## Servis1st Bank

## ServisFirst Bancshares, Inc.

 NYSE: SFBSNovember 2023

## Forward-Looking Statements

- Statements in this press release that are not historical facts, including, but not limited to, statements concerning future operations, results or performance, are hereby identified as "forward-looking statements" for the purpose of the safe harbor provided by Section 21E of the Securities Exchange Act of "1934 and Section 27A of the Securities Act of 1933. The words "believe," "expect," "anticipate," "project," "plan," "intend," "will," "could," "would," "might" and similar expressions often signify forward-looking statements. Such statements involve inherent risks and uncertainties. ServisFirst Bancshares, Inc. cautions that such forward-looking statements, wherever they occur in this press release or in other statements attributable to ServisFirst Bancshares, Inc., are necessarily estimates reflecting the judgment of ServisFirst Bancshares, Inc.'s senior management and involve a number of risks and uncertainties that could cause actual results to differ materially from those suggested by the forward-looking statements. Such forward-looking statements should, therefore, be considered in light of various factors that could affect the accuracy of such forward-looking statements, including, but not limited to: the global health and economic crisis precipitated by the COVID-19 outbreak; general economic conditions, especially in the credit markets and in the Southeast; the performance of the capital markets; changes in interest rates, yield curves and interest rate spread relationships, including in light of the continuing high rate of domestic inflation; changes in accounting and tax principles, policies or guidelines; changes in legislation or regulatory requirements; changes in our loan portfolio and the deposit base; economic crisis and associated credit issues in industries most impacted by the COVID-19 outbreak; possible changes in laws and regulations and governmental monetary and fiscal policies, including, but not limited to, economic measures intended to curb rising inflation; the cost and other effects of legal and administrative cases and similar contingencies; possible changes in the creditworthiness of customers and the possible impairment of the collectability of loans and the value of collateral; the effect of natural disasters, such as hurricanes and tornados, in our geographic markets; and increased competition from both banks and non-bank financial institutions. The foregoing list of factors is not exhaustive. For discussion of these and other risks that may cause actual results to differ from expectations, please refer to "Cautionary Note Regarding Forward-looking Statements" and "Risk Factors" in our most recent Annual Report on Form 10-K, in our Quarterly Reports on Form 10-Q, and our other SEC filings. If one or more of the factors affecting our forward-looking information and statements proves incorrect, then our actual results, performance or achievements could differ materially from those expressed in, or implied by, forward-looking information and statements contained herein. Accordingly, you should not place undue reliance on any forward-looking statements, which speak only as of the date made. ServisFirst Bancshares, Inc. assumes no obligation to update or revise any forward-looking statements that are made from time to time.
- Non-GAAP Financial Measures - This presentation includes non-GAAP financial measures. Information about any such non-GAAP financial measures, including a reconciliation of those measures to GAAP, can be found in the presentation.


## ServisFirst at a Glance

## Overview

- Founded in 2005 in Birmingham, AL
- Single bank BHC

High-Performing Metropolitan Commercial Bank

- Total Assets ${ }^{(1)}$ : $\$ 16.04$ billion
- Stockholders' Equity ${ }^{(1)}$ : $\$ 1.40$ billion
- ROAA ${ }^{(2)}$ : $1.50 \%$
- Efficiency Ratio ${ }^{(2)}$ : 36.05\%

High Growth Coupled with Pristine Credit Metrics (3)

- Gross Loans CAGR: 15\% NPAs / assets ${ }^{(1)}$ : 0.15\%
- Total Deposits CAGR: 14\%
- NPLs / loans ${ }^{(1)}$ : 0.19\%
- Net Income for Common CAGR: 22\%
- Diluted EPS CAGR: 22\%


## Our Business Strategy

- Simple business model
- Loans and deposits are primary drivers, not ancillary services
- Limited branch footprint
- Technology provides efficiency
- Big bank products and bankers
- With the style of service and delivery of a community bank
- Core deposit focus coupled with C\&I lending emphasis
- Scalable, decentralized business model
- Regional CEOs drive revenue
- Opportunistic expansion, attractive geographies
- Teams of the best bankers in each metropolitan market
- Disciplined growth company that sets high standards for performance


## Opportunistic Expansion

- Identify great bankers in attractive markets
- Focus on people as opposed to places
- Target minimum of $\$ 300$ million in assets within 3 years
- Best bankers in growing markets
- Market strategies
- Regional CEOs execute simple business model
- Back office support and risk management infrastructure
- Non-legal board of directors comprised of key business people
- Provide professional banking services to mid-market commercial customers that have been neglected or pushed down to branch personnel by national and other larger regional banks
- Opportunistic future expansion
- Southern markets, metropolitan focus
- Draw on expertise of industry contacts


## Milestones

- Founded in May 2005 with initial capital raise of $\mathbf{\$ 3 5}$ million
- Reached profitability during the fourth quarter of 2005 and have been profitable
every quarter since

> Founded in



August '06: September '08: Huntsville, AL Dothan, AL

April'11:
Pensacola, FL

May '14: Initial Public Offering

March '22:
Panama City, FL LPO
May '14:
Initial Public Offering


May '22:
Piedmont, NC LPO

- April'23:

Virginia Beach, VA
$\square$


- Achieved total asset milestones of $\mathbf{\$ 1}$ billion in 2008, $\mathbf{\$ 2}$ billion in 2011, $\mathbf{\$ 3}$ billion in 2013, $\$ 4$ billion in 2014, $\$ 5$ billion in 2015, $\$ 6$ billion in 2016, $\$ 7$ billion in 2017, $\$ 8$ billion in 2018, $\$ 9$ billion in 2019, $\$ 11$ billion in 2020, $\$ 15$ billion in 2021, and \$16 billion in 2023


