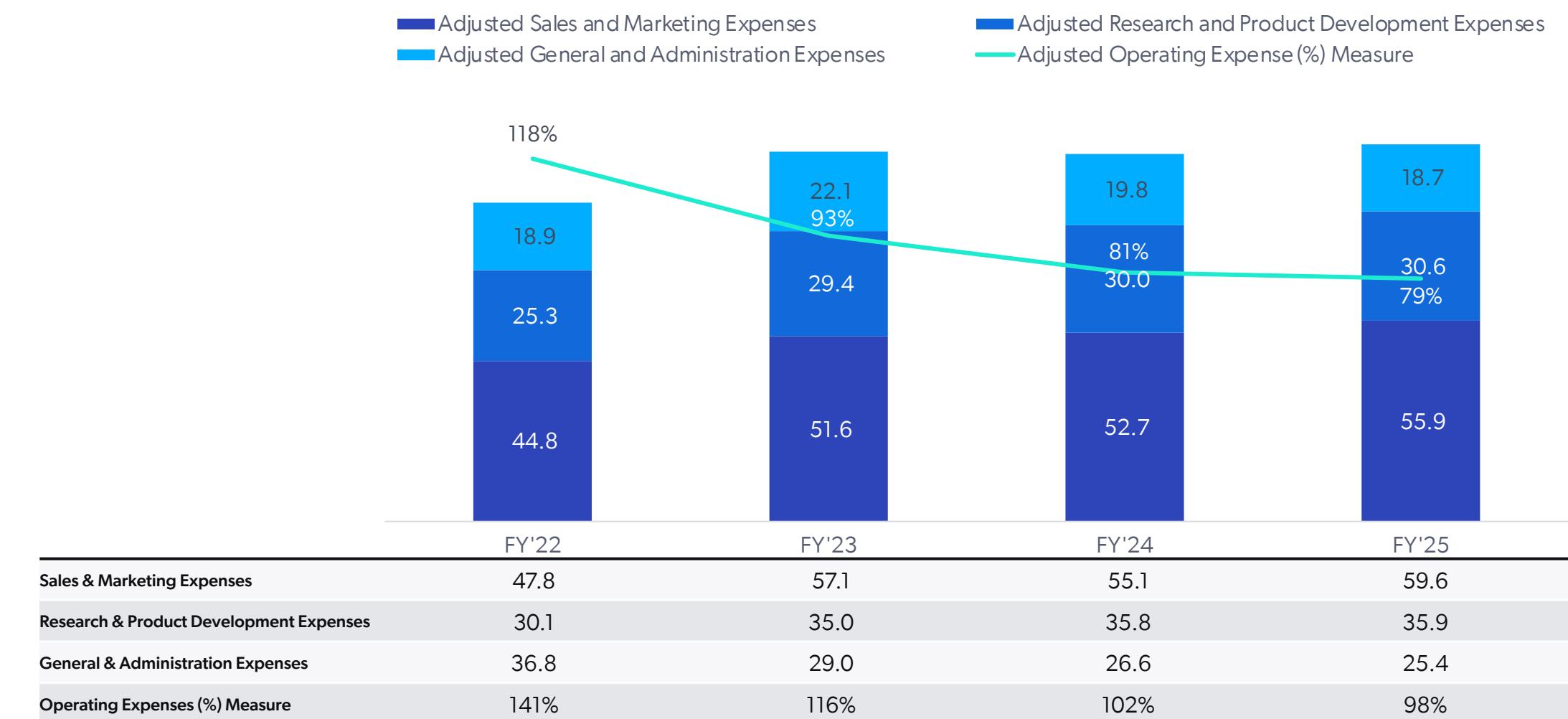
(1) We define Annual Recurring Revenue ("ARR") as the total SaaS annualized contract value of all active, committed, and recurring subscriptions as of the measurement date.

Driving an Efficient Model while Maintaining Profitability

- Effective cost management strategies have resulted in flat operating expenses for four consecutive fiscal years.
- Coveo continues to preserve a balanced operating model, maintaining current profitability levels while investing deliberately in innovation to maintain product leadership and selectively advancing go-to-market execution to support long-term growth.

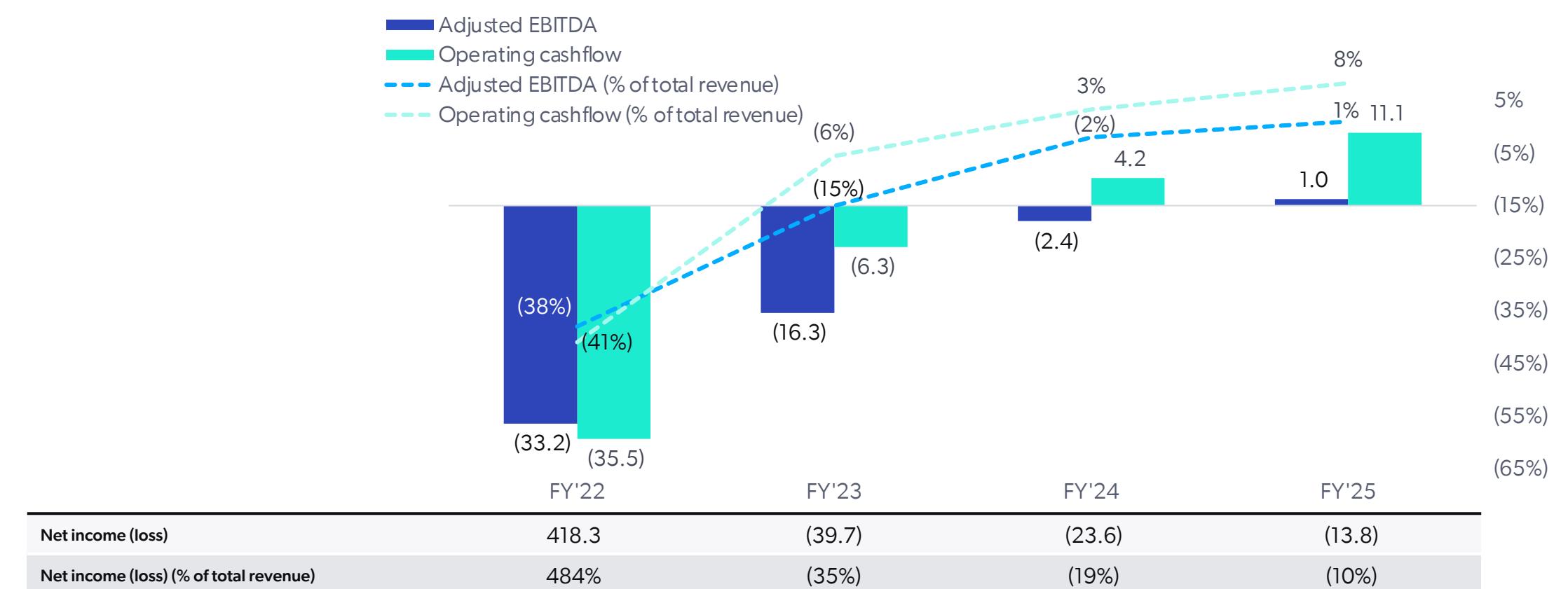
In million of U.S. dollars

coveo™ Operating Expense⁽¹⁾



In million of U.S. dollars

coveo™ Adjusted EBITDA⁽¹⁾ and Operating Cash Flow



(1) Adjusted EBITDA, Adjusted Sales and Marketing Expenses, Adjusted General and Administration Expenses, Adjusted Research and Product Development Expenses and Adjusted Operating Expenses (%) Measure are non-IFRS measures and ratios. Please refer to the "Non-IFRS Measures and Ratios" section of the disclaimer to this Presentation, and to the "Reconciliation of Net Loss to Adjusted EBITDA" section in the Appendix for a definition of Adjusted EBITDA and a reconciliation to net loss; please also refer to Appendix for reconciliation of other non-IFRS measures and ratios.

Q3 FY'26 at a glance

\$36.6M

Q3 FY'26 SaaS
Subscription Revenue⁽¹⁾

15%⁽²⁾

Q3 FY'26 SaaS
Subscription Revenue⁽¹⁾ Growth
(Coveo Core Platform)

105%⁽²⁾

Net Expansion Rate⁽¹⁾
(Coveo Core Platform)
as of December 31, 2025

(\$0.2M)

Q3 FY'26 Adjusted EBITDA⁽³⁾

81%

Q3 FY'26 Product
Gross Margin

\$0.5M

Q3 FY'26 Cash Flows
from Operating Activities
(\$3.2M YTD)

(\$7.2M)

Q3 FY'26 Net Loss

(1) SaaS Subscription Revenue and Net Expansion Rate are key performance indicators of Coveo. Please refer to the "Definition of Key Performance Indicators" section of the Appendix for the definitions of such measures.

(2) Excludes the effect of SaaS Subscription revenue, or, as applicable, SaaS ACV, attributable to the Qubit Platform.

(3) Adjusted EBITDA is a non-IFRS measure. Please refer to the "Non-IFRS Measures and Ratios" section of the disclaimer to this Presentation, and to the "Reconciliation of Net Loss to Adjusted Operating Loss and Adjusted EBITDA" section in the Appendix for a definition of Adjusted EBITDA and a reconciliation to net loss.

Revenue Growth

USD millions	Q3 FY'26	Q3 FY'25	YoY	YTD FY'26	YTD FY'25	YoY
SaaS Subscription Revenue ⁽¹⁾	\$36.6	\$32.3	13%	\$106.6	\$94.0	13%
Coveo core Platform ⁽²⁾	\$35.8	\$31.1	15%	\$103.9	\$89.7	16%
Qubit Platform ⁽³⁾	\$0.8	\$1.2	(30%)	\$2.8	\$4.3	(35%)
Professional Services Revenue	\$1.4	\$1.7	(15%)	\$4.3	\$4.9	(13%)
Total Revenue	\$38.0	\$34.0	12%	\$110.9	\$98.9	12%

(1) SaaS Subscription Revenue is a Key Performance Indicator of Coveo. Please refer to the "Definition of Key Performance Indicators" section of the Appendix for the definition of such measure, and to our MD&A for the three months ended December 31, 2025 for additional disclosure relating thereto.

(2) SaaS Subscription Revenue earned in connection with subscriptions by customers to the Coveo core Platform for the period covered, and thus excluding revenue from subscriptions to the Qubit Platform.

(3) SaaS Subscription Revenue earned through subscriptions to the Qubit Platform for the period covered.

Gross Profit Measures

%	Q3 FY'26	Q3 FY'25	YTD FY'26	YTD FY'25
Gross Margin	78%	78%	78%	79%
Adjusted Gross Margin ⁽¹⁾	79%	80%	79%	80%
Product Gross Margin	81%	82%	81%	82%
Adjusted Product Gross Margin ⁽¹⁾	82%	82%	82%	82%

(1) Adjusted Gross Margin and Adjusted Product Gross Margin are non-IFRS financial ratios. Please refer to the "Non-IFRS Measures and Ratios" section of the disclaimer to this Presentation, and to the relevant sections of the Appendix for the definitions of Adjusted Gross Margin, Adjusted Product Gross Margin and the reconciliation to their most directly comparable IFRS measures.

Profitability Measures

USD millions	Q3 FY'26	Q3 FY'25	YTD FY'26	YTD FY'25
Net loss	(\$7.2)	\$4.0	(\$26.6)	(\$7.4)
Adjusted EBITDA ⁽¹⁾	(\$0.2)	\$0.6	(\$1.6)	\$0.3
Cash Flow from Operating Activities	\$0.5	(\$0.2)	(\$3.2)	\$4.3
Quarterly cash flow from operating activities is impacted by the timing of working capital. The Company expects to deliver positive operating cash flows for the full fiscal year ⁽²⁾ .				

