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Hilton Worldwide Has Identified and Taken Action to Eradicate Malware

MCLEAN, Va.--(BUSINESS WIRE)-- Hilton Worldwide (NYSE: HLT) has identified and taken action to eradicate unauthorized malware that targeted payment card information in some point-of-sale systems. Hilton immediately launched an investigation and has further strengthened its systems.

Hilton Worldwide worked closely with third-party forensics experts, law enforcement and payment card companies on this investigation, and determined that specific payment card information was targeted by this malware. This information includes cardholder names, payment card numbers, security codes and expiration dates, but no addresses or personal identification numbers (PINs).

As a precautionary measure, customers may wish to review and monitor their payment card statements if they used a payment card at a Hilton Worldwide hotel over a seventeen-week period, from November 18 to December 5, 2014 or April 21 to July 27, 2015.

Customers generally are not responsible for fraudulent activity on their payment cards, and should contact their financial institution directly if they notice any irregularities. They can also visit hiltonworldwide.com/guestupdate for more details, including how to receive one year of complimentary credit monitoring.

Hilton Worldwide is strongly committed to protecting customers' payment card information, and we sincerely regret any inconvenience this may have caused customers.

About Hilton Worldwide

Hilton Worldwide (NYSE: HLT) is a leading global hospitality company, spanning the lodging sector from luxury and full-service hotels and resorts to extended-stay suites and focused-service hotels. For 96 years, Hilton Worldwide has been dedicated to continuing its tradition of providing exceptional guest experiences. The company's portfolio of twelve world-class global brands is comprised of more than 4,500 managed, franchised, owned and leased hotels and timeshare properties, with more than 745,000 rooms in 97 countries and territories, including Hilton Hotels & Resorts, Waldorf Astoria Hotels & Resorts, Conrad Hotels & Resorts, Canopy by Hilton, Curio – A Collection by Hilton, DoubleTree by Hilton, Embassy Suites by Hilton, Hilton Garden Inn, Hampton by Hilton, Homewood Suites by Hilton, Home2 Suites by Hilton and Hilton Grand Vacations. The company also manages an award-winning customer loyalty program, Hilton HHonors®. Visit news.hiltonworldwide.com for more information and connect with Hilton Worldwide at www.facebook.com/hiltonworldwide, www.twitter.com/hiltonworldwide, www.youtube.com/hiltonworldwide, www.flickr.com/hiltonworldwide, and www.linkedin.com/company/hilton-worldwide.

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