

SOUTHWEST AIRLINES RANKED TOP AIRLINE ON FORBES AMERICA'S BEST EMPLOYERS FOR VETERANS LIST

DALLAS, June 7, 2024 /PRNewswire/ -- <u>Southwest Airlines Co.</u> (NYSE: LUV) announced its ranking as the top airline on <u>Forbes America's Best Employers for Veterans List</u>, which recognizes employers who create workplaces where former and current military members can thrive.

"We're proud to receive this honor as we strive to foster a workplace that our veterans, service members, and their families treasure every day," said <u>Lindsey Lang</u>, Vice President People at Southwest Airlines. "We appreciate each of our military service members who bring their valuable and unique skills to Southwest and are grateful for their service to our country and our airline."

Forbes partnered with market research firm Statista and surveyed 8,500 veterans (those who've served in the U.S. Armed Forces, the Reserves, or the National Guard) working for companies with more than 1,000 employees. Survey participants were asked if they would recommend their company or institution to friends and family and to rate their employer on criteria ranging from work responsibilities and salary to company image and the presence of support systems for military families. Respondents were also asked to evaluate other companies within their respective industries. The survey's data points were then tallied and put into a scoring system—and the 150 companies with the highest scores made the list.

Southwest[®] is committed to fostering a welcoming, supportive workplace where every Employee, including those transitioning from the military to civilian life, feels empowered to create a career that fits their goals and lifestyle.

Join the carrier's <u>Military Talent Community</u> to hear veteran Employees' stories about what it means for them to have a career with Heart.

ABOUT SOUTHWEST AIRLINES CO.

Southwest Airlines Co. operates one of the world's most admired and awarded airlines, offering its one-of-a-kind value and Hospitality at more than 115 airports¹ across 11 countries. Southwest took flight in 1971 to democratize the sky through friendly, reliable, and low-cost air travel and now carries more air travelers flying nonstop within the United States than any other airline⁴. Based in Dallas and famous for an Employee-first corporate Culture, Southwest maintains an unprecedented record of no involuntary furloughs or layoffs in its history. By empowering its more than 74,000² People to deliver unparalleled Hospitality, the maverick airline cherishes a passionate loyalty among more than 137 million Customers carried in 2023. That formula for success brought industry-leading prosperity and 47 consecutive years³ of profitability for Southwest Shareholders (NYSE: LUV). Southwest leverages a unique legacy and mission to serve communities around the world including harnessing the power of its People and Purpose to put communities at the Heart of its

success. Learn more by visiting <u>Southwest.com/citizenship</u>. As the airline with Heart, Southwest has set a goal to work toward achieving net zero carbon emissions by 2050⁴. Southwest has also set near-term targets and a three-pillar strategy to achieve its environmental goals. Learn more by visiting <u>Southwest.com/planet</u>.

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SOURCE Southwest Airlines Co.

¹Based on U.S. Dept. of Transportation quarterly Airline Origin & Destination Survey since Q1 2021

²Fulltime-equivalent active Employees

³1973-2019 annual profitability

⁴Southwest's net zero by 2050 goal includes Scope 1, Scope 2, and Scope 3 Category 3 emissions only and excludes any emissions associated with non-fuel products and services, such as inflight service items.