(1) Adjusted EBITDA is a non-IFRS measure. Please refer to the "Non-IFRS Measures and Ratios" section of the disclaimer to this Presentation, and to the "Reconciliation of Net Loss to Adjusted EBITDA" section in the Appendix for a definition of Adjusted EBITDA and a reconciliation to net loss.

(2) This statement is forward-looking and actual results may differ materially. Coveo's guidance constitutes "financial outlook" within the meaning of applicable securities laws and is provided for the purpose of, among other things, assisting the reader in understanding Coveo's financial performance and measuring progress toward management's objectives, and the reader is cautioned that it may not be appropriate for other purposes. Please refer to the "Forward-Looking Information" section in the disclaimer of this Presentation and in our most recent annual information form and MD&A on file for information on the factors that could cause our actual results to differ materially from these forward-looking statements and a description of the assumptions thereof. Please also refer to the press release dated January 29, 2026 announcing Coveo's earnings for the three and nine months ended December 31, 2025, available under our profile on www.sedarplus.ca for a list of additional assumptions and hypothesis made in connection with our financial outlook (under "Financial Outlook Assumptions").

Q4 FY'26 and Full Year Guidance

USD millions	Q4 FY'26	Full Year FY'26
SaaS Subscription Revenue ⁽¹⁾	\$35.6 – \$36.1	\$142.2 – \$142.7
Total Revenue	\$37.1 – \$37.6	\$148.0 – \$148.5
Adjusted EBITDA ⁽²⁾	Approximately breakeven	Approximately breakeven
The company expects to deliver positive operating cash flows for the full fiscal year.		

These statements are forward-looking and actual results may differ materially. Coveo's guidance constitutes "financial outlook" within the meaning of applicable securities laws and is provided for the purpose of, among other things, assisting the reader in understanding Coveo's financial performance and measuring progress toward management's objectives, and the reader is cautioned that it may not be appropriate for other purposes. Please refer to the "Forward-Looking Information" section in the disclaimer of this Presentation and in our most recent annual information form and MD&A on file for information on the factors that could cause our actual results to differ materially from these forward-looking statements and a description of the assumptions thereof. Please also refer to the press release dated January 29, 2026 announcing Coveo's earnings for the three and nine months ended December 31, 2025, available under our profile on www.sedarplus.ca for a list of additional assumptions and hypothesis made in connection with our financial outlook (under "Financial Outlook Assumptions").

(1) SaaS Subscription Revenue is a Key Performance Indicator of Coveo. Please refer to the "Definition of Key Performance Indicators" section of the Appendix for the definitions of such measure, and to our MD&A for the three and nine months ended December 31, 2025 for additional disclosure relating thereto.

(2) Adjusted EBITDA is a non-IFRS measure. Please refer to the "Non-IFRS Measures and Ratios" section of the disclaimer to this Presentation, and to the "Reconciliation of Adjusted EBITDA to Net Loss" section in the Appendix for a definition of Adjusted EBITDA and a reconciliation to net loss.

Appendix

Condensed Consolidated Interim Statements of Loss

(in thousands of US dollars, except share and per share data, unaudited)

	Three months ended December 31,		Nine months ended December 31,	
	2025		2024	
	\$	\$	\$	\$
Revenue				
SaaS subscription	36,592	32,284	106,644	94,015
<i>Coveo core Platform</i>	35,781	31,130	103,861	89,724
<i>Qubit Platform</i>	811	1,154	2,783	4,291
Professional services	1,427	1,681	4,257	4,907
Total revenue	38,019	33,965	110,901	98,922
Cost of revenue				
SaaS subscription	6,865	5,932	19,896	17,107
Professional services	1,349	1,410	4,358	4,039
Total cost of revenue	8,214	7,342	24,254	21,146
Gross profit	29,805	26,623	86,647	77,776
Operating expenses				
Sales and marketing	17,830	15,282	54,885	43,881
Research and product development	9,949	8,322	30,525	27,367
General and administrative	6,894	6,709	20,604	19,605
Depreciation of property and equipment	399	610	1,558	1,985
Amortization and impairment of intangible assets	462	743	1,391	2,205
Depreciation of right-of-use assets	533	355	1,498	1,091
Total operating expenses	36,067	32,021	110,461	96,134
Operating loss	(6,262)	(5,398)	(23,814)	(18,358)
Net financial revenue	(787)	(1,052)	(3,010)	(4,040)
Foreign exchange loss (gain)	1,186	(6,546)	4,645	(5,804)
Income (loss) before income tax expense (recovery)	(6,661)	2,200	(25,449)	(8,514)
Income tax expense (recovery)	527	(1,844)	1,180	(1,077)
Net income (loss)	(7,188)	4,044	(26,629)	(7,437)
Net income (loss) per share – Basic and diluted	(0.08)	0.04	(0.28)	(0.07)
Weighted average number of shares outstanding – Basic and diluted	95,538,821	104,858,139	95,880,422	99,237,691

Condensed Consolidated Interim Statements of Loss

(in thousands of US dollars, unaudited)

The following table presents share-based payments and related expenses recognized by the company:

	Three months ended December 31,		Nine months ended December 31,	
	2025	2024	2025	2024
	\$	\$	\$	\$
Share-based payments and related expenses				
SaaS subscription cost of revenue	194	241	868	601
Professional services cost of revenue	91	148	451	329
Sales and marketing	1,720	900	5,935	2,748
Research and product development	927	1,361	4,338	4,239
General and administrative	1,700	1,603	6,171	5,100
Share-based payments and related expenses	4,632	4,253	17,763	13,017

Reconciliation of Net Loss to Adjusted EBITDA

(in thousands of US dollars, unaudited)

	Three months ended December 31,		Nine months ended December 31,	
	2025	2024	2025	2024
	\$	\$	\$	\$
Net income (loss)	(7,188)	4,044	(26,629)	(7,437)
Net financial revenue	(787)	(1,052)	(3,010)	(4,040)
Foreign exchange loss (gain)	1,186	(6,546)	4,645	(5,804)
Income tax expense (recovery)	527	(1,844)	1,180	(1,077)
Share-based payments and related expenses ⁽¹⁾	4,632	4,253	17,763	13,017
Amortization and impairment of intangible assets	462	743	1,391	2,205
Depreciation expenses ⁽²⁾	932	965	3,056	3,076
Transaction-related expenses ⁽³⁾	43	-	43	388
Adjusted EBITDA	(193)	563	(1,561)	328

Adjusted EBITDA is defined as net income or net loss, excluding interest, taxes, depreciation of property and equipment and right-of-use-assets, amortization and impairment of intangible assets (or EBITDA), adjusted for stock-based compensation and related expenses, foreign exchange gains and losses, acquisition-related compensation, transaction-related expenses, and other one-time or non-cash items.

Reconciliation of Adjusted Gross Profit Measures and Adjusted Gross Margin Measures

(in thousands of US dollars, unaudited)

	Three months ended December 31,		Nine months ended December 31,	
	2025	2024	2025	2024
	\$	\$	\$	\$
Total revenue	38,019	33,965	110,901	98,922
Gross profit	29,805	26,623	86,647	77,776
<i>Gross margin</i>	78%	78%	78%	79%
Add: Share-based payments and related expenses	285	389	1,319	930
Adjusted Gross Profit	30,090	27,012	87,966	78,706
<i>Adjusted Gross Margin</i>	79%	80%	79%	80%
 Product revenue	 36,592	 32,284	 106,644	 94,015
Product cost of revenue	6,865	5,932	19,896	17,107
Product gross profit	29,727	26,352	86,748	76,908
<i>Product gross margin</i>	81%	82%	81%	82%
Add: Share-based payments and related expenses	194	241	868	601
Adjusted Product Gross Profit	29,921	26,593	87,616	77,509
<i>Adjusted Product Gross Margin</i>	82%	82%	82%	82%
 Professional services revenue	 1,427	 1,681	 4,257	 4,907
Professional services cost of revenue	1,349	1,410	4,358	4,039
Professional services gross profit (loss)	78	271	(101)	868
<i>Professional services gross margin</i>	5%	16%	(2%)	18%
Add: Share-based payments and related expenses	91	148	451	329
Adjusted Professional Services Gross Profit	169	419	350	1,197
<i>Adjusted Professional Services Gross Margin</i>	12%	25%	8%	24%

"Adjusted Gross Profit", "Adjusted Product Gross Profit", and "Adjusted Professional Services Gross Profit" are respectively defined as gross profit, product gross profit, and professional services gross profit excluding share-based payments and related expenses, acquisition-related compensation, transaction-related expenses, and other one-time or non-cash items. We refer to these measures collectively as our "Adjusted Gross Profit Measures". "Adjusted Gross Margin" is defined as "Adjusted Gross Profit" as a percentage of total revenue. "Adjusted Product Gross Margin" is defined as "Adjusted Product Gross Profit" as a percentage of product revenue where product revenue represents SaaS subscription revenue and "Adjusted Product Gross Profit" represents SaaS subscription revenue less SaaS subscription costs of revenue. "Adjusted Professional Services Gross Margin" is defined as "Adjusted Professional Services Gross Profit" as a percentage of professional services revenue. We refer to these measures collectively as our "Adjusted Gross Margin Measures".

Reconciliation of Adjusted Operating Expense Measures and Adjusted Operating Expense (%) Measures

(in thousands of US dollars, unaudited)

	Three months ended December 31,		Nine months ended December 31,	
	2025	2024	2025	2024
	\$	\$	\$	\$
Sales and marketing expenses	17,830	15,282	54,885	43,881
<i>Sales and marketing expenses (% of total revenue)</i>	47%	45%	49%	44%
Less: Share-based payments and related expenses	1,720	900	5,935	2,748
Adjusted Sales and Marketing Expenses	16,110	14,382	48,950	41,133
<i>Adjusted Sales and Marketing Expenses (% of total revenue)</i>	42%	42%	44%	42%
 Research and product development expenses	 9,949	 8,322	 30,525	 27,367
<i>Research and product development expenses (% of total revenue)</i>	26%	25%	28%	28%
Less: Share-based payments and related expenses	927	1,361	4,338	4,239
Adjusted Research and Product Development Expenses	9,022	6,961	26,187	23,128
<i>Adjusted Research & Product Development Expenses (% of total revenue)</i>	24%	20%	24%	23%
 General and administrative expenses	 6,894	 6,709	 20,604	 19,605
<i>General and administrative expenses (% of total revenue)</i>	18%	20%	19%	20%
Less: Share-based payments and related expenses	1,700	1,603	6,171	5,100
Less: Transaction-related expenses	43	-	43	388
Adjusted General and Administrative Expenses	5,151	5,106	14,390	14,117
<i>Adjusted General and Administrative Expenses (% of total revenue)</i>	14%	15%	13%	14%

“**Adjusted Sales and Marketing Expenses**”, “**Adjusted Research and Product Development Expenses**”, and “**Adjusted General and Administrative Expenses**” are respectively defined as sales and marketing expenses, research and product development expenses, and general and administrative expenses excluding share-based payment and related expenses, acquisition-related compensation, transaction-related expenses, and other one-time or non-cash items. We refer to these measures collectively as our “**Adjusted Operating Expense Measures**”. “**Adjusted Sales and Marketing Expenses (%)**”, “**Adjusted Research and Product Development Expenses (%)**”, and “**Adjusted General and Administrative Expenses (%)**” are respectively defined as Adjusted Sales and Marketing Expenses, Adjusted Research and Product Development Expenses, and Adjusted General and Administrative Expenses as a percentage of total revenue. We refer to these measures collectively as our “**Adjusted Operating Expense (%) Measures**”.

