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IAM District 142 Ratifies Tentative Agreement With Southwest Airlines

DALLAS, June 23 /PRNewswire-FirstCall/ -- Southwest Airlines is pleased to announce that its Customer Support and Services and airport Customer Service Employees represented by the International Association of Machinists (IAM) and Aerospace Workers District 142, voted to ratify the tentative, four-year contract both parties reached last month. The new contract is active through October 31, 2012.

"Customer Service is in our DNA," said Mike Van de Ven, Executive Vice President and Chief Operating Officer for Southwest Airlines. "Our hard working Customer Support and Services Representatives in the call centers and our airport Customer Service Agents provide outstanding service each day. I'm also proud of the Negotiating Teams for their nine months of effort and for delivering this contract during challenging economic times."

IAM represents more than 5,300 Southwest Airlines Employees.

Southwest Airlines (NYSE: LUV), the nation's largest carrier in terms of domestic passengers enplaned, currently serves 65 cities in 33 states. Based in Dallas, Southwest operates more than 3,300 flights a day and has more than 35,000 Employees systemwide.

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SOURCE Southwest Airlines