

James Hardie Industries Debuts Global Integrated Marketing Campaign: It's Possible™

The world leader in fiber cement exterior building solutions launches global marketing campaign

James Hardie expands into consumer-driven, homeowner-focused advertising strategy

James Hardie Industries plc (ASX: JHX; NYSE: JHX), the world's #1 producer and marketer of high-performance fiber cement building solutions, launches *It's Possible™*, a campaign that seeks to empower homeowners to realize their dream home. The campaign is inclusive of television commercials, programmatic digital, social media, public relations, influencer and dynamic media partnerships, and more. Starting 30 April 2021, James Hardie television commercials will begin airing in major metro markets across the United States and mark the global launch of the *It's Possible™* campaign.

"The launch of this campaign marks our brand extension into a consumer-focused brand that inspires homeowners to achieve their dream exterior with endless design possibilities," said Dr. Jack Truong, Chief Executive Officer of James Hardie. "Our category-defining building solutions also deliver lasting beauty and trusted protection. We are excited to communicate this message through an extraordinary campaign that brings our brand to the forefront of homeowners' minds like never before."

This new consumer marketing approach is yet another exciting step forward in the company's strategic transformation. Through the power of emotional storytelling, the *It's Possible™* hero commercial illustrates the meaningful ways a family finds comfort, connection, joy, long-lasting beauty and protection from their James Hardie home over the years.

In an industry where marketing heavily focuses on the trade and B2B community, this new consumer marketing approach from James Hardie comes at an opportune time, with home renovations, remodels and sales rising significantly. According to Harvard University Joint Center for Housing Studies' Leading Indicator of Remodeling Activity, the United States home remodel market is valued at \$352 billion in 2021, up from \$290 billion in 2017. The U.S. Census Bureau's American Housing Survey indicates that the median U.S. home was built in 1974, meaning that the average American home is now 40 years and older.

Andy Main, Global CEO of Ogilvy, added, "As companies look to grow in the next normal, they have to look for ways to challenge the status quo and push new boundaries to meet consumers' unmet needs. As a trusted industry leader, James Hardie is doing just that by innovating in its sector by engaging directly with consumers, unlocking endless design possibilities for the home. We are thrilled to be using Ogilvy's borderless creativity to help James Hardie show homeowners what is possible."

Dr. Truong concluded, "As we continue our transformation to a high-performance global company, it was important to partner with a best in-class global advertising company to help us extend into a consumer-focused brand. We are excited to partner with Ogilvy, their team led by Andy Main, Global CEO, have engaged closely with myself and the global James Hardie team to create what we believe is an exceptional campaign that will enable the homeowner to see the endless possibilities to create the home of their dreams with James Hardie building solutions. With James Hardie, It's Possible."

To learn more about James Hardie and the *It's Possible™* campaign, and to watch the television commercial visit www.jameshardie.com.

Media Release

30 April 2021 Sydney, Australia

29 April 2021 Chicago, USA



Forward-Looking Statements

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This media release has been authorized by Mr. Jason Miele, Chief Financial Officer.

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