Consolidated Statements of Financial Position

(in thousands of US dollars, unaudited)

	December 31, 2025	March 31, 2025
	\$	\$
Assets		
Current assets		
Cash and cash equivalents	100,810	124,752
Trade and other receivables	34,288	36,564
Government assistance	10,615	6,280
Prepaid expenses	8,246	9,845
	153,959	177,441
Non-current assets		
Contract acquisition costs	12,595	10,908
Property and equipment	3,545	4,192
Intangible assets	1,830	3,012
Right-of-use assets	13,895	5,179
Deferred tax assets	2,505	3,337
Goodwill	26,972	26,290
	215,301	230,359
Liabilities		
Current liabilities		
Trade payable and accrued liabilities	20,394	18,602
Deferred revenue	73,912	77,387
Current portion of lease obligations	2,221	1,999
Accrued liability for shares to be repurchased under automatic securities purchase plan	8,312	-
	104,839	97,988
Non-current liabilities		
Lease obligations	13,828	5,464
	118,667	103,452
Shareholders' Equity		
Share capital	752,846	768,754
Contributed surplus	91,351	76,273
Deficit	(704,458)	(669,351)
Accumulated other comprehensive loss	(43,105)	(48,769)
	96,634	126,907
	215,301	230,359

Consolidated Statements of Cash Flows

(in thousands of US dollars, unaudited)

	Nine months ended December 31,	
	2025	2024
	\$	\$
Cash flows from (used in) operating activities		
Net loss	(26,629)	(7,437)
Items not affecting cash		
Amortization of contract acquisition costs	3,671	3,248
Depreciation of property and equipment	1,558	1,985
Amortization and impairment of intangible assets	1,391	2,205
Depreciation of right-of-use assets	1,498	1,091
Share-based payments	16,782	13,528
Interest on lease obligations	399	323
Deferred income tax expense	1,070	(478)
Unrealized foreign exchange loss (gain)	4,356	(5,826)
Changes in operating assets and liabilities	(7,342)	(4,368)
	(3,246)	4,271
Cash flows used in investing activities		
Additions to property and equipment	(701)	(836)
Additions to intangible assets	(99)	(17)
	(800)	(853)
Cash flows used in financing activities		
Proceeds from exercise of stock options	1,065	1,116
Tax withholding for net share settlement	(3,656)	(2,454)
Payments on lease obligations	(2,135)	(1,869)
Shares repurchased and cancelled	(14,299)	(46,868)
Shares repurchased for settlement of share-based awards	(1,513)	-
	(20,538)	(50,075)
Effect of foreign exchange rate changes on cash and cash equivalents	642	(821)
Decrease in cash and cash equivalents during the period	(23,942)	(47,478)
Cash and cash equivalents – beginning of period	124,752	166,586
Cash and cash equivalents – end of period	100,810	119,108
Cash	55,357	42,875
Cash equivalents	45,453	76,233

Definition of Key Performance Indicators

“SaaS Subscription Revenue” means Coveo’s SaaS subscription revenue, as presented in its financial statements in accordance with IFRS.

“Current SaaS Subscription Remaining Performance Obligations” is a forward-looking indicator of anticipated future revenue under contract that has not yet been recognized as revenue but that is expected to be recognized over the next 12 months, as presented in our financial statements in accordance with IFRS.

“Net Expansion Rate” is calculated by considering a cohort of customers at the end of the period 12 months prior to the end of the period selected, and dividing the SaaS Annualized Contract Value (“SaaS ACV”, as defined below) attributable to that cohort at the end of the current period selected, by the SaaS ACV attributable to that cohort at the beginning of the period 12 months prior to the end of the period selected. Expressed as a percentage, the ratio:

- i. Excludes any SaaS ACV from new customers added during the 12 months preceding the end of the period selected;
- ii. Includes incremental SaaS ACV made to the cohort over the 12 months preceding the end of the period selected;
- iii. Is net of the SaaS ACV Value from any customers whose subscriptions terminated or decreased over the 12 months preceding the end of the period selected; and
- iv. is currency neutral and as such, excludes the effect of currency variation.

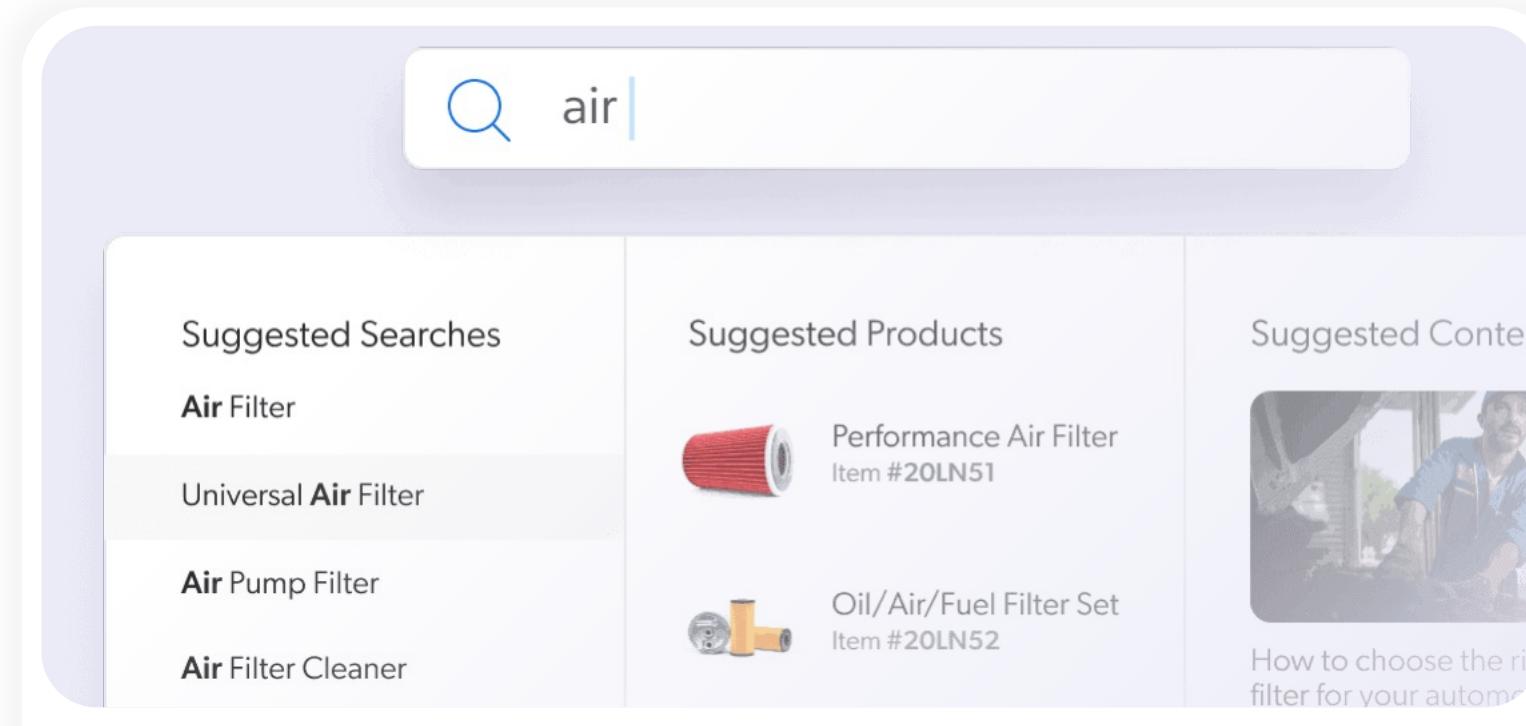
In this Presentation, “SaaS Annualized Contract Value” means the SaaS annualized contract value of a customer’s commitments calculated based on the terms of that customer’s subscriptions, and represents the committed annualized subscription amount as of the measurement date.

Please also refer to the “Key Performance Indicators” section of our latest MD&A, which is available under our profile on SEDAR+ at www.sedarplus.ca, for additional details on the abovementioned key performance indicators.

Coveo Use Cases

Coveo Commerce

Built to give you the competitive commerce edge in both **B2C** and **B2B**



Searched for: **air**

Suggested Searches:

- Air Filter
- Universal Air Filter
- Air Pump Filter
- Air Filter Cleaner

Suggested Products:

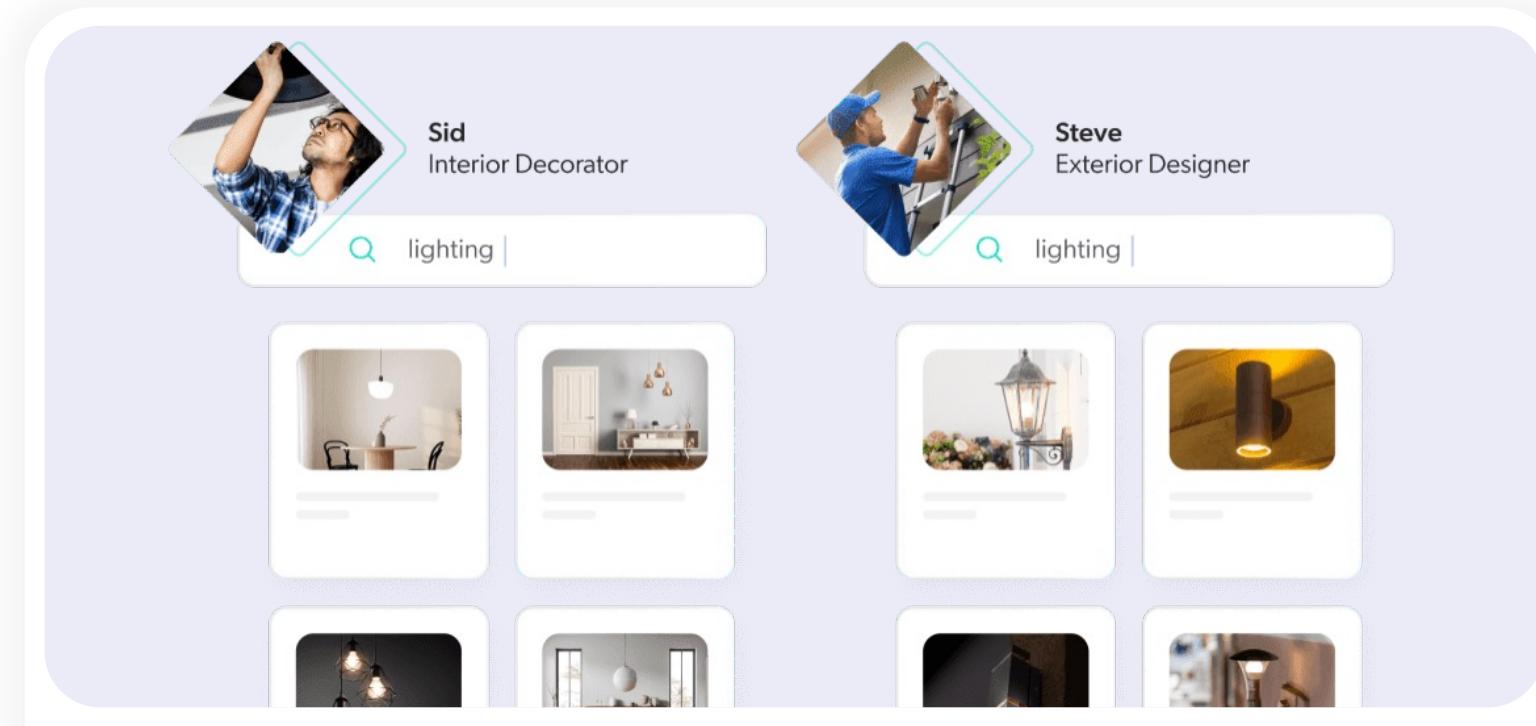
- Performance Air Filter Item #20LN51
- Oil/Air/Fuel Filter Set Item #20LN52

Suggested Content:

- How to choose the right filter for your automobile

Search & Listings

Unified indexing and predictive search capabilities to achieve effortless product discovery, regardless of catalog complexity



