

September 11, 2008



# **Update: Southwest Airlines Continues Preparation for Hurricane Ike With Plans to Halt Flights in Corpus Christi; Harlingen; and Houston**

## **Airline Offers Relief to Customers Affected by the Storm and Continues to Monitor its Austin and San Antonio Operations**

DALLAS, Sept. 11 /PRNewswire-FirstCall/ -- Southwest Airlines (NYSE: LUV) will not operate flights to and from Corpus Christi International Airport and Valley International Airport in Harlingen on Friday, Sept. 12, and Saturday, Sept. 13 as a result of the predicted severe weather from Hurricane Ike. Southwest Airlines also will suspend its Houston Hobby operations at 9 a.m. CT on Friday, Sept. 12. The airline's plans to resume service to and from Corpus Christi, Harlingen, and Houston will depend upon the status of airport security personnel, facilities, and services. Southwest is closely monitoring Hurricane Ike and will announce any additional changes to its operation as the storm progresses.

Southwest strongly encourages travelers to contact Southwest Reservations at (800) 435-9792 or look for updated travel advisories at <http://www.southwest.com> before checking in online for a flight or proceeding to the airport. Customers can also copy and paste the following link into a web browser for direct access to Southwest's travel advisory page: [http://www.southwest.com/content/travel\\_center/travel\\_advisory\\_0040.html?ref=wthr](http://www.southwest.com/content/travel_center/travel_advisory_0040.html?ref=wthr).

Southwest Airlines Customers holding reservations for travel to and from Austin, Corpus Christi, Harlingen, Houston Hobby, or San Antonio from Noon Central Time on Wednesday, Sept. 10, through the close of business Monday, Sept. 15 may change their travel plans and rebook in their original class of service or travel standby (within 14 days of their original date of travel between the original city-pairs and in accordance with our accommodation procedures) without paying any additional charge.

Also, Customers holding reservations for a flight that is cancelled to and from Corpus Christi, Harlingen, or Houston Hobby may request a refund for any unused ticket/travel itinerary.

Southwest Airlines is doing its best to take care of Customers' air travel needs and to keep Customers and Employees safe during the storm. The airline invites Customers to visit [southwest.com](http://southwest.com) to receive the latest information regarding a flight. Southwest also encourages Ticketless Travel Customers to visit the Travel Center on [southwest.com](http://southwest.com) to cancel, change, and/or rebook their flight reservations. All ticketed Customers may contact Reservations (1-800-435-9792) for additional assistance. For specific airport information including number of daily departures and number of Employees, please visit <http://www.swamedia.com>.

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