

## Equifax Workforce Solutions and Renhill Staffing Highlight Unemployment Claims Management Best Practices

ST. LOUIS, Oct. 21, 2013 (GLOBE NEWSWIRE) --

- WHO: Jennifer Redden, director, Claims Services, for Equifax Workforce Solutions, a leader in human resource, data, analytics and verifications services, and Tami Stansley, risk manager for <u>Renhill Staffing</u>, helping businesses with all of their staffing needs
- WHAT: Will present the complimentary webinar, "Efficient Claims Management with CaseBuilder," to provide an in-depth look at the unemployment claims management technology in action.

Wednesday, October 23, 2013 at 2:00 p.m. EDT / 1:00 p.m. CDT / 12:00 p.m. MDT / 11:00 a.m. WHEN: PDT.

WHERE: Registration and additional details are available at: https://www4.gotomeeting.com/register/666387743

## **DETAILS**:

Unemployment claims management can be a challenging process for any organization, but also presents some unique challenges for the staffing industry. Wrought with forms and deadlines, compliance and efficiency are further complicated by changing legislation, an often dispersed employee base and turnover. To help organizations identify and implement unemployment claims management best practices, Renhill Staffing will share details of its successful implementation of Equifax Workforce Solutions <u>CaseBuilder</u><sup>™</sup> during this complimentary webinar.

Equifax Workforce Solutions director of Claims Services, Jennifer Redden, will join Tami Stansley, risk manager for <u>Renhill Staffing</u>, to explore case study analysis on the features, benefits and results obtained using CaseBuilder. Drawing on industry and implementation experience, Redden and Stansley will discuss how organizations can improve the timeliness and uniformity of claims responses by tailoring dashboards and reminders, tracking deadlines, detecting errors, enabling corrections and keeping track of changes. Stansley will also describe how she uses CaseBuilder to manage unemployment cost control and stay aware of urgent items on her agenda, and will offer insight into the results Renhill Staffing has seen since implementing the solution. Attendees will learn firsthand how to increase transparency through reporting insights and review features while optimizing the claims management process.

Attendees: HR professionals interested in learning how to streamline unemployment claims

management, improve employee service and ensure compliance are encouraged to attend this complimentary one-hour presentation.

Registration: <u>https://www4.gotomeeting.com/register/666387743</u>

"Efficient Claims Management with CaseBuilder" is part of a series of educational <u>webinars</u> presented by Equifax Workforce Solutions industry experts.

## About Equifax

Equifax (NYSE:EFX) is a global leader in consumer, workforce and commercial information solutions, that provides businesses of all sizes and consumers with insight and information they can trust. Equifax organizes and assimilates data on more than 500 million consumers and 81 million businesses worldwide, and uses advanced analytics and proprietary technology to create and deliver customized insights that enrich both the performance of businesses and the lives of consumers. Equifax Workforce Solutions (formerly TALX), an Equifax business unit, is a leading provider of human resource, data, analytics and verification services.

Headquartered in Atlanta, Equifax operates or has investments in 18 countries and is a member of Standard & Poor's (S&P) 500® Index. Its common stock is traded on the New York Stock Exchange (NYSE) under the symbol EFX. For more information, please visit <u>www.equifaxworkforce.com</u> or <u>www.equifax.com</u>.

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