## Consistently Building Shareholder Value

- Tangible Book Value has increased year/year by a minimum of 10\% every year since the bank opened in 2005 (17-year CAGR $\left.{ }^{(1)}=17 \%\right)$
- Stock price has increased by more than $4,100 \%{ }^{(2)}$ since initial capital raise in 2005 ( 17 -year CAGR ${ }^{(1)}=\mathbf{2 4 \%}$ )
- Dividend has increased each year since going public in 2014


Annual Dividend Per Share


Tangible Book Value Per Share

## Our Footprint

Servis 1st Bank


## Our Regions

| Region ${ }^{(1)}$ | Total Offices ${ }^{(2)}$ | Total MSA Deposits ${ }^{(3)}$ (\$ in billions) | Market Share ${ }^{(3)}$ (\%) |
| :---: | :---: | :---: | :---: |
| Alabama |  |  |  |
| Birmingham-Hoover | 3 | 47.0 | 8.7 |
| Dothan | 2 | 4.2 | 21.2 |
| Huntsville | 2 | 10.3 | 10.7 |
| Mobile | 3 | 16.7 | 5.5 |
| Montgomery | 2 | 11.1 | 16.2 |
| Florida |  |  |  |
| Crestview-Fort Walton Beach-Destin | 1 | 8.7 | 1.1 |
| North Port-Sarasota-Bradenton ${ }^{(4)}$ | 2 | 29.9 | 1.9 |
| Orlando-Kissimmee-Sanford | 1 | 72.9 | 0.1 |
| Panama City | 1 | 4.7 | 2.4 |
| Pensacola-Ferry Pass-Brent | 2 | 9.4 | 6.3 |
| Tallahassee (6) | 2 | 9.5 | . 6 |
| Tampa-St. Petersburg-Clearwater | 1 | 123.9 | 0.3 |
| Georgia |  |  |  |
| Atlanta-Sandy Springs-Roswell | 2 | 237.1 | 0.4 |
| Columbus | 1 | 8.8 | 0.3 |
| North Carolina |  |  |  |
| Charlotte-Concord-Gastonia (5) | 2 | 382.3 | 0 |
| Asheville | 1 | 11.5 | 0 |
| South Carolina |  |  |  |
| Charleston-North Charleston | 2 | 22.7 | 1.8 |
| Tennessee |  |  |  |
| Nashville-Davidson-Murfreesboro-Franklin | 1 | 92.7 | 0.7 |
| Virginia Beach |  |  |  |
| Virginia Beach-Norfolk-Newport News | 1 | 33.3 | 0 |
| Total | 32 | 1,137 |  |

[^0]
## Our Business Model

- "Loan making and deposit taking"
- Traditional commercial banking services
- No emphasis on non-traditional business lines
- Culture of cost control
- "Branch light," with \$453.2 million average deposits per banking center
- Leverage technology and centralized infrastructure
- Headcount focused on production and risk management
- Key products; including remote deposit capture (67\% of checks deposited in 2023 have been via remote deposit capture and mobile deposit), cash management, remote currency manager
- Outsource selected functions
- C\&I and Owner Occupied CRE lending expertise
- 44\% of gross loans
- Target customers: privately held businesses $\mathbf{\$ 2}$ to $\mathbf{\$ 2 5 0}$ million in annual sales, professionals, affluent consumers


## Scalable, Decentralized Structure

- Local decision-making
- Emphasize local decision-making to drive customer revenue
- Centralized, uniform risk management and support
- Conservative local lending authorities, covers most lending decisions
- Geographic organizational structure (as opposed to line of business structure)
- Regional CEOs empowered and held accountable
- Utilize stock based compensation to align goals
- Top-down sales culture
- Senior management actively involved in customer acquisition


## Capacity For Growth

- Potential for significant growth in both loan and deposit book size of current calling officers
- Approximately 94\% of the bank's loan book is managed by approximately 50\% of the bank's calling officers and approximately $95 \%$ of the bank's deposits is managed by approximately 50\% of the bank's calling officers
- Average outstanding loan balances per officer as of 9/30/23 was $\$ 83$ million and average deposit balances per officer was $\$ 96$ million
- Strive for a minimum of $\mathbf{\$ 7 5}$ million in outstanding loans and deposits for every calling officer, resulting in approximately $\$ 4.9$ billion in potential additional loan balances and \$5.1 billion in potential additional deposits balances
- Approximately 31\% of calling officers manage loan books in excess of \$75 million while $33 \%$ of calling officers manage deposit books in excess of $\$ 75$ million
- Focused on identifying motivated, customer service oriented bankers
- Regularly meet with potential new bankers
- Sustainable growth achieved through exceptional customer service which builds client loyalty and leads to customer referrals


## Risk Management

- Manage risk centrally while delivering products and services by each Regional Bank
- Centralized/Consistent: operations, compliance, risk, accounting, audit, information technology, and credit administration
- Investing resources in Risk Management Group
- Hired CRO in 2017; implemented enterprise risk management program
- Invested in new technologies (BSA, information security, credit administration)
- Enhanced staff and resources for risk, compliance, BSA, and credit administration
- Increased scope of internal audits and independent loan reviews
- Management committees identify, monitor, and mitigate risks across enterprise
- Healthy Regulatory relations
- Independent loan portfolio stress testing performed regularly
- Correspondent Banking Division provides additional stable funding source