Sid
Interior Decorator

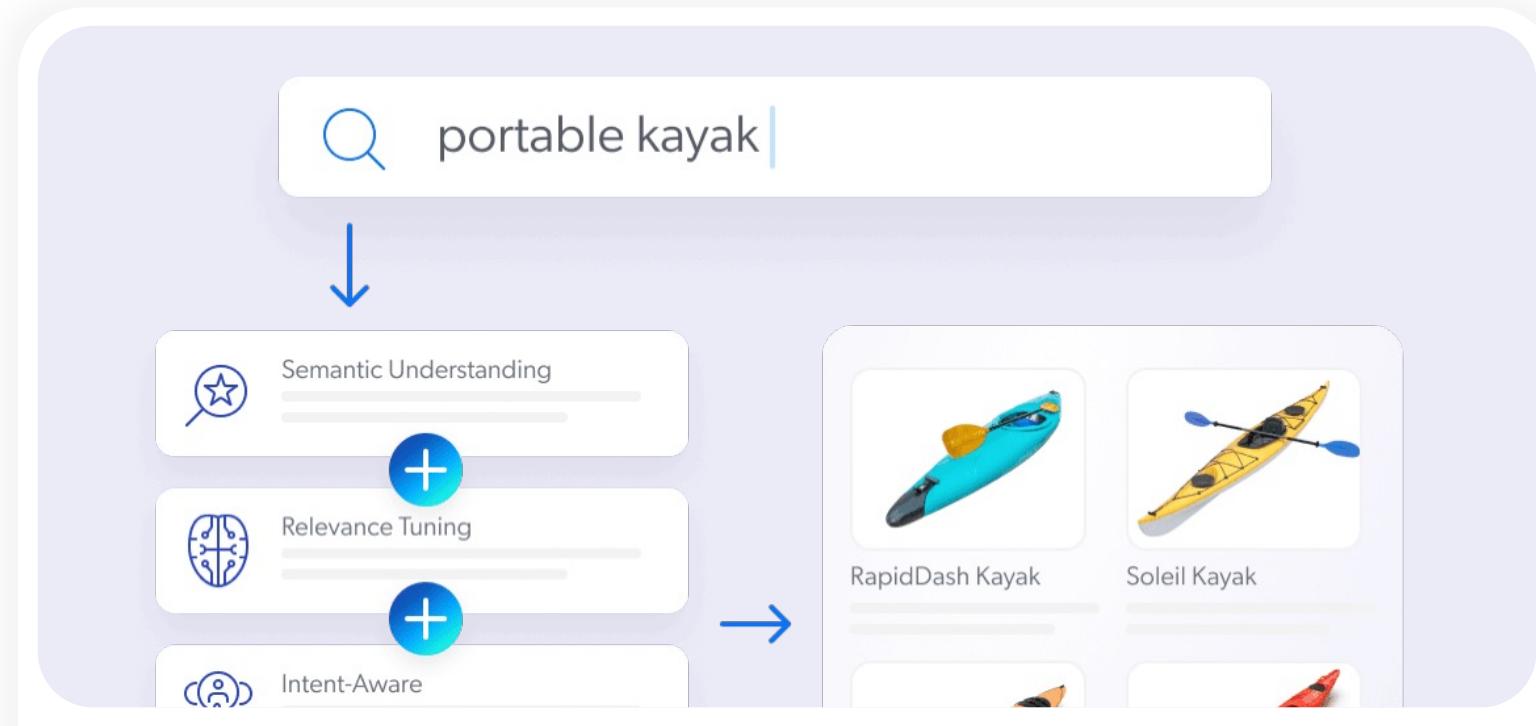
Steve
Exterior Designer

lighting

lighting

1:1 Personalization

Exceed customer expectations with individualized search results creating a relevant experience for known or anonymous visitors



portable kayak

Semantic Understanding

Relevance Tuning

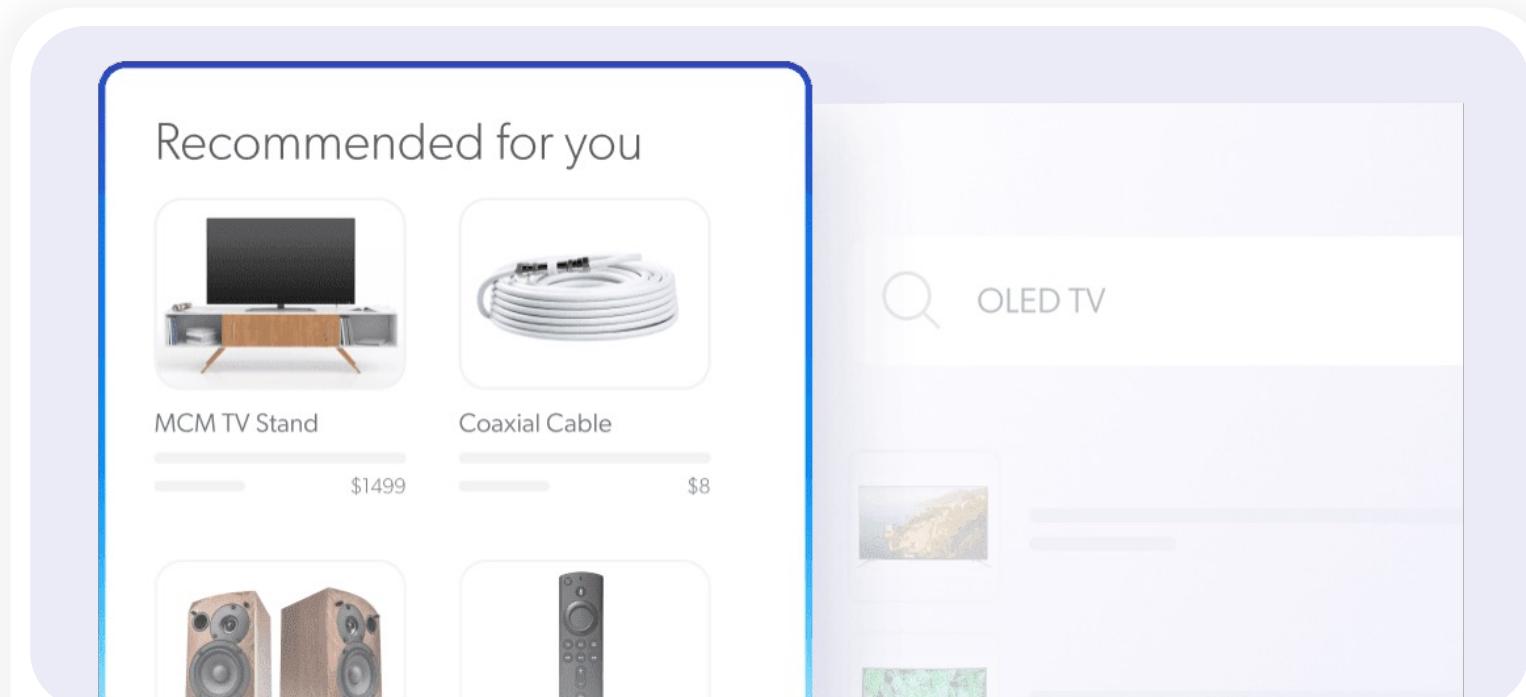
Intent-Aware

RapidDash Kayak

Soleil Kayak

AI & ML Models

Powerful, multi-layered AI models that work in sync to optimize your shopper journey at every touchpoint; from query suggestions to personalized ranking.



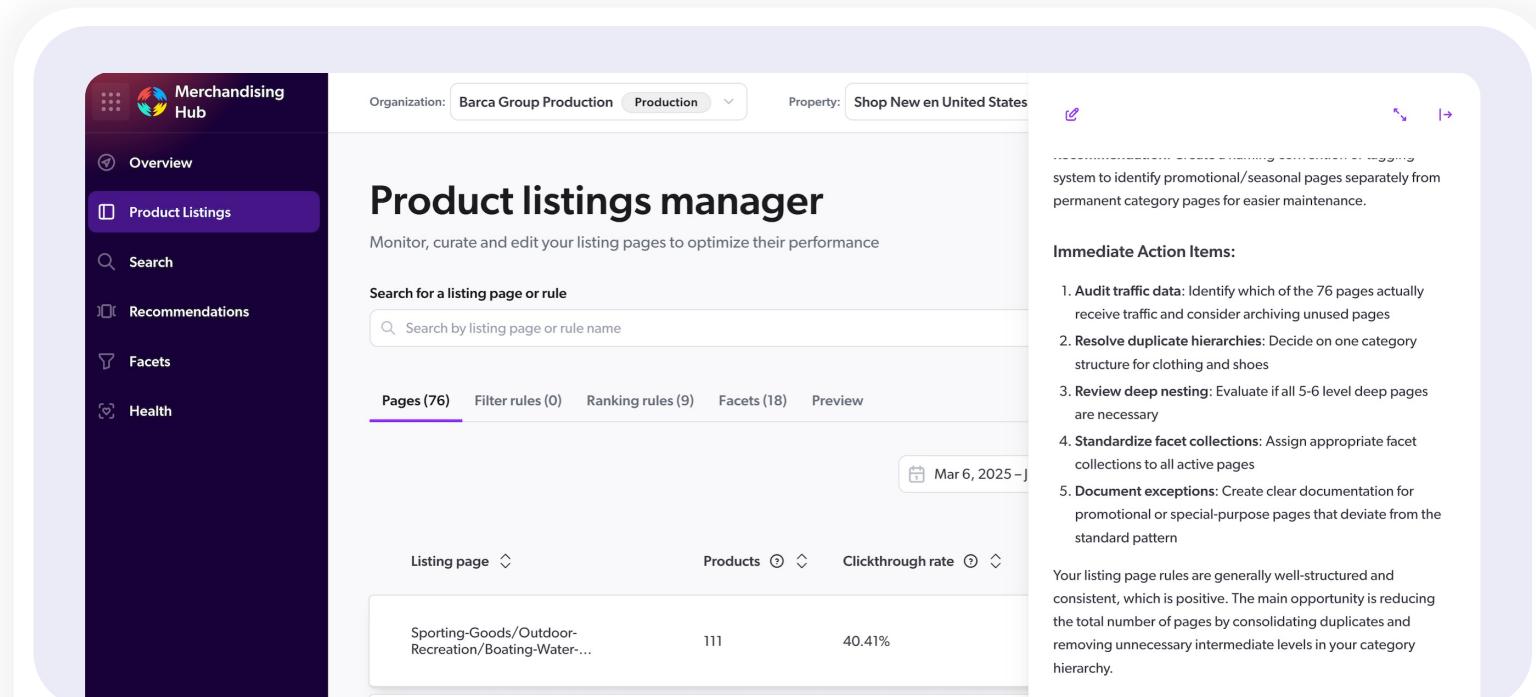
Recommended for you

MCM TV Stand \$1499

Coaxial Cable \$8

Recommendations

Product and content recommendations augmented in-session based on real-time shopper behavior and intent cues



Product listings manager

Organization: Barca Group Production Production Property: Shop New en United States

