

SOUTHWEST AIRLINES ONCE AGAIN RANKED AMONG FORBES' BEST EMPLOYERS IN AMERICA

Carrier named one of the Top 100 Companies in the nation

DALLAS, Feb. 18, 2022 /PRNewswire/ -- <u>Southwest Airlines Co.</u> (NYSE: LUV) ("the Company") is proud to be named one of Forbes' 2022 America's Best Employers. The Dallas-based carrier ranks among the top 100 companies in the Large Employer category. This is the seventh year Southwest has made <u>the list</u>.

"Our People are our greatest source of strength and success, and this honor reflects their dedication to providing outstanding Hospitality to our Employees and Customers," said Elizabeth Bryant, Senior Vice President of People, Learning, & Development for Southwest Airlines. "This year more than ever, we're thrilled with our recognition as one of 'America's Best Employers,' and proud to continue putting our People first. We look forward to sharing this commitment as we welcome new Southwest Cohearts to the Company."

Forbes partnered with Statista to select 2022 America's Best Employers through an independent survey from a sample of more than 60,000 American employees working for large or midsize companies. Survey participants were asked to anonymously rate their willingness to recommend their own employers to friends and family. Employee evaluations also included other employers in their respective industries that stood out either positively or negatively. The survey has been conducted on companies across 25 industry sectors employing more than 1,000 employees in the United States.

Southwest Airlines is dedicated to attracting prospective candidates and retaining its current People—keeping this focus at the forefront of everything it does. It is all about a career with Heart and Purpose. <u>Join the carrier's Talent Community</u> to stay up to date on job opportunities from the Company with Heart.

ABOUT SOUTHWEST AIRLINES CO.

Southwest Airlines Co. operates one of the world's most admired and awarded airlines, offering its one-of-a-kind value and Hospitality at 121 airports across 11 countries. Celebrating its 50th Anniversary in 2021, Southwest took flight in 1971 to democratize the sky through friendly, reliable, and low-cost air travel and now carries more air travelers flying nonstop within the United States than any other airline¹. Based in Dallas and famous for an Employee-first corporate Culture, Southwest maintains an unprecedented record of no involuntary furloughs or layoffs in its history. By empowering its more than 55,000² People to deliver unparalleled Hospitality, the maverick airline cherishes a passionate loyalty among as many as 130 million Customers carried a year. That formula for success brought industry-leading prosperity and 47 consecutive years³ of profitability for Southwest Shareholders (NYSE: LUV). Southwest continues to develop tangible steps toward an environmental sustainability goal of achieving carbon neutrality by 2050, including offering an opportunity

for Customers to contribute toward helping Southwest offset its carbon emissions. For more information, please visit <u>Southwest.com/wannaoffsetcarbon</u>. Learn more at <u>Southwest.com/citizenship</u> about how Southwest Airlines leverages a unique legacy and mission to serve communities around the world.

- 1) U.S. Dept. of Transportation most recent reporting of domestic originating passengers boarded
- 2) fulltime-equivalent active Employees
- 3) 1973-2019 annual profitability

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