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Old Dominion Freight Line Selected as No. 1 National LTL Carrier for Quality by MASTIO for Ninth Consecutive Year

Comprehensive survey recognizes Old Dominion for premium service

THOMASVILLE, N.C., Nov. 26, 2018 (GLOBE NEWSWIRE) -- Old Dominion Freight Line was announced Sunday as the top national LTL carrier for quality in the 14th annual MASTIO Quality Award survey. This marks the ninth year in a row that Old Dominion has earned the No. 1 spot in the comprehensive industry survey.



The survey, conducted annually by Mastio & Company solicits feedback from industry customers across a variety of key measures. Of the 26 LTL carriers reported, Old Dominion again grabbed the top spot as Overall Winner.

“This is quite an honor to win this award for the ninth year running. I am very proud of our people and the lengths they go to every day to exceed our customers’ expectations,” said Greg Gantt, President and CEO of Old Dominion Freight Line. “We are honored that our customers recognize the hard work, responsiveness and care the OD family puts into servicing their business. This reinforces our focus on delivering premium service at a fair price.”

“In the annual MASTIO survey, we ask LTL industry customers how important a variety of attributes are in their decision to use one company over another,” said Kevin

Huntsman, Senior Vice President from Mastio & Company. "We then look at how those attributes impact 'overall performance' and 'likelihood to recommend.' While there was some shifting of companies on the lower rankings of the list, Old Dominion was rated No. 1 among national LTL carriers."

Mastio & Company interviewed 1,726 key decision makers between June and early November to gather the 2018 study findings. After providing approximately 5,300 total observations, 26 LTL carriers had a sufficient number of ratings to be included in this report. The 2018 study also includes approximately 7,000 qualitative responses to six open-ended questions.

For more information about Old Dominion, visit www.odfl.com or call (800) 432-6335. On Twitter: @ODFL_Inc and Facebook: Old Dominion Freight Line Inc.

About Old Dominion Freight Line, Inc.

Old Dominion Freight Line, Inc. is a leading, less-than-truckload ("LTL"), union-free motor carrier providing regional, inter-regional and national LTL services through a single integrated organization. Our service offerings, which include expedited transportation, are provided through a network of 234 service centers located throughout the continental United States. Through strategic alliances, the Company also provides LTL services throughout North America. In addition to its core LTL services, the Company offers a range of value-added services including container drayage, truckload brokerage and supply chain consulting. To learn more about the company's industry leadership, click [here](#).

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Attachment

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