## Risk Management

## Credit Process

- Lending focuses on middle market clients with Regional CEO and credit officers approving secured loan relationship up to $\$ 5 \mathrm{MM}$; relationships greater than \$5MM are approved by the CCO and/or members of executive management
- Centralized monitoring of ABL relationships greater than \$2MM and centralized monitoring of commercial construction projects greater than \$3MM
- Independent loan review examines $35 \%$ of the committed balances annually to affirm risk rating accuracy and proper documentation
- The top three industry exposures as of 9/30/23 are: Real Estate (36\%), Service Industry (11\%) and Retail (9\%).
- The top three C\&I and C\&I OOCRE portfolio industries are: Retail (17\%), Manufacturing (10\%), and Health Care (9\%). C\&I and C\&I OOCRE loans account for $44 \%$ of the total Ioan portfolio


## Risk Management

## Credit Process

- The Bank does not lead any Share National Credits (SNCs); the Bank does participate in 8 relationships that are classified as SNCs with current balances of $\$ 98 \mathrm{MM}$ as of 9/30/23
- As of 9/30/23, CRE as a percent of capital was $312 \%$ and AD\&C as a percent of capital was 91\%
- Approximately 87\% of the Bank's CRE loans are located in Bank's seven state footprint
- As of 9/30/23, variable rate loans account for $41 \%$ of the loan portfolio
- 76.0\% of variable rate loans have a floor and the average floor rate is 4.93\%
- The Bank's average net credit loss during the Great Recession ${ }^{(1)}$ was 52 basis points compared to a peer ${ }^{(2)}$ average of 121 basis points


## Correspondent Banking Footprint

| Date | \# of <br> Relationships | Deposits (Non <br> Interest Bearing) | Deposits (Interest <br> Bearing) | Fed Funds <br> Purchased | Total Balance <br> (\$000s) |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $9 / 30 / 2023$ | 363 | $\$ 250,212$ | $\$ 511,439$ | $\$ 1,310,289$ | $2,071,940$ |
| $6 / 30 / 2023$ | 360 | $\$ 246,612$ | $\$ 495,830$ | $\$ 1,102,936$ | $\$ 1,845,375$ |
| $3 / 31 / 2023$ | 348 | $\$ 212,644$ | $\$ 760,663$ | $\$ 1,266,303$ | $\$ 2,239,609$ |
| $12 / 31 / 2022$ | 346 | $\$ 352,286$ | $\$ 761,371$ | $\$ 1,353,798$ | $\$ 2,467,455$ |
| $9 / 30 / 2022$ | 337 | $\$ 622,473$ | $\$ 350,852$ | $\$ 1,466,322$ | $\$ 2,440,896$ |
| $6 / 30 / 2022$ | 336 | $\$ 1,340,011$ | $\$ 331,369$ | $\$ 1,389,167$ | $\$ 3,060,548$ |
| $3 / 31 / 2022$ | 333 | $\$ 1,709,969$ | $\$ 405,861$ | $\$ 1,639,238$ | $\$ 3,755,068$ |

## Our Management Team

## Thomas A. Broughton, III <br> President and Chief Executive Officer

- Previously President and CEO of First Commercial Bank (acquired by Synovus Financial, 1992); subsequently, regional CEO for Synovus
- American Banker's 2009 Community Banker of the Year


## William M. Foshee EVP and Chief Financial Officer

- Previously Chief Financial Officer of Heritage Financial Holding Corporation
- Certified public accountant


## Rodney E. Rushing EVP and Chief Operating Officer

- Previously Executive Vice President of Correspondent Banking, BBVACompass


## Henry F. Abbott <br> SVP and Chief Credit Officer

- Previously Senior Vice President and Chief Credit Officer of the Correspondent Banking Division, ServisFirst Bank


## Kirk P. Pressley EVP of Strategic Planning

- Previously Chief Financial Officer of BBVA USA
- Certified public accountant


## Our Regions

## Andrew N. Kattos

EVP and Regional CEO Huntsville

- Previously EVP/Senior Lender for First Commercial Bank


## Rex D. McKinney

## EVP and Regional CEO Northwest Florida

- Previously EVP/Senior Commercial Lender for First American Bank/Coastal Bank and Trust (Synovus)


## Thomas G. Trouche

 EVP and Regional CEO Charleston- Previously Executive Vice President Coastal Division for First Citizens Bank


## G. Carlton Barker

## EVP and Regional CEO Montgomery

- Previously Group President for Regions Bank Southeast Alabama Bank Group


## W. Bibb Lamar EVP and Regional CEO Mobile

- Previously CEO of BankTrust for over 20 years


## J. Harold Clemmer EVP and Regional CEO Atlanta

- Previously President of Fifth Third Bank Tennessee and Fifth Third Bank Georgia


## Rick Manley

## EVP and Regional CEO Piedmont

- Previously Mid Atlantic President for First Horizon Bank


## B. Harrison Morris

## EVP and Regional CEO Dothan

- Previously Market President of

Wachovia's operation in Dothan

## Bradford A. Vieira EVP and Regional CEO Nashville

- Previously SVP and Commercial Banking Manager at ServisFirst Bank


## Gregory W. Bryant

EVP and Regional CEO West Central Florida

- Previously President and CEO of Bay Cities Bank in Tampa Bay


## Financial Results

## Income Growth

- Rare combination of balance sheet growth and earnings power
- EPS growth includes impact of $\$ 55.1$ million of common stock issued in five private placements as we entered new markets prior to our initial public offering (IPO) and $\$ 56.9$ million from the IPO




## Balance Sheet Makeup

- Primary focus on building core deposits, highlighted by non-interest bearing accounts and non-reliance on CDs
- C\&l lending expertise within a well balanced loan portfolio


