

SOUTHWEST AIRLINES LAUNCHES LIMITED-TIME COMPANION PASS OFFER

Rapid Rewards Members who register, book, and fly can earn a limited-time, promotional Companion Pass for travel between January 8 and March 8, 2024

DALLAS, Aug. 28, 2023 /PRNewswire/ -- Southwest Airlines Co. (NYSE: LUV) today launches a special promotional Companion Pass[®] offer for Rapid Rewards[®] Members ready to take flight with a family member, friend, or loved one. Qualifying Customers can designate their Companion and travel with the Companion Pass which is valid for unlimited usage from January 8 through March 8, 2024.¹

To qualify, Rapid Rewards Members must:

- 1. Register for the promotion and purchase a Southwest[®] revenue flight (one round trip or two one-ways), starting today through August 30, 2023;
- 2. Travel by September 30, 2023; and
- 3. Designate a Companion to fly for free (does not include taxes and fees from \$5.60 one-way) with them from January 8 through March 8, 2024.

The Companion Pass allows Rapid Rewards Members to designate one person to fly with them, free of airline charges (does not include taxes and fees from \$5.60 one-way) **every time** the Customer purchases or redeems points for a flight.

"The Companion Pass is one of the most coveted airline perks in the industry, rewarding Customers for being part of our Rapid Rewards loyalty program," said <u>Jonathan Clarkson</u>, Vice President Marketing at Southwest Airlines[®]. "As the airline with Heart, we want our Customers to feel appreciated for flying with Southwest, and what better way to do that than to offer the opportunity to travel and share experiences with a Companion."

Visit Southwest.com for the full list of terms and conditions.¹

Join Rapid Rewards

The Southwest Rapid Rewards program is designed around a simple concept—make earning reward flights faster and easier. With Rapid Rewards, every seat is a reward seat, there are no blackout dates, and points don't expire. Customers can create an account to become a Rapid Rewards Member at **Southwest.com**.

RAPID REWARDS PROMO TERMS & CONDITIONS

¹ Register for this promotion, then book one round trip or two one-way qualifying Southwest flights between 8:00 a.m. CDT on August 28, 2023 and 11:59 p.m. CDT on August 30, 2023 (the "Booking Period") for travel from August 28, 2023 through September 30, 2023 (the "Promotion Period"), and fly during the Promotion Period to earn a promotional Companion Pass valid for use between January 8, 2024 and March 8, 2024. To register for this promotion, you will need to provide your Southwest Rapid Rewards account number at the

time of registration. If you do not have a Rapid Rewards account number, you may register for an account by going online to **Southwest.com/rapidrewards** to become a Member. Rapid Rewards accounts are free. Member must register for this promotion, then book a qualifying Southwest flight during the Booking Period, and then fly during the Promotion Period. Registration must be completed prior to booking and commencement of travel. Valid on new qualifying revenue flights booked during the Booking Period and flown within the Promotion Period. Qualifying revenue flights include flights paid entirely with dollars, Southwest LUV Vouchers®, gift cards, or travel funds, and with no portion of the purchase price paid for with Rapid Rewards points. Member's qualifying flight must be booked through Southwest Airlines during the Booking Period for travel that must be completed during the Promotion Period. Member's Rapid Rewards account number must be entered at the time of booking Member's qualifying flight to earn a promotional Companion Pass valid for use between January 8, 2024 and March 8, 2024. A qualifying one-way flight for this promotion is a one-way revenue flight on Southwest Airlines from an origin city to a destination city, including any intermediate stops and/or connections on Southwest Airlines flown by the same Member. A qualifying round trip flight for this promotion is a round trip revenue flight on Southwest Airlines from an origin city to a destination city and back to the originating airport or carrier-recognized co-terminal flown by the same Member. Valid on new reservations booked during the Booking Period. Travel booked or flown prior to registration for this promotion is not eligible for this promotional Companion Pass offer. Companion Pass, charter flights, reward and group travel, and Southwest Vacations® packages do not qualify as one-way or round trip revenue flights for this promotion. Changes made to any itinerary after purchase of a one-way or round trip revenue flight may eliminate qualification for this promotion. The promotional Companion Pass is valid from January 8, 2024 to March 8, 2024 and allows you to designate one person to fly with you free of airline charges (does not include taxes and fees from \$5.60 one-way) on flights purchased by you between January 8, 2024 and March 8, 2024 booked through Southwest, and flown between January 8, 2024 and March 8, 2024. From January 8 through March 8, 2024, Members can book their flights using Rapid Rewards points. No Rapid Rewards points or tier or Companion Pass qualifying points will be awarded for flights taken by the Companion when flying on a promotional Companion Pass or Companion Pass reservation. You may change your designated Companion up to three times while you have promotional Companion Pass. If you earn Companion Pass in 2024 by earning 135,000 Companion Pass qualifying points or flying 100 qualifying flights, any changes to your designated Companion during the time you have a promotional Companion Pass will reduce the number of changes you can make to your designated Companion in the 2024 calendar year. For example, if you earn a promotional Companion Pass through this promotion, change your designated Companion twice during the validity period for promotional Companion Pass, and later in 2024 earn Companion Pass, you would only be able to change your designated Companion one more time in 2024. Companion Pass is non-transferable. All Rapid Rewards rules and regulations apply and can be found at **Southwest.com/rrterms**. Southwest reserves the right to amend, suspend, or change the Rapid Rewards program and/or Rapid Rewards program rules at any time without notice. Rapid Rewards Members do not acquire property rights in accrued points. The number of points needed for a particular Southwest flight is set by Southwest and will vary depending on destination, time, day of travel, demand, fare type, point redemption rate, and other factors, and is subject to change at any time until the booking is confirmed. 2023 Southwest Airlines Co.

ABOUT SOUTHWEST AIRLINES CO.

<u>Southwest Airlines Co.</u> operates one of the world's most admired and awarded airlines, offering its one-of-a-kind value and Hospitality at 121 airports across 11 countries. Southwest took flight in 1971 to democratize the sky through friendly, reliable, and low-cost

air travel and now carries more air travelers flying nonstop within the United States than any other airline². Based in Dallas and famous for an Employee-first corporate Culture, Southwest maintains an unprecedented record of no involuntary furloughs or layoffs in its history. By empowering its more than 71,000³ People to deliver unparalleled Hospitality, the maverick airline cherishes a passionate loyalty among more than 126 million Customers carried in 2022. That formula for success brought industry-leading prosperity and 47 consecutive years⁴ of profitability for Southwest Shareholders (NYSE: LUV). Southwest leverages a unique legacy and mission to serve communities around the world including harnessing the power of its People and Purpose to put communities at the Heart of its success. Learn more by visiting Southwest.com/citizenship. As the airline with Heart, Southwest has set a goal to work toward achieving net zero carbon emissions by 2050. Southwest has also set near-term targets and a four-pillar strategy to achieve its environmental sustainability goals. Learn more by visiting Southwest.com/planet.

- 2) U.S. Dept. of Transportation most recent reporting of domestic originating passengers boarded
- 3) Fulltime-equivalent active Employees
- 4) 1973-2019 annual profitability

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