Pages (76) Filter rules (0) Ranking rules (9) Facets (18) Preview

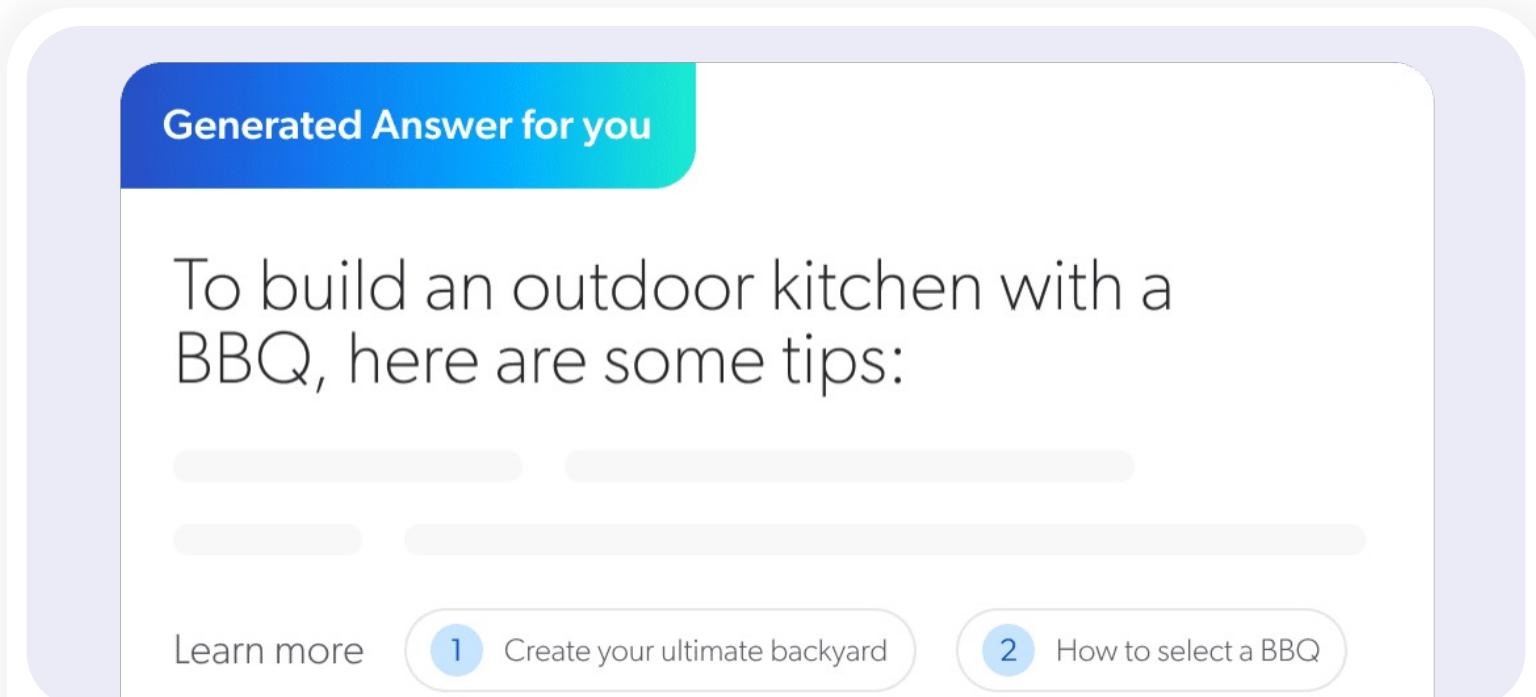
Mar 6, 2025 –

Immediate Action Items:

- Audit traffic data: Identify which of the 76 pages actually receive traffic and consider archiving unused pages
- Resolve duplicate hierarchies: Decide on one category structure for clothing and shoes
- Review deep nesting: Evaluate if all 5-6 level deep pages are necessary
- Standardize facet collections: Assign appropriate facet collections to all active pages
- Document exceptions: Create clear documentation for promotional or special-purpose pages that deviate from the standard pattern

Merchandising & Insights

Intuitive controls to schedule campaigns, drive experimentation and apply business rules on top of AI



Generated Answer for you

To build an outdoor kitchen with a BBQ, here are some tips:

Learn more

1 Create your ultimate backyard

2 How to select a BBQ

Generative Product Discovery

GenAI-powered discovery that educates and intelligently recommends, guiding customers to discover, decide, and buy with greater confidence.

Intent-Aware Ranking AI Model example using deep learning on behavioral journeys in Commerce

Session:



Search:



We found 51 results for **men hoodie**

Sort By **Relevance**

Filter

Category

- Sweatshirts (39)
- T-Shirts & Polo Shirts (5)
- Jackets (4)
- Sweaters (3)

Gender

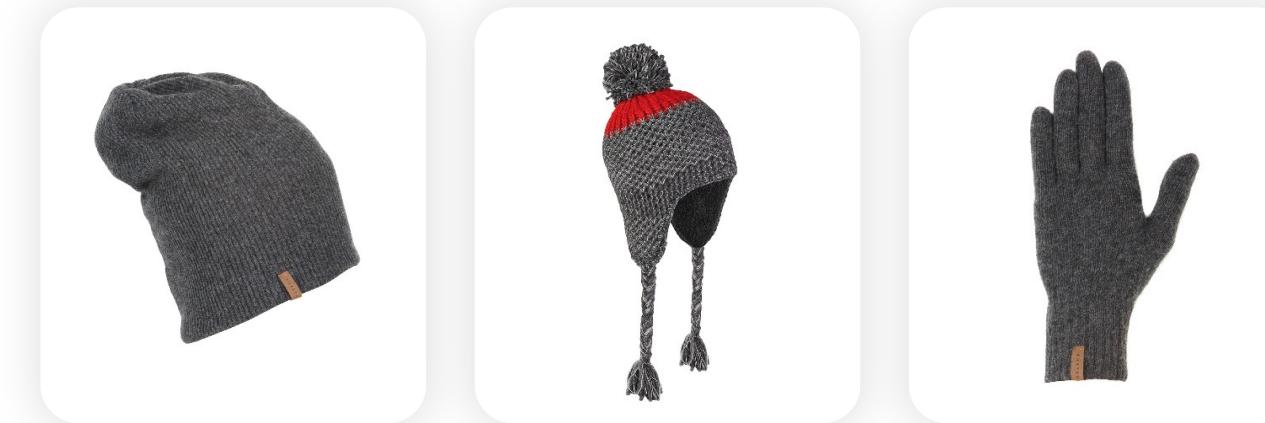
- Men

Stores

Search

- Quebec, QC (2700 Laurier)
- Roseville, CA (1236 Galleria)
- San Diego, CA (5151 Mission Center Rd)
- San Diego, CA (11160 Rancho Carmel)
- San Carlos, CA

Session:



Search:



We found 51 results for **men hoodie**

Sort By **Relevance**

Filter

Category

- Sweatshirts (39)
- T-Shirts & Polo Shirts (5)
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- Sweaters (3)

Gender

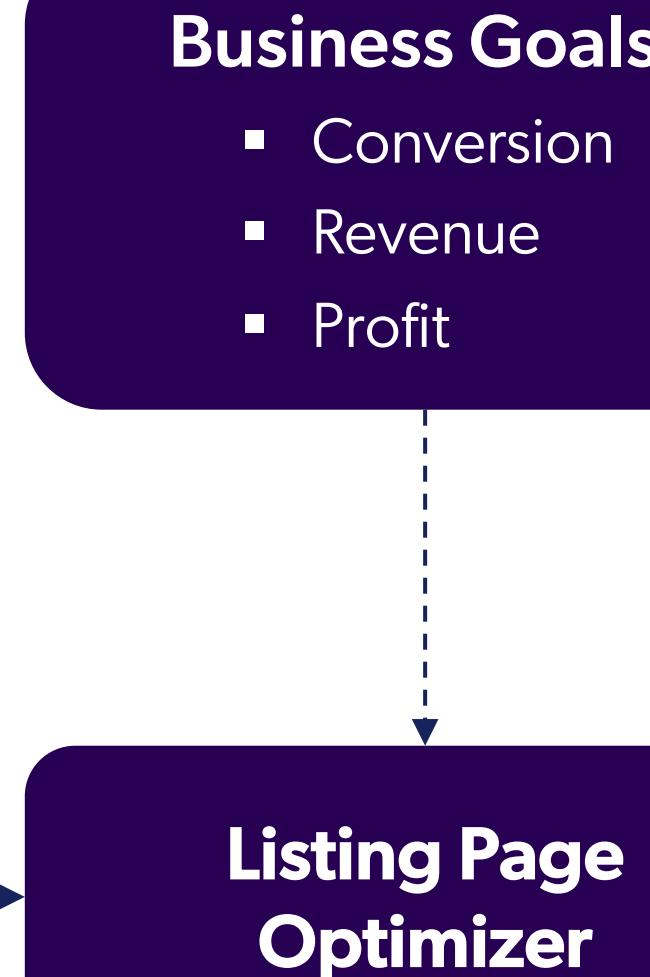
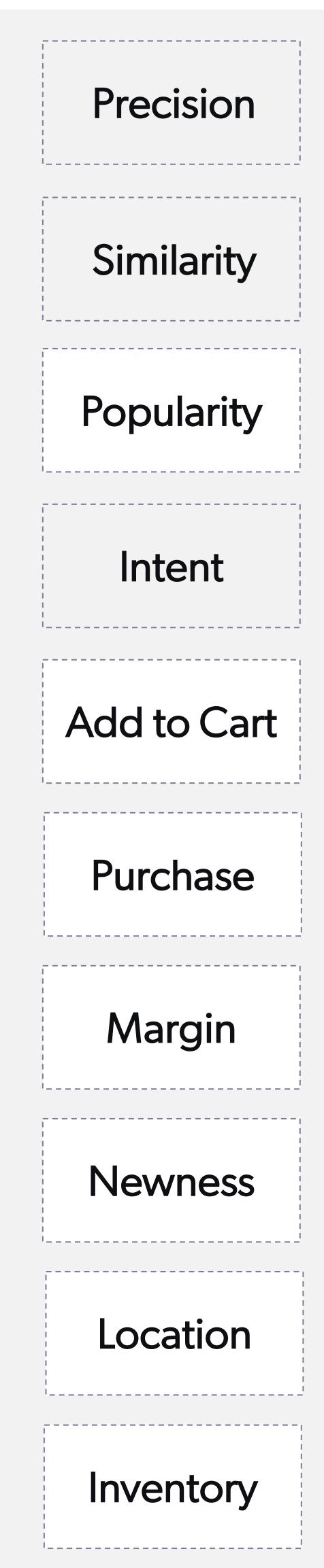
- Men

Stores

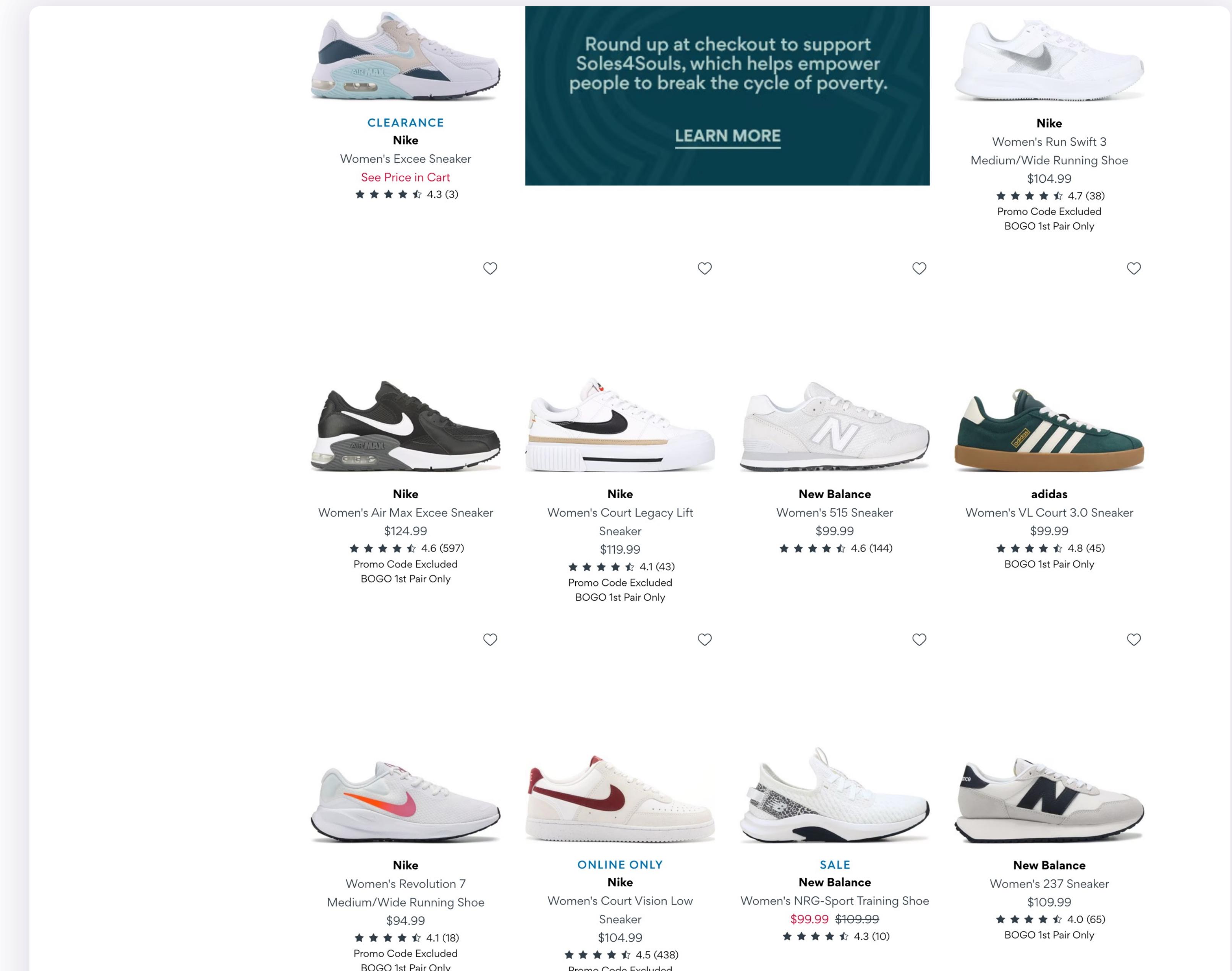
Search

- Quebec, QC (2700 Laurier)
- Roseville, CA (1236 Galleria)
- San Diego, CA (5151 Mission Center Rd)
- San Diego, CA (11160 Rancho Carmel)
- San Carlos, CA

