
Cryoport, Inc. and Subsidiaries

Code of Ethical Business Conduct

Revised January 1, 2021



SCIENCE. SUPPLY CHAIN. CERTAINTY.



Cryoport's Code of Ethical Business Conduct

To our Employees:

A reputation for acting with integrity and fairness is one of our company's most valuable assets. Maintaining this reputation is one of the values that are a foundation of our company. For this reason, the company has established a Corporate Code of Ethical Business Conduct, which requires us to conduct our business consistent with our values and in accordance with applicable laws. It sets forth guidelines to govern the way we operate and to help us exercise the highest degree of honesty and integrity in our corporate dealings with others. Doing the right thing begins with basic honesty and integrity. More than ever, it also depends on our good judgment and sensitivity to the way others see us and how they may interpret our actions. Each of us is responsible for our company's reputation. I am confident that you will join me in maintaining the honesty and integrity in our business so that our company is always an industry leader and a place where we are proud to work.

Jerrell Shelton
Chairman & CEO
Cryoport, Inc.



PREFACE

Below are highlights of some of our cultural values from which we operate:

THE TEAM

Our Team is forever our Strength, and Standards for all who follow. You, the Cryoport Team, are a select group of exceptional men and women, who are mentally alert, stand tall, stand strong and stand above the rest.

As we deliver our solutions to the biopharma, human reproductive, and animal health markets, our Team will carve out its legendary place in the life sciences industry.

Our Team's work, your individual and collective work, is about establishing a supply chain legacy that is as iconic as the first CAR T-cell therapy we supported. We will work tirelessly to have our Team's name burned into the eternal memory, empowering all who enter the fields of the life sciences, fortifying wills, steeling resolves, and motivating all to the greater horizon of achievement while practicing discipline, commitment and sacrifice for the satisfaction of serving the greater cause of bettering humanity.



CORE VALUES

PASSION

Driven to advance supply chain solutions for the life sciences industry while never losing sight of our value to humanity.

INTEGRITY

We operate with honesty, truthfulness and transparency in accordance to the highest ethical and corporate governance standards - mutual respect, integrity and trust are our foundation.

TEAMWORK

We get things done - we insist on everyone's commitment to our corporate advancement. None of us is as smart as all of us - we believe all ideas and outcomes are improved through collaboration. We challenge conventional thinking and insist on rigorous problem solving. Overcoming barriers is core to our culture; we never give up. We exercise mutual respect and expect harmonious collaboration amongst our employees enabling us to provide clients with outstanding support.

VALUE CREATION

We strive, in all things, to build value for all stakeholders through our client centric focus, exceeding competitive benchmarks, providing the highest level of performance and achieving consistent revenue and profit ability growth - our excellence is the result of our focus, expertise and perseverance.

PREFACE

Below are highlights of some of our cultural values from which we operate:

GUIDING PRINCIPLES

THINK 80/20

The 80/20 principle states that 80% of the effects come from 20% of the cause. This principle encourages us to prioritize and focus on what drives toward our mission.

ACT 30/30

The 30/30 principle emphasizes reducing waste and wasteful processes by 30% while improving output by the same amount without any additional cost. This drives our focus on reducing waste over cost and encourages us to constantly think of ways to improve processes and increase efficiency.

LIVE 90/10

The 90/10 principle emphasizes everyone's commitment to the team's goals, by each of us taking 90% ownership over the team's project and leaving only 10% to the team. This creates a global team environment that encourages collaboration and accountability.

MISSION

Our mission is to support life and health by delivering reliable and comprehensive temperature-controlled supply chain solutions for the life sciences through innovation, advanced technologies, and the dedication of its skilled personnel.

We are committed to developing mutually rewarding relationships with its customers, employees, partners and suppliers and to conducting its business to the highest ethical and professional standards.

HOW WE WORK

- ♦ Honest
- ♦ Open
- ♦ Transparent
- ♦ Mission Driven
- ♦ Client Centric
- ♦ Accountable
- ♦ No Excuses
- ♦ Disciplined: Work like an Owner
- ♦ Quick to Action
- ♦ Certainty of Solution
- ♦ Communication
- ♦ Teamwork

GOOD COMMUNICATION

- ♦ What Do You Know?
- ♦ Who Needs To Know?
- ♦ Have You Told Them?