Deposit Mix ${ }^{(1)}$
3.84\% Cost of Interest Bearing Deposits ${ }^{(2)}$


## Loan Growth by Type

| Dollars in Thousands Loan Type | 12/31/2022 |  | 9/30/2023 |  | YTD Growth by Loan Type |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Commercial, Financial and Agricultural | \$ | 3,145,317 | \$ | 2,890,535 | \$ | $(254,782)$ |
| Real Estate - Construction | \$ | 1,532,388 | \$ | 1,509,937 | \$ | $(22,451)$ |
| Real Estate - Mortgage: |  |  |  |  |  |  |
| Owner-Occupied Commercial | \$ | 2,199,280 | \$ | 2,237,684 | \$ | 38,404 |
| 1-4 Family Mortgage | \$ | 1,146,831 | \$ | 1,170,099 | \$ | 23,268 |
| Other Mortgage | \$ | 3,597,750 | \$ | 3,766,124 | \$ | 168,374 |
| Subtotal: Real Estate - Mortgage | \$ | 6,943,861 | \$ | 7,173,907 | \$ | 230,046 |
| Consumer | \$ | 66,402 | \$ | 66,751 | \$ | 349 |
| Total Loans | \$ | 11,687,968 | \$ | 11,641,130 | \$ | $(46,838)$ |

## Credit Trends

| Commercial Real Estate Trends |  |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Year Ended December 31, |  |  |  |  |  | Current Year |  |  |  |  |
| (In Thousands) | 2018 | 2019 | 2020 | 2021 | 2022 | 3/31/2023 | 6/30/2023 |  | 9/30/2023 |  |
| 1-4 Family Construction Speculative | \$ 34,594 | \$ 47,809 | \$ 62,383 | \$ 74,811 | \$ 105,954 | \$ 114,050 | \$ | 103,842 | \$ | 107,625 |
| 1-4 Family Construction Sold | \$ 46,467 | \$ 56,105 | \$ 55,899 | \$ 96,144 | \$ 116,556 | \$ 114,124 | \$ | 89,730 |  | 95,173 |
| Resi Acquisition \& Development | \$ 24,542 | \$ 37,219 | \$ 50,777 | \$ 37,753 | \$ 35,530 | \$ 30,445 | \$ | 29,225 |  | 37,386 |
| Multifamily Permanent | \$ 160,981 | \$ 300,281 | \$ 316,372 | \$ 459,122 | \$ 869,483 | \$ 934,043 | \$ | 993,586 |  | 1,069,472 |
| Residential Lot Loans | \$ 26,222 | \$ 26,486 | \$ 36,179 | \$ 37,130 | \$ 51,816 | \$ 53,885 | \$ | 57,915 | \$ | 55,947 |
| Commercial Lots | \$ 43,610 | \$ 50,198 | \$ 51,195 | \$ 60,132 | \$ 50,717 | \$ 49,925 | \$ | 45,258 | \$ | 43,030 |
| Raw Land | \$ 50,111 | \$ 45,193 | \$ 54,793 | \$ 134,774 | \$ 164,932 | \$ 163,177 | \$ | 158,736 | \$ | 165,107 |
| Commercial Construction | \$ 307,645 | \$ 254,983 | \$ 282,389 | \$ 662,333 | \$ 1,006,883 | \$ 944,064 | \$ | 913,026 |  | 1,005,669 |
| Retail | \$ 207,309 | \$ 248,817 | \$ 304,858 | \$ 363,610 | \$ 537,466 | \$ 558,115 | \$ | 599,850 | \$ | 577,633 |
| Nursing Home or Assisted Living Facility | \$ 171,810 | \$ 252,780 | \$ 342,586 | \$ 363,410 | \$ 321,210 | \$ 294,001 | \$ | 284,664 | \$ | 283,456 |
| Office Building | \$ 204,368 | \$ 195,604 | \$ 260,982 | \$ 290,075 | \$ 384,209 | \$ 388,096 | \$ | 414,170 | \$ | 368,927 |
| Hotel or Motel | \$ 80,924 | \$ 101,054 | \$ 134,902 | \$ 259,986 | \$ 409,720 | \$ 410,368 | \$ | 413,367 | \$ | 430,690 |
| All Other CRE Income Property | \$ 380,822 | \$ 535,022 | \$ 643,979 | \$ 847,093 | \$ 978,145 | \$ 945,837 | \$ | 889,533 | \$ | 945,541 |
| Total CRE (Excluding O/O CRE) | \$1,739,405 | \$2,151,550 | \$ 2,597,292 | \$ 3,686,371 | \$ 5,032,620 | \$ 5,000,129 | \$ | 4,992,902 |  | 5,185,656 |
| Total Risk-Based Capital (Bank Level) | \$ 838,216 | \$ 962,616 | \$ 1,108,672 | \$ 1,303,623 | \$ 1,532,890 | \$ 1,578,412 | \$ | 1,620,914 | \$ | 1,661,703 |
| CRE as \% of Total Capital | 208\% | 224\% | 234\% | 283\% | 328\% | 317\% |  | 308\% |  | 312\% |
| Total Gross Loans | \$6,533,499 | \$7,261,451 | \$ 8,465,688 | \$ 9,653,984 | \$11,687,968 | \$11,629,802 |  | 11,604,894 |  | 11,641,130 |
| CRE as \% of Total Portfolio | 27\% | 30\% | 31\% | 39\% | 43\% | 43\% |  | 43\% |  | 45\% |
| CRE Owner Occupied | \$1,463,887 | \$1,588,148 | \$ 1,693,427 | \$ 1,874,103 | \$ 2,199,280 | \$ 2,243,436 | \$ | 2,294,002 | \$ | 2,237,684 |
| CRE OO as \% of Total Portfolio | 22\% | 22\% | 20\% | 20\% | 143\% | 142\% |  | 142\% |  | 135\% |
| CRE OO as \% of Total Capital | 175\% | 165\% | 153\% | 144\% | 19\% | 19\% |  | 20\% |  | 19\% |
| Acquisition, Development, \& Construction Trends |  |  |  |  |  |  |  |  |  |  |
| AD\&C | \$ 533,191 | \$ 517,992 | \$ 593,614 | \$ 1,103,076 | \$ 1,532,388 | \$ 1,469,670 | \$ | 1,397,732 | \$ | 1,509,937 |
| AD\&C as \% of Total Capital | 64\% | 54\% | 54\% | 85\% | 100\% | 93\% |  | 86\% |  | 91\% |
| AD\&C as \% of Total Portfolio | 8\% | 7\% | 7\% | 12\% | 13\% | 13\% |  | 12\% |  | 13\% |