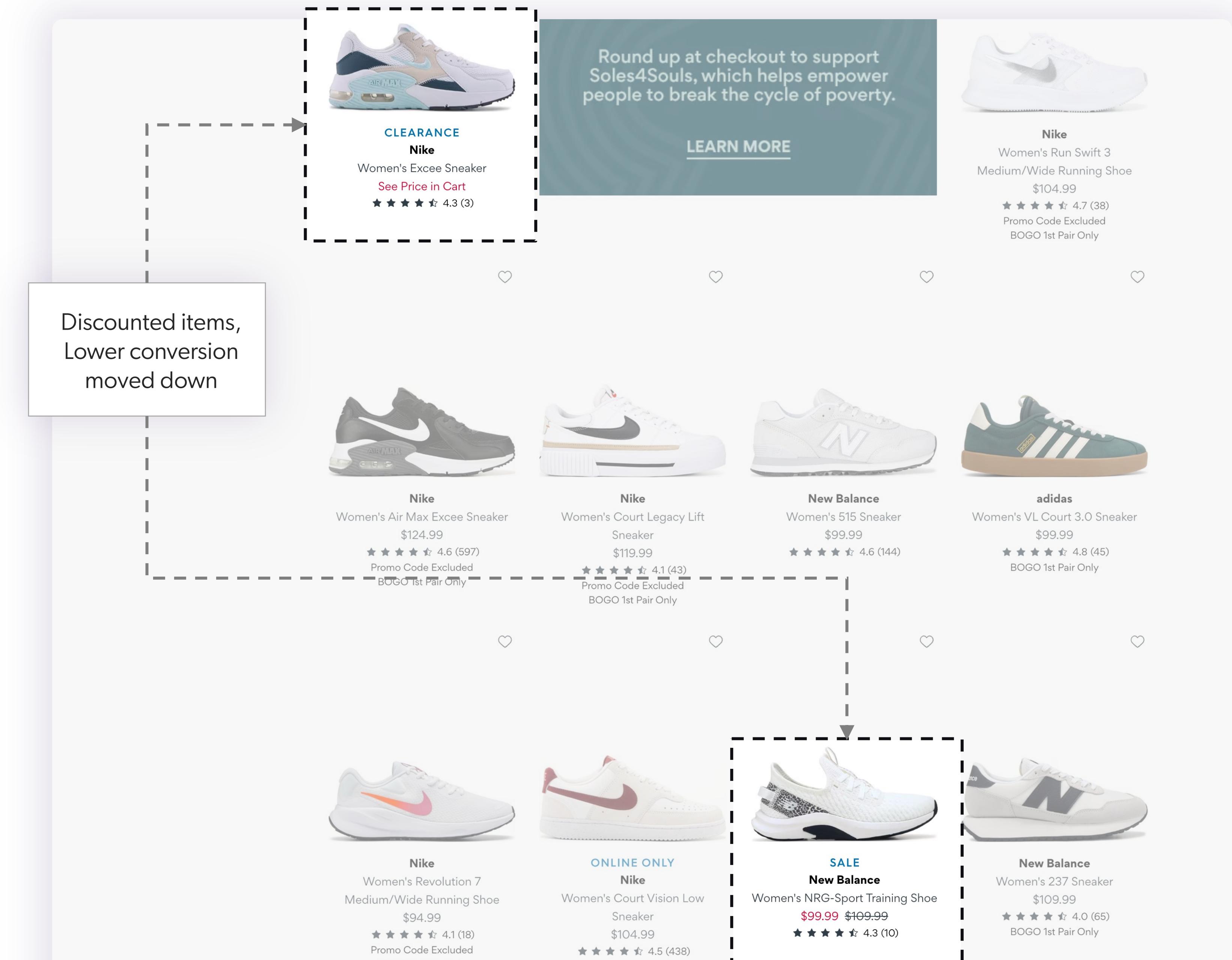
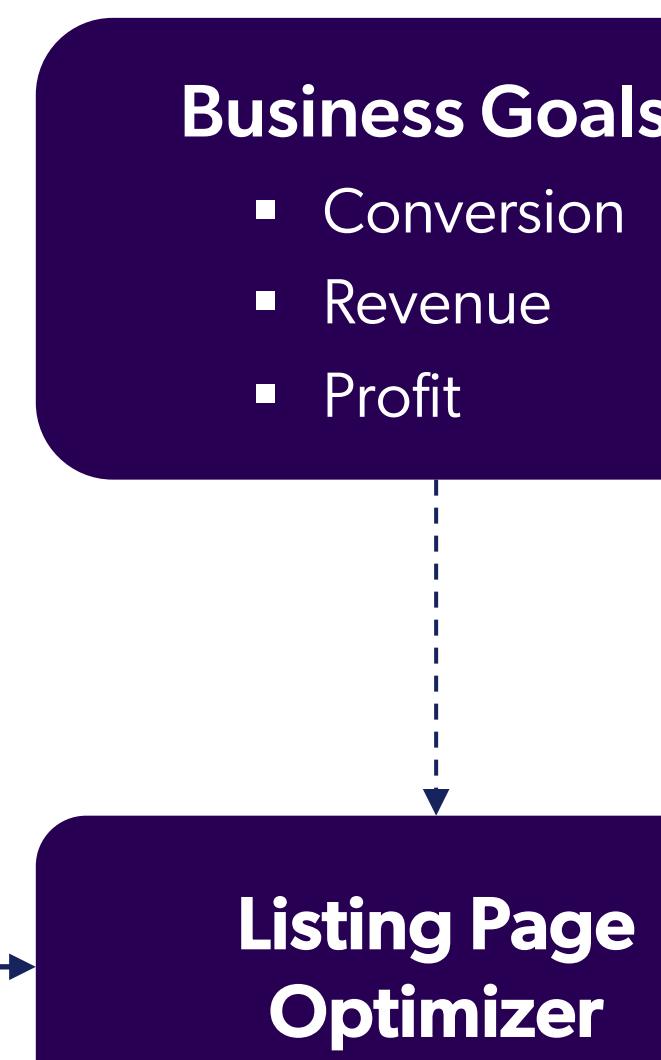
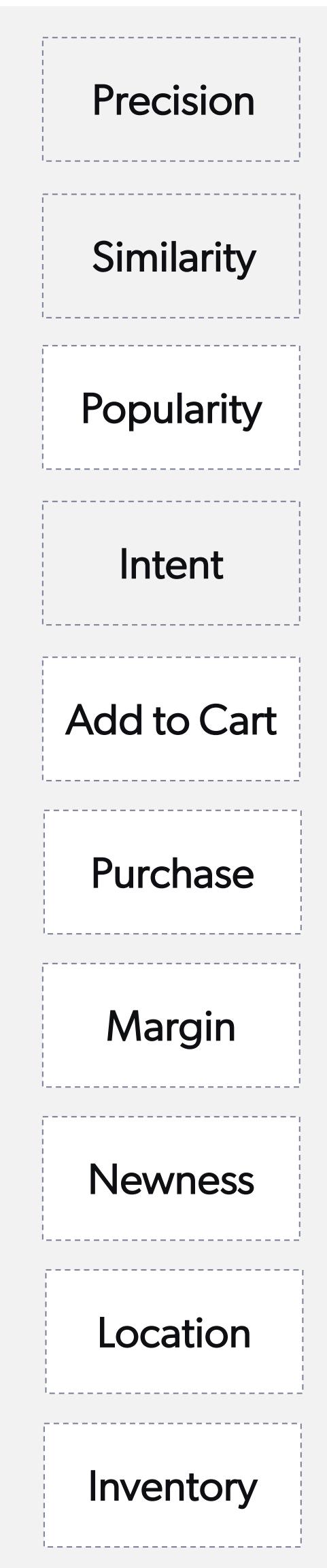
Business Aware Product Ranking : Listing Page Optimizer



Learn-to-rank AI Models optimizing ranking features weighted to business goals, moving from conversion to **maximizing revenue and margins in real-time.**



Business Aware Product Ranking : Listing Page Optimizer



Bringing Generative Experiences to Commerce

Generated Answer based on content

Sources & Citations



BARCA

Skis & Boards

Canoes & Kayaks

Apparel

Gear & Essentials

Sign in

USD



How To Start Surfing

Getting Started with Surfing

To start surfing as a beginner, follow these essential steps:

Gear Up: Ensure you have the necessary equipment, including a wetsuit, surfboard, helmet, rash guard, and surf wax for a safe and enjoyable experience.

Learn the Basics: Before hitting the waves, familiarize yourself with surfboard parts, wave types, and consider taking lessons from a qualified instructor to build a strong foundation.

Respect the Ocean: Understand and respect the power of the ocean by paying attention to conditions, avoiding rough or dangerous waters, and being mindful of other surfers in the lineup.

Practice Safety: Prioritize safety by using a leash, being aware of rip currents, and investing in a well-fitted wetsuit. Consider taking lessons to learn about ocean awareness and surf etiquette.

Perfect Your Paddling: Efficient paddling is crucial for wave-catching and overall surfing performance. Focus on using your entire upper body, including back and core muscles, to paddle effectively and reduce fatigue.

By following these steps, you can embark on your surfing journey with confidence and enjoy the thrill of riding the waves as a beginner surfer.

Sources

[Mastering the Waves: Tips for Beginner Surfers](#)

Contentful Barca Sports Blog

[Cool Moves: How To Surf – Barca Sports Blog](#)

Sports - Blog

These products might interest you

Accessories / Surf Accessories

Surf Wax

Skis Boards / Surfboards

Soft Tops

Accessories / Surf Accessories

Surf Repair Kits

Accessories / Wetsuits

Partial Suits

Sources

 [Mastering the Waves: Tips for Beginner Surfers](#)

Contentful Barca Sports Blog

 [Cool Moves: How To Surf – Barca Sports Blog](#)

Sports - Blog

Product Categories linked to content

These products might interest you

Accessories / Surf Accessories

Surf Wax



Skis Boards / Surfboards

Soft Tops



Accessories / Surf Accessories

Surf Repair Kits



Accessories / Wetsuits

Partial Suits



Accessories / Bags

Surfboards



Accessories / Wetsuits

Full Suit



Accessories / Stickers Patches

Patches



Accessories / Helmets

Summer Sports



Coveo Knowledge

Self-Service Knowledge and Proficiency

Generated answer for you

Upgrade your GPS tracker firmware

Learn more 1 support.barca.com 2 Troubleshooting your Barca

Speed up the resolution of your problem

Which product is related to your issue?

