August 20, 2019

Ingram Micro ITAD Announces Powerful IT Asset Disposition Integration with ServiceNow

IRVINE, Calif.--(BUSINESS WIRE)-- Ingram Micro Commerce & Lifecycle Services' ITAD group today announced it has received certification of its application with ServiceNow, available in the ServiceNow Store.

Clients who use Ingram Micro's ITAD services have always enjoyed full visibility into asset end-of-service processing and results through Ingram Micro ITAD's versatile Client Portal. With the ServiceNow integration, mutual clients can access the same detailed asset information generated by Ingram Micro's industry-leading BlueIQ asset tracking system directly from ServiceNow Asset Management. The integration allows them to monitor asset detail, location, status, and final disposition through the full product lifecycle all from one place, eliminating the need to use separate tools to access end-of-service information or to manually download and upload information between systems.

"Ingram Micro ITAD continues our drive to integrate our industry-leading IT asset end-of-service tracking and reporting tools with major ITSM platforms," said Todd Zegers, vice president, ITAD, Commerce & Lifecycle Services. "While we continue to deliver detailed insight into scheduling, data sanitization, processing, remarketing and recycling results through our Client Portal, the ServiceNow integration means our mutual clients can manage, track, and view the full asset lifecycle from a single UI."

"The new Ingram Micro ITAD integration makes it possible for ServiceNow clients to simplify asset handoff at end-of-service, enhance visibility, and access disposition information for compliance and audit reporting," adds Avanish Sahai, Global VP, ISV and Technology Alliances at ServiceNow. "Combining IT service management with IT asset disposition is a natural extension for ServiceNow clients, so we're excited to make it available to our existing customers via the Store."

Visit the ServiceNow Store to get started.

About the ServiceNow Store

The ServiceNow Store is the exclusive source for Now Certified apps from ISV Technology Partners that complement and extend ServiceNow and accelerate time to value for customers.

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About Ingram Micro ITAD

Ingram Micro Commerce & Lifecycle Services' ITAD group is a leading worldwide provider of enterprise IT asset disposition (ITAD), lifecycle support services, onsite data destruction, IT asset repair and reuse, and e-waste recycling services. Our services and processes reduce the risk, cost, and complexity associated with securely managing IT assets throughout their lifecycle in compliance with environmental and data security regulations.

For more information about Ingram Micro ITAD services, visit http://www.ingrammicroservices.com/itad/.

About Ingram Micro Inc.

Ingram Micro helps businesses Realize the Promise of Technology™. It delivers a full spectrum of global technology and supply chain services to businesses around the world. Deep expertise in technology solutions, mobility, cloud and supply chain solutions enables its business partners to operate efficiently and successfully in the markets they serve. Unrivaled agility, deep market insights and the trust and dependability that come from decades of proven relationships all set Ingram Micro apart and ahead. Find more at www.ingrammicro.com.

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