

April 17, 2018



Southwest Airlines Confirms Accident; Our Hearts Are With Those Affected

DALLAS, April 17, 2018 /PRNewswire/ -- [Southwest Airlines Co.](#) (NYSE: LUV) confirms an accident involving Southwest Airlines Flight 1380. The flight made an emergency diversion to Philadelphia International Airport (PHL) earlier today after the Crew reported issues with the number one engine which resulted in damage to the fuselage.

We are deeply saddened to confirm that there is one fatality resulting from this accident. The entire Southwest Airlines Family is devastated and extends its deepest, heartfelt sympathy to the Customers, employees, family members and loved ones affected by this tragic event. We have activated our emergency response team and are deploying every resource to support those affected by this tragedy. For a message from Gary Kelly, Southwest Chairman and Chief Executive Officer, please click [here](#).

The aircraft involved today was a Boeing 737-700 (N772SW) and was enroute from New York LaGuardia (LGA) to Dallas Love Field (DAL). In total, the flight had 144 Customers and five Southwest Crewmembers onboard. We extend our heartfelt appreciation to the Southwest Pilots and Flight Attendants who acted professionally and swiftly to take care of our Customers during the emergency diversion and landing.

Finally, Southwest Airlines officials are in direct contact with the National Transportation Safety Board (NTSB) and the Federal Aviation Administration (FAA) to support an immediate, coordinated response to this accident. Southwest is in the process of gathering additional information regarding flight 1380 and will fully cooperate in an investigative process.

Please join the Southwest Family in keeping all of those affected by today's tragedy in your thoughts.

ABOUT SOUTHWEST AIRLINES CO.

In its 47th year of service, Dallas-based [Southwest Airlines Co.](#) (NYSE: LUV) continues to differentiate itself from other air carriers with exemplary Customer Service delivered by more than 56,000 Employees to a Customer base topping 120 million passengers annually, in recent years. Southwest became the nation's largest domestic air carrier in 2003 and maintains that ranking based on the U.S. Department of Transportation's most recent reporting of domestic originating passengers boarded. During peak travel seasons, Southwest operates more than 4,000 weekday departures among a network of 100 destinations in the United States and 10 additional countries. Southwest has announced its intention to sell tickets in 2018 for service to Hawaii, subject to requisite governmental approvals.

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