## Credit Quality

- Strong loan growth while maintaining asset quality discipline



## Profitability Metrics

- Consistent earnings results and strong momentum



## Efficiency

- Our operating structure and business strategy enable efficient, profitable growth



## Interest Rate Risk Profile

Change in Net Interest Income
$\square$ Year $1 \square$ Year 2


| Scenario | Based on parallel shift in yield curve and a static balance sheet |
| :--- | :--- |
| Variable-Rate Loans | $41 \%$ of loans are variable rate |
| Deposit Mix | $20 \%$ of deposits are held in non-interest bearing demand deposit accounts |

## Our Regions: Centers for Continued Growth

- Birmingham, Alabama
- Key Industries: Metals manufacturing, finance, insurance, healthcare services and distribution
- Key Employers: Protective Life, Encompass Health, Vulcan Materials Company, AT\&T, American Cast Iron Pipe Company, Southern Company, Shipt, and University of Alabama at Birmingham
- Huntsville, Alabama
- Key Industries: U.S. government, aerospace/defense, commercial and university research
- Key Employers: U.S. Army/Redstone Arsenal, Boeing Company, NASA/Marshall Space Flight Center, Intergraph Corporation, ADTRAN, Northrop Grumman, Technicolor, SAIC, DirecTV, Lockheed Martin, and Toyota Motor Manufacturing
- Montgomery, Alabama
- Key Industries: U.S. and state government, U.S. Air Force , automotive manufacturing
- Key Employers: Maxwell Gunter Air Force Base, State of Alabama, Baptist Health Systems, Hyundai Motor Manufacturing, and MOBIS Alabama


## Our Regions: Centers for Continued Growth (cont.)

- Dothan, Alabama
- Key Industries: Agriculture, manufacturing, and healthcare services
- Key Employers: Southeast Health Medical Center, Wayne Farms, Southern Nuclear, Michelin Tire, Globe Motors, and AAA Cooper Transportation
- Northwest Florida
- Key Industries: Military, health services, medical technology industries, and tourism
- Key Employers: Eglin Air Force Base, Hurlburt Field, Pensacola Whiting Field, Pensacola Naval Air Station and Corry Station, Ascension Health System, Baptist Healthcare, West Florida Regional Hospital, University of West Florida, Ascend Performance Materials, Tyndall Air Force Base, Coastal Systems Station Naval Surface Warfare Center, Florida State University, Amazon, Tallahassee Memorial Healthcare, GE Wind Energy, St. Joe Company, Eastern Ship building Inc., and Berg Steel Pipe Corp
- Mobile, Alabama
- Key Industries: Aircraft assembly, aerospace, steel, ship building, maritime, construction, medicine, and manufacturing
- Key Employers: Port of Mobile, Infirmary Health Systems, Austal USA, Brookley Aeroplex, ThyssenKrupp, University of South Alabama, VT Mobile Aerospace, and EADS
- Nashville, Tennessee
- Key Industries: Healthcare, manufacturing, transportation, and technology
- Key Employers: HCA Holdings, Nissan North America, Dollar General Corporation, Asurion, and Community Health Systems


## Our Regions: Centers for Continued Growth (cont.) ${ }^{\text {Servis } 1 \text { st Bank' }}$

- Charleston, South Carolina
- Key Industries: Maritime, information technology, higher education, military, manufacturing, and tourism
- Key Employers: Joint Base Charleston, Medical University of South Carolina, Roper St. Francis Healthcare, Boeing Company, Robert Bosch LLC, Blackbaud, and SAIC
- Atlanta, Georgia
- Key Industries: Logistics, media, information technology, and entertainment
- Key Employers: Coca-Cola Company, Home Depot, Delta Air Lines, AT\&T Mobility, UPS, Newell-Rubbermaid, Cable News Network, and Cox Enterprises
- West Central Florida
- Key Industries: Defense, financial services, information technology, healthcare, transportation, grocery, manufacturing, and tourism
- Key Employers: Baycare Health System, University of South Florida, Tech Data, Raymond James Financial, Jabil Circuit, HSN, WellCare Health Plans, Sarasota Memorial Health Care System, Beall's Inc., Teco Energy, Walt Disney World Resort, Advent Health, Publix, and Lockheed Martin


## Our Regions: <br> Centers for Continued Growth (cont.) ${ }^{\text {Servis } 1 \text { st Bank: }}$

- Piedmont, North Carolina
- Key Industries: Financial services, manufacturing, energy, automotive, and healthcare
- Key Employers: Bank of America, Wells Fargo, Duke Energy, Atrium Health, Novant Health, Lowe's, TIAA, Nucor, Sonic Automotive, and Compass Group North America
- Virginia Beach, Virginia
- Key Industries: Defense, Manufacturing, Trade, Information, Utilities, Maritime, Hospitality, Professional services, and Healthcare
- Key Employers: Naval Air Station Oceana-Dam Neck, Ft. Story, Sentara Healthcare, GEICO , STIHL , Novant Health, Huntington Ingalls Industries, Dominion Energy, Newport News Shipbuilding, Jefferson Labs and Siemens Gamesa