TABLE OF CONTENTS

0	PREFACE	
	3 - 4

1.0	APPLICATION	
	7

2.0	PURPOSE	
	7

3.0	POLICY	
	8
	A. Code of Conduct	8
	B. Confidential Information	9
	C. Conflicts of Interest	10
	D. Customer, Supplier, and Competitor Relations	10
	E. Bribes	11
	F. Gifts	11
	G. Entertainment	11
	H. Government Relations	12
	I. Agreements with Competitors	12
	J. International Operations	12
	K. Import Controls	13
	L. Export Controls	13
	M. Sanctions	13

TABLE OF CONTENTS (CON'T)

N. Money Laundering	14
O. Delegation of Authority	14
P. Human Rights	14
Q. Employee Relations	15
R. Equal Employment Opportunity (EEO)	15
S. Non-Harrassment and Sexual Harrassment	16
T. Environmental Compliance and Sustainability	17
U. Insider Trading	17
V. Regulation FD	18
W. Political Activity and Contributions	18
X. Record Management	19
Y. Recording Transactions	19
Z. Company Records	19
AA. Use of Company Assets	20
BB. Reporting Violations of Company Policy	21

4.0

COUNSEL

22

1.0 APPLICATION

It is the policy of Cryoport, Inc. and its subsidiaries (the “Company”) to comply with all applicable laws; to act fairly, impartially, and in an ethical and proper manner. We expect our employees to do the same. Knowing and intentional violations of these policies may result in disciplinary action, up to and including termination of employment. We encourage you to ask questions, seek guidance, and express concerns you may have. When in doubt, ask yourself: Will my action inspire trust? Is my action legal? If legal, is it also ethical? Are my actions honest in every respect? Is anyone’s life, health or safety endangered by this action? Can I defend this action with a clear conscience before my supervisor, fellow employees, and the general public? Would my supervisor act this way? Would it be helpful to ask my supervisor about this matter before I act? Would I be proud to read about my action in the newspaper?

2.0 PURPOSE

It is essential that in all contacts made by employees of the Company with customers, shareholders, suppliers, governmental officials, fellow employees and the general public, that the highest standards of conduct be observed. To further this objective, the Company has put together this Code of Ethical Business Conduct to be used in conducting the business affairs of the Company and its subsidiaries.



3.0 POLICY

A. Code of Conduct

The Company is committed to promoting integrity and maintaining the highest standard of ethical conduct in all of our activities. Our business success is dependent on trusting relationships, which are built on the foundation of integrity. Our reputation is founded on the personal integrity of the Company's personnel and our dedication to:

- Honesty in communications, both within the Company and with our partners, suppliers and customers;
- Maintaining and protecting the Company's and our customers' confidential information and trade secrets;
- Providing first-class quality service to our customers;
- Bearing responsibility for our words and actions;
- Compassion in our relationships with our employees and the communities affected by our business;
- Fairness to our fellow employees, partners, customers and suppliers through compliance with all applicable laws and regulations; and
- Respect for our fellow employees, partners, customers and suppliers while showing willingness to solicit their opinions and value their feedback.

B. Confidential Information

The Company's confidential proprietary information is an important asset in the operation of its business and prohibits the unauthorized use of or disclosure of this information. Our customers often entrust their confidential data to us and employees are prohibited from using or disclosing this information. The Company also requires its employees to fully comply with both the spirit and letter of U.S. and foreign laws and regulations governing the disclosure of proprietary information. Our success is dependent upon strict adherence by employees to this policy and all applicable standards and procedures.

To protect confidential information, it is Company policy that:

- Confidential information of the Company or any customer should be disclosed within the Company only on a need-to-know basis;
- Confidential information of the Company or any customer (paper or electronic) must be marked in accordance with such instructions or other designations as may be required by the Company or a customer from time to time;
- Confidential information of the Company should be disclosed outside the Company only when required by law or when necessary to further the Company's business activities and in accordance with the Company's disclosure guidelines.

Collecting information on our competitors from legitimate sources to evaluate the relative merits of their products, services, and marketing methods is a necessary part of business life. But there are limits to the ways this information should be acquired. Illegal practices, such as industrial espionage and stealing, are absolutely prohibited. It is also prohibited to seek confidential information in any manner, which violates any contractual obligation or commitment. Any form of questionable intelligence gathering is strictly against Company policy.

