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Southwest Airlines Cargo Receives Highest Honor for Air Cargo Excellence

Air Cargo World Names Southwest Airlines Diamond Award Winner

DALLAS, March 10 /PRNewswire-FirstCall/ -- Southwest Airlines Cargo was recognized as the top airline in the world in Air Cargo World's annual Air Cargo Excellence (ACE) Survey released today. Rated against 84 airlines, Southwest Airlines (NYSE: LUV) earned the highest overall airline score, led all airlines in the Performance and Value categories, and received the highest honor, the Diamond Award. The Air Cargo Excellence Survey, established five years ago and published annually by *Air Cargo World*, acknowledged Southwest Airlines Cargo for achievements in air cargo excellence in four key areas: Customer Service, Performance, Information Technology, and Value.

"Customers rely on our Southwest Airlines Cargo Employees to deliver," said Matt Buckley, Senior Director of Southwest Airlines Cargo. "We appreciate that our dedication to excellence continues to be recognized."

The ACE rankings are based on a survey conducted by Air Cargo World of more than 300 members of the airline and freight forwarding industries. Southwest Airlines Cargo is proud to serve more than 70 cities and have more than 200 million pounds of available cargo lift per month.

www.swacargo.com

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