## Our Financial Performance: Key Operating and Performance Metrics

| Dollars in Millions Except per Share Amounts | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 9/30/2023 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Balance Sheet |  |  |  |  |  |  |  |  |  |  |
| Total Assets | \$4,099 | \$5,096 | \$6,370 | \$7,082 | \$8,007 | \$8,948 | \$11,933 | \$15,449 | \$14,596 | \$16,044 |
| Net Loans | \$3,324 | \$4,173 | \$4,860 | \$5,792 | \$6,465 | \$7,185 | \$8,378 | \$9,416 | \$11,542 | \$11,489 |
| Deposits | \$3,398 | \$4,224 | \$5,420 | \$6,092 | \$6,916 | \$7,530 | \$9,976 | \$12,453 | \$11,547 | \$13,142 |
| Net Loans / Deposits | 99\% | 99\% | 90\% | 95\% | 93\% | 95\% | 84\% | 76\% | 100\% | 87\% |
| Total Equity | \$407 | \$449 | \$523 | \$608 | \$715 | \$843 | \$993 | \$1,152 | \$1,298 | \$1,401 |
| Profitability |  |  |  |  |  |  |  |  |  |  |
| Net Income | \$52.3 | \$63.5 | \$81.5 | \$93.1 | \$136.9 | \$149.2 | \$169.6 | \$207.7 | \$251.5 | \$164.8 |
| Net Income Available to Common | \$51.9 | \$63.3 | \$81.4 | \$93.0 | \$136.9 | \$149.2 | \$169.5 | \$207.7 | \$251.4 | \$164.7 |
| Core Net Income Available to Common ${ }^{(1)}$ | \$53.6 | \$65.0 | \$81.4 | \$96.3 | \$136.9 | \$147.9 | \$169.5 | \$210.0 | \$251.4 | \$164.7 |
| Core ROAA ${ }^{(1)}$ | 1.44\% | 1.42\% | 1.42\% | 1.48\% | 1.88\% | 1.71\% | 1.59\% | 1.55\% | 1.71\% | 1.50\% |
| Core ROAE ${ }^{(1)}$ | 15.00\% | 14.96\% | 16.64\% | 16.96\% | 20.96\% | 19.00\% | 18.55\% | 19.48\% | 20.73\% | 16.23\% |
| Core ROACE ${ }^{(1)}$ | 16.74\% | 15.73\% | 16.63\% | 16.95\% | 20.95\% | 18.99\% | 18.55\% | 19.47\% | 20.73\% | 16.23\% |
| Net Interest Margin | 3.68\% | 3.75\% | 3.42\% | 3.68\% | 3.75\% | 3.46\% | 3.31\% | 2.94\% | 3.32\% | 2.90\% |
| Core Efficiency Ratio ${ }^{(1)}$ | 38.86\% | 40.73\% | 39.47\% | 34.71\% | 32.57\% | 33.31\% | 30.29\% | 31.84\% | 31.30\% | 36.05\% |
| Capital Adequacy |  |  |  |  |  |  |  |  |  |  |
| Tangible Common Equity to Tangible Assets ${ }^{(2}$ | 8.96\% | 8.54\% | 7.99\% | 8.39\% | 8.77\% | 9.27\% | 8.22\% | 7.38\% | 8.81\% | 8.66\% |
| Common Equity Tier 1 RBC Ratio | NA | 9.72\% | 9.78\% | 9.51\% | 10.12\% | 10.50\% | 10.50\% | 9.95\% | 9.55\% | 10.69\% |
| Tier I Leverage Ratio | 9.91\% | 8.55\% | 8.22\% | 8.51\% | 9.07\% | 9.13\% | 8.23\% | 7.39\% | 9.29\% | 9.35\% |
| Tier I RBC Ratio | 11.75\% | 9.73\% | 9.78\% | 9.52\% | 10.13\% | 10.50\% | 10.50\% | 9.96\% | 9.55\% | 10.69\% |
| Total RBC Ratio | 13.38\% | 11.95\% | 11.84\% | 11.52\% | 12.05\% | 12.31\% | 12.20\% | 11.58\% | 11.03\% | 12.25\% |
| Asset Quality |  |  |  |  |  |  |  |  |  |  |
| NPAs / Assets | 0.41\% | 0.26\% | 0.34\% | 0.25\% | 0.41\% | 0.50\% | 0.21\% | 0.09\% | 0.12\% | 0.15\% |
| NCOs / Average Loans | 0.17\% | 0.13\% | 0.11\% | 0.29\% | 0.20\% | 0.32\% | 0.36\% | 0.03\% | 0.08\% | 0.08\% |
| Credit Loss Reserve / Gross Loans | 1.06\% | 1.03\% | 1.06\% | 1.02\% | 1.05\% | 1.05\% | 1.04\% | 1.22\% | 1.25\% | 1.31\% |
| Per Share Information |  |  |  |  |  |  |  |  |  |  |
| Common Shares Outstanding | 49,603,036 | 51,945,396 | 52,636,896 | 52,992,586 | 53,375,195 | 53,623,740 | 53,943,751 | 54,227,060 | 54,326,527 | 54,425,447 |
| Book Value per Share | \$7.41 | \$8.65 | \$9.93 | \$11.47 | \$13.40 | \$15.71 | \$18.41 | \$21.24 | \$23.89 | \$25.75 |
| Tangible Book Value per Share ${ }^{(2)}$ | \$7.41 | \$8.35 | \$9.65 | \$11.19 | \$13.13 | \$15.45 | \$18.15 | \$20.99 | \$23.64 | \$25.50 |
| Diluted Earnings per Share | \$1.05 | \$1.20 | \$1.52 | \$1.72 | \$2.53 | \$2.76 | \$3.13 | \$3.82 | \$4.61 | \$3.02 |
| Core Diluted Earnings per Share | \$1.08 | \$1.23 | \$1.52 | \$1.78 | \$2.53 | \$2.74 | \$3.13 | \$3.86 | \$4.61 | \$3.02 |