C. Conflicts of Interest

The Company's employees have an obligation to give their complete loyalty to the best interests of the Company. They should avoid any action, which may involve, or may appear to involve a conflict of interest with the Company. Employees should not have any financial or other business relationships with suppliers, customers or competitors that might impair, or even appear to impair, the independence of any judgment they may need to make on behalf of the Company. Solicitation of vendors or employees for gifts or business favors is prohibited. Therefore, it is Company policy that, without full disclosure to, and prior approval of, the Company's Board of Directors, employee may not:

- Perform services for or have a financial interest in a private company that is, or may become a supplier, customer, or competitor of the Company;
- Perform services for or have a material interest (more than 5% net worth) in a publicly traded company, that is, or may become, a supplier, customer or competitor of the Company; or
- Perform outside work or otherwise engage in any outside activity or enterprise that may interfere in any way with job performance or create a conflict with the Company's best interest.

Employees are under a continuing obligation to disclose to their supervisors any situation that presents the possibility of a conflict of interest between the employee and the Company. Disclosure of any potential conflict is the key to remaining in full compliance with this policy.

D. Customer, Supplier, and Competitor Relations

It is Company policy to treat customers, business allies and suppliers fairly and not to engage in anticompetitive practices that unlawfully restrict the free market economy.

E. Bribes

The Company's objective is to compete in the marketplace on the basis of superior products, services and competitive prices. No payment in any form shall be made directly or indirectly to anyone for the purpose of obtaining or retaining business, to obtain any other favorable action, or to any way improperly influence decision-making. We will not use third parties to commit acts of bribery and corruption. A violation of this policy may subject the employee to disciplinary action as well as potential criminal prosecution.

F. Gifts

No gifts should be accepted from a supplier, vendor or customer unless the gift has insubstantial value and refusal to accept it would be discourteous or otherwise harmful to the Company. Employees must receive approval from their supervisors before they accept any gift having a value over \$25.00. This applies equally to giving gifts to suppliers, customers or vendors.

G. Entertainment

Appropriate business entertainment of non-government employees occurring in connection with business discussions or the development of business relationships is generally deemed appropriate in the conduct of official business. This may include business-related meals and trips, refreshments before or after a business meeting, and occasional athletic, theatrical or cultural events. Entertainment in any form that would likely result in a feeling or expectation of personal obligation should not be extended or accepted. This applies equally to giving or receiving entertainment.

H. Government Relations

What is acceptable practice in the commercial business environment may be against the law or the policies of federal, state or local governments. Therefore, no gifts or business entertainment of any kind may be given to any government employee without prior approval of the Company's General Counsel, except for items of nominal value (i.e. pens, coffee mugs, etc.).

I. Agreements with Competitors

Formal or informal agreements with competitors that seek to limit or restrict competition in some way are often illegal. Unlawful agreements include those, which seek to fix or control prices; allocate products, markets or territories; or boycott certain customers or suppliers. To ensure compliance with antitrust law, discussions with competitors regarding any of these potential agreements is a violation of Company policy and may be subject the employee to disciplinary action as well as the potential for criminal prosecution.

J. International Operations

It is the policy of the Company to comply with all governmental laws, rules, and regulations applicable to its operations outside the United States and to conduct those operations to the highest ethical standards.

Laws that apply to operations outside the United States include those of the countries where the operations occur, and may also include certain United States laws, which govern international operations of United States companies and United States persons, broadly defined. Accordingly, directors, officers, and employees of the Company who are involved with the Company's operations outside the United States should consult with the General Counsel of Cryoport, Inc. for advice on applicable United States laws, especially laws regarding boycotts, trade sanctions, export controls conflict minerals, and foreign corrupt practices, and are expected to comply with those laws.

K. Import Controls

We rely on accurate import records. Specifically, these records should show the correct classification and valuation of imported items. All additional import documentation should be accurate and comply with applicable regulations.

L. Export Controls

Many countries have laws that restrict exporting products and technology, especially any items used for direct military purposes. The definition of export can be broad and complicated. For example, an export can include electronic transmission of intellectual property, like drawings and knowledge, even between Company employees located in different countries. We are responsible for complying with the Company's Trade Law Policy, which is designed to ensure compliance with export and other trade laws. Employees should contact an Ethics Representative for questions on specific transactions.