What is the feature related to this issue?

Have a question?

When will my reimbursement be available?

Deposits before 11pm ET are available the next day

Generative Answering

Generate relevant answers in all your Service channels and touchpoints – from community and self-service portal, to in-product and in agent workspace.

Follow-up & Clarifications

Effortless case submission and deflection. Because not all cases should be deflected.

AI Agents & Chatbots

Allow your AI Agents and chatbot tool to surface answers & content across systems by connecting to an AI enterprise search engine.

General Statistics

2,356 +15%

Video Recommended

How to check total miles

retirement

Video Starting Your Retirement Plan

Tool Retirement Calculator

Blog Article Calculate How Much To Save For Retirement

Blog Article What You Should Have Saved By The Time You're 30

Coveo

Profile 1 Profile 2 Profile 3

In-Product Help

Help your customers succeed on their own. Embed product support and recommendations with just a single line of code.

Website

Help users discover new content. Proactive, personalized recommendations based on similar interest, user behavior, frequently viewed together & more!

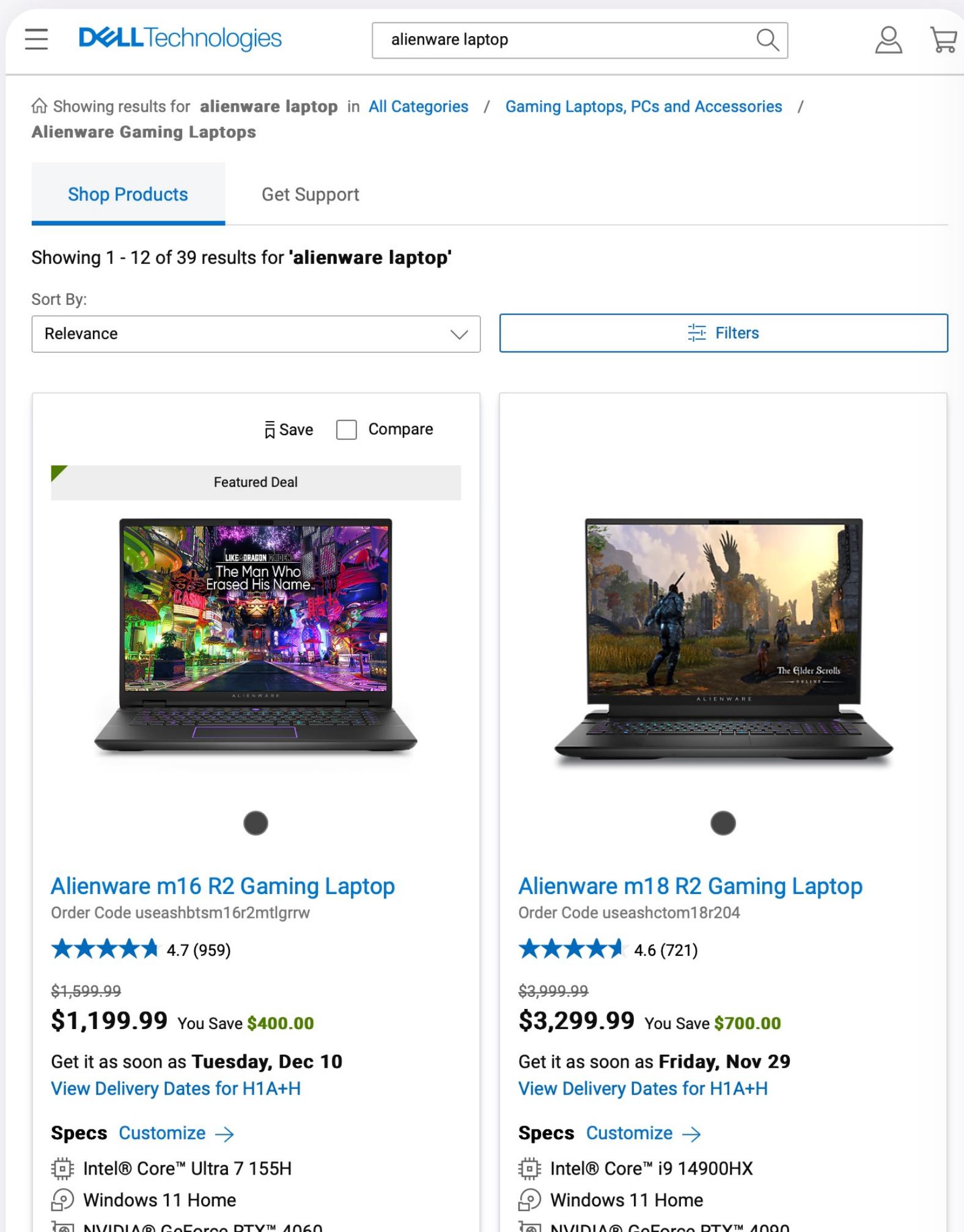
Intranet & Knowledge

Recommend the most relevant content & colleagues, based on location, department & behavior patterns. Avoid search fatigue in the workplace.

Three related questions, three different interventions

Alienware laptop

(traditional commerce search)



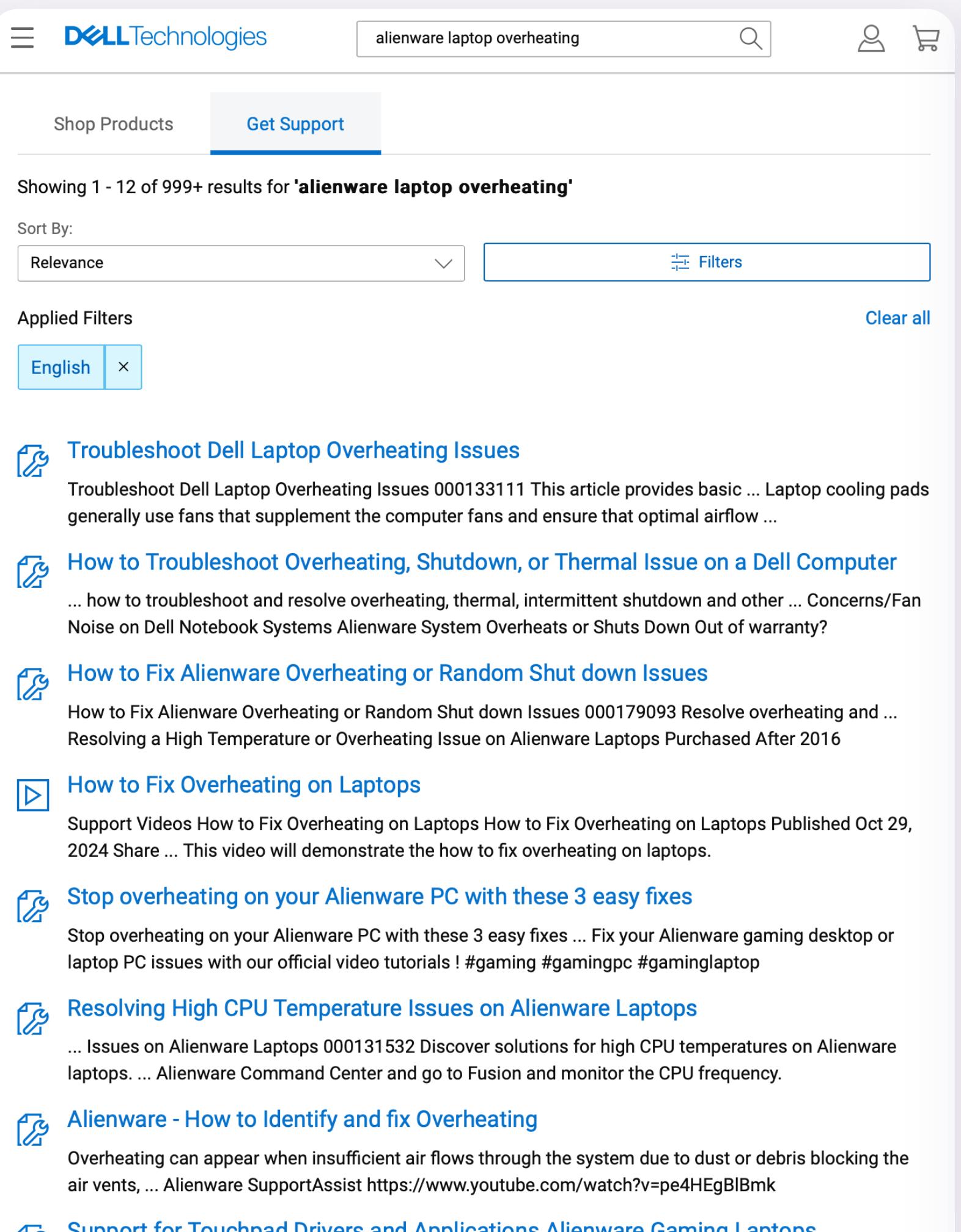
The screenshot shows the Dell Technologies website with a search bar for 'alienware laptop'. The results page displays 39 products, with the first two being the Alienware m16 R2 and m18 R2 Gaming Laptops. Each product listing includes an image, the model name, order code, rating, price, and delivery information.

Alienware m16 R2 Gaming Laptop
Order Code: useashbtm16r2mtlgrw
★★★★★ 4.7 (959)
\$1,599.99
\$1,199.99 You Save **\$400.00**
Get it as soon as **Tuesday, Dec 10**
View Delivery Dates for H1A+H
Specs Customize →
Intel® Core™ Ultra 7 155H
Windows 11 Home
NVIDIA® GeForce RTX™ 4060

Alienware m18 R2 Gaming Laptop
Order Code: useashctom18r204
★★★★★ 4.6 (721)
\$3,999.99
\$3,299.99 You Save **\$700.00**
Get it as soon as **Friday, Nov 29**
View Delivery Dates for H1A+H
Specs Customize →
Intel® Core™ i9 14900HX
Windows 11 Home
NVIDIA® GeForce RTX™ 4090

Alienware laptop overheating

(traditional support search – same search box)



The screenshot shows the Dell Technologies website with a search bar for 'alienware laptop overheating'. The results page displays 999+ support articles, with the first few being troubleshooting guides for overheating issues. Each article includes a thumbnail, title, and a brief description.

Troubleshoot Dell Laptop Overheating Issues
Troubleshoot Dell Laptop Overheating Issues 000133111 This article provides basic ... Laptop cooling pads generally use fans that supplement the computer fans and ensure that optimal airflow ...

How to Troubleshoot Overheating, Shutdown, or Thermal Issue on a Dell Computer
... how to troubleshoot and resolve overheating, thermal, intermittent shutdown and other ... Concerns/Fan Noise on Dell Notebook Systems Alienware System Overheats or Shuts Down Out of warranty?

How to Fix Alienware Overheating or Random Shut down Issues
How to Fix Alienware Overheating or Random Shut down Issues 000179093 Resolve overheating and ... Resolving a High Temperature or Overheating Issue on Alienware Laptops Purchased After 2016

How to Fix Overheating on Laptops
Support Videos How to Fix Overheating on Laptops How to Fix Overheating on Laptops Published Oct 29, 2024 Share ... This video will demonstrate the how to fix overheating on laptops.