## Our Financial Performance: Asset Quality

| Dollars in Thousands | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 9/30/2023 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Nonaccrual Loans: |  |  |  |  |  |  |  |  |  |  |
| Commercial, Financial \& Agricultural | 172 | 1,918 | 7,282 | 9,712 | 10,503 | 14,729 | 11,709 | 4,343 | 7,108 | 8,650 |
| Construction | 5,049 | 4,000 | 3,268 | -- | 997 | 1,588 | 234 | -- | -- | 200 |
| Owner-Occupied Commercial Real Estate | 683 | -- | -- | 556 | 3,358 | 10,826 | 1,259 | 1,021 | 3,312 | 7,006 |
| 1-4 Family | 1,596 | 198 | 74 | 459 | 2,046 | 1,440 | 771 | 1,398 | 1,524 | 4,549 |
| Other Real Estate Loans | 959 | 1,619 | -- | -- | 5,022 | 1,507 | -- | -- | 506 | 506 |
| Consumer | 666 | 31 | -- | 38 | -- | -- | -- | -- | -- | -- |
| Total Nonaccrual Loans | 9,125 | 7,766 | 10,624 | 10,765 | 21,926 | 30,091 | 13,973 | 6,762 | 12,450 | 20,911 |
| Total 90+ Days Past Due \& Accruing | 925 | 1 | 6,263 | 60 | 5,844 | 6,021 | 4,981 | 5,335 | 5,391 | 1,692 |
| Total Nonperforming Loans | 10,050 | 7,767 | 16,887 | 10,825 | 27,770 | 36,112 | 18,954 | 12,097 | 17,841 | 22,603 |
| Other Real Estate Owned \& Repossessions | 6,840 | 5,392 | 4,988 | 6,701 | 5,169 | 8,178 | 6,497 | 1,208 | 248 | 690 |
| Total Nonperforming Assets | 16,890 | 13,159 | 21,875 | 17,526 | 32,939 | 44,290 | 25,451 | 13,305 | 18,089 | 23,293 |
| Modified Loans (Accruing): |  |  |  |  |  |  |  |  |  |  |
| Commercial, Financial \& Agricultural |  |  |  |  |  |  |  |  |  | 39,631 |
| Construction |  |  |  |  |  |  |  |  |  | 200 |
| Owner-Occupied Commercial Real Estate |  |  |  |  |  |  |  |  |  | 15,208 |
| 1-4 Family |  |  |  |  |  |  |  |  |  | -- |
| Other Real Estate Loans |  |  |  |  |  |  |  |  |  | 11,236 |
| Consumer |  |  |  |  |  |  |  |  |  | -- |
| Troubled Debt Restructurings (TDRs) (Accruing): | 8,295 | 6,871 | 558 | 16,949 | 3,073 | 625 | 818 | 431 | 2,480 | -- |
| Total TDRs and Modified Loans(Accruing) | 8,295 | 6,871 | 558 | 16,949 | 3,073 | 625 | 818 | 431 | 2,480 | 66,275 |
| Total Nonperforming Loans to Total Loans | 0.30\% | 0.18\% | 0.34\% | 0.19\% | 0.43\% | 0.50\% | 0.22\% | 0.13\% | 0.15\% | 0.19\% |
| Total Nonperforming Assets to Total Assets | 0.41\% | 0.26\% | 0.34\% | 0.25\% | 0.41\% | 0.50\% | 0.21\% | 0.09\% | 0.12\% | 0.15\% |