M. Sanctions

The United States and European Union have implemented a series of various laws and regulations that prohibit business transactions that involve certain countries (such as Iran, Sudan and North Korea), regions (such as the Crimea region of Ukraine), and individuals named on a sanctions list. As described in the Trade Law Policy, the Company has implemented screening procedures to ensure that it does not do business with any restricted parties. If you have a concern about the permissibility of a specific transaction or counterpart due to U.S. or other sanctions, you should contact an Ethics Representative.

N. Money Laundering

Individuals involved in narcotics trafficking, terrorism-related or other illicit activities may attempt to use a legitimate business to process illegally obtained funds, a practice called “money laundering.” Most countries forbid money laundering. To protect the Company’s interests, we should always conduct business only with reputable suppliers and customers and be reasonably aware of the underlying basis of any business transactions.

O. Delegation of Authority

Only employees who are specifically authorized by the Company’s Board of Directors or Bylaws may commit the Company to others. A “commitment” includes the execution of any written agreement, the making of any oral agreement, or any other undertaking that obligates or binds the Company in any respect, whether or not it involves the payment of money. Employees must never execute a document or otherwise commit the Company unless they have clear authority to do so. They should check with their supervisor to determine what authority limits have been delegated to them. Failure to follow this policy may subject the employee to disciplinary action.

P. Human Rights

The Company recognizes the importance of maintaining and promoting fundamental human rights in our operations and throughout our supply chain. To conduct our business in a manner that respects the rights and dignity of all people, the Company strives to prevent, mitigate, and remedy adverse human rights impacts throughout our workplace business operations and the communities in which we work. We want to protect people from abuse by those who are more powerful. The Company will not tolerate the use by suppliers of forced labor in any form, slave, prison, indentured or bonded.

Q. Employee Relations

It is the policy of the Company that all employees and supervisors, regardless of level, should strive to meet the following objectives:

- Respect each employee, worker and representative of customers, suppliers and contractors as an individual, showing courtesy and consideration and fostering personal dignity;
- Make a commitment to and demonstrate equal treatment of all employees, workers, customers, suppliers and contractors without regard of race, color, gender, religion, age, national origin, citizenship status, veteran status, sexual orientation or disability
- Provide employment opportunities to qualified individuals with disabilities and veterans;
- Encourage employees to voice their opinions freely about the policies and practices of the Company by communicating and practicing an open door policy;
- Provide a workplace free of harassment on the basis of race, color, gender, religion, age, national origin, citizenship status, veteran status, sexual orientation or disability;
- Keep employees generally informed of the policies, plans and progress of the Company through regular communications;
- Afford employees a reasonable opportunity, consistent with the needs of the Company, for training to become better skilled in their jobs;
- Encourage promotion from within, consistent with the needs of the Company, whenever qualified employees are available;
- Provide and maintain a safe, healthy and orderly workplace; and
- Assure uniformly fair compensation and benefit practices that will attract, reward and retain quality and qualified employees.

R. Equal Employment Opportunity (EEO)

It is the policy of the Company to ensure equal treatment for all employees and applicants, regardless of race, color religion, national origin, age, sex, sexual orientation, or mental/physical capacity. The Company has a more in-depth policy on EEO, if you would like more information on EEO please request a policy from Human Resources. The EEO policy applies to all Company activities, including, but not limited to, recruiting, hiring, training, transfers, promotions and benefits.

S.Non-Harassment and Sexual Harassment

It is Company policy to provide a workplace free from tensions involving matters that do not relate to the Company's business. In particular, an atmosphere of tension created by ethnic, racial, sexual or religious remarks, unwelcome sexual advances, or requests for sexual favors, will not be tolerated. Harassment of employees, applicants, customers, contractors or suppliers by other employees is a violation of Company policy. Harassment includes, without limitation, verbal harassment (epithets, derogatory statements, and slurs), physical harassment (hitting, pushing or other aggressive physical contact) and visual harassment (posters, cartoons, or drawings). Harassment may be unlawful and is prohibited whether it occurs in the workplace, at customer or vendor sites, or at other employment related events or activities. Unlawful sexual harassment is defined as unwelcome sexual advances, requests for sexual favors, and verbal or physical conduct of a sexual nature (1) when submission to or rejection of such conduct is made either explicitly or implicitly a term or condition of employment; (2) or is used as a basis of employment decisions; or (3) when such conduct has the purpose or effect of unreasonably interfering with an individual's work performance by creating an intimidating, hostile, humiliating or sexually offensive work environment.

