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SOUTHWEST AIRLINES FLIGHT ATTENDANTS RATIFY NEW CONTRACT

DALLAS, April 24, 2024 /PRNewswire/ -- [Southwest Airlines Co.](#) (NYSE: LUV) announced today that its Flight Attendants, represented by the Transport Workers Union Local 556, voted in favor of a new collective bargaining agreement. In addition to industry-leading compensation increases, the new agreement incorporates refined on-call scheduling for Southwest Airlines® Flight Attendants and other quality-of-life enhancements, including Company-paid maternity and parental leaves.

"Our Flight Attendants embody Southwest's legendary Hospitality as they take care of our Customers and keep them safe throughout their travels," said [Adam Carlisle](#), Vice President Labor Relations at Southwest Airlines. "This agreement rewards our Flight Attendants and includes provisions that strengthen Southwest's operation."

The contract covering nearly 20,000 Southwest® Flight Attendants becomes amendable in 2028.

Since October 2022, 11 union-represented workgroups at the airline have ratified new agreements:

- Appearance Technicians
- Customer Service Agents, Customer Representatives, and Source of Support Representatives
- Dispatchers
- Facilities Maintenance Technicians
- Flight Attendants
- Flight Instructors
- Material Specialists
- Mechanics and Related Employees
- Meteorologists
- Pilots
- Ramp, Provisioning, Operations, and Cargo Agents

ABOUT SOUTHWEST AIRLINES CO.

[Southwest Airlines Co.](#) operates one of the world's most admired and awarded airlines, offering its one-of-a-kind value and Hospitality at 121 airports across 11 countries. Southwest took flight in 1971 to democratize the sky through friendly, reliable, and low-cost air travel and now carries more air travelers flying nonstop within the United States than any other airline¹. Based in Dallas and famous for an Employee-first corporate Culture, Southwest maintains an unprecedented record of no involuntary furloughs or layoffs in its history. By empowering its nearly 75,000² People to deliver unparalleled Hospitality, the maverick airline cherishes a passionate loyalty among more than 137 million Customers carried in 2023. That formula for success brought industry-leading prosperity and 47 consecutive years³ of profitability for Southwest Shareholders (NYSE: LUV). Southwest

leverages a unique legacy and mission to serve communities around the world including harnessing the power of its People and Purpose to put communities at the Heart of its success. Learn more by visiting [Southwest.com/citizenship](https://southwest.com/citizenship). As the airline with Heart, Southwest has set a goal to work toward achieving net zero carbon emissions by 2050. Southwest has also set near-term targets and a three-pillar strategy to achieve its environmental goals. Learn more by visiting [Southwest.com/planet](https://southwest.com/planet).

¹*Based on U.S. Dept. of Transportation quarterly Airline Origin & Destination Survey since Q1 2021*

²*Fulltime-equivalent active Employees*

³*1973-2019 annual profitability*

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