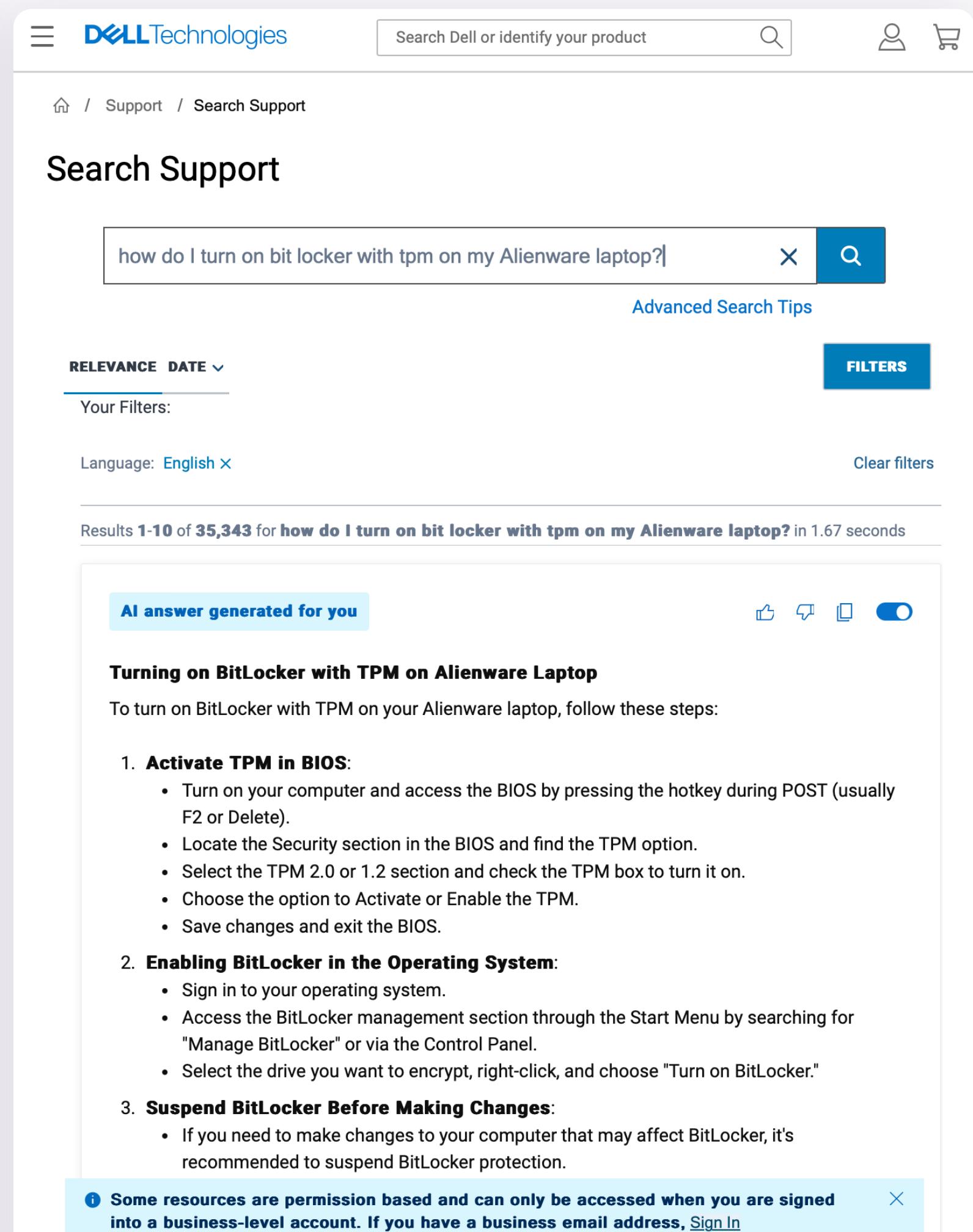
Stop overheating on your Alienware PC with these 3 easy fixes
Stop overheating on your Alienware PC with these 3 easy fixes ... Fix your Alienware gaming desktop or laptop PC issues with our official video tutorials ! #gaming #gamingpc #gaminglaptop

Resolving High CPU Temperature Issues on Alienware Laptops
... Issues on Alienware Laptops 000131532 Discover solutions for high CPU temperatures on Alienware laptops. ... Alienware Command Center and go to Fusion and monitor the CPU frequency.

Alienware - How to Identify and fix Overheating
Overheating can appear when insufficient air flows through the system due to dust or debris blocking the air vents, ... Alienware SupportAssist <https://www.youtube.com/watch?v=pe4HEgB1Bmk>

How do I turn on bit locker with my laptop?

(AI-generated support content)



The screenshot shows the Dell Technologies website with a search bar for 'how do I turn on bit locker with tpm on my Alienware laptop?'. The results page displays 35,343 results, with the first few being AI-generated answers. The first answer is titled 'Turning on BitLocker with TPM on Alienware Laptop' and provides steps for activating TPM in BIOS and enabling BitLocker in the operating system.

AI answer generated for you

Turning on BitLocker with TPM on Alienware Laptop
To turn on BitLocker with TPM on your Alienware laptop, follow these steps:

- Activate TPM in BIOS:**
 - Turn on your computer and access the BIOS by pressing the hotkey during POST (usually F2 or Delete).
 - Locate the Security section in the BIOS and find the TPM option.
 - Select the TPM 2.0 or 1.2 section and check the TPM box to turn it on.
 - Choose the option to Activate or Enable the TPM.
 - Save changes and exit the BIOS.
- Enabling BitLocker in the Operating System:**
 - Sign in to your operating system.
 - Access the BitLocker management section through the Start Menu by searching for "Manage BitLocker" or via the Control Panel.
 - Select the drive you want to encrypt, right-click, and choose "Turn on BitLocker."
- Suspend BitLocker Before Making Changes:**
 - If you need to make changes to your computer that may affect BitLocker, it's recommended to suspend BitLocker protection.

Some resources are permission based and can only be accessed when you are signed into a business-level account. If you have a business email address, Sign In

Search Support

Search box

Multiple Content Sources

how to update firmware utility on dell dock wd19 wd22 series



[Advanced Search Tips](#)

Your Filters:

Language: English

[Clear filters](#)

Results 1-10 of 81,889 for how to update firmware utility on dell dock wd19 wd22 series in 3.68 seconds

RELEVANCE DATE

Resources

<input type="checkbox"/> Downloads & Drivers	22,112
<input type="checkbox"/> Forums	687
<input type="checkbox"/> Knowledgebase	6,937
<input type="checkbox"/> Manuals & Documents	51,256
<input type="checkbox"/> Dell Support by Topic	29
<input type="checkbox"/> Support Videos	868

Product Category Selector

Search	
Converged Infrastructure	(1,361)
Data Center Infrastructure	(487)
Data Protection	(2,428)
Desktops & All-in Ones	(5,956)
Electronics & Accessories	(3,205)

Language

[Clear](#)

<input checked="" type="checkbox"/> English	81,760
<input type="checkbox"/> German	31,994
<input type="checkbox"/> French	31,828
<input type="checkbox"/> Spanish	23,296

Please note that the specific steps may vary slightly depending on the exact model and version of the docking station. It is recommended to refer to the Dell Docking Station Administrator's Guide for detailed instructions and any additional technical information related to the firmware update process.

Want to dig in further? Read the detailed articles.

[1 Dell Docking Statio...](#)

[2 Dell Docking Statio...](#)

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Generated Answer from most relevant results

Sources & Citations

<input type="checkbox"/> German	31,994
<input type="checkbox"/> French	31,828
<input type="checkbox"/> Spanish	23,296
<input type="checkbox"/> Brazilian Portuguese	15,362

Last Updated	
<input type="checkbox"/> All Dates	81,889
<input type="checkbox"/> Within Last Day	67
<input type="checkbox"/> Within Last Week	297
<input type="checkbox"/> Within Last Month	1,240
<input type="checkbox"/> Within Last Year	13,255

Recommendations



Support for Dell Dock WD19 RECOMMENDED

Drivers & Downloads | Manuals and Documents | Warranty

How to Use and Troubleshoot Dell Docking Station WD19 and WD19S KNOWLEDGEBASE

Learn how to setup, use, and troubleshoot Dell Docking Station WD19 and WD19S. Find information about drivers, setting up multiple monitors and troubleshooting steps to resolve common issues.

Last Modified: 04 Oct 2023

Article ID: 000131784

[View More](#)

Search Results

WD19 series dock firmware update fails on computers with Windows 10 19H1 or higher KNOWLEDGEBASE

WD19 series dock firmware update fails on system with Windows 10 19H1 or higher.

Last Modified: 04 Jun 2021

Article ID: 000184585

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Dell Dock WD19/WD22TB4 Firmware Update Utility | Driver Details DOWNLOADS & DRIVERS

This package contains the firmware update for Dell Dock WD19 and WD22TB4. The dock firmware update package contains utility and firmware for updating the dock components. This update addresses Dell Security Advisories (DSA). A security advisory is a statement when a security vulnerability impacts a product, and a remedy is available for the vulnerability.

[Show More](#)

Want to dig in further? Read the detailed articles.

[1 Dell Docking Statio...](#)

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Query Suggestions

People also ask

WD19 Dock Error Message When Updating Firmware While Connected to UP2720Q Monitor

Download and install the Dell Docking Station WD19 or WD19S drivers

Updating the Docking Station firmware and drivers

Coveo Generative AI

Use cases across Knowledge and Commerce

These resources might help

Resources suggested based on your problem description

✓ How To Connect Slack To Jira



In-Product Help, AI Agents & Chatbots

Keep users engaged with quick answers, so they don't stray away from their digital journeys.

how many bags can I check for free

Generated Answer for you

Our airlines **luggage** allowance for Platinum Elite members like you is two (2) **complimentary** checked luggage and after that, \$50 per piece of luggage.

Learn more 1 Our luggage policy... 2 Airline baggage regul...

Recommended for you



MCM TV Stand \$1499 6' Coaxial Cable \$29.99

OLED TV

72" OLED TV

\$91

72" OLED TV

\$91

84" OLED TV

\$91

Website Support

Reduce bounce rates and keep your users returning by delivering guided resolutions with AI.

Speed up the resolution of your problem

Which product is related to your issue?



Case Resolution

Quickly resolve issues within the case form-saving agent time and improving customer satisfaction.

when do I submit my expenses?

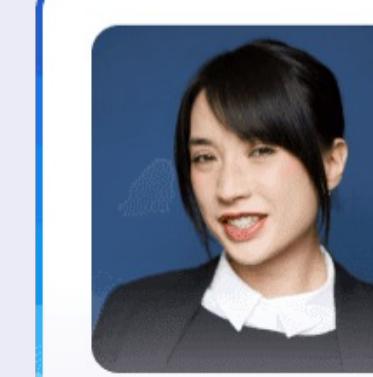


Expenses must be submitted before the end of the current month.

Agent Assistance

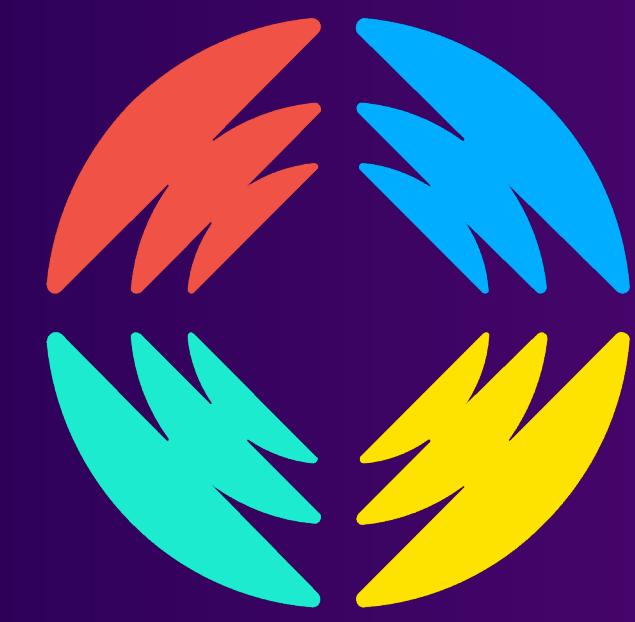
Streamline support by empowering your agents with knowledge within the flow of their work.

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Employee Knowledge

Help workers in any department access your best company knowledge from anywhere.



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The AI-Relevance Company