While it is not possible to provide an exhaustive list of conduct that violates the Company's sexual harassment policy, what follows are examples of conduct which may constitute policy violations, regardless of intent: Sexual advances, requests for sexual favors, the exchange of sexual favors for actual or promised job benefit or salary enhancement, use of sexual epithets, inappropriate references to male or female anatomy, written or verbal references to sexual conduct, gossip regarding one's sexual activities or prowess, repeated requests for dates, leering, whistling or touching, inquiries or comments about another's sex life, assault or coerced sexual activity, displaying sexually suggestive objects, pictures or cartoons or telling sexual jokes.

Employees who observe, learn of, or are subject to harassment, are responsible to immediately report the conduct to their human resources representative or the Board of Directors for prompt investigation. Investigations will be conducted in as discrete and as confidential a manner as is practicable. Retaliation against individuals who report such violations of policy, or against those who provide information in an investigation of such violations, is also a violation of policy. The Company will act promptly and vigorously to take corrective action and appropriate discipline with respect to any harassment or retaliation, up to and including termination of offending individuals.

T. Environmental Compliance and Sustainability

The Company is committed to conducting its business in compliance with all applicable environmental and workplace laws and regulations in a manner that has the highest regard for the safety and well-being of its employees and the general public. Therefore, the Company expects all employees to do their utmost to abide by the letter and spirit of these laws and regulations. These laws and regulations must be strictly followed. Employees with questions regarding the requirements that apply to their work area should contact their supervisor. To minimize the environmental impact of our activities and products over their lifecycle, we will strive for a positive effect on climate by using best efforts to reduce our carbon footprint, waste and water usage, and making efficient use of natural resources.

U. Insider Trading

Generally, it is both illegal and against Company policy for any employee, officer, consultant or director who is aware of material nonpublic information relating to the Company, any of the Company's clients, or any other private or governmental issuer of securities to buy or sell any securities of those issuers, or recommend that another person buy, sell, or hold the securities of those issuers.

More detailed rules governing the trading of securities by the Company's employees, officers, consultants and directors are set forth in our "Insider Trading and Tipping Policy". Any employee, officer, consultant or director who is uncertain about the legal rules involving his or her purchase or sale of any Company securities or any securities in issuers that he or she is familiar with by virtue of his or her work for the Company should consult with our Compliance Officer or the Compliance Committee before making any such purchase or sale.

V. Regulation FD

Regulation FD of the Securities and Exchange Commission prohibits a publicly traded company from intentionally disclosing material inside information to analysts, investment advisors, broker-dealers and selected stockholders, unless the Company simultaneously publicly discloses the same information. The rule also provides that if a publicly traded company unintentionally disclosed material inside information to such persons, the Company must promptly publicly disclose the same information. It is the policy of the Company to comply with such regulation by, among other things:

- Designating the Chief Executive Officer, the Chief Financial Officer, and the Vice President Corporate Development and Investor Relations as the individuals responsible for all press releases, disclosures, communications and correspondence to or with analysts, investment advisers, broker-dealers, the media and stockholders and directing all inquiries from such persons to such officers. Such officers may designate an outside professional firm to handle routine non-material communications with stockholders and others;
- Prohibiting selective disclosure of material non-public information to analysts, investment advisers, broker-dealers and stockholders; and
- Reviewing all press releases, speeches and investor materials prior to issuance to ensure compliance with Regulation FD and the federal securities laws.

W. Political Activity and Contributions

It is Company policy that, without express prior approval of the Board of Directors, no corporate funds may be used to make a political contribution of any kind to any candidate or political party. This prohibition covers not only direct contributions but also indirect assistance or support of candidates or political parties through the purchase of tickets to special dinners or fund-raising events, and the furnishing of any other goods, services or equipment to political parties or committees. However, the policy does not prohibit the formation of a Political Action Committee sponsored by the Company to the extent that federal and state law permits. Political contributions or activities by individuals on their own behalf are, of course, permissible. No person may be reimbursed direct or indirectly by the Company for any political contribution or the cost of attending any political event.

X. Record Management

The Accounting Department has Company-wide responsibility for developing, administering and coordinating the record management program and issuing retention guidelines for specific types of documents. Records should be maintained to comply with applicable statutory, regulatory or contractual requirements, as well as those pursuant to prudent business practices. Employees can contact the Accounting Department for specific Information on record retention.