## Our Financial Performance: Credit Loss Reserve and Charge-Offs

| Dollars in Thousands | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 | 9/30/2023 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Allowance for Credit Losses: |  |  |  |  |  |  |  |  |  |  |
| Beginning of Year | \$ 30,663 | \$ 35,629 | \$ 43,419 | \$ 51,893 | \$59,406 | \$ 68,600 | \$ 76,584 | \$ 87,942 | \$ 116,660 | \$ 146,297 |
| Impact of Adoption of ASC 326 (1) |  |  |  |  |  |  | \$ $(2,000)$ | \$ - | \$ - | \$ - |
| Charge-Offs: |  |  |  |  |  |  |  |  |  |  |
| Commercial, Financial and Agricultural | $(2,311)$ | $(3,802)$ | $(3,791)$ | $(13,910)$ | $(11,428)$ | $(15,015)$ | $(23,936)$ | $(3,453)$ | $(9,256)$ | $(10,399)$ |
| Real Estate - Construction | $(1,267)$ | (667) | (815) | (56) |  |  | $(1,032)$ | (14) | 0 | (19) |
| Real Estate - Mortgage: | $(1,965)$ | $(1,104)$ | (380) | $(2,056)$ | $(1,042)$ | $(6,882)$ | $(4,397)$ | (279) | (221) | (157) |
| Consumer | (228) | (171) | (212) | (310) | (283) | (592) | (203) | (368) | (660) | (842) |
| Total Charge-Offs | $(5,771)$ | $(5,744)$ | $(5,198)$ | $(16,332)$ | $(12,753)$ | $(22,489)$ | $(29,568)$ | $(4,114)$ | $(10,137)$ | $(11,417)$ |
| Recoveries: |  |  |  |  |  |  |  |  |  |  |
| Commercial, Financial and Agricultural | 48 | 279 | 49 | 337 | 349 | 306 | 252 | 1,135 | 2,012 | 2,186 |
| Real Estate - Construction | 322 | 238 | 76 | 168 | 112 | 3 | 32 | 52 | 0 | 3 |
| Real Estate - Mortgage: | 74 | 169 | 146 | 89 | 46 | 13 | 140 | 86 | 0 | 1 |
| Consumer | 34 | 1 | 3 | 26 | 38 | 107 | 68 | 42 | 155 | 43 |
| Total Recoveries | 478 | 687 | 274 | 620 | 545 | 429 | 492 | 1,315 | 2,167 | 2,233 |
| Net Charge-Offs | $(5,293)$ | $(5,057)$ | $(4,924)$ | $(15,712)$ | $(12,208)$ | $(22,060)$ | $(29,076)$ | $(2,799)$ | $(7,970)$ | $(9,184)$ |
| Allocation from LGP | - | - | - | - | - | 7,406 | - |  | 0 |  |
| Provision for Credit Losses Charged to Expense | 10,259 | 12,847 | 13,398 | 23,225 | 21,402 | 22,638 | 42,434 | 31,517 | 37,607 | 15,133 |
| Allowance for Credit Losses at End of Period | \$ 35,629 | \$ 43,419 | \$ 51,893 | \$ 59,406 | \$68,600 | \$ 76,584 | \$ 87,942 | \$116,660 | \$ 146,297 | \$ 152,247 |
| As a Percent of Year to Date Average Loans: |  |  |  |  |  |  |  |  |  |  |
| Net Charge-Offs | 0.17\% | 0.13\% | 0.11\% | 0.29\% | 0.20\% | 0.32\% | 0.36\% | 0.03\% | 0.08\% | 0.08\% |
| Provision for Credit Losses | 0.34\% | 0.34\% | 0.30\% | 0.43\% | 0.35\% | 0.33\% | 0.52\% | 0.36\% | 0.36\% | 0.14\% |
| Allowance for Credit Losses As a Percentage |  |  |  |  |  |  |  |  |  |  |
| of: Loans | 1.06\% | 1.03\% | 1.06\% | 1.02\% | 1.05\% | 1.05\% | 1.04\% | 1.22\% | 1.25\% | 1.31\% |

## GAAP Reconciliation and Management Explanation of Non-GAAP Financial Measures

During the fourth quarter of 2021, we recorded $\$ 3.0$ million of expenses associated with our core operating system conversion scheduled to be completed during the third quarter of 2022. The expenses relate to negotiated liquidated damages of our existing system contracts and the procurement of our data from those providers. We recorded a $\$ 1.7$ million credit to our FDIC and other regulatory assessments expense in 2019 as a result of the FDIC's Small Bank Assessment Credit. We recorded $\$ 3.1$ million of additional tax expense as a result of revaluing our net deferred tax assets at December 31, 2017 due to lower corporate income tax rates provided by the Tax Cuts and Jobs Act passed into law in December 2017. The revaluation adjustment of our net deferred tax asset position was impacted by a number of factors, including increased loan charge-offs in the fourth quarter of 2017, increases in deferred tax liabilities relating to depreciation expense on our new headquarters building, and dividends from our captive real estate investment trusts. In 2017 we also recorded expenses of $\$ 347,000$ related to terminating the lease agreement on our previous headquarters building in Birmingham, Alabama and expenses of moving into our new headquarters building. We recorded expenses of $\mathbf{\$ 2 . 1}$ million in 2015 related to the acquisition of Metro Bancshares, Inc. and the merger of Metro Bank with and into the bank, and recorded an expense of $\$ 500,000$ resulting from the initial funding of reserves for unfunded loan commitments, consistent with guidance provided in the Federal Reserve Bank's Interagency Policy Statement SR 06-17. We recorded a nonroutine expense of $\$ 703,000$ for the first quarter of 2014 resulting from the correction of our accounting for vested stock options previously granted to members of our advisory boards in our Dothan, Huntsville and Montgomery, Alabama markets. The table below presents computations of earnings and certain other financial measures which exclude the significant adjustments discussed above. These non-GAAP financial measures include "adjusted net income available to common stockholders," "adjusted earnings per share, basic," "adjusted earnings per share, diluted," "adjusted return on average assets," "adjusted return on average stockholders' equity," "adjusted return on average common stockholders' equity" and "adjusted efficiency ratio." Adjusted earnings per share, basic is adjusted net income available to common stockholders divided by weighted average shares outstanding. Adjusted earnings per share, diluted is adjusted net income available to common stockholders divided by weighted average diluted shares outstanding. Adjusted return on average assets is adjusted net income divided by average total assets. Adjusted return of average stockholders' equity is adjusted net income divided by average total stockholders' equity. Adjusted return of average common stockholders' equity is adjusted net income divided by average common stockholders' equity. The adjusted efficiency ratio is adjusted non-interest expense divided by the sum of adjusted net interest income and adjusted non-interest income. Our management and board use these non-GAAP measures for reporting financial performance to internal users for management purposes and externally as part of presentations to investors. We believe these non-GAAP financial measures provide useful information to management, our board and investors that is supplementary to our financial condition, results of operations and cash flows computed in accordance with GAAP; however, we acknowledge that these non-GAAP financial measures have inherent limitations, are not audited and are not required to be uniformly applied. All amounts are in thousands, except share and per share data.

## GAAP Reconciliation

Servis1st Bank



[^0]:    1) Represents metropolitan statistical areas (MSAs)
    2) Includes Lake Norman LPO and Charlotte Full Service Office
    3) includes Tallahassee Mortgage LPO and Tallahassee Full Service