Y. Recording Transactions

The Company shall make and keep books, invoices, records and accounts that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the Company. Each employee shall maintain accurate and fair records of transactions, time reports, expense accounts, and other Company records. The Company shall devise and maintain a system of internal controls sufficient to provide reasonable assurances that transactions are properly authorized, executed, and recorded.

Z. Company Records

All Company books, records, accounts, funds and assets must be maintained to reflect fairly and accurately the underlying transactions and disposition of Company business in reasonable detail. No entries will be made that intentionally conceal or disguise the true nature of any Company transaction. In this respect, the following guidelines must be followed:

- No undisclosed, unrecorded, or “offbook” funds or assets should be established for any purpose;
- No false or fictitious invoices should be paid or created;
- No false or artificial entries should be made or misleading reports issued; and
- Assets and liabilities of the Company shall be recognized and stated in accordance with the Company’s standard practices and Generally Accepted Accounting Principles.

If an employee believes that the Company's books and records are not being maintained in accordance with these requirements, the employee should report the matter directly to their supervisor or Cryoport, Inc.'s Chief Financial Officer.

AA. Use of Company Assets

Company assets are to be used only for the legitimate business purposes of the Company and its subsidiaries and only by authorized employees or their designees. This includes both tangible and intangible assets. Some examples of tangible assets include Company vehicles and office equipment, such as phones, copiers, computers, furniture and supplies.

The Company's electronic mail (e-mail) system should be restricted primarily to Company business. Highly confidential information should be handled appropriately. The Company reserves the right at any time to monitor and inspect without notice, all electronic communications data and information transmitted on the network and electronic files located on personal computers owned by the Company or computers on the premises used in Company business.

Third party software is provided as a productivity tool for employees to perform their job functions. Please note that, just because third party product or utility software is located on a corporate utility server, it does not necessarily mean that it is licensed for use as a stand-alone software product. Employees may be liable as individuals for illegal software use. To the extent permitted under applicable law, employees, contractors and temporary employees shall assign to the Company any invention, work of authorship, composition or other form of intellectual property created during the period of employment. Each employee shall execute an Assignment of Inventions and Confidentiality Agreement prior to commencing work for the Company.

BB. Reporting Violations of Company Policy

There are no easy answers to many ethical issues we face in our daily business activities. In many cases the right thing to do will be obvious, but in other more complex situations, it may be difficult for an employee to decide what to do. When an employee is faced with a tough ethical decision or whenever they have any doubts as to the right thing to do, they should talk to someone else such as their supervisor, another manager, human resources, or the Chief Executive Officer of Cryoport, Inc.

The Company will not permit any form of retribution against any person, who, in good faith, reports known or suspected violations of Company policy.

Anonymous and confidential reports can be submitted online at www.FRAUDHL.com 24-hours a day using the secure web-based reporting form or by calling or faxing toll-free to (US) 1-855-FRAUD-HL. The following Company ID will be required to submit your report: CRYOPORT

Examples fraudulent activities include:

- Embezzlement, misappropriation, theft, or misuse of Company assets or intellectual property
- Misconduct, violation of ethics, the law, Company policy, or substance abuse
- Conflicts of interest, bribery, kickbacks, corruption, and self-dealing
- Accounting errors, omissions, misrepresentations, or internal control problems
- Unfair labor practices, discrimination, harassment, retaliation, or workplace violence
- Financial statement fraud or falsification of contracts, reports, or documents
- Identity theft, security of personal information, privacy concerns, or HIPAA compliance

4.0 COUNSEL

Please direct all inquiries regarding any of the provisions or procedures of this policy to the Compliance Officer. If you have questions, comments or are aware of possible violations, please contact:

Tony Ippolito

VP and General Counsel

Cryoport, Inc.

112 Westwood Place, Suite 350

Brentwood, TN 37027

Office: (949) 681-2710



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CRYOPORT, INC. AND SUBSIDIARIES EMPLOYEE RECEIPT AND ACKNOWLEDGMENT

I, _____, hereby acknowledge that I have received and read a copy of the "**Code of Ethical Business Conduct (last updated version _____)**" and agree to comply with its terms. I understand that violation of this policy may subject me to discipline by the Company up to and including termination for cause.

Dated this _____ day of _____, 202__

_____ Signature

_____ Print name

